

# PERIODIC DISCLOSURES

ORM NL-1-B-RA

REVENUE ACCOUNT FOR THE YEAR ENDED ON 31ST MARCH 2023 (Audited)

										(Rs in Lakhs)
					ANEOUS			TC	DTAL	
		Schedule Ref. form	For the Quarter ended	For the Year ended	For the Quarter ended	For the Year ended	For the Quarter ended	For the Year ended	For the Quarter ended	For the Year ended
S.No	Particulars	no.	31st March 2023	31st March 2023	31st March 2022	31st March 2022	31st March 2023	31st March 2023	31st March 2022	31st March 2022
			Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited
1	Premiums earned (Net)	NL-4	34,196.70	1,11,777.37	24,748.56	82,498.45	34,196.70	1,11,777.37	24,748.56	82,498.45
2	Profit/ (Loss) on sale/redemption of Investments		-	-	-	-	-	-	-	-
	Profit on sale of investments		51.30	149.08	26.02	265.89	51.30	149.08	26.02	265.89
	Less: Loss on sale of investments		-	-	-	-	-	-	-	-
3	Others									
	(a)Interest Income		-	-	-	-	-	-	-	-
	(b)Excess provision written back		-	-	-	-	-	-	-	-
	Contribution from Shareholders Funds towards Excess EoM		22,154.49	22,154.49	17,434.33	17,434.33	22,154.49	22,154.49	17,434.33	17,434.33
4	Interest, Dividend & Rent – Gross (Note 1)		1,486.74	4,908.08	926.09	3,534.23	1,486.74	4,908.08	926.09	3,534.23
	TOTAL (A)		57,889.24	1,38,989.02	43,134.99	1,03,732.90	57,889.24	1,38,989.02	43,134.99	1,03,732.90
6	Claims Incurred (Net)	NL-5	20,507.81	72,278.88	14,008.64	62,838.35	20,507.81	72,278.88	14,008.64	62,838.35
7	Commission	NL-6	4,435.65	13,854.66	3,177.66	10,063.52	4,435.65	13,854.66	3,177.66	10,063.52
8	Operating Expenses related to Insurance Business	NL-7	14,929.81	51,829.35	11,127.63	39,780.74	14,929.81	51,829.35	11,127.63	39,780.74
9	Premium Deficiency				-	-	-	-	-	-
	TOTAL (B)		39,873.27	1,37,962.89	28,313.92	1,12,682.61	39,873.27	1,37,962.89	28,313.92	1,12,682.61
10	Operating Profit/(Loss) from Miscellaneous Business C= (A - B)		18,015.97	1,026.13	14,821.07	(8,949.71)	18,015.97	1,026.13	14,821.07	(8,949.71
11	APPROPRIATIONS									
	Transfer to Shareholders' Account		18,015.97	1,026.13	14,821.07	(8,949.71)	18,015.97	1,026.13	14,821.07	(8,949.71
	Transfer to Catastrophe Reserve				-	-			-	-
	Transfer to Other Reserves				-	-			-	-
	TOTAL (C)		18,015.97	1,026.13	14,821.07	(8,949.71)	18,015.97	1,026.13	14,821.07	(8,949.71

#### Note 1

		MISCELL	ANEOUS		TOTAL				
Particulare	For the Quarter ended	Up to the Year ended	For the Quarter ended	Up to the Year ended	For the Quarter ended	Up to the Year ended	For the Quarter ended	Up to the Year ended	
	31st March 2023	31st March 2023	31st March 2022	31st March 2022	31st March 2023	31st March 2023	31st March 2022	31st March 2022	
	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	
nterest, Dividend & Rent	1,561.27	5,339.01	1,073.80	4,060.22	1,561.27	5,339.01	1,073.80	4,060.22	
dd/Less:-	-	-	-	-	-	-	-	-	
nvestment Expenses	-	-	-	-	-	-	-	-	
mortisation of Premium/ Discount on Investments	(74.53)	(430.93)	(147.71)	(525.99)	(74.53)	(430.93)	(147.71)	(525.99)	
mount written off in respect of depreciated investments	-	-	-	-	-	-	-	-	
rovision for Bad and Doubtful Debts	-	-	-	-	-	-	-	-	
rovision for diminution in the value of other than actively traded Equities	-	-	-	-	-	-	-	-	
ivestment income from Pool	-	-	-	-	-	-	-	-	
nterest, Dividend & Rent – Gross*	1,486.74	4,908.08	926.09	3,534.23	1,486.74	4,908.08	926.09	3,534.23	
	dd/Less:- vestment Expenses mortisation of Premium/ Discount on Investments mount written off in respect of depreciated investments rovision for Bad and Doubtful Debts rovision for diminution in the value of other than actively traded Equities vestment income from Pool	Particulars         31st March 2023           Audited         Audited           terest, Dividend & Rent         1,561.27           dd/Less:-         -           nvestment Expenses         -           mortisation of Premium/ Discount on Investments         (74.53)           mount written off in respect of depreciated investments         -           rovision for Bad and Doubtful Debts         -           rovision for Gad and Doubtful Debts         -           rovision for Gol         -           terest, Dividend & Rent – Gross*         1,486.74	Particulars         31st March 2023         31st March 2023           Audited         Audited         Audited           dd/Less:-         1,561.27         5,339.01           vestment Expenses         -         -           mortisation of Premium/ Discount on Investments         (74.53)         (430.93)           mount written off in respect of depreciated investments         -         -           rovision for Bad and Doubtful Debts         -         -           rovision for Gad and Doubtful Debts         -         -           rovision for Bad and Doubtful Debts         -         -           rovision for Gol         -         -           terest, Dividend & Rent – Gross*         1,486.74         4,908.08	Particulars     31st March 2023     31st March 2023     31st March 2022       Audited     Audited     Audited       terest, Dividend & Rent     1,561.27     5,339.01     1,073.80       dd/Less:-     -     -     -       rvestment Expenses     -     -     -       mortisation of Premium/ Discount on Investments     (74.53)     (430.93)     (147.71)       mount written off in respect of depreciated investments     -     -     -       rovision for Bad and Doubtful Debts     -     -     -       rovision for Guiminution in the value of other than actively traded Equities     -     -     -       vestment income from Pool     -     -     -     -       terest, Dividend & Rent – Gross*     1,486.74     4,908.08     926.09	Particulars31st March 202331st March 202331st March 202231st March 2022AuditedAuditedAuditedAuditedAuditedterest, Dividend & Rent1,561.275,339.011,073.804,060.22dd/Less:westment Expensesmortisation of Premium/ Discount on Investments(74.53)(430.93)(147.71)(525.99)mount written off in respect of depreciated investmentsrovision for Bad and Doubtful Debtsrovision for Gad and Doubtful Debtsrovision for Rad and Doubtful Debtsrovision for Rolterest, Dividend & Rent – Gross*1,486.744,908.08926.093,534.23	Particulars         31st March 2023         Audited         Audited<	Particulars31st March 202331st March 202331st March 202231st March 202331st March 202331st March 202331st March 202331st March 202331st March 202331st March 2023AuditedA	$\frac{31 \text{st March 2023}}{\text{Audited}} \frac{31 \text{st March 2023}}{\text{Audited}} \frac{31 \text{st March 2022}}{\text{Audited}} \frac{31 \text{st March 2022}}{\text{Audited}} \frac{31 \text{st March 2022}}{\text{Audited}} \frac{31 \text{st March 2023}}{\text{Audited}} 31 \text{st Marc$	

\*Term gross implies inclusive of TDS



	LOSS ACCOUNT FOR THE YEAR ENDED ON 31ST MARCH 20					
	1					(Rs in Lakhs)
S.No	Particulars	Schedule Ref. form no.	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended March 2022
		10.	5150 10000	March 2023	5150 March 2022	March 2022
1	OPERATING PROFIT/(LOSS)					
1	(a) Fire Insurance		-	_	-	
	(b) Marine Insurance		-	-	-	
	(c) Miscellaneous Insurance	NL -1	18,015.97	1,026.13	14,821.07	(8,94
		112 1	10,015.57	1,020.13	14,021.07	(0,54
2	INCOME FROM INVESTMENTS					
-	(a) Interest, Dividend & Rent – Gross		755.97	2,528.08	518.69	1,81
	(b) Profit on sale of investments		16.70	51.01	4.09	15
	(c) Less: Loss on sale of investments		-	-	-	
	(d) Amortization of Premium / Discount on Investments		(40.96)	(165.81)	(50.10)	(19
				· · ·		
3	OTHER INCOME		44.25	77.36	106.92	10
	TOTAL (A)		18,791.93	3,516.77	15,400.66	(7,06
4	PROVISIONS (Other than taxation)					
	(a) For diminution in the value of Investments		-	-	-	
	(b) For doubtful debts		8.17	10.65	13.12	2
	(c) Others		-	-	-	
-			-	-	-	
5	OTHER EXPENSES					
	(a) Expenses other than those related to Insurance Business		-	-	-	
	Personnel Cost		92.60	346.88	80.54	30
	Legal & professional charges		10.46	10.46 4.65	-5.87 0.82	2
	Interest & Bank Charges					
	Share Issue Expenses (Stamp Duty & Franking)		0.48	1.89	0.27	
	Expenses related to issuance of Debentures		- 246.33	- 999.00	246.33	
	Interest on Non-convertible Debentures		13.38		4.23	69
	Miscellaneous Expenses		22,154.49	34.63 22,154.49	4.23	
	Contribution to policyholders Funds towards Excess EOM (b) Bad debts written off		22,154.49	47.04	2.43	17,43
	(c) Others		34.17	47.04	- 2.43	3
	TOTAL (B)		22,561.82	23,609.69	17,776.20	18,53
6	Profit / (Loss) Before Tax		(3,769.88)	(20,092.92)	(2,375.53)	(25,59
7	Provision for Taxation		(5,709.00)	(20,092.92)	(2,375.55)	(25,55
8	Provision for Taxation Profit / (Loss) After Tax		(3,769.88)	(20,092.92)	(2,375.53)	(25,59
8 9	APPROPRIATIONS		(3,709.88)	(20,092.92)	(2,373.53)	(23,59
5	(a) Interim dividends paid during the year		-	-		
	(b) Final dividend Paid			-		
	(c) Transfer to any Reserves or Other Accounts					
			-	-	-	
	Balance of profit/ (loss) brought forward from last year		(1,42,434.07)	(1,26,111.04)	(1,23,735.51)	(1,00,51
	balance of pront/ (loss) brought for ward from last year		(1,42,434.07)	(1,20,111.04)	(1,23,733.31)	(1,00,51
	Balance carried forward to Balance Sheet		(1,46,203.96)			1

# PERIODIC DISCLOSURES

FORM NL-3-B-BS

# BALANCE SHEET AS AT 31ST MARCH 2023 (Audited)

				(Rs in Lakhs)
S.No	Particulars	Schedule	As at 31st March 2023	As at 31st March 2022
1	SOURCES OF FUNDS SHARE CAPITAL		1,34,403.55	1,11,761.86
<u>1</u> 2	SHARE CAPITAL SHARE APPLICATION MONEY PENDING ALLOTMENT	NL-8	1,34,403.33	1,11,701.80
3	SHARE APPLICATION MONEY		-	
4	RESERVES AND SURPLUS	NL-10	44,472.92	35,414.64
5	FAIR VALUE CHANGE ACCOUNT	NL-10	,	
5	-Shareholders' Funds		3.06	1.52
	-Policyholders' Funds		3.30	1.18
6	BORROWINGS	NL-11	11,100	11,100
	TOTAL		1,89,982.83	1,58,279.20
	APPLICATION OF FUNDS			· · ·
1	INVESTMENT - Shareholders	NL-12	45,984.34	27,971.90
2	INVESTMENT - Policyholders	NL-12A	95,232.00	65,042.69
3	LOANS	NL-13	-	-
4	FIXED ASSETS	NL-14	2,003.17	2,363.95
5	DEFERRED TAX ASSET (Net)			
6	CURRENT ASSETS			
	Cash and Bank Balances	NL-15	6,048.90	10,990.41
	Advances and Other Assets	NL-16	8,338.96	4,444.37
	Sub-Total (A)		14,387.86	15,434.78
7	CURRENT LIABILITIES	NL-17	48,368.46	31,046.54
8	PROVISIONS	NL-18	65,460.04	47,598.62
9	DEFERRED TAX LIABILITY			
	Sub-Total (B)		1,13,828.50	78,645.16
	NET CURRENT ASSETS (C) = (A - B)		(99,440.64)	(63,210.38)
10	MISCELLANEOUS EXPENDITURE (to the extent not written off	NL-19	-	-
11	or adjusted) DEBIT BALANCE IN PROFIT AND LOSS ACCOUNT		1,46,203.96	1,26,111.04
	TOTAL		1,89,982.83	1,58,279.20

# CONTINGENT LIABILITIES

			(Rs in Lakhs)
Sr. No	Particulars	As at 31st March, 2023	As at 31st March, 2022
1	Partly paid – up investments	-	-
2	Claims, other than against policies, not acknowledged as debts by the Company	-	-
3	Underwriting commitment outstanding (in respect of shares and securities)	-	-
4	Guarantees given by or on behalf of the Company	-	-
5	Statutory demands/ liabilities in dispute, not provided for	90.81	90.81
6	Reinsurance obligations to the extent not provided for in accounts	-	-
7	Others	-	-
	(a) Insurance claims disputed by the Company, to the extent not provided/ reserved	443.92	400.40
	TOTAL	534.73	491.21

	RIODIC DISCLOSURES RM NL-4-PREMIUM SCHEDULE																
																	(Rs in Lakhs)
			HEALTH IN	SURANCE			PERSONAL	ACCIDENT			TRAVELI	NSURANCE		TOTAL			
S.N	o Particulars	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022
		Audited	Audited														
1	Premium from direct business written	41,189.88	1,32,735.56	29,128.14	96,899.32	872.96	3,084.19	446.10	1,458.14	45.26	159.38	35.89	260.27	42,108.10	1,35,979.13	29,610.12	98,617.73
2	Add: Premium on reinsurance accepted	-			-	-		-			-				-	-	
3	Less : Premium on reinsurance ceded	1,539.34	5,453.04	1,501.90	4,997.21	174.01	404.18	78.52	187.36	1.81	6.59	1.78	13.01	1,715.16	5,863.82	1,582.20	5,197.59
4	Net Written Premium	39,650,54	1.27.282.51	27.626.24	91.902.10	698.96	2.680.01	367.57	1.270.78	43.45	152.79	34.10	247.26	40.392.95	1.30.115.31	- 28.027.92	93.420.14
	Add: Opening balance of UPR	57,647.52	46,039.31	42,755.39	35,350.02	1,198.30	643.55	653.73	442.75	71.71	92.99	87.38	61.37	58,917.55	46,775.85	43,496.49	35,854.14
	Less: Closing balance of UPR	63,689.22	63,689.22	46,039.31	46,039.31	1,348.17	1,348.17	643.55	643.55	76.39	76.39	92.99	92.99	65,113.78	65,113.78	46,775.85	46,775.85
	Total Premium Earned (Net)	33,608.84	1,09,632.59	24,342.31	81,212.81	549.09	1,975.40	377.75	1,070.00	38.77	169.38	28.50	215.64	34,196.70	1,11,777.3	7 24,748.56	82,498.45
-	Gross Direct Premium :																
	In India	33,608.84	1,09,632.59	24,342.31	81,212.81	549.09	1,975.40	377.75	1,070.00	38.77	169.38	28.50	215.64	34,196.70	1,11,777.3	24,748.56	82,498.45
	Outside India		-		-	-	-	-	-	-		-		-		-	-
	Total Premium Earned (Net)	33,608.84	1,09,632.59	24,342.31	81,212.81	549.09	1,975.40	377.75	1,070.00	38.77	169.38	28.50	215.64	34,196.70	1,11,777.3	24,748.56	82,498.45

PERIC	DDIC DISCLOSURES																		
FORM	и NL-5 - CLAIMS SCHEDULE																		
																	(Rs in Lakh		
			HEALTH IN	ISURANCE			PERSONAL	ACCIDENT			TRAVEL I	NSURANCE		TOTAL					
S.No	Particulars	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022		
		Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited		
	Claims paid (Direct)																		
	Direct claims	19,266.68	72.046.94	14,532,41	64,951.04	117.84	410.95	73.98	177.58	3.79	24.79	3.56	39.12	19.388.31	72,482.68	14,609.95	65,167.74		
	Add : Re-insurance accepted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
3	Less : Re-insurance Ceded*	813.72	3,251.99	727.53	3,246.86	50.77	115.83	3.94	9.90	0.15	1.17	0.20	1.63	864.66	3,368.98	731.67	3,258.39		
	Net Claim Paid	18,452.96	68,794.95	13,804.89	61,704.18	67.07	295.11	70.04	167.69	3.63	23.62	3.36	37.49	9 18,523.65	69,113.70	13,878.29	61,909.35		
4	Add : Claims Outstanding at the end of the year	13,210.14	13,210.14	10,102.71	10,102.71	519.06	519.06	477.84	477.84	61.49	61.49	44.95	44.95	5 13,790.70	13,790.68	10,625.50	10,625.50		
5	Less : Claims Outstanding at the beginning of the year	11,449.49		9,932.21	9,212.21	315.86	477.84	517.74		41.20	44.95	45.19	26.45		10,625.50	10,495.15			
	Net Incurred Claims	20,213.61	71,902.38	13,975.38	62,594.68	270.28	336.31	30.14	187.68	3 23.92	40.17	3.12	55.9	9 20,507.81	72,278.88	14,008.64	4 62,838.35		
	Claims Paid (Direct)																+		
	- In India	18,495.02	69,096.20	13,887.10	61,884.12	117.84	410.95	73.98	3 177.58	3 1.98	10.37	2.13	21.3	7 18,614.84	69,517.51	13,963.21	62,083.07		
	- Outside India	771.66	2,950.74	645.31	3,066.92	-	-		-	- 1.81	14.42	1.43	17.75	5 773.47	2,965.16	646.74	3,084.67		
	Estimates of IBNR and IBNER at the end of the period (net)	5,438.85	5,438.85	4,520.01	4,520.01	382.11	382.11	363.20	363.20	59.19	59.19	41.62	41.62	5,880.14	5,880.14	4,924.83	4,924.83		
	Estimates of IBNR and IBNER at the beginning of the period (net)	4,226,92	4,520.01	4,771,73	4.017.86	214.19	363.20	429.01	228,44	40.33	41.62	43.88	26.24	4,481,44	4.924.83	5.244.62	4,272.53		

PERIODIC DISCLOSURES FORM NL-6-COMMISSION SCHEDULE

																(Rs in Lakhs)	
			HEALTH INS	URANCE			PERSONAL	ACCIDENT			TRAVEL IN	ISURANCE				TAL	
S.No	Particulars	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ende 31st March 2022
		Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited
	Commission & Remuneration	3,822.06	11,878.01	2,948.02	9,626.77	94.32	365.84	50.84	167.47	3.20				3,919.58	12,255.18	3,001.22	9,807.9
	Rewards*	721.00	2,236.63	508.99	1,175.24	12.26	36.91	7.96	15.00	0.78	2.66	0.29	0.85	734.03	2,276.19	517.24	1,191.0
	Distribution fees																
1	Direct Commission	4,543.06	14,114.64	3,457.01	10,802.01	106.57	402.74	58.80	182.47	3.98	13.99	2.64	14.51	4,653.61	14,531.38	3,518.46	10,998.99
2	Add: Commission on Re-insurance Accepted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Less: Commission on Re-insurance Ceded	200.10	646.39	325.29	892.22	17.60	29.34	15.27	41.46	0.27		0.24			676.72	340.80	935.47
	Net Commission	4,342.96	13,468.26	3,131.73	9,909.78	88.98	373.40	43.53	141.01	3.71	13.00	2.40	12.73	4,435.65	13,854.66	3,177.66	10,063.52
	Break-up of the expenses (Gross) incurred to procure business to be furnished as per details indicated below:		-					-									
1	Individual Agents	1,572.19		1,263.50	3,829.49			20.89		-	-	-	-	1,593.01	4,859.95	1,284.39	3,898.25
2	Corporate Agents-Banks	791.89	2,580.90	707.02	2,297.53	32.32	103.64	12.83	28.83	-	-	-	-	824.22	2,684.54	719.85	2,326.36
3	Corporate Agents -Others	328.78		296.38	969.43			7.24		-	-	-	-	343.25	1,201.09	303.62	1,001.45
	Brokers	1,820.83	5,559.48	1,175.32	3,091.52	38.72	95.70	17.79	52.39	3.98	13.99	2.64	14.51	1,863.52	5,669.16	1,195.75	3,158.41
5	Micro Agents	-	-		-	-	-		-		-	-	-	-	-	-	-
	Direct Business	-	-	-	-	-	-		-	-	-	-	-	-	-		-
6	- Officers/Employees	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	- Online (Through Company Website)	-	-	-	-	-	-		-	-	-	-	-		-		-
	- Others	-	-	-	-	-	-		-	-	-	-	-	-	-	-	-
7	Common Service Centres (CSC)		-		-	-	-			-	-	-	-		-		
8	Insurance Marketing Firm	13.95			38.72		0.54	0.04		-	-	-		14.18	54.05		39.13
	Point of sales person (Direct) MISP (Direct)	-	-	-	-	-	-	-	-	-	-	-	-		-	-	-
10	Web Aggregators	- 15.43	- 62.57	- 3.51	- 575.33	- 0.00	- 0.00	- 0.01	- 0.05	-			-	- 15.43	- 62.57	- 3.53	- 575.38
	Referral Arrangements	15.43	62.57	3.51	5/5.33	0.00	0.00		0.05	-	-	-	-	- 15.43	62.57	3.53	5/5.30
	Other (to be specified)		-	-		-			-	-		-	-	-			-
13	TOTAL (B)	4.543.06		3.457.01	10.802.01			58.80		3.98	13.99	2.64			14.531.38	3.518.46	10,998.99
	Commission and Rewards on (Excluding Reinsurance) Business written :	4,545.00	14,114.04	3,437.01	10,802.01	100.57	402.74	58.80	102.47	3.30	13.55	2.04	14.51	4,055.01	14,331.30	5,510.40	10,558.5
	In India	4,543.06	14,114.64	3,457.01	10,802.01	106.57	402.74	58.80	182.47	3.98	13.99	2.64	14.51	4,653.61	14,531.38	3,518.46	10,998.99
	Outside India	-	-								_	_	-	-	-		

\* Includes rewards and remuneration to Agents & Intermediaries.

PERIODIC DISCLOSURES

FOR	M NL-7-OPERATING EXPENSES SCHEDULE																(Rs in Lakhs)
			HEALTH INS	URANCE			PERSONAL #	ACCIDENT			TRAVEL INS	URANCE			τοτα	L	
S.No	Particulars	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	31st March 2022	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	31st March 2022	For the Quarter ended 31st March 2023	For the Year ended 31st March 2023	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022
		Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited
	Employees' remuneration & welfare benefits	5,015.48	19,554.43	4,492.75	16,756.59	106.30	454.36	68.81	252.15	5.51	23.48	5.53	45.01	5,127.29	20,032.27	4,567.09	17,053.75
	Travel, conveyance and vehicle running expenses	110.87	466.72	61.83	148.69	2.35	10.84	0.95	2.24	0.12		0.08	0.40	113.34	478.13	62.86	151.32
3	Training expenses	-348.84	259.05	554.15	1,007.72	-7.39	6.02	8.49	15.16	-0.38	0.31	0.68	2.71	-356.62	265.38	563.32	1,025.59
4	Rents, rates & taxes	238.46	987.52	254.19	892.77	5.05	22.95	3.89	13.43	0.26	1.19	0.31	2.40	243.77	1,011.65	258.40	908.60
5	Repairs	18.18	55.53	6.38	18.35	0.39	1.29	0.10	0.28	0.02		0.01	0.05	18.58	56.88	6.48	18.67
6	Printing & stationery	36.60	173.07	43.03	118.96	0.78	4.02	0.66	1.79	0.04	0.21	0.05	0.32	37.41	177.30	43.74	121.06
7	Communication	81.88	350.71	77.74	379.60	1.74	8.15	1.19	5.71	0.09	0.42	0.10	1.02	83.71	359.28	79.02	386.33
8	Legal & professional charges	872.34	2,867.25	572.27	2,249.56	18.49	66.62	8.76	33.85	0.96	3.44	0.71	6.04	891.78	2,937.32	581.74	2,289.45
9	Auditors' fees, expenses etc	-			-			-		-				-		-	-
	(a) as auditor (Statutory Auditor)	4.89	23.43	4.43	21.62	0.10	0.54	0.07	0.33	0.01	0.03	0.01	0.06	5.00	24.00	4.50	22.00
	(b) as adviser or in any other capacity, in respect of	-			-	-		-	-	-		-	-	-	-	-	-
	(i) Taxation matters (Tax Audit)	0.37	1.46	0.25	0.98	0.01	0.03	0.00	0.01	0.00	0.00	0.00	0.00	0.38	1.50	0.25	1.00
	(ii) Insurance matters	-	-	-	-	-		-	-	-	-	-	-	-	-	-	-
	(iii) Management services; and	-			-			-	-	-						-	-
	(c) in any other capacity	1.08	2.54	0.94	2.56	0.02	0.06	0.01	0.04	0.00	0.00	0.00	0.01	1.10	2.60	0.95	2.60
	(d) out of pocket expenses	-1.35	0.47	0.01	0.45	-0.03	0.01	0.00	0.01	-0.00	0.00	0.00	0.00	-1.38	0.48	0.01	0.46
10	Advertisement and publicity	6,991.57	19,672.41	3,831.75	12,147.01	148.18	457.10	58.68	182.79	7.68	23.62	4.72	32.63	7,147.43	20,153.13	3,895.15	12,362.43
	Interest & Bank Charges	93.21	294.01	79.78	282.96	1.98	6.83	1.22	4.26	0.10	0.35	0.10	0.76	95.29	301.20	81.10	287.98
12	Others													-		-	-
	Membership and Subscription Fees	9.36	59.00	11.18	50.99	0.20	1.37	0.17	0.77	0.01	0.07	0.01	0.14	9.57	60.45	11.36	51.89
	Information Technology Related Expenses	591.44	1,981.30	233.10	1,616.68	12.53	46.04	3.57	24.33	0.65	2.38	0.29	4.34	604.63	2,029.72	236.96	1,645.35
_	Equipments, Software and amenities - Usage Cost	190.38	843.58	98.47	443.61	4.03	19.60	1.51	6.68	0.21	1.01	0.12	1.19	194.63	864.20	100.10	451.47
	Business Development and Sales Promotion Expenses	184.55	1,122.72	165.50	1,314.20	3.91	26.09	2.53	19.78	0.20	1.35	0.20	3.53	188.66	1,150.15	168.24	1,337.51
	Office Expenses	84.47	348.56	60.51	283.73	1.79	8.10	0.93	4.27	0.09	0.42	0.07	0.76	86.35	357.08	61.51	288.76
	Policy Related Expenses	137.32	394.27	113.97	363.47	2.91	9.16	1.75	5.47	0.15		0.14	0.98	140.38	403.91	115.86	369.91
-	Directors Sitting Fees	8.80	31.72	10.78	44.22	0.19	0.74	0.17	0.67	0.01	0.04	0.01	0.12	9.00	32.50		45.00
	Miscellaneous Expenses	9.27	29.80	28.95	2.57	0.20	0.69	0.44	0.04	0.01	0.04	0.04	0.01	9.48	30.53	29.43	2.61
17	Foreign Exchange Gain/Loss	10.69	41.05	3.07	8.21 932.12	0.23	0.95	0.05	0.12	0.01	0.05	0.00	0.02	10.92	42.05	3.12 245.51	8.35
13	Depreciation	263.23	1,032.41	241.51			23.99		14.03	0.29	1.24		2.50	269.10	1,057.64		948.65
-	TOTAL In India	14,604.26	50,593.04	10,946.52	39,087.59	309.51	1,175.56	167.65	588.19	16.05	60.75	13.49 13.49	104.99	14,929.81 14,929.81	51,829.35	11,127.63	39,780.74
-		14,604.26	50,593.04	10,946.52	39,087.59	309.51	1,175.56	167.65	588.19	16.05	60.75	13.49	104.99	14,929.81	51,829.35	11,127.63	39,780.74
	Outside India	-	-		-			-	-	-				-		-	-



# PERIODIC DISCLOSURES

			Rs in lakh
S.No	Particulars	As at 31st March 2023	As at 31st March 2022
		Audited	Audited
1	Authorised Capital	1,50,000	1,50,00
	150,00,00,000 (Previous Year: 1,500,000,000) Equity Shares of Rs. 10 each	-	
2	Issued Capital	1,34,404	1,11,76
	1,344,035,478 (Previous Year: 1,117,618,566) Equity Shares of Rs. 10 each	-	
3	Subscribed Capital	1,34,404	1,11,76
	1,344,035,478 (Previous Year: 1,117,618,566) Equity Shares of Rs. 10 each	-	
4	Called-up Capital	1,34,404	1,11,76
	1,344,035,478 (Previous Year: 1,117,618,566) Equity Shares of Rs. 10 each	-	
	Less : Calls unpaid	-	
	Add : Equity Shares forfeited (amount originally paid up)	-	
	Less : Par Value of Equity Shares bought back	-	
	Less : Preliminary Expenses	-	
	Less : Expenses including commission or brokerage on underwriting or subscription of	-	
	shares		
5	Paid Up Capital	1,34,404	1,11,76
	1,344,035,478 (Previous Year: 1,117,618,566) Equity Shares of Rs. 10 each		
	TOTAL	1,34,404	1,11,76



# PERIODIC DISCLOSURES

# FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE (As certified by the management)

Shareholder	As at 31st Ma	arch 2023	As at 31st March 2022			
	Number of Shares	% of Holding	Number of Shares	% of Holding		
Promoters						
- Indian	68,54,58,120	51%	56,99,85,492	51%		
- Foreign	65,85,77,358	49%	54,76,33,074	49%		
Investors	-	-	-	-		
- Indian	-	-	-	-		
- Foreign	-	-	-	-		
Others						
TOTAL	1,34,40,35,478	100%	1,11,76,18,566	100%		

#### DETAILS OF EQUITY HOLDING OF INSURERS

#### PART A:

# PARTICULARS OF THE SHREHOLDING PATTERN OF MANIPALCIGNA HEALTH INSURANCE COMPANY, AS AT QUARTER ENDED 315T MARCH 2023

SI. No	b. Category	No. of Investors	No. of shares held	% of share- holdings	Paid up equity (Rs. In lakhs)	Shares pledged or o	therwise encumbered	Shar	es under Lock in Period
(1)	(II)	No. of investors	(III)	(IV)	(V)	Number of shares (VI)	As a percentage of Total Shares held	Number of shares (VIII)	As a percentage of Total Shares held (IX) =
							(VII) = (VI)/(III)*100		(VIII)/(III)*100
А	Promoters & Promoters Group								
A.1	Indian Promoters								
i)	Individuals/HUF (Names of major shareholders):								
ii)	Bodies Corporate: (i) Manipal Education and Medical Group India Private Limited (ii) MEMS Fund Advisors, LP	1 1	12,37,30,000 56,17,28,120	9.21% 41.79%	12,373 56,173	-	-	12,37,30,000 56,17,28,120	100% 100%
iii)	Financial Institutions/ Banks								
iv)	Central Government/ State Government(s) / President of India								
v)	Persons acting in concert (Please specify)								
vi)	Any other (Please specify)								
A.2	Foreign Promoters								
i)	Individuals (Name of major shareholders):								
ii)	Bodies Corporate: (i) Cigna Holding Overseas, Inc.	1	65,85,77,358	49.0%	65,857.74		-	10,43,70,043	15.84%
iii)	Any other (Please specify)								
в.	Non Promoters		-		-		-		
B.1	Public Shareholders								
i) ii) iv) v) vi) vii) viii) ix)	Insurance Companies Ell belongies to Foreign promoter Fil belongies to Foreign Promoter of Indian Promoter Provident Fund/Pension Fund Alternative Investment Fund Any other (Please specify)								
	Central Government/ State Government(s)/ President of India								
1.3) i) ii)	Non-Institutions Individual share capital upto Rs. 2 Lacs Individal share capital in excess of Rs. 2 Lacs								
iii) iv)	NBFCs repistered with RBI Others: - Trusts - Non Resident Indian - Clearing Members - Non Resident Indian Non Repartriable - Bodies Corporate								
v)	- IEPF Any other (Please Specify)								
2.1) 2.2)	Non Public Shareholders Custodiar/DR Holder Employee Benefit Trust Any other (Please specify)								
	Total	3	1,34,40,35,478	100%	1,34,403.55	-	-	78,98,28,163	58.76%

ANNEXURE A

Foot Notes: (a) All holdings, above 1% of the paid up equity, have to be separately disclosed. (b) Indian Promoters - As defined under Regulation 2(1)(g) of the Insurance Regulatory and Development Authority (Registration of Indian Insurance Companies) Regulations, 2000 (c) Where a company is listed, the column "Shares pledged or otherwise encumbered" shall not be applicable to "Non Promoters" category

#### PARTICULARS OF THE SHAREHOLDING PATTERN IN THE INDIAN PROMOTER COMPANY(S) / INDIAN INVESTOR(S) AS INDICATED AT (A) ABOVE

#### PART B:

#### Name of the Indian Promoter / Indian Investor: MEMG Fund Advisors LLP

Shareholding Pattern as on March 31, 2023

SI. N	Category No. of Inve	stors No. of shares held	% of share- holdings	Paid up equity (Rs. In lakhs)	Shares nledged r	or otherwise encumbered	Shi	ares under Lock in Period
(1)	(II)	(11)	(IV)	(V)	Number of shares (VI)	As a percentage of Total Shares held	Number of shares (VIII)	As a percentage of Total Shares held (IX) =
						(VII) = (VI)/(III)*100		(VIII)/(III)*100
A	Promoters & Promoters Group							
A.1	Indian Promoters							
i)	Individuals/HUF (Names of major shareholders):							
.,	(i) Dr. Ranjan Ramdas Pai	1,00,000	1%	1		-	-	-
ii)	Bodies Corporate:							
	(i) MEMG Family Office LLP	5,99,99,00,000	99%	59,999		-	-	-
	Financial Institutions/ Banks							
	Financial institutions/ Balliks	-		-		-	-	-
iv)	Central Government/ State Government(s) / President of India	-		-		_	-	-
v)	Persons acting in concert (Please specify)	-	-	-		-	-	-
vi)	Any other (Please specify)	-	-	-		-	-	-
A 7	Foreign Promoters							
i)	Individuals (Name of major shareholders):	-		-		-	-	-
ii)	Bodies Corporate:	-	-	-		-	-	-
iii)	Any other (Please specify)	-						
,	Any other (Fredse specify)	_				_	-	-
В.	Non Promoters							
B.1	Public Shareholders	-	-	-		-	-	-
	In a Mark Street	_						
i)	Institutions Mutual Funds	-				-	-	
ii)	Foreign Portfolio Investors	-		-		_	-	-
iii)		-	-	-		-	-	-
iv)		-	-	-		-	-	-
v)	FII belonging to Foreign promoter of Indian Promoter (e)	-	-	-		-	-	-
vi)		-	-	-		-	-	-
vii] viii		-				-	-	-
ix)		_				_	-	
1.2	Central Government/ State Government(s)/ President of India	-	-	-		-	-	-
	New York Many							
1.3 i)		_	-				-	
ii)		-						
iii)	NBFCs registered with RBI							
iv)	Others:							
	- Trusts	-	-	-			-	-
	- Non Resident Indian	-	-	-		-	-	-
	- Clearing Members - Non Resident Indian Non Repartriable		1 1					
	- Bodies Corporate							
	- IEPF	-	-	-		-		-
v)	Any other (Please Specify)	-	-	-				-
	Non Public Shareholders	-	-	-		-		-
2.1	Custodian/DR Holder Employee Benefit Trust	-	1 1	1 1				
	Any other (Please specify)							
	Total	6,00,00,00,000	100%	60,000		-	-	-

Foot Notes:

(i)All holdings, above 1% of the paid up equity, have to be separately disclosed (ii)Indian Promoters-As defined under Regulation 2(1)(g) of the Insurance Regulatory and Development Authority (Registration of Indian Insurance Companies) Regulation, 2000 (iii)Where a Company is listed, the column "shares pledge or otherwise encumbered" shall not be applicable to Non Promoters" Category Note: Pursuant to IRDAI approval letter dated 15th March, 2021, TTR Partners, LLP had transferred its entire balance shareholding of 8,16,40,108 to MEMG Fund Advisors, LLP on 4th June, 2021

#### PARTICULARS OF THE SHAREHOLDING PATTERN IN THE INDIAN PROMOTER COMPANY(S) / INDIAN INVESTOR(S) AS INDICATED AT (A) ABOVE

#### PART B:

#### Name of the Indian Promoter / Indian Investor: Manipal Education and Medical Group India Private Limited (Formerly Manipal Integrated Services Pvt Ltd)

Shareholding Pattern as on March 31, 2023

SI. No	b. Category	No. of Investors	No. of shares held	% of share- holdings	Paid up equity (Rs. In lakhs)	Shares pledged or otherwise encumbered	Shares under Lock in Period
(I)	(II)		(111)	(IV)	(V)	Number of shares (VI) As a percentage of Total Shares held	Number of shares (VIII) As a percentage of Total Shares held (IX) =
	Promoters & Promoters Group					(VII) = (VI)/(III)*100	(VIII)/(III)*100
A	Promoters & Promoters Group						
A.1	Indian Promoters						
i)	Individuals/HUF (Names of major shareholders): (i) Shruti Pai	1	1.00		0.00		
	() Shoures	-	1.00	-	0.00		
ii)	Bodies Corporate: (i) MEMG Family Office LLP	1	12,24,968	4%	122.50		
	(ii) Manipal Health Care Private Limited	1	99	4%	0.01	99.00 100%	
	(iii) Others	1	2,38,014	1%	23.80		
iii)	Financial Institutions/ Banks						
,							
iv)	Central Government/ State Government(s) / President of India						
	Persons acting in concert (Please specify)						
v)	reisons acting in concert (Please specify)						
vi)							
	(i) RSP India Trust	1	3,10,42,682	95%	3,104.27		
A.2	Foreign Promoters						
A.2	Poleign Promoters						
i)	Individuals (Name of major shareholders):						
ii)	Bodies Corporate:						
iii)	Any other (Please specify)						
В.	Non Promoters						
B.1	Public Shareholders						
1.1]							
i) ii)							
iii)							
iv)	Insurance Companies						
v)							
vi) vii)							
viii)							
ix)							
1.7	Central Government/ State Government(s)/ President of India						
1.2	Central Governmenty State Government(S)/ President of mula						
1.3							
i)			10,000.00				
ii) iii)		1	10,000.00	0.03%	1.00		
iv)							
	- Trusts						
	- Non Resident Indian - Clearing Members						
	- Clearing Members - Non Resident Indian Non Repartriable						
	- Bodies Corporate						
	- IEPF						
v)	Any other (Please Specify)						
B.2							
2.1	Custodian/DR Holder						
2.2	Employee Benefit Trust						
2.3]	Any other (Please specify)						
	Total	6	3,25,15,764	100%	3,251.58		

Footnotes:

routionses. (i) All holdings, above 1% of the paid up equity, have to be separately disclosed (ii) Indian Promoters-As defined under Regulation 2(1)(g) of the insurance Regulatory and Development Authority (Registration of Indian Insurance Companies) Regulation, 2000 (iii) Where 3 Company is listed, the column "shares peldeg or otherwise encumbered" shall not be applicable to Non Promoters" Category



# PERIODIC DISCLOSURES FORM NL-10-RESERVES AND SURPLUS SCHEDULE

			(Rs in Lakhs)
S.No	Particulars	As at 31st March 2023	As at 31st March 2022
		Audited	Audited
1	Capital Reserve	-	
2	Capital Redemption Reserve	-	
3	Share Premium	-	
	Opening Balance	35,414.64	32,986.38
	Addition during the year	9,058.28	2,428.27
4	General Reserves	-	
	Less: Amount utilized for issue of Bonus Shares	-	
	Less: Amount utilized for Buy-back	-	
5	Catastrophe Reserve	-	
6	Other Reserves	-	
7	Balance of Profit in Profit & Loss Account	-	
	TOTAL	44,472.92	35,414.64



# PERIODIC DISCLOSURES

FORM NL-1	1-BORROWINGS SCHEDULE		
			(Rs in Lakhs)
		As at 31st March	As at 31st March
S.No	Particulars	2023	2022
		Audited	Audited
1	9% Non-Convertible Debentures	11,100	11,100
2	Banks	-	-
3	Financial Institutions	-	-
4	Others	-	-
	TOTAL	11,100	11,100

				(Rs in Lakhs)
Sr.No	Source/Instrument	Amount Borrowed	Amount of Security	Nature of Security
1	9% Non-Convertible Debentures	11,100	-	Unsecured

#### PERIODIC DISCLOSURES FORM NL-12 & 12 A -INVESTMENT SCHEDUL

		NL	-12	NL	-12A	Total		
S.No	Particulars	Share	11,103.16         7,346.70         18,486.42         12,478.42           12,431.33         7,934.59         24,119.82         14,076.08           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         -           -         -         -         - <th>10</th> <th>cai</th>	10	cai			
3.110	Fai liculai s	As at 31st March 2023	As at 31st March 2022	As at 31st March 2023	As at 31st March 2022	As at 31st March 2023	As at 31st March 20	
		Audited	Audited	Audited	Audited	Audited	Audited	
	LONG TERM INVESTMENTS							
1	Government securities and Government guaranteed bonds including Treasury Bills	11,103.16	7,346.70	18,486.42	12,478.42	29,589.58	19,825	
2	Other Approved Securities	12,431.33	7,934.59	24,119.82	14,076.08	36,551.15	22,010	
3	Other Investments	-	-	-	-	-		
	(a) Shares	-	-	-	-	-		
	(aa) Equity	-	-	-	-	-		
	(bb) Preference	-	-	-	-	-		
	(b) Mutual Funds	-	-	-	-	-		
	(c) Derivative Instruments	-	-	-	-	-		
	(d) Debentures/ Bonds	9,975.31	2,064.78	13,269.47	8,414.30	23,244.78	10,47	
	(e) Other Securities	-	-	-	-	-		
	(f) Subsidiaries	-	-	-	-	-		
	(g) Investment Properties-Real Estate	-	-	-	-	-		
4	Investments in Infrastructure and Housing	7,829.30	8,396.82	22,226.28	18,916.14	30,055.58	27,31	
5	Other than Approved Investments	-	-	-	-	-		
	Less : Provisions for doubtful debts	-	-	-	-	-	[	
	Sub-total	-	-	-	-	-	ſ	
	LONG TERM INVESTMENTS TOTAL (A)	41,339.10	25,742.89	78,101.99	53,884.94	1,19,441.09	79,62	
	SHORT TERM INVESTMENTS							
1	Government securities and Government guaranteed bonds including Treasury Bills	510.18	982.86	4,016.20	2,506.40	4,526.39	3,48	
2	Other Approved Securities	-	-	-	-	-	[	
3	Other Investments	-	-	-	-	-		
	(a) Shares	-	-	-	-	-		
	(aa) Equity	-	-	-	-	-	[	
	(bb) Preference	-	-	-	-	-	ſ	
	(b) Mutual Funds	330.54	186.97	2,173.00	1,006.69	2,503.55	1,19	
	(c) Derivative Instruments	-	-	-	-	-	· · · ·	
	(d) Debentures/ Bonds	1,002.69	1,003.25	4,012.30	2,009.56	5,014.99	3,01	
	(e) Other Securities - Certificate of Deposit/Comercial Paper	-	-	-	-	-		
	(f) Subsidiaries	-	-	-	-	-	ſ	
	(g) Investment Properties-Real Estate	-	-	-	-	-	[	
4	Investments in Infrastructure and Housing	2,501.68	-	6,503.04	5,557.18	9,004.72	5,55	
5	Other than Approved Investments	300.15	55.93	425.47	77.92	725.62	13	
-	Less : Provisions for doubtful debts	-	-				10	
	Sub-total	300.15	55.93	425.47	77.92	725.62	13	
	SHORT TERM INVESTMENTS TOTAL (B)	4,645.24	2,229.01	17,130.01	11,157.75	21,775.27	13,38	
	TOTAL (C) = (A) + (B)	45,984.34	27,971.90	95,232.00	65,042.69	1,41,216.34	93,01	

Notes:

IRDA vide circular no : IRDAI/F&A/CIR/CPM/056/03/2016, dated 04th April 2016, the company has segregated the Policyholders and Shareholders funds.

# A) Aggregate value of Investments other than Listed Equity Securities and Derivative Instruments

A Apprentice value of investments other than listed Equity securities and behaviore instruments						
					(Amount in	n Rs. Lakhs)
Particulars	Share	nolders	Policy	nolders	То	otal
Faiticulais	As at 31st March 2023	As at 31st March 2022	As at 31st March 2023	As at 31st March 2022	As at 31st March 2023	As at 31st March 2022
Long Term Investments						
Book Value	41,601.24	25,909.24	78,655.04	54,367.87	1,20,256.28	80,277.11
Market Value	40,447.85	25,445.10	76,559.11	53,445.16	1,17,006.97	78,890.25
Short Term Investments						
Book Value	4,098.69	2,003.58	14,824.92	10,268.44	18,923.62	12,272.01
Market Value	3,989.60	1,992.67	14,418.43	10,092.23	18,408.02	12,084.89

# PERIODIC DISCLOSURES FORM NL-13-LOANS SCHEDULE

			(Rs in Lak	
		As at 31st March	As at 31st Marc	
S.No	Particulars	2023	2022	
		Audited	Audited	
1	SECURITY-WISE CLASSIFICATION			
	Secured			
	(a) On mortgage of property			
	(aa) In India	-		
	(bb) Outside India	-		
	(b) On Shares, Bonds, Govt. Securities	-		
	(c) Others	-		
	Unsecured	-		
	TOTAL	-		
2	BORROWER-WISE CLASSIFICATION			
	(a) Central and State Governments	-		
	(b) Banks and Financial Institutions	-		
	(c) Subsidiaries	-		
	(d) Industrial Undertakings	-		
	(e) Others	-		
	TOTAL	-		
3	PERFORMANCE-WISE CLASSIFICATION			
	(a) Loans classified as standard	-		
	(aa) In India	-		
	(bb) Outside India	-		
	(b) Non-performing loans less provisions	-		
	(aa) In India	-		
	(bb) Outside India	-		
	TOTAL	-		
4	MATURITY-WISE CLASSIFICATION			
	(a) Short Term	-		
	(b) Long Term	-		
	TOTAL	-		

# **Provisions against Non-performing Loans**

Non-Performing Loans	Loan Amount (Rs. Lakhs)	Provision (Rs. Lakhs)
Sub-standard	-	-
Doubtful	-	-
Loss	-	-
Total	-	-

PERIODIC DISCLOSURES										
FORM NL-14-FIXED ASSETS SCHEDULE (Audited)										
										(Rs in Lakhs)
Particulars		Cost/ G	ross Block			Deprecia	ition		Net Block	Net Block
	Opening	Additions during the year ended 31st March 2023	Deductions/adjustme nts during the year ended 31st March 2023	As at 31st March 2023	Opening	For the year ended 31st March 2023	Deductions/ adjustments during the year	As at 31st March 2023	As at 31st March 2023	As at 31st March 2022
Goodwill	-	-	-	-	-	-	-	-	-	-
Intangibles (Software)	2,655.62	783.37	-	3,438.99	1,512.39	763.03	-	2,275.42	1,163.57	1,143.23
Land-Freehold	-	-	-	-	-	-	-	-	-	-
Leasehold Improvements	387.99	5.90	(22.19)	371.70	341.11	20.94	(18.89)	343.16	28.54	46.88
Buildings	-	-	-	-	-	-	-	-	-	-
Furniture & Fittings	126.61	8.02	(8.85)	125.78	99.88	11.77	(7.35)	104.30	21.48	26.73
IT Equipments	1,559.39	124.66	-	1,684.05	962.76	238.15	-	1,200.91	483.14	596.63
Vehicles	-	-	-	-	-	-	-	-	-	-
Office Equipment	175.79	8.35	(5.39)	178.75	127.71	23.75	(4.53)	146.93	31.82	48.08
Others	-	-	-	-	-	-	-	-	-	-
TOTAL	4,905.40	930.30	(36.43)	5,799.27	3,043.85	1,057.64	(30.77)	4,070.72	1,728.55	1,861.55
Capital Work in progress (including intangible under development)	502.40	578.77	(806.55)	274.62	-	-	-	-	274.62	502.40
Grand Total	5,407.80	1,509.07	(842.98)		3,043.85	1,057.64	(30.77)	4,070.72	2,003.17	2,363.95
Previous Year	4,945.99	1,776.60	(1,314.80)	5,407.80	2,102.10	948.66	(6.91)	3,043.85	2,363.95	2,843.88



# PERIODIC DISCLOSURES

# FORM NL-15-CASH AND BANK BALANCE SCHEDULE

S.No	Particulars	As at 31st March 2023	As at 31st March 2022	
		Audited	Audited	
1	Cash (including cheques, drafts and stamps)	228.73	189	
2	Bank Balances	-		
	(a) Deposit Accounts	-		
	(aa) Short-term (due within 12 months)	1,500.00	7,548	
	(bb) Others*	25.00	25	
	(b) Current Accounts	4,295.17	3,227	
	(c) Others	-		
3	Money at Call and Short Notice	-		
	(a) With Banks	-		
	(b) With other Institutions	-		
4	Others	-		
	TOTAL	6,048.90	10,990	
	CASH & BANK BALANCES			
1	In India	6,048.90	10,990	
2	Outside India	-		
	TOTAL	6,048.90	10,990	

Deposit of Rs.25 Lakh has been lien marked with bank

Cheques on hand amount to Rs.Nil(in Lakh) Previous Year: Rs.179.22(in Lakh)

Balances with non-scheduled banks included in 2 above



# PERIODIC DISCLOSURES

# FORM NL-16-ADVANCES AND OTHER ASSETS SCHEDULE

			(Rs in Lal
<b>.</b>		As at 31st March	As at 31st Mar
S.No	Particulars	2023	2022
		Audited	Audited
	ADVANCES		
1	Reserve deposits with ceding companies		
2	Application money for investments		
2	Prepayments	298.85	299
<u> </u>	Advances to Directors/Officers	238.83	253
5	Advances to Directors/officers Advance tax paid and taxes deducted at source (Net of provision for taxation)	31.12	39
6	Others	51.12	5.
0	Security Deposits	473.72	413
	Advance to Employees against expenses	85.80	55
	Less : Provisions for doubtful debts	(66.93)	(40
	Sub-total	18.87	15
	Advance to others	1,260.94	653
	TOTAL (A)	2,083.50	1,422
	OTHER ASSETS	2,065.50	1,424
1		3,438.01	2,529
1 2	Income accrued on investments	55.71	2,523
2	Outstanding Premiums Receivable from Agents	55.71	4
3	Less : Provisions for doubtful debts	(46.44)	(47
	Sub-total	9.27	(47
4		62.08	43
4	Recoverable unallocated premium Less : Provisions for doubtful debts	(21.52)	(29
		40.56	(25
-	Sub-total	18.33	
5	Excess refund recoverable from policyholders		23
	Less : Provisions for doubtful debts	(15.14)	(19
	Sub-total	3.19 12.89	
	Excess Claims recoverable		1
	Less : Provisions for doubtful debts	(9.85)	(12
-	Sub-total	3.04	:
6	Foreign Agencies Balances	-	
7	Due from other entities carrying on insurance business (including reinsurers)	-	
8	Due from subsidiaries/ holding	-	
9	Deposit with Reserve Bank of India (Pursuant to section 7 of Insurance Act, 1938)	-	
10	Others	-	
	Receivable from Related Party	-	22
	Cenvat/ Input Tax Credit	1,876.79	229
	Less : Provisions for doubtful debts	-	
	Deposit with GST Authority	551.87	
	Sub-total	2,428.66	229
11	Investment For Unclaimed Amount*	274.00	138
12	Income on Investment for Unclaimed Amount	3.02	18
	Contribution to Group Gratuity Plan (Surplus)	-	
	TOTAL (B)	6,255.46	3,02
	TOTAL (A+B)	8,338.96	4,44



# 

			(Rs in Lakl	
S.No	Particulars	As at 31st March 2023	As at 31st March 2022	
		Audited	Audited	
		0.00.00	012	
1	Agents' Balances	969.29	913.	
2	Balances due to other insurance companies	874.43	379.	
3	Deposits held on re-insurance ceded	-	-	
4	Premiums received in advance			
	(a) For Long term policies <sup>(a)</sup>	-	175.	
	(b) for Other Policies	909.45	651.	
5	Unallocated Premium	10,972.75	6,333.	
6	Unclaimed Amount of Policyholders	209.54	122	
7	Income on Unclaimed Amount of Policyholders	39.29	18	
8	Sundry creditors	457.51	596	
9	Due to subsidiaries/ holding company	-		
10	Claims Outstanding*	13,790.69	10,625	
11	Due to Officers/ Directors	-		
12	Others -			
	Statutory Dues	1,336.38	910	
	Refund Payable - Premium	188.71	139	
	Provision for expenses	14,238.30	7,337	
	Contracts for Investments	-		
	Stale Cheque	3.22		
	Employee Related Liability	16.34	52	
	Claims Payable	17.57	44	
	Interest accrued and due on Borrowings	2,031.06	1,387	
13	GST Liabilities	2,313.93	1,358	
	TOTAL	48,368.46	31,046	

\*Claims Outstanding are shown net of reinsurance

Details of unclaimed amounts and Investment Income thereon		
(Annual Disclosure at the end of the Financial Year)	(Amount in	Rs. Lakhs)
	As at 31st March	As at 31st March
Particulars	2023	2022
Opening Balance	140.91	112.87
Add: Amount transferred to unclaimed amount	427.35	90.65
Add: Cheques issued out of the unclaimed amount but not encashed by the policyholders		
(To be included only when the cheques are stale)	-	-
Add: Investment Income	24.09	3.51
Less: Amount paid during the year	(343.52)	(66.12)
Less: Transferred to SCWF	-	-
Closing Balance of Unclaimed Amount	248.83	140.91



# PERIODIC DISCLOSURES FORM NL-18-PROVISIONS SCHEDULE

			(Rs in Lakhs)
S.No	Particulars	As at 31st March 2023	As at 31st March 2022
		Audited	Audited
1	Reserve for Unexpired Risk	65,057.65	46,710.05
2	For taxation (less advance tax paid and taxes deducted at source)	-	-
3	For proposed dividends	-	-
4	For dividend distribution tax	-	-
5	Others	-	-
	Provision for Gratuity (Net of Contribution towards Employee Gratuity Fund Trust)	59.33	558.91
	Provision for Leave Encashment	289.04	265.99
	Deferred Tax Liability	-	-
	Freelook Reserve	54.02	63.67
6	Reserve for Premium Deficiency	-	-
	TOTAL	65,460.04	47,598.62



# PERIODIC DISCLOSURES FORM NL-19 - MISC EXPENDITURE SCHEDULE

	-19 - MISC EXPENDITORE SCHEDULE		(Rs in Lakhs)
S.No	Particulars	As at 31st March 2023	As at 31st March 2022
		Audited	Audited
1	Discount Allowed in issue of shares/ debentures	-	-
2	Others	-	-
	Total	-	-



# PERIODIC DISCLOSURES

FORM NL-20 - ANALYTICAL RATIOS

	Analytical Ratios							
S.No.	Particular	For the Quarter ended 31st March 2023	Up to the quarter ended 31st March 2023	For the corresponding quarter of the previous year ended 31st March 2022	Up to the corresponding quarter of the previous year ended 31st March 2022			
1	Gross Direct Premium Growth Rate	42%	38%	30%	31%			
2	Gross Direct Premium to Net worth Ratio	1.29	4.16	1.41	4.68			
3	Growth rate of Net Worth	55%	55%	-21%	-21%			
4	Net Retention Ratio	96%	96%	95%	95%			
5	Net Commission Ratio	11%	11%	11%	11%			
6	Expense of Management to Gross Direct Premium Ratio	47%	49%	49%	51%			
7	Expense of Management to Net Written Premium Ratio**	48%	50%	51%	53%			
8	Net Incurred Claims to Net Earned Premium**	60%	65%	57%	76%			
9	Claims paid to claims provisions	44%	62%	58%	48%			
10	Combined Ratio	108%	116%	108%	130%			
11	Investment income ratio	1.65%	6.33%	1.47%	6.30%			
12	Technical Reserves to net premium ratio	1.95	0.61	2.05	0.61			
13	Underwriting balance ratio	-0.17	-0.23	-0.14	-0.37			
14	Operating Profit Ratio	53%	1%	60%	-11%			
15	Liquid Assets to liabilities ratio	30%	30%	37%	37%			
16	Net earning ratio	-9%	-15%	-8%	-27%			
17	Return on net worth ratio	-12%	-61%	-11%	-122%			
18	Available Solvency margin Ratio to Required Solvency Margin Ratio	156%	156%	168%	168%			
19	NPA Ratio							
	Gross NPA Ratio	-	-	-	-			
	Net NPA Ratio	-	-	-	-			
20	Debt Equity Ratio	0.34	0.34	0.52	0.52			
21	Debt Service Coverage Ratio	-19	-19	-36	-36			
22	Interest Service Coverage Ratio	-19	-19	-36	-36			
23 24	Earnings per share Book value per share	-0.31 2.43	-1.66	-0.24 1.88	-2.48			
24	BOOK value per share	2.43	2.43	1.88	1.88			

#### \*\* Segmental Reporting up to the quarter ended 31st March 2023

S.No.	Segments Upto the quarter ended on 31st March 2023	Gross Direct Premium Growth Rate**	Net Retention Ratio**	Net Commission Ratio**	Expense of Management to Gross Direct Premium Ratio**	Expense of Management to Net Written Premium Ratio**	Net Incurred Claims to Net Earned Premium**	Claims paid to claims provisions**	Combined Ratio**	Technical Reserves to net premium ratio **	Underwriting balance ratio
1	Health										
	Current Period	37.0%	95.9%	10.6%	48.7%	50.3%	65.6%	64.5%	115.9%	60%	-24.0%
	Previous Period	30.1%	94.8%	10.8%	51.5%	53.3%	77.1%	52.97%	130.4%	61%	-37.4%
2	Personal Accident										
	Current Period	111.5%	86.9%	13.9%	51.2%	57.8%	17.0%	11.6%	74.8%	69%	4.6%
	Previous Period	50.4%	87.2%	11.1%	52.9%	57.4%	17.5%	4.0%	74.9%	88%	14.3%
3	Travel Insurance										
	Current Period	-38.8%	95.9%	8.5%	46.9%	48.3%	23.7%	22.4%	72.0%	90%	32.7%
	Previous Period	104.8%	95.0%	5.1%	45.9%	47.6%	26.0%	0%	73.6%	56%	19.4%
4	Total Health										
	Current Period	37.9%	95.7%	10.6%	48.8%	50.5%	64.7%	62.0%	115.1%	61%	-23.4%
	Previous Period	30.5%	94.7%	10.8%	51.5%	53.4%	76.2%	48.3%	129.5%	61%	-36.6%



#### PERIODIC DISCLOSURES

PART A - Related Party Transactions (Rs in Lakhs) Consideration paid / received For the corresponding Name of the Related Party Nature of Relationship with the Company For the Quarter ended 31st Up to the quarter ended Categories previous year ended of the previous year Mar 2023 31st Mar 2023 31st Mar 2022 ended 31st Mar 2022 MEMG Fund Advisors, LLP Shareholder Capital Contribution 3,320 11,547 1,846 8,962 1 2 MEMG Fund Advisors, LLP Shareholder Share premium 930 4,303 554 1,038 3 Shareholder Capital Contribution 3,190 11,094 1,774 8,610 Cigna Holding Overseas Inc. 4 Cigna Holding Overseas Inc. Shareholder 1,060 4,756 626 1,390 Share premium 5 Manipal Education and Medical Group India Private Limited Shareholder Interest on Sub-Debt 75 306 75 156 Prasun Sikdar Key Management Personnel 122 466 111 424 6 Remuneration 7 Remuneration of KMP (Excluding MD) 1,323 1,277 Key Management Personnel Remuneration Ranjal Pai 8 Key Management Personnel Gross Written Premium 1 9 Prasun Sikdar 64 42 Key Management Personnel Gross Written Premium 10 Mrs. Chandrima Sikdar Relative of KMP Gross Written Premium 80 42 11 Pradip Kumar Sikdar Relative of KMP Gross Written Premium 1 Parthiv Sikdar Relative of KMP Gross Written Premium 20 12 13 Pritha Sikdar Relative of KMP 10 Gross Written Premium 14 Manipal Global Education Services Pvt. Ltd Entities in which directors have interest Gross Written Premium 90 68 15 Manipal Health Enterprises Pvt Ltd 737 512 Entities in which directors have interest Gross Written Premium 1 4 16 Merittrac Services Private Limited Entities in which directors have interest Gross Written Premium 50 38 1 UNEXT LEARNING PRIVATE LIMITED Gross Written Premium 17 Entities in which directors have interest 2 89 2 41 18 Stempeutics Research Pvt Ltd Entities in which directors have interest Gross Written Premium 7 19 MEMG International India Private Limited Entities in which directors have interest Gross Written Premium 22 Manipal Health Enterprises Private Limited 350 1,494 596 1,327 20 Entities in which directors have interest Claims Expenses 929 1,012 Manipal Health Enterprises Pvt Ltd 193 504 21 Entities in which directors have interest Unallocated Premium 22 Manipal Global Education Services Pvt. Ltd Entities in which directors have interest Unallocated Premium 5 5 2 2 23 Merittrac Services Private Limited Entities in which directors have interest Unallocated Premium 3 3 2 2 24 UNEXT LEARNING PRIVATE LIMITED Entities in which directors have interest Unallocated Premium 6 6 3 3 25 Stempeutics Research Pvt Ltd Entities in which directors have interest Unallocated Premium 3 3 26 MEMG International India Private Limited Entities in which directors have interest Unallocated Premium 6 6 27 Manipal Health Enterprises Private Limited Entities in which directors have interest Claim Outstanding 75 75 69 69 28 Quess Corp Limited Entities in which directors have interest 81 47 Office Expenses 19 32 29 Health Vista India Pvt Limited Significant Influence Office Expenses 10 27

#### PART-B Related Party Transaction Balances - As at the end of the Quarter 31.03.2023

SI.No.	Name of the Related Party	Nature of Relationship with the Company	Amount of Outstanding Balances including Commitments (Rs. in Lakhs)	Whether Payable / Receivable	Whether Secured? If so, Nature of consideration to be provided at the time of settlement	Details of any Guarantees given	Balance under Provision for doubtful debts relating to the outstanding balance receivable (Rs. in Lakhs)	Expenses recognised up to the quarter end during the year in respect of bad or dobutful debts due from the related party
1	MEMG Fund Advisors, LLP	Shareholder	56,173	Payable - Shareholder		-		-
2	Cigna Holding Overseas Inc.	Shareholder	65,858	Payable - Shareholder		-		-
3	Manipal Education and Medical Group India Private Limited	Shareholder	12,373	Payable - Shareholder		-		-
4	Cigna Holding Overseas Inc.	Share premium	39,132	Payable - Share premium		-		-
5	Manipal Education and Medical Group India Private Limited	Shareholder	3,400	Payable - Debenture	-	-	-	-
6	MEMG Fund Advisors, LLP	Share premium	5,341	Payable - Share premium	-	-	-	-
7	Manipal Education and Medical Group India Private Limited	Shareholder	306	Interest on Sub-Debt				-

#### PERIODIC DISCLOSURES FORM NL-22 - RECEIPTS AND PAYMENTS SCHEDULE Rs in lakhs For the Year 31st For Year ended 31st S No. Particulars March 2023 March 2022 Cash Flows from the operating activities: I. 1,40,862.13 1,00,540.29 1 Premium received from policyholders, including advance receipts 2 Other receipts 3 Payments to the re-insurers, net of commissions and claims (1,556.93)(742.11) 4 Payments to co-insurers, net of claims recovery (71,392.69) (64,465.13) 5 Payments of claims (10,742.31) 6 Payments of commission and brokerage (14,656.24)7 (45,606.62) (38,022.56) Payments of other operating expenses 8 Deposits, advances and staff loans (1,168.42) (347.69) 9 Income taxes paid (Net) 10 (236.60) Goods & Service tax paid (806.10) 5,675.13 (14,016.11) Cash flows before extraordinary items Cash flow from extraordinary operations 5,675.13 (14,016.11) Net cash flow from operating activities (A) Ш. Cash flows from investing activities: 1 Purchase of fixed assets (701.44) (470.90) 2 Proceeds from sale of fixed assets 1.93 3.56 (65,270.07) (43,659.77) 3 Purchase of investments 4 Loans disbursed 18,395.97 25,642.24 5 Sale of investments 6 Repayments received 6,967.86 5,144.68 7 Rents / Interests / Dividends received 8 Investment in money market instruments and in liquid mutual funds (net) (1,849.32)4,911.83 9 Investment in Fixed Deposit(Net) 4,530.00 (3, 171.00)(11,599.36) Net cash flow from investing activities (B) (37,925.07) Cash flows from financing activities III. 19,999.90 31,699.98 1 Proceeds from issuance of share capital / share premium Share Issue Expenses (1.89)(1.60)2 3 Proceeds from borrowing (Debentures) 6,800.00 Repayments of borrowing 4 5 Interest / Dividend paid 140.34 (0.37) 6 Debenture Issue Expenses -Net cash flow from financing activities ( C ) 31,838.43 26,797.93 Effect of foreign exchange rates on cash and cash equivalents, net (D) Net increase / (decrease) in cash and cash equivalents (A+B+C+D) (411.51) 1,182.48

Cash and cash equivalents at the beginning of the year Cash and cash equivalents at the end of the year\*

less: Deposit Accounts not considered as cash and cash equivalents as defined in AS-3 "Cash Flow Statements" and therefore included in purchase of investments

\*Reconciliation of cash and cash equivalents with the Balance Sheet:

Cash and cash equivalents at the end of the year

Cash and Bank balances

Notes:

5,960.41

5,548.90

6,048.90

(500.00)

5,548.90

4,777.93

5,960.41

10,990.41

(5,030.00)

5,960.41



# PERIODIC DISCLOSURES

FORM NL-23 - STATEMENT OF SOLVENCY MARGIN (FORM IRDAI-GI-TA) STATEMENT OF ADMISSIBLE ASSETS 31ST MARCH 2023

				(Rs in Lakhs
Item No.	Particulars	Policyholders A/c.	Shareholders A/c.	Total
	Investments:			
	Shareholders as per NL-12 of BS	-	45,984	45,98
	Policyholders as per NL-12 A of BS	95,232	-	95,23
(A)	Total Investments as per BS	95,232	45,984	1,41,21
(B)	Inadmissible Investment assets as per Clause (1) of Schedule I of regulation	-	-	
(C)	Fixed assets as per BS	-	2,003	2,0
(D)	Inadmissible Fixed assets as per Clause (1) of Schedule I of regulation	-	377	37
	Current Assets:			
(E)	Cash & Bank Balances as per BS	1,500	4,549	6,04
(F)	Advances and Other assets as per BS	-	8,339	8,33
(G)	Total Current Assets as per BS(E)+(F)	1,500	12,888	14,38
(H)	Inadmissible current assets as per Clause (1) of Schedule I of regulation	-	2,682	2,68
(I)	Loans as per BS	-	-	
(J)	Fair value change account subject to minimum of zero	3	3	
(K)	Total Assets as per BS (excl. current liabilities and provisions)(A)+(C)+(G)+(I)	96,732	60,875	1,57,60
(L)	Total Inadmissible assets(B)+(D)+(H)+(J)	3	3,062	3,06
(M)	Total Admissible assets for Solvency (excl. current liabilities and provisions)(K)-(L)	96,729	57,814	1,54,54

				(5. 1. 1. 1. )
				(Rs in Lakhs)
Item No.	Inadmissible Assets (Item wise Details)	Policyholders A/c.	Shareholders A/c.	Total
1	Inadmissible Investment assets as per Clause (1) of Schedule I of regulation	3	3	6
2	Inadmissible Fixed assets			
	(a) Furniture & fitting	-	21	21
	(b) Lease hold improvement	-	29	29
	(c) Intangible assets	-	18	18
	(d) IT equipments	-	327	327
3	Inadmissible current assets			
	(a) Bank Gurantee	-	25	25
	(b) Agent balances	-	9	9
	(c) Unclaimed amount of policyholders (net of unclaimed liability)	-	28	28
	(d ) GST input tax credit	-	348	348
	(e) Haircut on Debentures	-	1,720	1,720
	(f) GST deposited with the Authority	-	552	552
	Total	3	3,081	3,084

Note: The form is prepared as per prescribed IRDAI Solvency Regulations as amended from time to time.



PERIODIC DISCLOSURES FORM NL-24 - SOLVENCY MARGIN (FORM IRDAI-GI-TR)

			(Rs in Lakhs)	
	STATEMENT OF LIABILITIES:	As at 31st March 2023		
S.No.	Reserve	Gross Reserve	Net Reserve	
а	Unearned Premium Reserve (UPR) (a)	67,990	65,058	
b	Premium Deficiency Reserve (PDR)(b)	-	-	
С	Unexpired Risk Reserve (URR)(c)=(a) +(b)	67,990	65,058	
d	Outstanding Claim Reserve (other than IBNR reserve)(d)	8,251	7,911	
е	IBNR Reserve (e)	6,702	5,880	
f	Total Reserves for Technical Liabilities (f)=(c)+(d)+(e)	82,943	78,849	

Note : The form is prepared as per prescribed IRDAI Solvency Regulations as amended from time to time.



TABLE IA- REQUIRED SOLVENCY MARGIN BASED ON NET PREMIUM AND NET INCURRED CLAIMS AS ON 31ST MARCH 2023

								(Rs in Lakhs)
S. No.	Line of Business	Gross Premium	Net Premium	Gross incurred claim	Net Incurred claim	RSM-1	RSM-2	RSM
1	Fire	-	-	-	-	-	-	-
2	Marine Cargo	-	-	-	-	-	-	-
3	Marine - Marine other than Marine Cargo	-	-	-	-	-	-	-
4	Motor	-	-	-	-	-	-	-
5	Engineering	-	-	-	-	-	-	-
6	Aviation	-	-	-	-	-	-	-
7	Liabilities	-	-	-	-	-	-	-
8	Health	1,35,979	1,30,115	75,834	72,279	26,023	21,684	26,023
9	Miscellaneous	-	-	-	-	-	-	-
10	Crop	-	-	-	-	-	-	-
	Total	1,35,979	1,30,115	75,834	72,279	26,023	21,684	26,023

Note: The form is prepared as per prescribed IRDAI Solvency Regulations as amended from time to time.



# PERIODIC DISCLOSURES FORM NL-26 - SOLVENCY MARGIN (TABLE IB) AS AT 31ST MARCH 2023

		(Rs in Lakhs)
ltem	Description	Amount
(1)	(2)	(3)
(A)	Policyholder's FUNDS	96,729
	Available Assets (as per FORM IRDAI-GI-TA)	-
	Deduct:	
(B)	Current Liabilities as per BS	78,848
(C)	Provisions as per BS	13,213
(D)	Other Liabilities	-
(E)	Excess in Policyholder's funds (A)-(B)-(C)-(D)	4,668
	Shareholder's FUNDS	
(F)	Available Assets	57,813
	Deduct:	
(G)	Other Liabilities	21,767
(H)	Excess in Shareholders' funds: (F-G)	36,046
(1)	Total ASM (E+H)	40,713
(L)	Total RSM	26,023
(К)	Solvency Ratio (Total ASM/Total RSM)	156%



PERIOD	DIC DISCLOSURES					
FORM	NL-27 - PRODUCTS INFORMATION					
Produc	cts and/or add-ons introduced during the qu	arter ended 31st March 20	23			
S. No.	Name of Product /Add on	Co. Ref. No.	IRDA Ref.no.	Class of Business	Category of product	Date of Allottment of UIN
1	ManipalCigna Prime Senior	Email date: 21-Dec-2022	MCIHLIP23151V012223	Health	Internal Tariff Rated	22-Dec-22

#### PERIODIC DISCLOSURES FORM NL-28-STATEMENT OF INVESTMENT ASSETS AN D STATEMENT OF ACCRETION OF ASSETS AS AT 31ST MARCH 2023

FARIA			
Section I			(Rs in Lakhs)
S.No	Particulars	SCH ++	Amount
1	Investments (Shareholders)	8	45,984
	Investments (Policyholders)	8A	95,232
2	Loans	9	-
3	Fixed Assets	10	2,003
4	Current Assets		
	a. Cash & Bank Balance	11	6,049
	b. Advances & Other Assets	12	8,339
5	Current Liabilities		
	a. Current Liabilities	13	48,368
	b. Provisions	14	65,460
	c. Misc. Exp not Written Off	15	-
	<ul> <li>d. Debit Balance of P&amp;L A/c</li> </ul>		1,46,204
	Application of Funds as per Balance Sheet (A)		1,89,983
	Less: Other Assets	SCH ++	Amount
1	Loans	9	-
2	Fixed Assets	10	2,003
3	Cash & Bank Balance	11	4,549
4	Advances & Other Assets (if any) { except Deposit with Reserve Bank of India u/s	12	8.339
4	7 of The Insurance Act which is part of investment Asset}	12	8,339
5	Current Liabilities	13	48,368
6	Provisions	14	65,460
7	Misc. Exp not Written Off	15	-
8	Investments held outside India		-
9	Debit Balance of P&L A/c		1,46,204
		TOTAL (B)	47,266
	'Investment Assets' As per FORM 3B	(A-B)	1,42,716

ection II										(Rs in Lakhs)
	'Investment' represented as		SI	ł	PH	Book Value (SH		FVC Amount	Total	Market
No		Reg. %	Balance	FRSM	FN .	+ PH)	% Actual	rvc Amount	TOLAI	Value
			(a)	(b)	(c)	d = (b+c)		(e)	(d + e)	value
1	Central Govt. Securities.	Not less than 20%	-	11,613	22,503	34,116	24%	-	34,116	33,525
2	Central Govt. Sec or Other Apporved Sec. (incl. (1) above)	Not less than 30%	-	24,045	46,622	70,667	50%	-	70,667	69,331
3	Investment subject to Exposure Norms									
	a. Housing & Loans to SG for Housing and FFE, Infrastructure Investments									
	1. Approved Investments	Not less than 15%	-	10,331	28,729	39,060	27%	-	39,060	38,199
	2. Other Investments		-	-	-	-	-	-	-	-
	b. Approved Investments	Not exceeding 55%	-	11,307	20,952	32,259	23%	4.47	32,263	31,889
	c. Other Investments (not exceeding 25%)	NOT EXCEPTING 22%	-	299	425	724	1%	1.89	726	726
	Total Investment Assets	100%	-	45,981	96,729	1,42,710	100%	6.36	1,42,716	1,40,144

 IDData investment Assets
 IDD/k
 45,951

 Note:
 (i) Fixed Deposit with bank having tenure of less than 12 months has been grouped under Cash & Bank Balance.
 (ii) Fixed Deposit with bank having tenure of less than 12 months has been grouped under Cash & Bank Balance.
 (iii) Other Investments' are as permitted under 27A(2)
 (iii) Other Investment's are as permitted under 27A(2)
 (iv) Pattern of Investment is applicable to both Shareholders funds representing solvency margin and policyholders funds.
 (v) Exposure Norms shall apply to Funds held beyond Solvency Margin, held in a separate Custody Account
 (v) SCH (++) refers to Schedules to Balance Sheet, prepared as per IRDAI (Preparation of Fin. Stmt and Auditors' Report of Ins Companies) Regulations (vii) Investment Regulations, as amended from time to time, to be referred

PART B								(Rs in Lakhs)
No	Category of Investments	COI	Opening Balance (A)	% to Opening Balance	Net Accretion for the Qtr. (B)	% to Total Accrual	TOTAL (A)+(B)	% to Total
1	Central Govt. Securities		34,586	27%	(470)	-4%	34,116	24%
2	Central Govt Sec, State Govt Sec or Other Approved Securities (incl (i) above)		67,154	52%	3,513	28%	70,667	50%
3	Investment subject to Exposure Norms							
	<ul> <li>Housing &amp; Loans to SG for Housing and FFE</li> </ul>							
	1. Approved Investments		12,170	9%	445	4%	12,615	9%
	2. Other Investments		-	-	-	-	-	-
	b. Infrastructure Investments							
	1. Approved Investments		26,499	20%	(54)	(0)	26,445	19%
	2. Other Investments		-	-	-	-	-	-
	c. Approved Investments		23,710	18%	8,549	68%	32,259	23%
	d. Other Investments (not exceeding 15%)		654	1%	70	1%	724	1%
	Total		1,30,187	100%	12,523	100%	1,42,710	100%

Note: 1. Investment Regulations, as amended from time to time, to be referred



PERIODIC DISCLOSURES

								(Rs in Lakhs)				
		Market Value Book Value										
S.No	As at 31st March 2023	As % of total for this class	As at 31st March 2022	As % of total for this class	As at 31st March 2023	As % of total for this class	As at 31st March 2022	As % of total for this class				
Break down by credit rating												
AAA rated	66,084	49%	46,094	51%	67,320	49%	46,362	51%				
AA or better	-	-	-	-	-	-	-	-				
Rated below AA but above A	-	-	-	-	-	-	-	-				
Rated below B	-	-	-	-	-	-	-	-				
Any other (Sovereign)	69,331	51%	44,882	49%	70,667	51%	45,325	49%				
	1,35,415	100%	90,975	100%	1,37,987	100%	91,687	100%				
BREAKDOWN BY RESIDUALMATURITY												
Up to 1 year	18,408	14%	12,085	13%	18,546	13%	12,059	13%				
more than 1 year and upto 3years	19,273	14%	17,836	20%	19,478	14%	17,878	19%				
More than 3years and up to 7years	86,799	64%	50,375	55%	88,979	65%	50,916	56%				
More than 7 years and up to 10 years	10,935	8%	10,145	11%	10,984	8%	10,288	11%				
above 10 years	-	-	535	1%	-	-	545	1%				
	1,35,415	100%	90,975	100%	1,37,987	100%	91,687	100%				
Breakdown by type of the issurer												
a. Central Government	33,525	25%	23,130	25%	34,116	25%	23,314	25%				
b. State Government	35,806	26%	21,752	24%	36,551	26%	22,011	24%				
c.Corporate Securities	66,084	49%	46,094	51%	67,320	49%	46,362	51%				
	1,35,415	100%	90,975	100%	1,37,987	100%	91,687	100%				

Note

In case of a debt instrument is rated by more than one agency, then the lowest rating will be taken for the purpose of classification.
 Market value of the securities will be in accordnace with the valuation method specified by the Authority under Accounting/ Investment regulations.

PERIODIC	DISCLOSURES														
FORM NL-	30 - DETAILS OF NON-PERFORMING ASSETS AS	AT 31ST MARCH	2023												
	(Rs in Lakhs														
		Bonds / De	ebentures	Loa	ns	Other Debt	instruments	All Othe	er Assets	TOT	AL				
NO	PARTICULARS	YTD As on 31st													
		Mar 2023	Mar 2022												
1	Investments Assets	67,320	46,362	-	-	-	-	75,390	54,198	1,42,710	1,00,560				
2	Gross NPA		-	-	-	-	-		-	-	-				
3	% of Gross NPA on Investment Assets (2/1)	-	-	-	-	-	-	-	-	-	-				
4	Provision made on NPA	-	-	-	-	-			-		-				
5	Provision as a % of NPA (4/2)	-	-	-	-	-			-		-				
6	Provision on Standard Assets	-	-	-	-	-	-	-	-	-	-				
7	Net Investment Assets (1-4)	67,320	46,362	-	-	-	-	75,390	54,198	1,42,710	1,00,560				
8	Net NPA (2-4)	-	-	-	-	-			-		-				
9	% of Net NPA to Net Investment Assets (8/7)	-	-	-	-	-	-	-	-		-				
10	Write off made during the period	-	-	-	-	-			-		-				

 Note:

 a) The above statement, in the case of 'Life' Insurers shall be prepared 'fund-wise' Viz. Life Fund, Pension & Group Fund, ULIP Fund and at Assets Under Management level also.

 b) Total Investment Assets should reconcile with figures shown in other relevant forms

 c) Gross NPA is investment classified as NPA, before any provisions

 d) Provision made on the 'Standard Asset' is as per Circular issued, as amended from time to time.

 e) Net Investment assets is net of 'provisions'

 f) Net NPA is gross NPAs less provisions

 g) Write off as approved by the Board

 h) Investment Regulations,as amended from time to time, to be referred

PERIODIC DISCLOSURES FORM NL-31-STATEMENT OF INVESTMENT AND INCOME ON INVESTMENT

														(Rs in Lakhs)
				Current C	luarter			Year to Date (Cu	urrent Year)		Year to Date (Previous Year)			
S.No.	Category of Investment	Category Code	Investment (Rs.)	Income on Investment (Rs.)	Gross Yield (%)	Net Yield (%)	Investment (Rs.)	Income on Investment (Rs.)	Gross Yield (%)	Net Yield (%)	Investment (Rs.)	Income on Investment (Rs.)	Gross Yield (%)	Net Yield (%)
1	Central Government Bonds	CGSB	33,197.87	543.30	1.64%	1.64%	28,489.70	1,795.66	6.30%	6.30%	18,918.27	1,130.69	5.98%	5.98%
2	Treasury Bills	CTRB	1,076.28	16.23	1.51%	1.51%	1,121.51	58.58	5.22%	5.22%	1,406.23	49.86	3.55%	3.55%
3	State Government Bonds	SGGB	32,556.40	569.24	1.75%	1.75%	26,534.20	1,827.74	6.89%	6.89%	14,093.54	1,047.55	7.43%	7.43%
4	Other Approved Securities (excluding Infrastructure / Social Sector Investments)	SGOA	2,068.04	34.67	1.68%	1.68%	2,070.94	142.58	6.88%	6.88%	4,134.37	311.97	7.55%	7.55%
5	Bonds / Debentures issued by NHB/Institutions accredited by NHB	HTDN	12,427.96	196.67	1.58%	1.58%	11,252.79	677.63	6.02%	6.02%	7,628.21	440.93	5.78%	5.78%
6	Infrastructure - PSU - Debentures / Bonds	IPTD	25,300.80	409.59	1.62%	1.62%	22,724.22	1,456.30	6.41%	6.41%	20,699.73	1,456.54	7.04%	7.04%
7	Infrastructure - Other Corporate Securities - Debentures/ Bonds	ICTD	1,508.89	22.50	1.49%	1.49%	1,448.59	83.89	5.79%	5.79%	1,075.71	69.22	6.43%	6.43%
8	Corporate Securities - Debentures	ECOS	25,139.22	417.25	1.66%	1.66%	17,955.51	1,129.91	6.29%	6.29%	11,848.07	695.14	5.87%	5.87%
9	Deposits - Deposit with scheduled banks, FIs(incl Bank Balance awaiting investment),CCIL, RBI	ECDB	867.65	2.00	0.23%	0.23%	3,135.36	120.75	3.85%	3.85%	5,257.88	265.11	5.04%	5.04%
10	Mutual Funds - Gilt/Gsec/Liquid Schemes	EGMF	2,630.47	45.37	1.72%	1.72%	2,312.05	127.07	5.50%	5.50%	2,502.82	84.16	3.36%	3.36%
11	Mutual Funds - Gilt/Gsec/Liquid Schemes	OMGS	1,056.28	15.83	1.50%	1.50%	994.59	50.30	5.06%	5.06%	1,026.44	30.89	3.01%	3.01%
	TOTAL		1,37,829.87	2,272.66	1.65%	1.65%	1,18,039.45	7,470.42	6.33%	6.33%	88,591.27	5,582.05	6.30%	6.30%

#### Note:

1 Category of Investment (COI) is as per Guidelines, as amended from time to time.

2 Based on daily simple Average of Investments.

3 Yield netted for Tax .

4 In the previous year column, the figures of the corresponding Year to date of the previous financial year is shown.

5 YTD income on investment is reconciled with figures in P&L and Revenue account.

6 Investment Regulations, as amended from time to time, to be referred.



## PERIODIC DISCLOSURES

FORM NL-32-STATEMENT OF DOWNGRADED INVESTMENTS AS AT 31ST MARCH 2023

Date of Date of Last Name of the Security COI Amount Rating Agency Original Grade **Current Grade** Remarks Purchase Downgrade During the Quarter <sup>1</sup> Α. --------В. As on Date <sup>2</sup> --------

Note:

1 Investments currently upgraded, listed as Down Graded during earlier Quarter shall be deleted from the Cumulative listing.

2 FORM-2 shall be prepared in respect of each fund.

3 Category of Investmet (COI) shall be as per INV/GLN/001/2003-04

4 Investment Regulations, as amended from time to time, to be referred

(Rs in Lakhs)



PERIODIC DISCLOSURES FORM NL-33 - REINSURANCE RISK CONCENTRATION AS AT 31ST MARCH 2023

	Reinsurance Risk Concentration											
S.No.	Reinsurance Placements	No. of reinsurers	Premium cec	ed to reinsurers (up	to the Quarter)	reinsurance						
5.100.	Remsurance Placements		Proportional	Non-Proportional	Facultative	premium ceded (%)						
	Outside India											
1	No. of Reinsurers with rating of AAA and above	-	-	-	-	-						
2	No. of Reinsurers with rating AA but less than AAA	-	-	-	-	-						
3	No. of Reinsurers with rating A but less than AA	-	-	-	-	-						
4	No. of Reinsurers with rating BBB but less than A	-	-	-	-	-						
5	No. of Reinsurers with rating less than BBB	-	-	-	-	-						
	Total (A)	-	-	-	-	-						
	Within India											
1	Indian Insurance Companies	-	-	-	-	-						
2	FRBs	1.00	231.38	84.02	29.43	5.88%						
3	GIC Re	1.00	5,453.10	65.94	-	94.12%						
4	Other (to be Specified)	-		-	-	-						
	Total (B)	2.00	5,684.44	149.95	29.43	100.00%						
	Grand Total (C)= (A)+(B)	2.00	5,684.44	149.95	29.43	100.00%						

REPIODIC DISCLOSURES

STATES/UNION TERRITORIES																										
STATES/UNION TERRITORIES			Marin	ne (Hull)	Marine	e (Cargo)	Total	Marine	Motor O	wn Damage	Motor T	'hird Party		Motor	Health I		Personal	Accident	Travel I	Insurance		Health	All Other N	Miscellaneous		
	For the qtr	Upto the qtr	For the qtr	Upto																						
ATES																										1
a Pradesh	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1,309	4,520	28	175	-	-	1,338	4,695	-	-	1,338	
chal Pradesh	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	11	0	1	-	-	2	12	-	-	2	
1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	277	971	3	30	-	-	280	1,002	-	-	280	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1,330	4,816	8	83	-	-	1,338	4,899	-	-	1,338	
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ana	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3,038	10,165	35	107	0	0	3,073	10,272	-	-	3,073	
3		-	-		-	-	-		-		-		-		44	132	0	2			44	134	-	-	44	
- khand			-	-				-	-		-	-	-		160	537	6	31			167	567	-	-	167	
Pradesh									-						2.356	6.823	74			9	2,430	7.105	-		2.430	
Bengal				-							-			-	1,602	5,336	29				1.632	5.444			1,632	
Total (A)															38,980	1,25,865	836				39,858	1,28,969			39,858	
ibtai (A)															38,580	1,23,803	830	2,547	43	130	35,636	1,20,505	-		33,030	┢
ION TERRITORIES																										+
																	0				2					+
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of NCT of Delhi		-		-	-	-	-	-		-	-	-	-	-	2,122	6,603	34			-	2,158	6,733	-	-	2,158	
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Total (B)	-	-		-											2,210	6,870	37	137	3	3	2,250	7,010		-	2,250	
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ISIDE INDIA																				1						Г
Total (C)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	Г
																										Г



# PERIODIC DISCLOSURES FORM NL-35 - QUARTERLY BUSINESS RETURNS ACROSS LINE OF BUSINESS

	(Rs in Lakhs)									
	Quarterly Business Returns across line of Business									
S.No.	Line of Business	For the Quarter e 20		For the Quarter e 20		For the Year end 20		For the Year en 20		
		Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	
1	Fire	-	-	-	-	-	-	-	-	
2	Marine Cargo	-	-	-	-	-	-	-	-	
3	Marine Other than Cargo	-	-	-	-	-	-	-	-	
4	Motor OD	-	-	-	-	-	-	-	-	
5	Motor TP	-	-	-	-	-	-	-	-	
6	Health	41,190	90,682	29,128	85,123	1,32,736	3,04,162	96,899	3,00,416	
7	Personal Accident	873	10,239	446	10,248	3,084	45,025	1,458	32,487	
8	Travel	45	13	36	3	159	46	260	35	
9	Workmen's Compensation/ Employer's liability	-	-	-	-	-	-	-	-	
10	Public/ Product Liability	-	-	-	-	-	-	-	-	
11	Engineering	-	-	-	-	-	-	-	-	
12	Aviation	-	-	-	-	-	-	-	-	
13	Crop Insurance	-	-	-	-	-	-	-	-	
14	Other segments **	-	-	-	-	-	-	-	-	
15	Miscellaneous	-	-	-	-	-	-	-	-	

Note: (a) Premium stands for amount of gross direct premium written in India



# PERIODIC DISCLOSURES FORM NL-36 - BUSINESS CHANNELWISE

(Rs in Lakhs)

		Business Acqu	isition through dif	ferent channels					(Its in Eakits)	
S.No.	Channels	For the Quarter e		For the Year en 20			ended 31st March 122	For the Year ended 31st March 2022		
		No. of Policies	Premium (Rs. In Lakhs)	No. of Policies	Premium (Rs. In Lakhs)	No. of Policies	Premium (Rs. In Lakhs)	No. of Policies	Premium (Rs. In Lakhs)	
1	Individual agents	43,154	10,306	1,47,624	31,283	41,916	7,826	1,45,752	25,095	
2	Corporate Agents-Banks	10,258	5,717	45,270	18,688	10,253	4,993	32,898	16,083	
3	Corporate Agents -Others	3,110	2,382	11,943	8,434	3,108	3,870	12,270	8,811	
4	Brokers	38,302	15,942	1,21,128	45,987	33,606	9,652	1,12,605	30,332	
5	Micro Agents	-	-	-	-	-	-	-	-	
6	Direct Business -Officers/Employees	2,893	7,058	11,462	29,028	3,213	3,231	13,168	15,191	
0	-Online (Through Company Website)	2,357	508	8,361	1,648	2,318	419	9,006	1,517	
	-Others	31	5	210	140	37	(604)	264	249	
7	Common Service Centres(CSC)	-	-	-	-	-	-	-	-	
8	Insurance Marketing Firm	356	89	1,279	393	321	108	1,275	367	
9	Point of sales person (Direct)	-	-	-	-	-	-	-	-	
10	MISP (Direct)	-	-	-	-	-	-	-	-	
11	Web Aggregators	473	101	1,956	378	602	115	5,700	973	
12	Referral Arrangements									
13	Others									
	Total (A)	1,00,934	42,108	3,49,233	1,35,979	95,374	29,610	3,32,938	98,618	
14	Business outside India Total (B)	-	-	-	-	-	-	-	-	
	Grand Total (A+B)	1,00,934	42,108	3,49,233	1,35,979	95,374	29,610	3,32,938	98,618	

### Note:

1. Premium means amount of premium received from business acquired by the source

2. No of Policies stand for no. of policies sold

# PERIODIC DISCLOSURES

TORIVITAL-3	7 - CLAINIS DATA				
					(No.of Claims Only)
S.No.	Claims Experience	Health	Personal Accident	Travel	Total
1	Claims O/S at the beginning of the period	4,614	29	5	4,648
2	Claims reported during the period	4,09,221	1,693	263	4,11,177
	(a) Booked During the period	4,08,958	1,693	261	4,10,912
	(b) Reopened during the Period	263	-	2	265
	(c) Other Adjustment (to be specified)	-	-	-	-
3	Claims Settled during the period	3,66,148	938	152	3,67,238
	(a) paid during the period	-	-	-	-
4	Claims Repudiated during the period	39,455	498	110	40,063
	Other Adjustment ( to be specified)	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	477	-	-	477
6	Claims O/S at End of the period	8,232	286	6	8,524
	Less than 3months	8,121	285	3	8,409
	3 months to 6 months	77	-	1	78
	6months to 1 year	20	1	1	22
	1year and above	14	-	1	15

Notes:-(a) The Claims O/S figures are consistent with all relevant NL forms (b) Repudiated means rejected, partial rejection on account of policy terms and conditions (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

					(Rs in Lakhs)
S.No.	Claims Experience	Health	Personal Accident	Travel	Total
1	Claims O/S at the beginning of the period	2,515	121	3	2,639
2	Claims reported during the period	1,20,817	2,103	35	1,22,955
	(a) Booked During the period	1,20,755	2,103	33	1,22,892
	(b) Reopened during the Period	62	-	2	64
	(c) Other Adjustment (to be specified)	-	-	-	-
3	Claims Settled during the period	69,235	388	23	69,647
	(a) paid during the period				
	(b) Other Adjustment ( to be specified)	-	-	-	-
4	Claims Repudiated during the period	50,130	1,693	13	51,836
	Other Adjustment ( to be specified)	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	26			26
6	Claims O/S at End of the period	3,967	143	2	4,112
	Less than 3months	3,908	113	1	4,022
	3 months to 6 months	35	-	0	35
	6months to 1 year	18	30	0	48
	1year and above	6	-	0	6

Notes:-(a) The Claims O/S figures are consistent with all relevant NL forms (b) Repudiated means rejected, partial rejection on account of policy terms and conditions (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

PERIODIC DISCLOSURES										WITHIN INDIA
Form NL-38-Development of Losses (Annual Submi										
				Д	ccident Year Coho	ort				
Particulars	FYE 31-Mar 2014	FYE 31-Mar 2015	FYE 31-Mar 2016	FYE 31-Mar 2017	FYE 31-Mar 2018	FYE 31-Mar 2019	FYE 31-Mar 2020	FYE 31-Mar 2021	FYE 31-Mar 2022	FYE 31-Mar 2023
A] Ultimate Net loss Cost - Original Estimate	1	431	4,293	8,254	11,667	21,469	30,315	38,321	60,566	68,835
B] Net Claims Provisions <sup>2</sup>	1	330	1,664	2,922	3,431	3,658	5,504	8,167	8,336	11,043
C] Cumulative Payment as of										[
one year later - 1st Diagonal	-	145	3,342	6,233	10,228	20,543	27,967	36,500	58,860	
two year later - 2nd Diagonal	-	145	3,290	6,375	10,390	20,667	28,092	36,772		
three year later - 3rd Diagonal	-	145	3,303	6,391	10,407	20,681	28,207			
four year later - 4th Diagonal	-	145	3,305	6,392	10,414	20,729				
five year later - 5th Diagonal	-	145	3,304	6,394	10,436					
six year later - 6th Diagonal	-	145	3,318	6,396						
seven year later - 7th Diagonal	-	145	3,318							
eight year later - 8th Diagonal	-	145								
D] Ultimate Net Loss Cost re-estimated										
one year later - 1st Diagonal	1	304	3,428	6,420	10,537	20,811	28,234	36,950	59,372	
two year later - 2nd Diagonal	-	150	3,301	6,398	10,407	20,681	28,104	36,779		
three year later - 3rd Diagonal	-	145	3,304	6,391	10,407	20,685	28,208			
four year later - 4th Diagonal	-	145	3,305	6,392	10,424	20,729				
five year later - 5th Diagonal	-	145	3,304	6,394	10,436					
six year later - 6th Diagonal	-	145	3,318	6,396						
seven year later - 7th Diagonal	-	145	3,318							
eight year later - 8th Diagonal	-	145								
Favourable / (unfavorable) development3 Amount (A-D)	1	286	975	1,858	1,231	739	2,107	1,542	1,194	
In % [(A-D)/A]	100%	66%	23%	23%	11%	3%	7%	4%	2%	
										ļ
Note:-										l
1. Claims Provision includes outstanding Claim Reserve & IBNR / IBNER		<i>"</i>		eserve (CER).						l
2. Ultimate Net Loss Cost (Orginal and Re-estimate) are prudent estimate	ate (incl. MAD), however does not inclu	ide Claim Expense Reser	ve (CER).							L

PERIODIC DISCLOSURES FORM NL-39 - AGEING OF CLAIMS

### Ageing of Claims for the Quarter ended 31st March 2023

Ageing of Cl	(`in Lakhs												(`in Lakhs)				
S.No.	Line of Business				No. of claims paid				Amount of Claims Paid								Total amount of claims paid *
511401		upto 1 month	> 1 month and <=3 months	> 3 months and <= 6 months	> 6 months and <= 1 year	> 1 year and <= 3 years	> 3 years and <= 5 years	> 5 years	upto 1 month	> 1 month and <=3 months	> 3 months and <= 6 months	> 6 months and <= 1 year	> 1 year and <= 3 years	> 3 years and <= 5 years	> 5 years		
1	Fire	-	-	-	-	-			-	-	-		-	-	-	-	-
2	Marine Cargo	-	-	-	-	-		-	-	-	-		-	-	-	-	-
3	Marine Other than Cargo	-	-	-	-	-			-	-	-		-	-	-	-	-
4	Motor OD	-	-	-	-	-			-	-	-		-	-	-	-	-
5	Motor TP	-	-	-	-	-			-	-	-		-	-	-	-	-
6	Health	1,02,258	515	22	-	-			18,248	107	14		-	-	-	1,02,795	18,370
7	Personal Accident	717	13	-	-	-			111	0	-		-	-	-	730	112
8	Travel	32			-	-			3					-		32	3
9	Workmen's Compensation/ Employer's liability	-	-		-	-			-					-		-	-
10	Public/ Product Liability	-	-	-		-			-		-		-	-	-	-	-
11	Engineering	-	-	-	-	-			-		-		-	-	-	-	-
12	Aviation	-	-	-	-	-	-		-	-	-	-	-	-		-	
13	Crop Insurance	-	-	-	-	-	-		-		-	-	-	-		-	
14	Other segments (a)	-	-	-	-	-	-		-		-	-	-	-		-	
15	Miscellaneous	-	-	-	-	-	-	-	-	-	-	-		-		-	-

\* Excluding TPA Fees, Claim Investigation Fees & other allocated claim cost \* Including Exgratia claim payment

## Ageing of Claims upto the Quarter ended 31st March 2023

S.No.	i.No. Line of Business No. of claims paid								Amount of Claims Paid								Total amount of claims paid *
5.140.		upto 1 month	> 1 month and <=3 months	> 3 months and <= 6 months	> 6 months and <= 1 year	> 1 year and <= 3 years	> 3 years and <= 5 years	> 5 years	upto 1 month	> 1 month and <=3 months	> 3 months and <= 6 months	> 6 months and <= 1 year	> 1 year and <= 3 years	> 3 years and <= 5 years	> 5 years		
1	Fire	-	-		-	-	-		-	-			-			-	-
2	Marine Cargo	-	-	-		-	-	-	-	-			-	-	-	-	-
3	Marine Other than Cargo	-	-		-	-	-		-	-			-			-	-
4	Motor OD				-	-	-		-	-							-
5	Motor TP	-	-	-	-	-	-		-	-		-	-	-			-
6	Health	3,62,782	3,233	127	6	-	-		67,084	1,955	181	14				3,66,148	69,235
7	Personal Accident	919	19		-	-	-		386	3						938	388
8	Travel	152			-	-	-		23	-			-			152	23
9	Workmen's Compensation/ Employer's liability				-	-	-		-	-			-			-	-
10	Public/ Product Liability				-	-	-		-	-			-			-	-
11	Engineering		-		-	-	-		-	-			-			-	-
12	Aviation		-		-	-	-		-	-			-			-	-
13	Crop Insurance				-	-	-		-	-			-		-	-	-
14	Other segments (a)	-			-	-	-		-	-			-			-	-
15	Miscellaneous				-	-	-		-	-			-			-	-

PERIODIC DISC	LOSURES		
FORM NL-41 -	OFFICES INFORMATION		
S. No.	Office Information		Number
1	No. of offices at the beginning of the year (As on 01.04.2022)		77
2	No. of branches approved during the year		45
3	No. of branches opened during the year	Out of approvals of previous year	NIL
4	No. of branches opened during the year	Out of approvals of this year	NIL
5	No. of branches closed during the year		NIL
6	No of branches at the end of the quarter (As on 31.03.2023)		77
7	No. of branches approved but not opened		45
8	No. of rural branches		NIL
9	No. of urban branches		77
10	No. of Directors:-		8
	(a) Independent Director		3
	(b) Executive Director		NIL
	(c) Non-executive Director		4
	(d) Women Director		1
	(e) Whole time director		1
11	No. of Employees		
	(a) On-roll:		2554
	(b) Off-roll:		119
	(c) Total - (a) + (b)		2673
12	No. of Insurance Agents and Intermediaries		
	(a) Individual Agents		59247
	(b) Corporate Agents-Banks		12
	(c)Corporate Agents-Others		46
	(d) Insurance Brokers		372
	(e) Web Aggregators		8
	(f) Insurance Marketing Firm		79
	(g) Motor Insurance Service Providers (DIRECT)		0
	(h) Point of Sales persons (DIRECT)		0
	(i) Other as allowed by IRDAI (To be specified)		0

Sr.No	Particulars	Employees	Insurance Agents and Intermediaries
1	Number at the beginning of the quarter	2599	57059
2	Recruitments during the quarter	403	2873
3	Attrition during the quarter	448	168
4	Number at the end of the quarter	2554	59764



# PERIODIC DISCLOSURES

FORM NL-42 - BOARD OF DIRECTORS AND KEY MANAGEMENT PERSONS AS AT 31ST MARCH 2023

	Board of Directors										
S. No.	Name of person	Role/Designation	Details of change in the period								
1	Mr. Luis Miranda	Chairman & Independent Director	Nil								
2	Mr. Rajeev Chitrabhanu	Independent Director	Nil								
3	Ms. Revathy Ashok	Independent Director	Nil								
4	Dr. Ranjan Pai	Non-Executive Director	Nil								
5	Mr. S. Vaitheeswaran	Non-Executive Director	Nil								
6	Mr. Jason Sadler	Non-Executive Director	Nil								
7	Mr. Jerome Droesch	Non-Executive Director	Nil								
8	Mr. Prasun Kumar Sikdar	Managing Director & CEO	Nil								

	Key Management Persons									
S. No.	Name of person	Role/Designation	Details of change in the period							
1	Mr. Prasun Kumar Sikdar	Managing Director & CEO	Nil							
2	Mr. Srikanth Kandikonda	Chief Financial Officer	Nil							
3	Mr. Shashank Arjun Chaphekar	Chief Distribution Officer	Nil							
4	Mr. Joydeep Saha	Appointed Actuary and Chief Officer – Actuarial, Product, Reinsurance, Group Underwriting & Analytics	Nil							
5	Mr. Sameer Bhatnagar	Chief Compliance & Risk Officer, Head Legal & Secretarial	Nil							
6	Ms. Priya Gilbile	Chief Operating Officer	Nil							
7	Ms. Sapna Desai	Chief Marketing Officer	Nil							
8	Mr. Mahesh Darak	Chief Investment Officer	Nil							
9	Mr. Sumeet Aggarwal	Chief Technology Offcier	Nil							
10	Ms. Gauri Anirudh Takale	Company Secretary	Nil							

(a) "Key Management Person" as defined under Annexure 4 (Guidelines on appointment and reporting of Key Management Persons) of Corporate Governance Guidelines for Insurers in India 2016 b) In case of directors, designation to include "Independent Director / Non-executive Director / Executive Director / Managing Director/Chairman"



(Rs in Lakhs)

PERIODIC DISCLOSURES

# FORM NL-43 - RURAL & SOCIAL OBLIGATIONS (QUARTERLY RETURNS)

**Rural & Social Obligations (Quarterly Returns) No. of Policies** Premium Line of Business S.No. Particular Sum Assured Issued Collected Rural ---1 FIRE Social ---Rural ---2 MARINE CARGO Social --\_ Rural --\_ 3 MARINE OTHER THAN CARGO Social --\_ Rural -\_ -4 MOTOR OD Social ---Rural ---5 MOTOR TP Social Rural 3,271 2,562 1,15,222 HEALTH 6 1,094 2,644 Social 59,554 Rural 1,643 81 7 PERSONAL ACCIDENT Social --Rural ---8 TRAVEL Social ---Rural ---9 Workmen's Compensation/ Employer's liability Social ----Rural --10 Public/ Product Liability Social ---Rural ---11 Engineering Social ---Rural ---Aviation 12 Social ---Rural --\_ Other Segment (a) 13 -\_ Social \_ Rural -\_ -14 Miscellaneous Social Rural 4,914 2,643 1,74,776 Total Social 1,094 2,644

Note:

(a) Premium Collected means gross direct written premium.

(b) Rural and Social segments are defined under IRDAI regulations, as issued and amended time to time.



# PERIODIC DISCLOSURES FORM NL-45 - GREIVANCE DISPOSAL FOR THE QUARTER ENDED 31ST MARCH 2023

S. No.	Particulars	Opening Balance as on beginning of the quarter	Additions during the quarter (net of duplicate		tesolved/Settled durin	g the quarter	Complaints Pending at the end of the quarter	Total complaints registered upto the quarter during the
		quarter	complaints)	Fully Accepted	Partial Accepted	Rejected	quarter	financial year
1	Complaints Made by customer	9	555		77	167	1	1,280
а	Proposal Related	-	3		1	2	-	5
b	Claim Related	3	219					796
С	Policy Related	3	35			9	1	135
d	Premium Related	-	8			6	-	15
e	Refund Related	1	10	6	3	2	-	49
t	Coverage Related	-	-	-	-	-	-	1
g h	Cover Note Related Product Related	-	-	-	-	-	-	-
- 11	Other	-	5	-	2	3	-	24
	(i) Renewal Related	2	73	31	16	28		255
	(ii) Feedback related to sales	2	/3	51	10	20	-	255
	Total number of complaints	9	353	117	77	167	1	1,280
			555	11,	,,	107	1	1,200
2	Total No. of policies during previous year:	3,32,938						
3	Total No. of claims during previous year:	3,46,172						
4	Total No. of policies during current year: 31st March 2023	55,44,081*						
5	Total No. of claims during current year: 31st March 2023	4,11,177						
6	Total No. of Policy Complaints (upto 31st March 2023) per 10,000 policies	0.9						
7	Total No. of Claim Complaints (upto 31st March 2023) per 10,000 claims registered	19.4						
	* Please note the total number of policies include Certificate of Insurance issued under Group Affinity Poli	cies. This is for the pur	pose of Complaints Ra	tio Computation only				
8)	Duration wise Pending Status	Complaints ma	de by customers	Complaints made	by intermediaries	Τα	otal	
		Number	Percentage to Pending complaints	Number	Percentage to Pending complaints	Number	Percentage to Pending complaints	
	Up to 15 days	1.00	100%	-	-	1.00	100%	
	15 - 30 days	-	-	-	-	-	-	
	30 - 90 days	-	-	-	-	-	-	
	90 days & Beyond	-	-	-	-	-	-	
	Total Number of Complaints	1.00	100%	-	-	1.00	100%	



PERIODI	C DISCLOSURES						
Form NL	-46-VOTING ACTIVITY DISCLOSURE UNDER STEWARDSHIP CODE						
For the Qu	uarter ending: 31st March 2023						
Meeting	Investee Company Name	Type of Meeting	Proposal of	Description of the	Management	Vote (For /	Reason supporting
Date	investee company warne	(AGM / EGM)	Management /	proposal	Recommendation	Against/ Abstain)	the vote decision
		NIL					

Part of the constraint of	PERIODIC DISCLOSURES																
Anti-         Antin-         Anti-         Anti- <t< td=""><td>Form NL-47-Profile &amp; Performance of He</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	Form NL-47-Profile & Performance of He																
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Image: section of the sectio	For the real chang, sist march 2025		1	L		1				1		Are wice die	ribution of Policie	os (eleccification	of policies based	on the age of the polic	м).
Image: sector         Image: s												Age-wise dis	ribution of Policie	es (classification	or policies based	on the age of the polic	y)
Image: And ALCUM and ALCUM and ALCUM and ALCUM and ALCUM ALC	S.N UIN	Name of the Product	No. Of Lives Insured				Settled (in terms of number of	Repudiated (in terms of number of	Complaints		total no. Of policies due for	No of Policies in its 1st Year	completed 1 year and more than 1 years and less than 3	completed 3 years not more than 3 years but Less than 5	completed 5years or more than 5 years But less than 10	completed 10 years and more than 10	
Image         Image <t< td=""><td>а</td><td>b</td><td>c</td><td>d</td><td>e</td><td>f</td><td>g</td><td>h</td><td>i</td><td>j</td><td>k</td><td>1</td><td>m</td><td>n</td><td>0</td><td>p</td><td>q=l+m+n+o+p</td></t<>	а	b	c	d	e	f	g	h	i	j	k	1	m	n	0	p	q=l+m+n+o+p
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I Constrained       Magnetys Automation		CignaTTK ProHealth Insurance					-		-	-					-	-	
S Magninger							-		-	-					(4)	-	
Image: mage:		ManipalCigna ProHealth Insurance			82.25%	138.80%	-		16							-	
Image of the state o	5 MCIHLIP21546V052021	ManipalCigna ProHealth Insurance	1,04,299	12\Nov\20			-		364	364	72%	722	18,718	12,740	8,882	-	41,062
Image: Regr       Regr       Regr       Lum		ManipalCigna ProHealth Insurance	3,90,894				93%	6%	251	251	82%	28,194	51,878	39,610	35,251	-	1,54,933
Image of the state o	7 MCIHLIA23023V012223	ManipalCigna Health 360	-	07\Jul\22			-		-	-	-		-	-	-	-	-
B         B         B         B         B         C         B         C         B         C         B         C		CignaTTK ProHealth Select	7		68.45%	123 20%			6	6							2
I Marging Processes         Imaging Processes			29,264	08\Oct\20	00.45%	113.10%	85%	13%	5	5	66%	4,375	3,900	2,892	227		11,394
12       Manual (any Party Mark (any P	10 IRDA/NL-HLT/CTTK/P-H/V.I/70/14-15	CignaTTK ProHealth Cash	2	13\Oct\15			-		-	-	55%		1		-		1
13       BORNAU HY/CTR/P M/V221451 2       Control Linking for National Control Linking for Nating for National Contrelation Control Linking	11 MCIHLIP21512V032021	ManipalCigna ProHealth Cash	-	01\Oct\20	221.87%	274.73%	-				69%						
11       MangaCap and regive Presence       21.18       30.000       12.000       13.000       10.000       98       248       13       11       428       16.067       2.000       1.456       1.007       .       12.120         15       MangaCap Arges Selection-Locate and Pres Senic       2.33       6.000       33.70       1.000       33.70       1.000       33.70       1.000       33.70       1.000       33.70       1.000       33.70       1.000       33.70       1.000       33.70       1.000       33.70       1.000       33.70       1.000       33.70       1.000       33.70       1.0000       1.0000       1.0000	12 MCIHLIP21556V042021	ManipalCigna ProHealth Cash	763	17\Mar\21			55%	41%	3	3	-	69	59	135	260		523
14       Manageuge integrise Protection-Accidence (accidence)       21,18       30,10       -       5,85       2,88       2,18       11       4,45       14,45       14,455      14,455	13 IRDA/NL-HLT/CTTK/P-H/V-I/28/14-15	Cigna TTK Lifestyle Protection – Accident Care	(2.00)	22\Oct\14	12.40%	70.02%					14%	(3	) -		1		(2)
15       MargaCape Arms short       2.38       OUA       OUA <thoua< th=""> <thoua< th="">       OUA<!--</td--><td>14 MCIPAIP21123V022021</td><td>ManipalCigna Lifestyle Protection - Accident Care</td><td>22,183</td><td>30\Oct\20</td><td>12.40%</td><td>10.02.10</td><td>58%</td><td>24%</td><td>13</td><td>13</td><td>42%</td><td>16,676</td><td>2,029</td><td>1,455</td><td>1,087</td><td>-</td><td>21,247</td></thoua<></thoua<>	14 MCIPAIP21123V022021	ManipalCigna Lifestyle Protection - Accident Care	22,183	30\Oct\20	12.40%	10.02.10	58%	24%	13	13	42%	16,676	2,029	1,455	1,087	-	21,247
12       Manual Quas Supervent Notion, Manual Quas       558       104, Vip 200       958       105, Sep       100, Vip 200       100, Vip 200       100, Vip 200       100, Vip 200       100, Vip 200, Vip 2	15 MCIHLIP22224V012122	ManipalCigna ProHealth Prime	72,075	11\Apr\22	35.65%	88.12%	72%	21%	79	79	-	33,376	-	-	-	-	33,376
13       Molural 200001201       Conson Saruch Prior, Manuagdigua       (1)       <	16 MCIHLIP23151V012223	ManipalCigna Prime Senior	2,358	04\Jan\23	12.10%	67.03%	17%	50%	3	3	-	1,764			-	-	1,764
19       Montragram       (massachus heine, Mangadegus and Massachus Heine, Mangadegus and Mangad	17 MCIHLIP20156V011920	Arogya Sanjeevani Policy, ManipalCigna	508	01\Apr\20	49.25%	104.55%	58%	36%	-	-	56%	169	78	-	-	-	247
20       MarageQue letime testin       49.36       11.02       22.07       73.56       75.6	18 MCIHLIP21070V012021	Corona Kavach Policy, ManipalCigna	-	10\Jul\20	-219.68%	-219.68%	50%	50%	1	1	-	-	-	-	-	-	
30         Marage/par Liferine relation         49-369         49-369         7.15         7.05        7.05        7.05         <	19 MCIHLIP21139V012021	Corona Rakshak Policy, ManipalCigna	4	14\Aug\20	330.23%	369.32%	75%	25%	10	10	-	4	-	-	-	-	4
12         Clinic Account Service Serv	20 MCIHLIP21559V012021		49,369	15\Jan\21	27.28%	78.13%	70%	24%	40	40	82%	15,735	5,938		-	-	21,673
21         Managkara Golda Health Group Nely         14.00         OUNCAP           23         BIGNUPCTAPUNATAPUN	21 IRDA/NL-HLT/CTTK/P-H/V-I/6/14-15	CignaTTK Global Health Group Policy	-	18\Aug\14			50%	50%	-	-	-	-	-	-	-	-	-
24 B0A/HUTCTRV=HV4/J12104-5 (gos TR Lifesky Protection Group Policy       (1) 2496       (2) 296       (1) (2) 296       (2) (2) 296       (1) (2) 296       (2) (2) (2) (2) (2) (2) (2) (2) (2) (2)	22 CTTHLGP20018V021920	CignaTTK Global Health Group Policy	315	28\May\19	55.10%	103.53%	73%	26%	-	-	-		-	-	-	-	
24 B0A/HUTCTRV=HV4/J12104-5 (gos TR Lifesky Protection Group Policy       (1) 2496       (2) 296       (1) (2) 296       (2) (2) 296       (1) (2) 296       (2) (2) (2) (2) (2) (2) (2) (2) (2) (2)	23 MCIHLGP21247V032021	ManipalCigna Global Health Group Policy	14.069	01\Oct\20			88%	11%	-	-		34	42	10	20	-	106
25       Clinic Graduation Structure And Production Graduation Structure And	24 IRDAI/HLT/CTTK/P-H/V.I/81/2014-15						-		-		-	-	-	-	-	-	
27       BANULTCTLY-HGU/VI3/20141       Proteshin Group Insurance Policy       720       D34441       Proteshin Group Insurance Policy       150       D1	25 CTTHLGP18101V021718	Cigna TTK Lifestyle Protection Group Policy	43,738	22\Dec\17	2.99%	53.19%	-	-	2	2	-		3	-	-	-	3
27       BANULTCTLY-HGU/VI3/20141       Proteshin Group Insurance Policy       720       D34441       Proteshin Group Insurance Policy       150       D1	26 MCIPAGP21235V032021	ManipalCigna Lifestyle Protection Group Policy	27,29,176	25\Sep\20	1		39%	52%	4	4	-	1,166	335	66	5	-	1,572
29         Mongarging Portunit Transverse         99.815.13         111.949.20         450         450         245         200         105         155         21         -         54.60           30         Monipul 2020.11         Mangarging Septer Top 10         (77.00)         040,exc)         (77.00)	27 IRDAI/HLT/CTTK/P-H(G)/V.I/39/2016-17	ProHealth Group Insurance Policy	(2.00)	23\Dec\16			-	-	-	-		-	-	-	-	-	-
$ \frac{29}{2} \ (Micligner) 127 Val2O21 Mangligne Probesh Group Insurance 10.91, 53 3 11, 49, 73 10, 49, 73 10, 49, 74, 74, 74, 74, 74, 74, 74, 74, 74, 74$	28 CTTHLGP18023V021718	ProHealth Group Insurance Policy	782	03\Aug\18	87.48%	137.09%	-	-	-	-	82%	2	3		-	-	5
31       MangaQingo Siger To Ig       44,206       OUT(2)/2         20       MangaQingo Siger To Ig       36,644       OPC(2)/2         21       MangaQingo Siger To Ig       36,644       OPC(2)/2         21       MangaQingo Siger To Ig       36,644       OPC(2)/2         23       MangaQingo Siger To Ig       36,644       OPC(2)/2         33       IBA/MA-ML/TITLE/P-M/V/J/1415       Cigna Tix Links de Protection - Critical Line          33       IBA/MA-ML/TITLE/P-M/V/J/1415       Cigna Tix Links de Protection - Critical Line </td <td>29 MCIHLGP21172V032021</td> <td>ManipalCigna ProHealth Group Insurance</td> <td>10,91,513</td> <td></td> <td></td> <td></td> <td>82%</td> <td>14%</td> <td>430</td> <td>430</td> <td>74%</td> <td>2,209</td> <td>1,075</td> <td>155</td> <td>21</td> <td>-</td> <td>3,460</td>	29 MCIHLGP21172V032021	ManipalCigna ProHealth Group Insurance	10,91,513				82%	14%	430	430	74%	2,209	1,075	155	21	-	3,460
12         Manyakigan Super Top Up         36,614         OP/Drot/12         Control         65%         29%         4         4         95%         5,711         7,607         1,677         -         -         -         1           33         Bits/Mut-HZ/TCTR/P-MV1/J24-15         Cigan TK Lifes/HP Protection - Critical Care         2.3/Light/s         - <td< td=""><td>30 MCIHLIP20081V011920</td><td>ManipalCigna Super Top Up</td><td>(27.00)</td><td>04\Dec\19</td><td></td><td></td><td>-</td><td>-</td><td>3</td><td>3</td><td>53%</td><td>(10</td><td>) -</td><td>-</td><td>-</td><td>-</td><td>(10)</td></td<>	30 MCIHLIP20081V011920	ManipalCigna Super Top Up	(27.00)	04\Dec\19			-	-	3	3	53%	(10	) -	-	-	-	(10)
33)     BAMAR-HAT/CITY/P-M/V3/21435     Cigna TK Ulersky & freedom o- Critical Cure     0     25     95     0     97     0     0     97     0 <td>31 MCIHLIP21121V022021</td> <td>ManipalCigna Super Top Up</td> <td>48,205</td> <td>01\Oct\20</td> <td>26.30%</td> <td>80.72%</td> <td>-</td> <td>-</td> <td>15</td> <td>15</td> <td>61%</td> <td>5,579</td> <td>13,468</td> <td>8 50</td> <td>-</td> <td>-</td> <td>19,097</td>	31 MCIHLIP21121V022021	ManipalCigna Super Top Up	48,205	01\Oct\20	26.30%	80.72%	-	-	15	15	61%	5,579	13,468	8 50	-	-	19,097
34         Montpilizizity/20201         Managaligna Usetyle Protection - Orical Cure         1/21         35/90         4/10         5/90         6/91	32 MCIHLIP23022V032223		36,614		1		65%	29%	4	4	95%	5,711	7,607	1,677	-	-	14,995
34         Montpilizizity/20201         Managaligna Usetyle Protection - Orical Cure         1/21         35/90         4/10         5/90         6/91	33 IRDA/NL-HLT/CTTK/P-H/V.I/5/14-15	Cigna TTK Lifestyle Protection – Critical Care	-	25\Aug\14			-	-	-	-	59%	-	-	-	-	-	-
35     BOUNDARY-HYLTYCP-IV-1/930/ddG(00]     Construction     - <td>34 MCIHLIP21125V022021</td> <td>ManipalCigna Lifestyle Protection - Critical Care</td> <td>1,731</td> <td></td> <td>9.57%</td> <td>62.42%</td> <td>33%</td> <td>19%</td> <td>6</td> <td>6</td> <td>66%</td> <td>382</td> <td>276</td> <td>401</td> <td>484</td> <td>-</td> <td>1,543</td>	34 MCIHLIP21125V022021	ManipalCigna Lifestyle Protection - Critical Care	1,731		9.57%	62.42%	33%	19%	6	6	66%	382	276	401	484	-	1,543
36         Moliumi211230022021         Manpadgings Criticallities/Add On Covert         -	35 IRDA/NL-HLT/CTTK/P-H/V-I/390/Addon(CI	Cigna TTK Critical Illness - Add-on Cover	-	27\Feb\14	5.37%	01.43/0	-	-	-	-	-	-	-	-	-	-	
38         MCIHLGP20120W11920         ManipaCigns ResiCare Group Insurance Policy         87,91,994         29/un1/20         17%         58%         75%         24%         3         3         32         6          38			-		1		-	-	-		-	-	-	-	-	-	-
38 MC/HLGF20120/011920 Manipal/gapa Res/Cure Group Insurance Policy 87,91,994 29/un/20 17% 58% 75% 24% 3 3 - 32 6 338	37 MCIPAIP21622V012021	Saral Suraksha Bima, ManipalCigna	23,476	01\Apr\21	51%	114%	27%	63%	4	4	18%	19,409	2,787	-	-	-	22,196
38 CTTIG0P1901/9011819 ManipalCiana Group Overseas Travel Insurance Policy 17,255 28/Mav/18 31% 80% 57% 41% 30 9 6 45	38 MCIHLGP20120V011920	ManipalCigna FlexiCare Group Insurance Policy	87,91,994		17%	58%	75%	24%	3	3	-	32	6		-	-	38
	39 CTTTGOP19019V011819	ManipalCigna Group Overseas Travel Insurance Policy	17,255	28\May\18	31%	80%	57%	41%	-	-	-	30	9	6	-	-	45

	DDIC DISCLOSURES								
NL -4	8 DISCLOSURES ON QUANTITATIVE	AND QUALITATIVE PARAMETERS OF HEALTH S	ERVICES RENDERED (AN	NUAL DISCLOSURE)					
For th									
a.	Specify whether In - house Claim settlen	nent or Services rendered by TPA:							
	Name of TPA								
	MEDI ASSIST INSURANCE TPA P LTD								
			From DD/MM/YYYY	To DD/MM/YYYY					
	Validity of Agreement with TPA		16\Dec\16	15\Dec\25					
-		in case of in-house claim settlements and	10(000(10	15 (000 (25					
-	at the level of concerned TPA in case of s								
	of the level of concerned if A in case of a	envices rendered by may							
b.	Number of policies and lives serviced in	espect of which publc disclosure is made:							
-	Description	Individual	Group	Government					
	No of policies serviced	3.14.623	2,777						
	No of lives serviced	7.49.525	1.13.52.623						
		.,	, .,,,,,,,			l			
c.	Geographical Area of services Renderd in	respect of which public disclosure is made:				1			
r –	Sr. No.	Name of State	Name of District			1			
	1	Pan India	Pan India						
d.	Data of number of claims processed:								
d.	Data of number of claims processed:								
	L	Outstanding number of claims at the beginning of the ye	bar	4015					
	i.	Number of claims received during the year		229526					
		Number of claims paid during the year (specify % also in		190878 (82%)					
		Number of claims repudiated during the year (specify %	also in brackets)	35710 (15%)					
	v.	Number of claims outstanding at the end of the year		6953					
e.	Turn Around Time (TAT) for cashless clai								
	Sr. No.	Description	Individual Poli		Group Poli				
			TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**				
		Within <1 Hour Within 1-2 Hours	90.1%	83.4%	94.6%	89.6%			
	2		3.5%	10.2%	3.7%	6.5%			
H		Within 2-6 Hours	1.9%	5.8%	1.4%	3.7%			
	4	Within 2-6 Hours Within 6-12 Hours	1.9%	0.3%	1.4%	0.2%			
	4	Within 2-6 Hours Within 6-12 Hours Within 12-24 Hours	1.9% 0.8% 3.6%	0.3%	1.4% 0.1% 0.2%	0.2%			
	4 5 6	Within 2-6 Hours Within 6-12 Hours	1.9% 0.8% 3.6% 0.0%	0.3% 0.2% 0.0%	1.4% 0.1% 0.2% 0.0%	0.2% 0.0% 0.0%			
	4 5 6 Total	Within 2-6 Hours Within 6-12 Hours Within 12-24 Hours >24 Hours	1.9% 0.8% 3.6%	0.3%	1.4% 0.1% 0.2%	0.2%			
	4 5 6 Total *percentage to be calculated on total of r	Within 2-6 Hours Within 6-12 Hours Within 12-24 Hours >24 Hours espective column	1.9% 0.8% 3.6% 0.0% 100.00%	0.3% 0.2% 0.0% 100.00%	1.4% 0.1% 0.2% 0.0%	0.2% 0.0% 0.0%			
	4 5 6 Total *percentage to be calculated on total of r *Reckoned from the time last necessary	Within 7-24 Hours Within 6-24 Hours Within 12-24 Hours 524 Hours espective column document is received by insurer/TPA (whichever is earli	1.9% 0.8% 3.6% 0.0% 100.00% r) and till final pre auth is iss	0.3% 0.2% 0.0% 100.00%	1.4% 0.1% 0.2% 0.0%	0.2% 0.0% 0.0%			
	4 5 6 Total *percentage to be calculated on total of r *Reckoned from the time last necessary	Within 2-6 Hours Within 6-12 Hours Within 12-24 Hours >24 Hours espective column	1.9% 0.8% 3.6% 0.0% 100.00% r) and till final pre auth is iss	0.3% 0.2% 0.0% 100.00%	1.4% 0.1% 0.2% 0.0%	0.2% 0.0% 0.0%			
	4 5 6 Total *percentage to be calculated on total of r **Reckoned from the time last necessary **Reckoned as final discharge summary	Within 2-6 Hours Within 6-12 Hours Within 6-24 Hours 524 Hours 524 Hours searchive column document is received by insurer/TPA (whichever is earling sent to hospital from the time discharge bill is received b	1.9% 0.8% 3.6% 0.0% 100.00% r) and till final pre auth is iss	0.3% 0.2% 0.0% 100.00%	1.4% 0.1% 0.2% 0.0%	0.2% 0.0% 0.0%			
f.	4 5 6 Total *percentage to be calculated on total of r *Reckoned from the time last necessary trackeckned as final discharge summary Turn Around Time (TAT) in respect of par	With 0.2 4 Hours With 0.12 24 Hours 28 Hours 28 Hours Sepective column document is received by insure/[7PA (whichever is earlied to houpial from the time discharge bill is received b iment/ repudiation of claims:	1.9% 0.8% 3.6% 0.0% 100.00% r) and till final pre auth is iss	0.3% 0.2% 0.0% 100.00% ued in the hospital)	1.4% 0.1% 0.2% 0.0%	0.2% 0.0% 0.0% 100.00%			
f.	4 5 6 Total *percentage to be calculated on total of **Reckoned from the time last necessary ***Reckoned as final discharge summary Turn Around Time (TAT) in respect of pa Description (to excloned from the date	Within 2-6 Hours Within 6-12 Hours Within 6-24 Hours 524 Hours 524 Hours searchive column document is received by insurer/TPA (whichever is earling sent to hospital from the time discharge bill is received b	1.9% 0.8% 3.6% 0.0% 100.00% r) and till final pre auth is iss	0.3% 0.2% 0.0% 100.00% ued in the hospital)	1.4% 0.1% 0.2% 0.0%	0.2% 0.0% 0.0%	nment	Tota	
f.	4 5 6 Total *percentage to be calculated on total of r *Reckoned from the time last necessary trackeckned as final discharge summary Turn Around Time (TAT) in respect of par	Within 2-2 Hours Within 1-2 Hours Within 1-2 Johns Schlaumer Stevens espective column document is necested by insurer/TPA (inhichever is earlie errit to hospital from the time dicharge bill is received to ment/ repudiation of claims: individual	1.9% 0.8% 0.0% 100.00% er) and till final pre auth is iss y TPA	0.3% 0.2% 0.0% 100.00% ued in the hospital] Gr	1.4% 0.1% 0.2% 0.0% 100.00%	0.2% 0.0% 100.00%			
f.	4 5 6 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7	Within 2-2 Hours Within 1-2 Johns Within 1-2 Johns Sathours Sathours Sathours Sathours Sathours Sathours Sathours Sathours Sathours Sathours Sathours Minister Individual No. of clams	1.9% 0.8% 0.0% 100.00% er) and till final pre auth is iss y TPA percentage (%)	0.3% 0.2% 0.0% 100.00% ued in the hospital) Gi No. of claims	1.4% 0.1% 0.2% 0.0% 100.0%	0.2% 0.0% 100.00% 100.00% Goven No. of claims	percentage (%)	No. of claims	percentage(%)
f.	4 5 6 6 7 total 7 total 7 1 7 1 7 1 7 1 7 1 7 1 7 1 7 1 7 1 7	Within 3-2 Hours Within 3-2 Hours Within 1-2 JAH Gours 2-24 Hours 2-24 Hours estacture column document is necessed by insurer/TPA (whichever is earling event to hospital from the time discharge bill is received by memeri/ repudiation of claims: memeri/ repudiation of claims: No. of claims 123130	1.9% 0.8% 3.6% 0.0% er) and til final pre auth is iss y TPA percentage (%) 97.08%	0.3% 0.2% 0.0% 100.00% ued in the hospital] Gi No. of claims 97210	1.4% 0.1% 0.2% 0.0% 100.00% roup percentage (%) 97.45%	0.2% 0.0% 0.0% 100.00% 0.0% 60ven No. of claims	percentage (%)	No. of claims 220340	percentage(%) 97.24%
f.	4 5 6 7 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7	Within 2-2 Hours Within 1-22 Hours Within 1-22 All Hours 2-24 Hours 2-24 Hours 2-24 Hours Septcher column document is received by insurre/TPA (whichever is earlier and to houpsil and mom the time disclauge bit is received bit ment/ repudiation of claims: Individual No. of claims 123130 3007	1.9% 0.8% 3.6% 0.0% 100.00% r) and till final pre auth is iss 7 IPA percentage [%] 97.08% 2.84%	0.3% 0.2% 100.00% ued in the hospital] 60 No. of claims 97210 2462	1.4% 0.1% 0.2% 0.0% 100.0% percentage (%) 97.45% 2.47%	0.2% 0.0% 100.0% Goven No. of claims 0 0	percentage (%) 0 0	No. of claims 220340 6069	percentage(%) 97.24% 2.68%
f.	4 5 6 6 7 6 6 7 6 7 7 7 7 7 7 7 7 7 7 7 7	Within 2-2 Hours Within 2-2 Hours Within 1-2 24 Hours 2-24 Hours executive cohomin. document is received by insurer/TPA (whichever is earling document is received by insurer/TPA (whichever is earling memory) repudiation of claims: Individual No. of claims 3207 3007 80	1.9% 0.8% 3.6% 0.0% er) and til final pre auth is iss y TPA percentage (%) 97.08%	0.3% 0.2% 0.0% 100.00% ued in the hospital] Gi No. of claims 97210	1.4% 0.1% 0.2% 0.0% 100.00% percentage (%) 97.45% 0.08%	0.2% 0.0% 0.0% 100.00% 100.00% 0.0% 0.0% 0.	percentage (%) 0 0 0	No. of claims 220340 6069 159	percentage(%) 97.24% 2.68% 0.07%
f.	4 5 6 7 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7	Within 2-2 Hourn Within 1-22 Hours Within 1-22 All Hours 2-24 Hours 2-24 Hours 2-24 Hours Septcher column document is received by insurre/TPA (whichever is earlier and to houpial throm the time disclauge bit is received bit ment/ repudiation of claims: Individual No. of claims 123130 3007	1 19% 0.2% 3.0% 0.0% 100.0% r) and til final pre auth is iss y TPA percentage (%) 2.8% 2.8% 0.0%	0.3% 0.2% 0.0% 100.00% ued in the hospital) Gi No. of claims 97210 2462 79	1.4% 0.1% 0.2% 0.0% 100.0% percentage (%) 97.45% 2.47%	0.2% 0.0% 100.0% Goven No. of claims 0 0	percentage (%) 0 0 0 0	No. of claims 220340 6069	percentage(%) 97.24% 2.68%
f.	4 5 5 5 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Within 2-2 Hours Within 2-2 Hours Within 1-2 2 Hours 2-34 Hours Sector 2-34 Hours Individual No. of claims 123133 1040 1040	1.9% 0.8% 3.6% 10.0% 100.0% 100.00% r) and till final pre auth is iss 17PA percentage [%] 97.0% 2.84% 0.06% 0.01%	0.3% 0.2% 0.0% 100.00% ued in the hospital) Gi No. of claims 97210 2462 79 6 6	1.4% 0.1% 0.1% 100.00% 100.00% 100.00% percentage (%) 97.45% 0.247% 0.08%	0.2% 0.0% 0.0% 100.00% Gover No. of claims 0 0 0 0 0	percentage (%) 0 0 0 0	No. of claims 220340 6069 159 20	percentage(%) 97.24% 2.68% 0.07% 0.01%
f.	4 5 6 7 6 7 6 7 6 7 7 7 7 7 7 7 7 7 7 7 7	Within 2-2 Hours Within 2-2 Hours Within 1-2 2 Hours 2-34 Hours Sector 2-34 Hours Individual No. of claims 123133 1040 1040	1.9% 0.8% 3.6% 10.0% 100.00% r) and till final pre auth is iss 100.00% r) and till final pre auth is iss 17A percentage [%] 97.0% 2.84% 0.06% 0.01%	0.3% 0.2% 0.0% 100.00% ued in the hospital) Gi No. of claims 97210 2462 79 6 6	1.4% 0.1% 0.1% 100.00% 100.00% 100.00% percentage (%) 97.45% 0.247% 0.08%	0.2% 0.0% 0.0% 100.00% Gover No. of claims 0 0 0 0 0	percentage (%) 0 0 0 0	No. of claims 220340 6069 159 20	percentage(%) 97.24% 2.68% 0.07% 0.01%
f.	4 5 5 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	Within 2-2 Hours Within 2-2 Hours Within 1-2 Ja Hours Safeburg Safeburg Safeburg Safeburg Safeburg Month and Safeburg Month and	1.9% 0.8% 3.6% 10.0% 100.00% r) and till final pre auth is iss 100.00% r) and till final pre auth is iss 17A percentage [%] 97.0% 2.84% 0.06% 0.01%	0.3% 0.2% 0.0% 100.00% ued in the hospital) Gi No. of claims 97210 2462 79 6 6	1.4% 0.1% 0.1% 100.00% 100.00% 100.00% percentage (%) 97.45% 0.247% 0.08%	0.2% 0.0% 0.0% 100.00% Gover No. of claims 0 0 0 0 0	percentage (%) 0 0 0 0	No. of claims 220340 6069 159 20	percentage(%) 97.24% 2.68% 0.07% 0.01%
f.	4 5 5 5 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Within 2-2 Hours Within 2-2 Hours Within 1-2 Ja Hours Safeburg Safeburg Safeburg Safeburg Safeburg Month and Safeburg Month and	1.9% 0.8% 3.6% 10.0% 100.00% r) and till final pre auth is iss 100.00% r) and till final pre auth is iss 17A percentage [%] 97.0% 2.84% 0.06% 0.01%	0.3% 0.2% 0.0% 100.00% ued in the hospital) Gi No. of claims 97210 2462 79 6 6	1.4% 0.1% 0.1% 100.00% 100.00% 100.00% percentage (%) 97.45% 0.247% 0.08%	0.2% 0.0% 0.0% 100.00% Gover No. of claims 0 0 0 0 0	percentage (%) 0 0 0 0	No. of claims 220340 6069 159 20	percentage(%) 97.24% 2.68% 0.07% 0.01%
f.	4 5 6 7 6 6 7 6 7 6 7 7 7 7 7 7 7 7 7 7 7	Within 2-2 Hours Within 2-2 Hours Within 2-2 Al Hours 2-24 Hours Scala Hours exactive column document is received by insurer//TPA (whichever is earling sent to hospital from the time discharge bill is received bill ment/ repudlation of claims: No. of claims 122130 000 14 126631 122632 16 16 122530 122632 16 16 122530 1225500 1225500 1225500 1225500 1225500 1225500 1225500 1225500 12255000 122550	1 9% 0.8% 3.6% 0.0005 100.005 1 and 18 final are auth is its 1 and 10 final are auth is its 1 and 1	0.3% 0.2% 0.0% 100.00% ued in the hospital) Gi No. of claims 97210 2462 79 6 6	1.4% 0.1% 0.1% 100.00% 100.00% 100.00% percentage (%) 97.45% 0.247% 0.08%	0.2% 0.0% 0.0% 100.00% Gover No. of claims 0 0 0 0 0	percentage (%) 0 0 0 0	No. of claims 220340 6069 159 20	percentage(%) 97.24% 2.68% 0.07% 0.01%
f.	4 5 5 5 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Within 2-2 Hours Within 2-2 Hours 2-2 Hours 2-2 Hours sejective (oburned document is necested by insurer/TPA (inhichever is earlie and to housing in a necested by insurer/TPA (inhichever is earlied ment/ repudiation of claims: Individual No. of claims 123130 1040	1 9% 0.8% 3.6% 0.0005 100.005 1 and 18 final are auth is its 1 and 10 final are auth is its 1 and 1	0.3% 0.2% 0.0% 100.00% ued in the hospital) Gi No. of claims 97210 2462 79 6 6	1.4% 0.1% 0.1% 100.00% 100.00% 100.00% percentage (%) 97.45% 0.247% 0.08%	0.2% 0.0% 0.0% 100.00% Gover No. of claims 0 0 0 0 0	percentage (%) 0 0 0 0	No. of claims 220340 6069 159 20	percentage(%) 97.24% 2.68% 0.07% 0.01%
f.	4 5 6 5 6 7 6 7 6 7 7 7 7 7 7 7 7 7 7 7 7	Within 4-2 Hours Within 4-12 Hours Within 4-12 Hours Within 4-12 Alvaous Within 4-22 Hours 2-24 Hours Advanced at a created by insurer/TPA (whichever is earling send to hospital from the time discharge bill is received to meent/repudiation of claims:  No. of claims 12010 100 100 100 100 100 100 100 100 1	1.9% 0.8% 3.6% 0.0% 100.0% 21.00.0% 21.00.0% 21.00.0% 27.0% 27.0% 2.7.0%	0.3% 0.2% 0.0% 100.00% ued in the hospital) Gi No. of claims 97210 2462 79 6 6	1.4% 0.1% 0.1% 100.00% 100.00% 100.00% percentage (%) 97.45% 0.247% 0.08%	0.2% 0.0% 0.0% 100.00% Gover No. of claims 0 0 0 0 0	percentage (%) 0 0 0 0	No. of claims 220340 6069 159 20	percentage(%) 97.24% 2.68% 0.07% 0.01%
f.	4 5 5 6 7 7 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7	Within 4-2 Hours Within 4-2 Hours Within 1-2 Johns Within 1-2 Johns Base Cherror State Base Cherror State Base Cherror State Ministry Company Ministry Company Minist	1.9% 0.8% 3.6% (0.0%) (	0.3% 0.2% 100.0% ued in the hospital) 6 No. of claims 2422 79 6 6 99757	1.4% 0.1% 0.1% 100.00% 100.00% 100.00% percentage (%) 97.45% 0.247% 0.08%	0.2% 0.0% 0.0% 100.00% Gover No. of claims 0 0 0 0 0	percentage (%) 0 0 0 0	No. of claims 220340 6069 159 20	percentage(%) 97.24% 2.68% 0.07% 0.01%

DDIC DISCLOSURES 8 DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH	SERVICES RENDERED (A	ANNUAL DISCLOSURE)								
ne Year ending: 31st March 2023										
Specify whether In – house Claim settlement or Services rendered by TPA: Name of TPA										
Family Health Plan Insurance TPA Ltd										
	From	To								
Validity of Agreement with TPA	DD/MM/YYYY 19\Mar\18	DD/MM/YYYY 18\Mar\25								
(Data shall be consolidated at insurer level in case of in-house claim settlements and	13/ividi /10	10/Widi (25								
at the level of concerned TPA in case of services rendered by TPA)										
Number of policies and lives serviced in respect of which publc disclosure is made:										
Description Individual No of policies serviced -	Group	Government							1	
No of policies serviced -	20									
No of lives serviced -	24,56	6 -								
Geographical Area of services Renderd in respect of which public disclosure is made:										
Sr. No. Name of State 1 Andhra Pradesh	Name of District									
2 Andhra Pradesh	CHITTOOR HYDERABAD	+								
3 Andhra Pradesh	VISAKHAPATNAM									
4 Assam S Assam	DIBRUGARH KAMRUP									
6 Bihar	PATNA									
7 Chhattisgarh	RAIPUR									
8 Dadra & Nagar Haveli 9 Daman & Diu	DADRA & NAGAR HAVEL DAMAN	+		+	1		 	1		
10 Delhi	NEW DELHI									
11 Gujarat	AHMADABAD				1					-
12 Gujarat 13 Gujarat	AMRELI BHARUCH			+ +	1		1	1	1	1
14 Guiarat	GANDHINAGAR									
15 Gujarat 16 Gujarat	KACHCHH MAHESANA				1			1		
16 Gujarat 17 Gujarat	PORBANDAR *	+ +		+ +	1		1	1		+
18 Gujarat	RAJKOT									
19 Gujarat 20 Gujarat	SABAR KANTHA SURAT	+			+		 I	+		+
21 Gujarat	VADODARA	1		+ +	1	1	1	1		+
22 Gujarat 23 Haryana	VALSAD									
23 Haryana 24 Haryana	FARIDABAD GURGAON						 			
25 Jammu & Kashmir	JAMMU									
26 Jharkhand	PASHCHIMI SINGHBHUM									
27 Jharkhand 28 Karnataka	RANCHI BANGALORE									
29 Kerala	ERNAKULAM									
30 Madhya Pradesh	BHOPAL									
31 Maharashtra 32 Maharashtra	MUMBAI PUNE	+								
33 Maharashtra	THANE									
34 Orissa	KHORDHA MOGA *									
35 Punjab 36 Tamil Nadu	MOGA * CHENNAI									
37 Tamil Nadu	COIMBATORE									
38 Telangana	HYDERABAD									
39 Telangana 40 Telangana	Medchal-Malkajgiri RANGAREDDI									
41 Telangana	Sangareddy									
42 Tripura 43 Uttar Pradesh	WEST TRIPURA GAUTAM BUDDHA NAGA									
44 West Bengal	DARJILING	<u></u>								
45 West Bengal	Howrah									
46 West Bengal	KOLKATA									
Data of number of claims processed:								1		
					1			1		
d. Data of number of claims processed: i. Outstanding number of claims at the beginning of the	year	93		+ +	1		1	1	1	1
<ol> <li>Number of claims received during the year</li> </ol>		2119								
iii. Number of claims paid during the year (specify % also iv. Number of claims repudiated during the year (specify	in brackets) K also in brackets)	1721 (78%) 280 (13%)					 			
v. Number of claims repudiated during the year (specify v. Number of claims outstanding at the end of the year		211			1			1		
Furn Around Time (TAT) for cashless claims (in respect of number of claims): Sr. No. Description	Individual P	olicies (in %) G	up Policies (in %)	+ +	1		1	1	1	1
	TAT for pre-auth**	TAT for discharge*** TAT for pre-	th** TAT for discharge***					1		
1 Within <1 Hour	0.00	0.00%	86.17% 85.07% 8.28% 10.68%		1			1		
2 Within 1-2 Hours 3 Within 2-6 Hours	0.00	0.00%	4.42% 3.33%							
4 Within 6-12 Hours	0.00	0.00%	0.79% 0.46%							
5 Within 12-24 Hours	0.00	0.00%	0.11% 0.23%		1		 I	+		
6 >24 Hours Total	0.00	% 0.00% % 0.00%	0.23% 0.23% 00.00% 100.00%					1	L	L
percentage to be calculated on total of respective column					1					
**Reckoned from the time last necessary document is received by insurer/TPA (whichever is ear ***Reckoned as final discharge summary sent to hospital from the time discharge bill is received	er) and till final pre auth is is: by TPA	sued in the hospital)			+		 	+	L	+
	1				1			1		
Turn Around Time (TAT) in respect of payment/ repudiation of claims: Description (to reckoned from the date	1						 		+	
of receipt of last necessary document)		Group	Government	Total			1	1		
No. of claims	percentage (%)	No. of claims percentag	(%) No. of claims percentage (%	No. of claims percentage(%)						
Within 1 Month Between 1-3 Months	0 0	1% 1665 1% 230		0% 1665 83.219 0% 230 11.499	6		 			
Between 3-6 Months	0 0	% 105	5.25% 0	0% 105 5.259	6		1	1		-
More than 6 Months	0 0	1% 1	0.05% 0	0% 1 0.059	6					
Total Percentage shall be calculated on total of respective column	0 0	96 2001	100% 0	0% 2001 1009	6		1	1		
r creanwaye anim de canciliated un total un respective column					1		1	1		
Data of grievances received against the TPA: Sr. No. Description	No. of Grievances	+			1		1	1		-
1 Grievances outstanding at the beginning of year		0							<u> </u>	
2 Grievances received during the year		8								
Grievances received during the ver     Grievances received during the ver     Grievances outstanding at the end of the year		0								

DEDI	DDIC DISCLOSURES								
		AND QUALITATIVE PARAMETERS OF HEALTH S	ERVICES RENDERED (AN	NUAL DISCLOSURE					
For t	he Year ending: 31st March 2023								
a.	Specify whether In - house Claim settlen	nent or Services rendered by TPA:							
	Name of TPA								
	GOOD HEALTH INSURANCE TPA LTD								
			From	То					
			DD/MM/YYYY	DD/MM/YYYY					
	Validity of Agreement with TPA		01-Apr-20	31\Mar\24					
		I in case of in-house claim settlements and							
	at the level of concerned TPA in case of se								
-	at the level of concerned TPA in case of se	I VICES TERIDETED BY TPA)							
D.		respect of which publc disclosure is made:	-						
	Description	Individual	Group	Government					
	No of policies serviced	-	7.00						
-	No of lives serviced		944.00						
с.		respect of which public disclosure is made:							
L	Sr. No.	Name of State	Name of District						
L		Delhi	Delhi						
		Tamil Nadu	Chennai						
	3		Bangalore						
	4	Telangana	Hyderabad						
d.	Data of number of claims processed:								
	d. Data of number of claims processed:								
	L.	Outstanding number of claims at the beginning of the ye	ar	9					
		Number of claims received during the year		279					
		Number of claims paid during the year (specify % also in	brackets)	237 (82%)					
		Number of claims repudiated during the year (specify %		42 (15%)					
		Number of claims outstanding at the end of the year		0					
-		Number of claims outstanding at the end of the year							
	Turn Around Time (TAT) for cashless clair	mr (in respect of number of claims):							
<b>.</b> .	Sr. No.	Description	Individual Poli	cies (in %)	Group Polis	ries (in %)			
-	51.110.	beachpation	TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***			
-	1	Within <1 Hour	0.00%	0.00%	93.00%	95.00%			
-		Within 1-2 Hours	0.00%	0.00%	7.00%	5.00%			
-		Within 2-6 Hours	0.00%	0.00%	0.00%	0.00%			
-		Within 2-6 Hours	0.00%	0.00%	0.00%	0.00%			
-		Within 12-24 Hours	0.00%	0.00%	0.00%	0.00%			
				0.00%					
H	6 Total	>24 Hours	0.00%	0.00%	0.00%	0.00%			
-			0.00%	0.00%	100.00%	100.00%			
⊢	*percentage to be calculated on total of re		l	l <u></u>					
H		document is received by insurer/TPA (whichever is earlier		ed in the hospital)					
L	***Reckoned as tinal discharge summary	sent to hospital from the time discharge bill is received by	TPA						
⊢		I							
f.	Turn Around Time (TAT) in respect of pay	ment/ repudiation of claims:							
1	Description (to reckoned from the date	Individual		G	oup	Gover	nment	Tota	al
	of receipt of last necessary document)								
		No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage(%)
	Within 1 Month	0		271	97%	0		271	97%
	Between 1-3 Months	0		5	2%	0		5	2%
	Between 3-6 Months	0		1	0%	0		1	0%
		0		2	1%	0		2	1%
	More than 6 Months			279	100%	0	0%	279	100%
	More than 6 Months Total	0	0%						
		0	0%	2/5					
	Total	0	0%	275					
	Total	0	0%	275					
g.	Total	0 respective column	0%	219					
g.	Total *Percentage shall be calculated on total o Data of grievances received against the T	0 respective column PA:		219					
g.	Total *Percentage shall be calculated on total o Data of grievances received against the 1 Sr. No.	0 (respective column PA: Description	0% No. of Grievances	275					
g.	Total *Percentage shall be calculated on total o Data of grievances received against the 1 Sr. No. 1	0 respective column PA: Description Grievances outstanding at the beginning of year	No. of Grievances						
g.	Total Percentage shall be calculated on total o Data of grievances received against the 1 Sr. No. 1 2	(respective column     (	No. of Grievances						
g.	Total "Percentage shall be calculated on total o Data of grievances received against the 1 Sr. No. 1 2 3	(respective column     (	No. of Grievances						

DEDIC	DIC DISCLOSURES								
		AND QUALITATIVE PARAMETERS OF HEALTH SE	EDVICES DENIDEDED (AN						
INL -4		AND QUALITATIVE PARAMETERS OF HEALTH SE	ERVICES RENDERED (AN	NUAL DISCLOSURE,					
For th	e Year ending: 31st March 2023			-					
а.	Specify whether In – house Claim settlem Name of TPA	ient or Services rendered by TPA:							
	HealthIndia Insurance TPA Services Pvt Ltc								
	Healthindia Insurance TPA Services Pvt Ltc		From	То					
			DD/MM/YYYY	DD/MM/YYYY				1	
-	Validity of Agreement with TPA		01\Sep\20	13\Apr\24					
		I in case of in-house claim settlements and	01()()()	13 (10) (24					
-	at the level of concerned TPA in case of se								
	at the level of concerned TPA in case of se	svices rendered by TPA)							
b	Number of policies and lives required in	respect of which publc disclosure is made:							
<i>v</i> .	Description	Individual	Group	Government					
	No of policies serviced		148.00						
	No of lives serviced		34,210.00	-					
с.	Geographical Area of services Renderd in	n respect of which public disclosure is made:							
			Name of District						
			Mumbai Suburban						
	2	Maharashtra	Mumbai City						
			Ahmedabad						
		Karnataka	Bangalore						
<u> </u>	5		Chennai Ernakulam			1	1	1	
			DELHI						
			Hyderabad						
	9	West Bengal	Kolkata						
	10	Maharashtra	Kolhapur						
	11	Uttar Pradesh	Lucknow						
			Dakshina Kannada						
			Nagpur	-					_
	14	Maharashtra	Pune	-					
L	15	Gujarat	Surat		L	L	L	L	
			Solapur						
<u> </u>			Madurai Jaipur			-	-		
	18		Jaipur Nashik						
-			Vadodara						
	20		Aurangabad						
	22		Patna						
			Bhopal						
	24		Indore						
	25	Chhattisgarh	Raipur						
			Sundargarh						
	27	Gujarat	Rajkot						
			Chandigarh						
	29	Maharashtra	Satara						
d.	Data of number of claims processed:			23					
	L.	Outstanding number of claims at the beginning of the year Number of claims received during the year	ar	2534					
-		Number of claims paid during the year (specify % also in b	brackets)	2221 (87%)					
		Number of claims repudiated during the year (specify % a		147 (6%)					
		Number of claims outstanding at the end of the year		189					
e.	Turn Around Time (TAT) for cashless clair	ns (in respect of number of claims):							
	Sr. No.	Description	Individual Poli	cies (in %)	Group Polic	cies (in %)			
			TAT for pre-auth**		TAT for pre-auth**	TAT for discharge***			1
		Within <1 Hour	0.00%	0.00%	50.12%				
L		Within 1-2 Hours	0.00%	0.00%	34.17%				
L	3	Within 2-6 Hours	0.00%	0.00%	15.71%	14.79%	L		
<u> </u>	4	Within 6-12 Hours Within 12-24 Hours	0.00%	0.00%	0.00%	0.00%	-		
<u> </u>		>24 Hours	0.00%	0.00%	0.00%	0.00%			
<u> </u>	Total		0.00%	0.00%	100.00%	100.00%			
<u> </u>	*percentage to be calculated on total of re		0.00%	0.00%	100.00%	100.00%			
		document is received by insurer/TPA (whichever is earlier)	and till final pre auth is issue	d in the hospital)					
	***Reckoned as final discharge summary	sent to hospital from the time discharge bill is received by	TPA						
f.	Turn Around Time (TAT) in respect of pay	ment/ repudiation of claims:							
	Description (to reckoned from the date	Individual		G	roup	Gover	nment	Tota	al
L	of receipt of last necessary document)				-				
L		No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage(%)
<u> </u>	Within 1 Month	0	0%	2286	96.54%	0	0%	2286	96.54%
<u> </u>	Between 1-3 Months Between 3-6 Months	0	0%	79	3.34% 0.13%		0%	79	3.34%
	Between 3-6 Months More than 6 Months	0	0%	3	0.13%		0%	3	
<u> </u>	More than 6 Months Total	0	0%	2368	100%	0	0%	2368	100%
	*Percentage shall be calculated on total of		0,0	1300	100%		0.2	1300	-3070
g.	Data of grievances received against the T								
	Sr. No.	Description	No. of Grievances						
	1	Grievances outstanding at the beginning of year	0	-					
	2	Grievances received during the year	0						
	3	Grievances resolved during the year Grievances outstanding at the end of the year	0						

	ODIC DISCLOSURES								
		AND QUALITATIVE PARAMETERS OF HEALTH S							
NL -43	8 DISCLOSURES ON QUANTITATIVE	AND QUALITATIVE PARAMETERS OF HEALTH S	ERVICES RENDERED (AN	NUAL DISCLOSURE)					
For th	he Year ending: 31st March 2023								
a.	Specify whether In - house Claim settler	nent or Services rendered by TPA:							
	Name of TPA								
	MDIndia								
			From	То					
			DD/MM/YYYY	DD/MM/YYYY					
	Validity of Agreement with TPA		10\Aug\21	09\Aug\24					
			10(408(21	03 (AUK \24					
		l in case of in-house claim settlements and							
	at the level of concerned TPA in case of se	ervices rendered by TPA)							
b.	Number of policies and lives serviced in	respect of which publc disclosure is made:							
	Description	Individual	Group	Government					
	No of policies serviced		45.00	-					
	No of lives serviced		10,588.00						
с.	Geographical Area of services Renderd i	n respect of which public disclosure is made:							
	Sr. No.	Name of State	Name of District						
	1		Ahmedabad						
	2		Bangalore						
		Karnataka Tamil Nadu	Chennai						
		Uttar Pradesh	Ghaziabad						
		Haryana	Gurgaon						
		Andhra Pradesh	Hyderabad						
		Telangana	Hyderabad						
		Maharashtra	Mumbai						
		Maharashtra	Nashik						
	10	Uttar Pradesh	Noida						
	11	Maharashtra	Pune						
		Gujarat	Rajkot						
		Gujarat	Surat						
		Maharashtra	Thane						
	14	Gujarat	Vadodara						
		Delhi	West Delhi						
	10	Deill	west Della						
d.	Data of number of claims processed:								
	L	Outstanding number of claims at the beginning of the ye	ar .	26					
		Number of claims received during the year		931					
	ш.	Number of claims paid during the year (specify % also in	brackets)	710 (74%)					
	iv.	Number of claims repudiated during the year (specify %	also in brackets)	111 (12%)					
	v.	Number of claims outstanding at the end of the year		136					
c.	Turn Around Time (TAT) for cashless clair	ms (in respect of number of claims):							
	Sr. No.	Description	Individual Pe	olicies (in %)	Group Poli	cies (in %)			
			TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***			
	1	Within <1 Hour	0.00%	0.00%	100.00%	100.00%			
_		Within 1-2 Hours	0.00%	0.00%	0.00%	0.00%			
		Within 2-6 Hours	0.00%		0.00%	0.00%			
	3	Within 2-6 Hours Within 6-12 Hours	0.00%		0.00%	0.00%			
		Within 6-12 Hours Within 12-24 Hours	0.00%	0.00%	0.00%	0.00%			
			0.00%	0.00%					
				0.000/					
		>24 Hours	0.00%	0.00%	0.00%	0.00%			
	Total		0.00%	0.00%					
	Total *percentage to be calculated on total of re	espective column	0.00%	0.00%	0.00%	0.00%			
	Total *percentage to be calculated on total of rr **Reckoned from the time last necessary	espective column document is received by insurer/TPA (whichever is earlier	0.00% and till final pre auth is issue	0.00%	0.00%	0.00%			
	Total *percentage to be calculated on total of rr **Reckoned from the time last necessary	espective column	0.00% and till final pre auth is issue	0.00%	0.00%	0.00%			
	Total *percentage to be calculated on total of r **Reckoned from the time last necessary ***Reckoned as final discharge summary	spective column document is received by insurer/TPA (whichever is earlier sent to hospital from the time discharge bill is received by	0.00% and till final pre auth is issue	0.00%	0.00%	0.00%			
f.	Total "percentage to be calculated on total of r "Reckoned from the time last necessary "**Reckoned as final discharge summary Turn Around Time (TAT) in respect of par	spective column document is received by insurer/TPA (whichever is earlier sent to hospital from the time discharge bill is received by	0.00% and till final pre auth is issue	0.00%	0.00%	0.00%			
	Total *percentage to be calculated on total of r *Reckoned from the time last necessary **Reckoned as final discharge summary Turn Around Time (TAT) in respect of par Description (to reckoned from the date	espective column document is received by insurer/TPA (whichever is earlier sent to hospital from the time discharge bill is received by ment/ repudiation of claims:	0.00% and till final pre auth is issue	0.00% d in the hospital}	0.00%	0.00%	rament	Tata	4
	Total "percentage to be calculated on total of r "Reckoned from the time last necessary "**Reckoned as final discharge summary Turn Around Time (TAT) in respect of par	espective column document is received by insurer/TPA (whichever is earlier sent to hospital from the time discharge bill is received by ment/ repudlation of claims: Individual	0.00% ) and till final pre auth is issue TPA	0.00% ed in the hospital) Grow	0.00% 100.00%	0.00% 100.00% Gover	mment	Tota	
	Total "percentage to be calculated to total of n "*Reckoned from the time last necessary "*"Reckoned as final discharge summary Turn Around Time (TAT) in respect of pay Description (to reckoned from the date of receipt of last necessary document)	espective column document is received by insurer/TPA (whichever is earlier sent to hospital from the time discharge bill is received by ment/ repudiation of claims:	0.00% and till final pre auth is issue	0.00% d in the hospital}	0.00%	0.00%	mment percentage (%)	Tota No. of claims	percentage(%)
	Total *percentage to be calculated on total of r *Reckoned from the time last necessary **Reckoned as final discharge summary Turn Around Time (TAT) in respect of par Description (to reckoned from the date	espective column document is received by insurer/TPA (whichever is earlier sent to hospital from the time discharge bill is received by ment/ repudlation of claims: Individual	0.00% and till final pre auth is issue TPA percentage (%)	0.00% ed in the hospital) Grow No. of claims	0.00% 100.00% up percentage (%)	0.00% 100.00% Gover			percentage(%)
	Total "Percentage to be calculated on total of n "Reckoned from the time last necessary "*"Reckoned as final discharge summary "*"Reckoned as final discharge summary Turn Around Time [TAT] in respect of pay Description (for excloned from the date of receipt of last necessary document) Within 1 Month	spective column document is received by insurer/TPA (whichever is earlier sent to hospital from the time discharge bill is received by ment/ repudiation of claims: Individual No. of claims 0	0.00% and till final pre auth is issue TPA percentage (%) 0%	0.00% d in the hospital) Grov No. of claims 716	0.00% 100.00% up percentage (%) 87.21%	0.00% 100.00% Gover No. of claims	percentage (%) 0%	No. of claims 716	percentage(%) 87.21
	Total "percentage to be calculated on total of "*Reckoned from the time last necessary **Reckoned from the time last necessary "**Reckoned from the time last necessary Turn Around Time (TAT) in respect of par Description for peckoned from the date of receipt of last necessary document) Within 1 Month Between 1-3 Months	spective column document is received by insurer/PA, \u00e4hichever is a arile to hospital from the rime diricharge bill is received be mener/repudiation of claims: Individual No. of claims 0 0	0.00% ) and till final pre auth is issue TPA percentage (%) 0%	0.00% d in the hospital) Grov No. of claims 716 78	0.00% 100.00% percentage (%) 87.21% 9.50%	0.00% 100.00% Gover No. of claims 0 0	percentage (%) 0%	No. of claims 716 78	percentage(%) 87.21 9.50
	Total "percentage to be calculated on total of n **Reckoned from the time last necessary **Reckoned as final discharge summary Turn Around Time [TAT] in respect of par Description (to reckoned from the date of receipt of last necessary document) Within 1 Month Between 3-6 Months	spective column document is nected by insurer/PA, whichever is earlier to 1: bacatal from the time discharge bit is received b ment/ repudiation of claims: Individual No. of claims 0 0 0 0	0.00% ) and till final pre auth is issue TPA percentage (%) 0% 0%	0.00% d in the hospital) Grov No. of claims 716 78 233	0.00% 100.00% percentage (%) 87.21% 9.50% 2.80%	0.00% 100.00% Gove No. of claims 0 0 0	percentage (%) 0% 0%	No. of daims 716 78 23	percentage(%) 87.21 9.50 2.80
	Total "percentage to be calculated on total of  "*Reckonds from the time last necessary "*Reckonds and find dicklarge summary Turn Around Time (TAT) in respect of par Bescription. (to reckond from the date of receipt of last necessary document) Within 1 Month Between 13 Months Between 3 4 Months More than 6 Months	spective column document is received by insuter/TPA (whichever is arilies to hospital from the rime discharge bill is received be mener/repudiation of claims: Individual No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and till final pre auth is issue TPA percentage (%) 0% 0% 0% 0%	0.00% d in the hospital) Grow No. of claims 716 78 23 4	0.00% 100.00% percentage (%) 87.21% 9.50% 2.80% 0.49%	0.00% 100.00% Ko. of claims 0 0 0 0 0 0	percentage (%) 0% 0% 0%	No. of claims 716 78 23 4	percentage(%) 87.21 9.50 2.80 0.45
	Total "percentage to be calculated on total of " **Recloned from the time last necessary **Recloned as find idcharge summary Turn Around Time (TAT) in respect of ap Description for recloned from the date of receipt of last necessary documed) Within 1 Month Between 1-3 Months Between 2-6 Months More han 6 Months Total	spective column document is nocived by insurer/TPA, (whichever is earlier to its nospital from the time discharge bit is received be ment/ repudiation of claims: Individual No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and till final pre auth is issue TPA percentage (%) 0% 0% 0% 0%	0.00% d in the hospital) Grow No. of claims 716 78 23 4	0.00% 100.00% percentage (%) 87.21% 9.50% 2.80%	0.00% 100.00% Gove No. of claims 0 0 0	percentage (%) 0% 0% 0%	No. of daims 716 78 23	percentage(%) 87.21 9.50 2.80 0.45
	Total "percentage to be calculated on total of  "*Reckonds from the time last necessary "*Reckonds and find dicklarge summary Turn Around Time (TAT) in respect of par Bescription. (to reckond from the date of receipt of last necessary document) Within 1 Month Between 13 Months Between 3 4 Months More than 6 Months	spective column document is nocived by insurer/TPA, (whichever is earlier to its nospital from the time discharge bit is received be ment/ repudiation of claims: Individual No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and till final pre auth is issue TPA percentage (%) 0% 0% 0% 0%	0.00% d in the hospital) Grow No. of claims 716 78 23 4	0.00% 100.00% percentage (%) 87.21% 9.50% 2.80% 0.49%	0.00% 100.00% Ko. of claims 0 0 0 0 0 0	percentage (%) 0% 0% 0%	No. of claims 716 78 23 4	percentage(%) 87.21 9.50 2.80 0.45
	Percentage to be calculated on total of  Percentage to be calculated on total of  Percentage to the time last necessary Percentage that discharge summary Trun Around Time (TAT) in researed of an Description for resolution of the time last of receipt of last necessary document) Within 1 Moeth Between 1-3 Months Between 1-4 Months Betw	spective column document is received by insurer/TPA (whichever is earlier to hospital from the time discharge bill is received b ment/ repudiation of claims: Individual No. of claims 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00% and till final pre auth is issue TPA percentage (%) 0% 0% 0% 0%	0.00% d in the hospital) Grow No. of claims 716 78 23 4	0.00% 100.00% percentage (%) 87.21% 9.50% 2.80% 0.49%	0.00% 100.00% Ko. of claims 0 0 0 0 0 0	percentage (%) 0% 0% 0%	No. of claims 716 78 23 4	percentage(%) 87.21 9.50 2.80 0.49
	Teal "percentage to be calculated on total of "Recloned from the time last neterasis" "Recloned at load dicharge tummers, "Recloned at load dicharge tummers, team Around Time (TAI) in researce of an Description to re-consoled from the data of receipt of last necessary document) Within 1 More than 6 Months Between 3.6 Months More than 6 Months More than 6 Months "Percentage shall be calculated on total or Data of presentes received against the Net of More Team 6 Months "Percentage shall be calculated on total or Data of presentes received against the Net of Months Section 1 Months Percentage shall be calculated on total or Data of presentes received against the Net of Months Section 1 Months Months Section 1 Months Months Months Months Months Months Months Months	spective column document is noticed by insurer/PA (whichever is earlier document is noticed by insurer/PA (whichever is earlier ment/ repudiation of claims:  No. of claims  No. of claims  0  1  1  1  1  1  1  1  1  1  1  1  1	0.00% and till final pre auth is issue TPA percentage (%) 0% 0% 0% 0%	0.00% d in the hospital) Grow No. of claims 716 78 23 4	0.00% 100.00% percentage (%) 87.21% 9.50% 2.80% 0.49%	0.00% 100.00% Ko. of claims 0 0 0 0 0 0	percentage (%) 0% 0% 0%	No. of claims 716 78 23 4	percentage(%) 87.21 9.50 2.80 0.49
	Teal "percentage to be calculated on total of "Recenced from the time last meessary "Recenced as find discharge unmany Tean Around Time (TAT) in researced as Description (to record from the date of receipt of last necessary document) Within 1 Month Between 1-3 Months Detween 1-2 Months Retween 1-2 Months Teal "Percentage shall be calculated on total of Teal astrongers and the state of the state "Percentage shall be calculated on total of Data of presentes: received against the Sr. No.	spective column document is received by insurer/TPA (whichever is earlier to hospital from for the rise directivate bill is received be ment/ repudiation of claims: Individual No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and Itil final pre auth is issue TPA percentage (%) 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0.00% cd in the hospital) cd in the hospital) cd in the hospital cd in	0.00% 100.00% percentage (%) 87.21% 9.50% 2.80% 0.49%	0.00% 100.00% Ko. of claims 0 0 0 0 0 0	percentage (%) 0% 0% 0%	No. of claims 716 78 23 4	percentage(%) 87.21 9.50 2.80 0.49
	Teal "Percentage to be calculated on total of " "Rectioned from the time last necessary " "Rectioned and discharge unmany" Turn Around Time (TAT) in resease of gas Description for reaced from the date of receipt of last necessary document) Unition 11 Month Between 3.4 Month Between 3.4 Month Between 3.4 Month Data of percentage shall be calculated on total of Data of percentage shall be calculated in total Sr. No. 3	spective column document is notived by insurer/PA, (whichever is earlier document is notived in the time discharge bit is received b ment/ repudiation of claims  No. of claims  No. of claims  No. of claims  O respective column  O respective column  Description  Generation at the Depring of year	0.00% and III final pre auth is issue TPA percentage (%) 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0.00% d in the hospital) d in the hospital form form form form form form form form	0.00% 100.00% percentage (%) 87.21% 9.50% 2.80% 0.49%	0.00% 100.00% Ko. of claims 0 0 0 0 0 0	percentage (%) 0% 0% 0%	No. of claims 716 78 23 4	percentage(%) 87.211 9.501 2.801 0.491
	Testal "percentage to be calculated on total of "Recorder and endormer the time tast necessary "Recorder as not declarge commune". "Recorder as not declarge commune". "Recorder as not declarge commune". "Recorder as not and time (TAT) in researce of pan Description for recorder from the date of receipt of last necessary document). "Between 1 a 4 Months Between 1 a 4 Months Description for recorder as the solution of not of Data of prevenues necessary degrades the Sec. No. 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	exercise obunn document is noticed by insurer/TPA (whichever is carlier to is houpping from the time discharge bit is received by ment/ regulation of daims: No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and Uil final pre auth is issue TPA percentage (%) 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0.00% d in the hospital) d in the hospital) for the hospital of the hospital o	0.00% 100.00% percentage (%) 87.21% 9.50% 2.80% 0.49%	0.00% 100.00% Ko. of claims 0 0 0 0 0 0	percentage (%) 0% 0% 0%	No. of claims 716 78 23 4	
	Testal "percentage to be calculated on total of "Recorder and endormer the time tast necessary "Recorder as not declarge commune". "Recorder as not declarge commune". "Recorder as not declarge commune". "Recorder as not and time (TAT) in researce of pan Description for recorder from the date of receipt of last necessary document). "Between 1 a 4 Months Between 1 a 4 Months Description for recorder as the solution of not of Data of prevenues necessary degrades the Sec. No. 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	exercise obunn document is noticed by insurer/TPA (whichever is carlier to is houpping from the time discharge bit is received by ment/ regulation of daims: No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and till final pre auth is issue percentage (%) 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0.00% d in the hospital] Grov No. of claims 716 23 4 821 821	0.00% 100.00% percentage (%) 87.21% 9.50% 2.80% 0.49%	0.00% 100.00% Ko. of claims 0 0 0 0 0 0	percentage (%) 0% 0% 0%	No. of claims 716 78 23 4	percentage(%) 87.211 9.501 2.801 0.491
	Teal " Percentage to be calculated on total of " Percentage to the calculated on total of " Percentage to the intensisting of the intensisting" " Percentage the intensisting of the inten	spective column document is notived by insurer/PA, (whichever is earlier document is notived in the time discharge bit is received b ment/ repudiation of claims  No. of claims  No. of claims  No. of claims  O respective column  O respective column  Description  Generation at the Depring of year	0.00% and Uil final pre auth is issue TPA percentage (%) 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0.00% d in the hospital] Grov No. of claims 716 23 4 821 821	0.00% 100.00% percentage (%) 87.21% 9.50% 2.80% 0.49%	0.00% 100.00% Ko. of claims 0 0 0 0 0 0	percentage (%) 0% 0% 0%	No. of claims 716 78 23 4	percentage(%) 87.21 9.50 2.80 0.45

	ODIC DISCLOSURES								
PERI									
NL -4	18 DISCLOSURES ON QUANTITATIVE AND QUALITAT	IVE PARAMETERS OF HEALTH SERVICES RENDE	RED (ANNUAL DISCLOSU	JRE)					
For t	he Year ending: 31st March 2023								
a.	Specify whether In - house Claim settlement or Services re-	ndered by TPA:							
	Name of TPA								
	Paramount Health Services & Insurance TPA Pvt. Ltd.								
			From	То					
			DD/MM/YYYY	DD/MM/YYYY					
	Validity of Agreement with TPA		23\Apr\21	22\Apr\24					
	(Data shall be consolidated at insurer level in case of in-house	e claim settlements and							
	at the level of concerned TPA in case of services rendered by								
-									
-									
h	Number of policies and lives serviced in respect of which policies	uble direlocura is made:							
<b>v</b> .	Description	Individual	Group	Government					
-	No of policies serviced		330.00	Government					
-	No of lives serviced		83.353.00						
-	NO OF INVES SERVICED		83,333.00						
-	Geographical Area of services Renderd in respect of which	public disclosure is made:							
-		Name of State	Name of District						
-		Gujarat	AHMEDABAD						
H		Karnataka	BANGALORE						
-		Telangana	HYDERABAD						
-		Vest Bengal	KOLKATA						
-		West Bengal Maharashtra	MUMBAI						
-		Delhi	NEW DELHI						
-		Maharashtra	PUNE						
-	,	Manarasitra	FONE						
	Data of number of claims processed:								
<b>u</b> .		Outstanding number of claims at the beginning of the ye	ar .	162					
-		Number of claims received during the year	31	5150					
-		Number of claims received during the year Number of claims paid during the year (specify % also in	heashets)	4230 (80%)					
-		Number of claims paid during the year (specify % also in Number of claims repudiated during the year (specify % also in		527 (10%)					
-		Number of claims republiced during the year (specify %)	also in brackets)	527 (10%) 555					
-	v.	Number of claims outstanding at the end of the year		333					
-									
	Turn Around Time (TAT) for cashless claims (in respect of nu	umber of claims):							
<b>c</b> .	Sr. No.	Description	Individual P	olicies (in %)	Group Poli	cies (in %)			
-	51. NO.	Description	TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**				
-	1	Within <1 Hour	0.00%	0.00%	81.58%	67.24%			
		Within 1-2 Hours	0.00%	0.00%	15.50%	28.21%			
-		Within 2-6 Hours	0.00%		2.48%	4.15%			
-		Within 6-12 Hours	0.00%		0.17%	0.17%			
-		Within 12-24 Hours	0.00%		0.17%	0.17%			
-		>24 Hours	0.00%	0.00%	0.17%	0.06%			
-	Total		0.00%	0.00%	100.00%	100.00%			
-	*percentage to be calculated on total of respective column		0.007	0.00%	100.0070	100.0070			
-	**Reckoned from the time last necessary document is receive	ed by insurer/TPA (whichever is earlier) and till final ore au	th is issued in the bosnital)						
-	***Reckoned as final discharge summary sent to hospital from		in the hospital						
-	the second s								
f.	Turn Around Time (TAT) in respect of payment/ repudiation	a of claims:							
Ë	Description (to reckoned from the date of receipt of last				0				
	necessary document)	Individual		Grou	1p	Gover	nment	Tota	al
-		No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage(%)
	Within 1 Month		0%		89.93%	0	0%	4278	89.93%
	Between 1-3 Months				8.53%	0	0%	406	8.53%
	Between 3-6 Months				1.35%	0		64	1.35%
	More than 6 Months	0			0.19%	0	0%	9	0.19%
-	Total	0	0%		100%	0	0%	4757	100%
-	*Percentage shall be calculated on total of respective column		0/0	4737	10070		0,0	4737	20070
-	No. of the second se								
e.									
g.	Data of grievances received against the TPA: Sr. No.	Description	No. of Grievances						
g.	Data of grievances received against the TPA: Sr. No.		No. of Grievances						
g.	Data of grievances received against the TPA: Sr. No. 1	Grievances outstanding at the beginning of year	0						
g.	Data of grievances received against the TPA: Sr. No. 1 2	Grievances outstanding at the beginning of year Grievances received during the year							
g.	Data of grievances received against the TPA: Sr. No. 1 2 3	Grievances outstanding at the beginning of year	0						

PERIC	DICDISCLOSURES								
	B DISCLOSURES ON QUANTITATIVE AND QUALITAT	TIVE PARAMETERS OF HEALTH SERVICES RENDE	RED (ANNUAL DISCLOSE	IRF)					
14L -4		TVE PARAMETERS OF HEALTH SERVICES RENDE	NED MINIOAL DISCLOSE	JACI					
Forte	Specify whether In – house Claim settlement or Services re			1					
а.	Specify whether In – house Claim settlement or Services re Name of TPA	ndered by TPA:							
-									
	Raksha TPA Pvt. Ltd.		From	То					
			DD/MM/YYYY	DD/MM/YYYY					
-	Validity of Agreement with TPA		15\Apr\21	14\Apr\24					
	Validity of Agreement with TPA (Data shall be consolidated at insurer level in case of in-hous	a de las combines en el	15/Apr/21	14\/Apr\24					
	at the level of concerned TPA in case of services rendered by								
	at the level of concerned IPA in case of services rendered by	IPA)							
	Number of policies and lives serviced in respect of which p	uble diselectors is made.							
<b>U</b> .	Description	Individual	Group	Government					
-	No of policies serviced		8.00						
	No of lives serviced		3.479.00						
с.	Geographical Area of services Renderd in respect of which	public disclosure is made:							
	Sr. No.	Name of State	Name of District						
		Maharashtra	Mumbai						
		Haryana	Faridabad						
L		Tamilnadu	Chennai						
L		Punjab	Chandigarh						
L		Rajasthan	Jaipur						
-		Uttar Pradesh	Lucknow						
⊢		Karnataka	Bangaluru						
<u> </u>		Gujarat Gujarat	Ahmedabad Vadodara						
		Maharashtra	Pune						
-		Madhya Pradesh	Indore						
-		Kerala	Cochin						
		Assam	Guwahati						
	13	Andhra Pradesh	Hyderabad						
	15	West Bengal	Kolkatta						
d.	Data of number of claims processed:								
	i	Outstanding number of claims at the beginning of the ye	ar	4					
	i.			319					
	II.			275 (85%)					
	iv.		also in brackets)	29 (9%)					
	V.	Number of claims outstanding at the end of the year		19					
e.	Turn Around Time (TAT) for cashless claims (in respect of n		Individual Pr	alicias (in #/)	Group Poli	sine fin MA			
	Sr. No.	Description	TAT for pre-auth**	TAT for discharge***		TAT for discharge***			
	1	Within <1 Hour	0.00%	0.00%	97.48%	1AI for discharge*** 96.99%			
	1	Within 1-2 Hours	0.00%	0.00%	1.89%	3.01%			
<u> </u>	2	Within 2-6 Hours	0.00%	0.00%	1.89%	3.01%			
<u> </u>		Within 6-12 Hours	0.00%	0.00%	0.00%	0.00%			
<u> </u>		Within 12-24 Hours	0.00%	0.00%	0.63%	0.00%			
	6	>24 Hours	0.00%	0.00%	0.00%	0.00%			
	Total		0.00%	0.00%	100.00%	100.00%			
	*percentage to be calculated on total of respective column								
	**Reckoned from the time last necessary document is receiv		th is issued in the hospital)						
1	***Reckoned as final discharge summary sent to hospital fro	m the time discharge bill is received by TPA							
f.	Turn Around Time (TAT) in respect of payment/ repudiation	n of claims:							
1	Description (to reckoned from the date of receipt of last	Individual		Gro	qu	Gover	nment	Tota	al
⊢	necessary document)	Also of distance	14/*					No. of data	
L		No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage(%)
	particular and a second			265	87.17%		0%	265	87.17%
	Within 1 Month	0							11.18%
	Between 1-3 Months	0	0%	34	11.18%	0			0.669
	Between 1-3 Months Between 3-6 Months	0	0%	34	0.66%	0	0%	2	0.66%
	Between 1-3 Months Between 3-6 Months More than 6 Months	0	0% 0% 0%	34 2 3	0.66%	0	0%	2	0.99%
	Between 1-3 Months Between 3-6 Months More than 6 Months Total	0 0 0	0% 0% 0%	34 2 3	0.66%	0	0%	2	
	Between 1-3 Months Between 3-6 Months More than 6 Months	0 0 0	0% 0% 0%	34 2 3	0.66%	0	0%	2	0.99%
e.	Between 1-3 Months Between 3-6 Months More than 6 Months Total *Percentage shall be calculated on total of respective column	0 0 0	0% 0% 0%	34 2 3	0.66%	0	0%	2	0.99%
R-	Between 1-3 Months Between 3-6 Months More than 6 Months Total	0 0 0	0% 0% 0%	34 2 3	0.66%	0	0%	2	0.99%
R-	Between 1-3 Months Between 3-6 Months More than 6 Months Total "Percentage shall be calculated on total of respective column Data of grievances received against the TPA: 5r. No.	0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0%	34 2 3	0.66%	0	0%	2	0.99%
g.	Between 1-3 Month Between 3-6 Month More than 6 Months Tetal *Percentage shall be calculated on total of respective colum Data of grievances received against the TPA: Sr. No. 1		0% 0% 0% No. of Grievances	34 2 3 304	0.66%	0	0%	2	0.99%
g.	Between 1-3 Months Between 3-6 Months More than 6 Months Total *Percentage shall be calculated on total of respective column Data of grievances received against the TPA: 5r. No. 1 2	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0% No. of Grievances	34 2 3 3 304	0.66%	0	0%	2	0.99%
g.	Between - 13 Month Between - 14 Month Between - 24 Months More than 6 Months "Percentage shall be colculated on total of respective colour Data of grievances received against the TPA: 5r. No. 1 2 3 3	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% No. of Grievances 0 0	34 2 3 3 304	0.66%	0	0%	2	0.99%

DERI	DDIC DISCLOSURES								
	8 DISCLOSURES ON QUANTITATIVE AND QUALITAT			inc)					
INL -4		IVE PARAMETERS OF HEALTH SERVICES RENDE	RED (ANNOAL DISCLOSU	(Ke)					
For t	ne Year ending: 31st March 2023		r						
a.	Specify whether In – house Claim settlement or Services re	ndered by TPA							
_	Name of TPA								
	VIDAL TPA								
				То					
				DD/MM/YYYY					
	Validity of Agreement with TPA		26\Feb\14	24\Nov\24					
	(Data shall be consolidated at insurer level in case of in-house	e claim settlements and							
	at the level of concerned TPA in case of services rendered by	TPA)							
b.	Number of policies and lives serviced in respect of which p	ublc disclosure is made:							
	Description	Individual	Group	Government					
	No of policies serviced		57.00						
	No of lives serviced		22,257.00						
с.	Geographical Area of services Renderd in respect of which								
	Sr. No.	Name of State	Name of District						
		Delhi	Delhi						
		Delhi	Gurgaon						
		Gujarat	Ahmedabad						
		Maharashtra	Mumbai						
		Tamil Nadu	Chennai						
	6	Telangana	Hyderabad						
d.	Data of number of claims processed:								
		Outstanding number of claims at the beginning of the ye	sar	3					
		Number of claims received during the year		1393					
		Number of claims paid during the year (specify % also in		1105 (79%)					
		Number of claims repudiated during the year (specify %	also in brackets)	145 (10%)					
	ν.	Number of claims outstanding at the end of the year		146					
-									
e.	Turn Around Time (TAT) for cashless claims (in respect of n		Individual Pr	P.1		1			
-	Sr. No.	Description			Group Poli				
-		Within <1 Hour	TAT for pre-auth** 0.00%	TAT for discharge*** 0.00%	TAT for pre-auth** 14.42%	10.13%			
-		Within <1 Hour Within 1-2 Hours	0.00%	0.00%	14.42%	22.03%			
-		Within 1-2 Hours Within 2-6 Hours	0.00%	0.00%	36.45%	64.76%			
-		Within 2-6 Hours Within 6-12 Hours	0.00%	0.00%	47.56%	3.08%			
-									
-	5	Within 12-24 Hours >24 Hours	0.00%	0.00%	0.00%	0.00%			
-	6 Total	224 Hours	0.00%	0.00%	0.00%	0.00%			
-	*percentage to be calculated on total of respective column		0.00%	0.00%	100.00%	100.00%			
-	**Reckoned from the time last necessary document is received.	ad by insurer/TPA (whichmar is earlier) and till final are as	th is issued in the bosnita?						
-	***Reckoned as final discharge summary sent to hospital fro		anno concorn the hospital)						
-	recomed as man ascrange summary sent to nospital no	the one of a charge on a received by TPA							
4	Turn Around Time (TAT) in respect of payment/ repudiation	of claims:							
<u></u>	Description (to reckoned from the date of receipt of last		1		1		1		
1	necessary document)	Individual		Grou	up	Gover	nment	Tota	al
-	,	No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage(%)
-	Within 1 Month	0		1107	88.56%	0	0%	1107	88.56%
	Between 1-3 Months	0		85	6.80%	0	0%	85	6.80%
	Between 3-6 Months	0		28	2.24%	0		28	2.24%
	More than 6 Months	0	0%	30	2.40%	0	0%	30	2.40%
	Total	-		1250	100%	0		1250	100%
	*Percentage shall be calculated on total of respective column					-			
			l						
g.	Data of grievances received against the TPA:		1						
Ľ.	Sr. No.	Description	No. of Grievances						
		Grievances outstanding at the beginning of year	0						
		Grievances received during the year	0						
	3		0						
		Grievances outstanding at the end of the year	0						
	4								

DEDL									
	8 DISCLOSURES ON QUANTITATIVE AND QUALITAT	IVE PARAMETERS OF HEALTH SERVICES RENDE	RED (ANNUAL DISCLOSU	JRE)					
For t	ne Year ending: 31st March 2023								
a.	Specify whether In - house Claim settlement or Services re	ndered by TPA:							
	Name of TPA								
	East West Assist Insurance TPA								
			From	То					
			DD/MM/YYYY	DD/MM/YYYY					
	Validity of Agreement with TPA		08\Aug\22	07\Aug\25					
	(Data shall be consolidated at insurer level in case of in-house	e claim settlements and							
	at the level of concerned TPA in case of services rendered by	TPA)							
b.	Number of policies and lives serviced in respect of which p	ublc disclosure is made:							
	Description	Individual	Group	Government					
	No of policies serviced		35.00						
	No of lives serviced		7.170.00						
			.,						
с.	Geographical Area of services Renderd in respect of which	public disclosure is made:							
	Sr. No.	Name of State	Name of District						
		Maharashtra	Mumbai						
d.	Data of number of claims processed:								
	L	Outstanding number of claims at the beginning of the ye	ar	0					
		Number of claims received during the year		140					
		Number of claims paid during the year (specify % also in		112 (80%)					
		Number of claims repudiated during the year (specify %	also in brackets)	6 (4%)					
	ν.	Number of claims outstanding at the end of the year		22					
e.	Turn Around Time (TAT) for cashless claims (in respect of n								
	Sr. No.	Description	Individual Pr		Group Poli				
			TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***			
E	1	Within <1 Hour	TAT for pre-auth** 0.00%	TAT for discharge*** 0.00%	TAT for pre-auth** 97.26%	TAT for discharge*** 98.48%			
	1	Within <1 Hour Within 1-2 Hours	TAT for pre-auth** 0.00% 0.00%	TAT for discharge*** 0.00% 0.00%	TAT for pre-auth** 97.26% 2.74%	TAT for discharge*** 98.48% 0.00%			
	1	Within <1 Hour Within 1-2 Hours Within 2-6 Hours	TAT for pre-auth** 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00%	TAT for pre-auth** 97.26% 2.74% 0.00%	TAT for discharge*** 98.48% 0.00% 1.52%			
	1 2 3 4	Within <1 Hour Within 1-2 Hours Within 2-6 Hours Within 6-12 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 97.26% 2.74% 0.00% 0.00%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00%			
	1 2 3 4 5	Within <1 Hour Within 1-2 Hours Within 2-6 Hours Within 2-6 Hours Within 12-24 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 97.26% 2.74% 0.00% 0.00% 0.00%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00% 0.00%			
	1 2 3 4 5 6	Within <1 Hour Within 1-2 Hours Within 2-6 Hours Within 6-12 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 97.26% 2.74% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00% 0.00% 0.00%			
	1 1 2 3 3 4 4 5 5 6 6 7 6 7 6 7 7 7 7 7 7 7 7 7 7 7 7	Within <1 Hour Within 1-2 Hours Within 2-6 Hours Within 2-6 Hours Within 12-24 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 97.26% 2.74% 0.00% 0.00% 0.00%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00% 0.00%			
	1 2 3 4 5 6 7 6 1 7 6 1 7 6 1 7 6 1 7 6 1 7 6 1 7 6 1 7 6 1 7 7 7 7	Within 11 Hour Within 12 Hours Within 12 Hours Within 612 Nours Within 12-24 Hours 524 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 97.26% 2.74% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00% 0.00% 0.00%			
	1 2 3 4 5 5 6 7 9 ercentage to be calculated on total of respective Total of "Rectored from the time last necessary document is received."	Within 1.1 Hour Within 1.2 Hours Within 2.6 Hours Within 6.12 Hours Within 6.12 Hours S24 Hours S24 Hours S24 Hours S26 by insurer/TPA (whichever is earlier) and till final pre au	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 97.26% 2.74% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00% 0.00% 0.00%			
	1 2 3 4 5 6 7 6 1 7 6 1 7 6 1 7 6 1 7 6 1 7 6 1 7 6 1 7 6 1 7 7 7 7	Within 1.1 Hour Within 1.2 Hours Within 2.6 Hours Within 6.12 Hours Within 6.12 Hours S24 Hours S24 Hours S24 Hours S26 by insurer/TPA (whichever is earlier) and till final pre au	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 97.26% 2.74% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00% 0.00% 0.00%			
f.	1     1     2     1     4     4     5     5     6     7     4     7	Within <1 Hour Within 13 Hours Within 13 Hours Within 12 Hours Within 12 24 Hours 524 Hours del to the second second second second del to the second second second second second del to the time discharge bill is reserved by TPA.	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 97.26% 2.74% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00% 0.00% 0.00%			
f.	1 2 3 4 5 5 6 7 9 ercentage to be calculated on total of respective Total of "Redconed from the time last necessary document is received."	Within G Hour Within 24 Hours Within 24 Hours Within 24 Hours Within 24 Hours Within 24 Hours 28 Hours down 27 Hours down 20 Hou	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge**** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 97.26% 2.74% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00% 0.00% 0.00%			
f.	1     2     3     4     4     5     6     7     9     7	Within <1 Hour Within 13 Hours Within 13 Hours Within 12 Hours Within 12 24 Hours 524 Hours del to the second second second second del to the second second second second second del to the time discharge bill is reserved by TPA.	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 97.26% 2.74% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00% 0.00% 0.00%	nment	Tot	
f.	1     2     2     3     4     5     5     7     6     7	Within G Hour Within 24 Hours Within 24 Hours Within 24 Hours Within 24 Hours Within 24 Hours 28 Hours down 27 Hours down 20 Hou	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge *** 0.00%	TAT for pre-auth** 97.26% 2.74% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00% 0.00% 0.00%	nment (%)	Tot: No. of claims	al percentage(%)
f.	1     2     2     3     4     5     5     7     6     7	Within - 1 Hour Within - 21 Hour Within - 52 Hours Within - 52 Hours - 524 Hours - 524 Hours - 524 Hours - 524 Hours - 600 Hours - 700 Hour	TAT for pre-subf*         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           percentage (%)         0%	TAT for discharge****         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%	TAT for pre-suth** 97.26% 0.00% 0.00% 0.00% 0.00% 100.00%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	percentage (%)		
f.	1     2     2     2     4	Within S I Hour Within S I Hours Within 2.6 Hours Within 2.6 Hours Within 2.6 Hours Within 2.7 Hours 0.2 Hours ed by insurer/TPA (whichever is earlier) and till final pre au- de by insurer/TPA (whichever is earlier) and till final pre au- the time discharge bills received by TPA of claims: No. of claims	TAT for pre-subt**         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0         0%	TAT for discharge *** 0.00%	TAT for pre-subit* 97 26% 2.74% 0.00% 0.00% 0.00% 100.00% 100.00% 100.00% 9.74% 9.74%	TAT for discharge*** 98.48% 0.00% 1.52% 0.00% 0.	percentage (%) 0%	No. of claims	percentage(%) 97.46% 2.54%
f.	1     1     2     2     3     4     4     4     4     4     5     6     4	Within <1 Hour Within 13 Hours Within 51 Hours Within 52 Hours Within 52 Hours 524 Hours of by Issuer (TPA Indictiver is earlier) and till final pre a.v m the time discharge bill is received by TPA of claims No. of claims 0	TAT for pre-subt**           0.00%	TAT for discharge***         0.00%           0.00%         0.00%	TAT for pre-subi* 97 26% 2.74% 0.00% 0.00% 0.00% 100.00% 100.00% 97.4% 97.4%	TAT for discharge *** 0.84.8% 0.00% 1.52% 0.00% 0.00% 0.00% 100.00% 100.00% Cover No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0	percentage (%) 0%	No. of claims	percentage(%) 97.46%
f.	1     2     3     4     4     4     7     5     7	Within 1 Hour Within 2 Hours Within 5 2 Hours Within 5 2 Hours Set Hours Set Hours et al. Hours	TAT for pre-such**           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           th is issued in the hospital)	TAT for discharge*** 0.00% 0.0	TAT for pre-sub** TAT for pre-sub** 2.74% 0.00% 0.00% 0.00% 0.00% 100.00% 100.00% 100.00% 100.00% 100.00% 0.	TAT for discharge *** 0.00% 1.52% 0.00% 1.52% 0.00% 0.00% 0.00% 100.00% 0.00%	percentage (%) 0% 0% 0%	No. of daims 115 3 0 0	percentage(%) 97.46% 2.54% 0.00% 0.00%
f.	1     2     2     2     3     4     4     4     4     4     4     5     5     5     5     6     7     6     7	Within 1 Hour Within 1 Hour Within 2 Hour Within 2 Hour Within 2 Khom Dealer Within 2 Khom De	TAT for pre-such**           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           th is issued in the hospital)	TAT for discharge***           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%	TAT for pre-sub** 2.24% 2.24% 2.24% 0.00%	TAT for discharge *** 9.44 0.00% 0	percentage (%) 0% 0% 0%	No. of claims 115 3 0	percentage(%) 97.46% 2.54% 0.00%
	1     1	Within 1 Hour Within 1 Hour Within 2 Hour Within 2 Hour Within 2 Khom Dealer Within 2 Khom De	TAT for pre-such**           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           th is issued in the hospital)	TAT for discharge*** 0.00% 0.0	TAT for pre-sub** TAT for pre-sub** 2.74% 0.00% 0.00% 0.00% 0.00% 100.00% 100.00% 100.00% 100.00% 100.00% 0.	TAT for discharge *** 0.00% 1.52% 0.00% 1.52% 0.00% 0.00% 0.00% 100.00% 0.00%	percentage (%) 0% 0% 0%	No. of daims 115 3 0 0	percentage(%) 97.46% 2.54% 0.00% 0.00%
f.	1     2     2     2     4	Within 1 Hour Within 1 Hour Within 2 Hour Within 2 Hour Within 2 Khom Dealer Within 2 Khom De	TAT for pre-such**           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           th is issued in the hospital)	TAT for discharge*** 0.00% 0.0	TAT for pre-sub** TAT for pre-sub** 2.74% 0.00% 0.00% 0.00% 0.00% 100.00% 100.00% 100.00% 100.00% 100.00% 0.	TAT for discharge *** 0.00% 1.52% 0.00% 1.52% 0.00% 0.00% 0.00% 100.00% 0.00%	percentage (%) 0% 0% 0%	No. of daims 115 3 0 0	percentage(%) 97.46% 2.54% 0.00% 0.00%
f.	1     1     2     2     3     4     4     4     4     4     5     5     6     7	Within <1 Hour Within 1 Hour Within 12 Hourn Within 12 Hourn Within 12 A Hourn Development Within 12 A Hourn Development Set Hourn of by Insurer 7723. (whichwere is and/ref) and t31 final pre as the time discharge bill is received by 179. of claims No. of claims 0 0 0 0 0 0	TAT for pre-sult**           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0%           0.00%         0%           0.00%         0%           0.00%         0%	TAT for discharge*** 0.00% 0.0	TAT for pre-sub** TAT for pre-sub** 2.74% 0.00% 0.00% 0.00% 0.00% 100.00% 100.00% 100.00% 100.00% 100.00% 0.	TAT for discharge *** 0.00% 1.52% 0.00% 1.52% 0.00% 0.00% 0.00% 100.00% 0.00%	percentage (%) 0% 0% 0%	No. of daims 115 3 0 0	percentage(%) 97.46% 2.54% 0.00% 0.00%
	1     1	Within - 1 Hour Within - 1 Hour Within - 1 Hours Within - 1 2 Hours Within - 1 2 Hours > 24 Hours = 24 Hours = by Insure/TPA (whichever is sertier) and till final pre as in the time discharge bill is received by TPA = dialane: Individual No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0	TAT for pre-sult**           0.00%	TAT for discharge <sup>14+</sup> 0.00% 0	TAT for pre-sub** TAT for pre-sub** 2.74% 0.00% 0.00% 0.00% 0.00% 100.00% 100.00% 100.00% 100.00% 100.00% 0.	TAT for discharge *** 0.00% 1.52% 0.00% 1.52% 0.00% 0.00% 0.00% 100.00% 0.00%	percentage (%) 0% 0% 0%	No. of daims 115 3 0 0	percentage(%) 97.46% 2.54% 0.00% 0.00%
	1     2     2     3     4     4     4     4     4     4     4     5     5     5     4	Within S1 Hour Within S1 Hours Within 24 Hours Within 24 Hours 24 Hours et al. (1997) et al. (1997)	TAT for pre-sult**           0.005	TAT for discharge*** TAT for discharge*** 0.00%	TAT for pre-sub** TAT for pre-sub** 2.74% 0.00% 0.00% 0.00% 0.00% 100.00% 100.00% 100.00% 100.00% 100.00% 0.	TAT for discharge *** 0.00% 1.52% 0.00% 1.52% 0.00% 0.00% 0.00% 100.00% 0.00%	percentage (%) 0% 0% 0%	No. of daims 115 3 0 0	percentage(%) 97.46% 2.54% 0.00% 0.00%
f.	1     1     2     1     2     4     4     4     4     4     5     4     4     5     6     4     7	Within < 1 Hour <p>And the second second</p>	TAT for pre-sult**           0.00%	TAT for discharge*** TAT for discharge** 0.00% 0	TAT for pre-sub** TAT for pre-sub** 2.74% 0.00% 0.00% 0.00% 0.00% 100.00% 100.00% 100.00% 100.00% 100.00% 0.	TAT for discharge *** 0.00% 1.52% 0.00% 1.52% 0.00% 0.00% 0.00% 100.00% 0.00%	percentage (%) 0% 0% 0%	No. of daims 115 3 0 0	percentage(%) 97.46% 2.54% 0.00% 0.00%
f.	1     1	Within S1 Hour Within S1 Hours Within 24 Hours Within 24 Hours 24 Hours et al. (1997) et al. (1997)	TAT for pre-sult**           0.005	TAT for discharge***         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           1.00%         0.00%           0.00%         0.00%           1.00%         0.00%           1.00%         0.00%           1.00%         0.00%           1.00%         0.00%           1.00%         0.00%           1.118         1.118	TAT for pre-sub** TAT for pre-sub** 2.74% 0.00% 0.00% 0.00% 0.00% 100.00% 100.00% 100.00% 100.00% 100.00% 0.	TAT for discharge *** 0.00% 1.52% 0.00% 1.52% 0.00% 0.00% 0.00% 100.00% 0.00%	percentage (%) 0% 0% 0%	No. of daims 115 3 0 0	percentage(%) 97.46% 2.54% 0.00% 0.00%

NL -4 For t	ODIC DISCLOSURES						
	18 DISCLOSURES ON QUANTITATIVE AND QUALITAT	IVE PARAMETERS OF HEALTH SERVICES RENDER	RED (ANNUAL DISCLOSU	JRE)			
	Specify whether In - house Claim settlement or Services re	ndered by TPA					
	Name of TPA Inhouse services						
			From DD/MM/YYYY	To DD/MM/YYYY			
	Validity of Agreement with TPA		NA	NA			
	(Data shall be consolidated at insurer level in case of in-house	e claim settlements and					
	at the level of concerned TPA in case of services rendered by	TPA)					
	Number of policies and lives serviced in respect of which p	ubic disclosure is made:	-				
	No of policies serviced	29,381.00	Group 1,614.00	Government -			
_	No of lives serviced		11,49,467.00				
	Geographical Area of services Renderd in respect of which Sr. No.	public disclosure is made:	Name of District				
	1	Andaman Nicobar	Nicobar				
	3	Andaman Nicobar Andaman Nicobar Andhra Pradesh	North Middle Andaman South Andaman Anantapur				
	4		Anantapur Chittoor				
	6	Andhra Pradesh Andhra Pradesh	East Godavari Alluri Sitarama Raju				
	8		Anakapalli				
	9	Andhra Pradesh Andhra Pradesh	Annamaya Bapatla				
	11	Andhra Pradesh Andhra Pradesh Andhra Pradesh	Eluru Guntur Kadapa				
	13	Andhra Pradesh	Kadapa				
		Andhra Pradesh Andhra Pradesh	Kakinada Konaseema				
	16	Andhra Pradesh Andhra Pradesh	Krishna		 		
	18	Andhra Pradesh Andhra Pradesh Andhra Pradesh	Kurnool Manyam N T Rama Rao				
	20	Andhra Pradesh	Nandyal				
_	21 22		Nellore Palnadu				
	23	Andhra Pradesh Andhra Pradesh	Prakasam Sri Balaji				
	25		Sri Satya Sai Sri kakulam				
_	26	Andhra Pradesh Andhra Pradesh	Visakhapatnam				
	28	Andhra Pradesh	Vizianagaram West Godavari				
	30	Andhra Pradesh Arunachal Pradesh Arunachal Pradesh	Anjaw Changlang				
	32	Arunachal Pradesh	Dibang Valley East Kameng				
	34	Arunachal Pradesh	East Siang				
	35	Arunachal Pradesh Arunachal Pradesh	Kamle Kra Daadi				
	37	Arunachal Pradesh	Kurung Kumey Lepa Rada				
	38 39	Arunachal Pradesh	Lohit				
	40	Arunachal Pradesh Arunachal Pradesh Arunachal Pradesh	Longding Lower Dibang Valley				
_	42	Arunachal Pradesh Arunachal Pradesh	Lower Siang Lower Subansiri				
	44	Arunachal Pradesh Arunachal Pradesh Arunachal Pradesh	Namsai Pakke Kessang				
	46	Arunachal Pradesh	Papum Pare				
	48	Arunachal Pradesh	Shi Yomi Siang				
	49	Arunachal Pradesh Arunachal Pradesh	Tawang Tirap				
	51	Anunachal Pradesh	Upper Siang				
	52	Arunachal Pradesh Arunachal Pradesh	Upper Subansiri West Kameng				
	54						
	55	Arunachal Pradesh	West Siang				
	56	Arunachal Pradesh Assam Assam	West Siang Bajali Baksa				
	56 57 58	Arunachal Pradesh Assam Assam Assam Assam	West Siang Bajali Baksa Barpeta Biswanath				
	56 57 58 59	Arunachal Pradesh Assam Assam Assam Assam Assam	West Siang Bajali Baksa Barpeta Biswanath Bongaigaon Cachar				
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		104 E	Bihar	Katihar					
		105 E	3ihar 3ihar	Khagaria Kishangani					
NoteNo		107 E	3ihar	Lakhisarai					
NoteNo		108 E	3ihar Dihar	Madhepura					
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141     Bokeyy tokat ab barn and barn     Death     In     In <t< td=""><th></th><td>159 C</td><td>Inhattisgarh Dadra Nagar Haveli and Daman and Diu</td><td>Surguja Dadra and Nagar Haveli</td><td></td><td></td><td></td><td></td><td></td></t<>		159 C	Inhattisgarh Dadra Nagar Haveli and Daman and Diu	Surguja Dadra and Nagar Haveli					
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	539         Rajathan           540         Rajathan           541         Rajathan           542         Rajathan           543         Rajathan           544         Rajathan           545         Rajathan           546         Rajathan           547         Rajathan           548         Rajathan           549         Rajathan           546         Rajathan           547         Rajathan           548         Rajathan           549         Rajathan           540         Rajathan           540         Rajathan		Alwar Barswara Baran Barmer Bharatpur Bharatpur Bharatpur Bharat Bundi Churu Churu Dhoipur Davisa Dhoipur Harumangarh				
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	359         Rajothan           350         Rajothan           351         Rajothan           352         Rajothan           353         Rajothan           354         Rajothan           355         Rajothan           356         Rajothan           357         Rajothan           358         Rajothan           359         Rajothan           350         Rajothan           351         Rajothan           352         Rajothan           353         Rajothan           354         Rajothan           355         Rajothan           356         Rajothan           357         Rajothan           358         Rajothan           359         Rajothan           350         Rajothan           351         Rajothan           352         Rajothan           353         Rajothan <td></td> <td>Alaar noo Baran Baran Baran Baran Baran Baran Baran Baran Baran Baran Baran Baran Baran Chitogah Chito</td> <td></td> <td></td> <td></td> <td></td>		Alaar noo Baran Baran Baran Baran Baran Baran Baran Baran Baran Baran Baran Baran Baran Chitogah Chito				
	350         Rajothan           352         Rajothan           352         Rajothan           352         Rajothan           353         Rajothan           354         Rajothan           354         Rajothan           354         Rajothan           354         Rajothan           354         Rajothan           355         Rajothan           356         Rajothan           357         Rajothan           358         Rajothan           359         Rajothan           350         Rajothan           351         Rajothan           352         Rajothan           353         Rajothan           354         Rajothan           355         Rajothan           356         Rajothan           357         Rajothan           358         Rajothan           359         Rajothan           350         Rajothan           351         Rajothan           352         Rajothan           353         Rajothan           354         Rajothan           355         Rajothan <td></td> <td>Alasy Anap Ban Constraints Barner Barner Barner Barner Barner Barner Barner Barner Barner Childregen Childrege</td> <td></td> <td></td> <td></td> <td></td>		Alasy Anap Ban Constraints Barner Barner Barner Barner Barner Barner Barner Barner Barner Childregen Childrege				
	359         Rajothan           350         Rajothan           351         Rajothan           352         Rajothan           353         Rajothan           354         Rajothan           354         Rajothan           354         Rajothan           354         Rajothan           354         Rajothan           354         Rajothan           355         Rajothan           356         Rajothan           357         Rajothan           358         Rajothan           359         Rajothan           350         Rajothan           351         Rajothan           352         Rajothan           353         Rajothan           354         Rajothan           355         Rajothan           356         Rajothan           357         Sajothan           358         Rajothan           359         Rajothan           350         Rajothan           351         Rajothan           352         Rajothan           353         Rajothan           354         Rajothan <td></td> <td>Alwar no Alwar no Barne Barne Barne Barne Comment Barnet Childrogath Childroga</td> <td></td> <td></td> <td></td> <td></td>		Alwar no Alwar no Barne Barne Barne Barne Comment Barnet Childrogath Childroga				
	350         Rajothan           352         Rajothan           352         Rajothan           352         Rajothan           353         Rajothan           354         Rajothan           354         Rajothan           354         Rajothan           354         Rajothan           354         Rajothan           355         Rajothan           356         Rajothan           357         Rajothan           358         Rajothan           359         Rajothan           350         Rajothan           351         Rajothan           352         Rajothan           353         Rajothan           354         Rajothan           355         Rajothan           356         Rajothan           357         Rajothan           358         Rajothan           359         Rajothan           350         Rajothan           351         Rajothan           352         Rajothan           353         Rajothan           354         Rajothan           355         Rajothan <td></td> <td>Alasy Anap Ban Constraints Barner Barner Barner Barner Barner Barner Barner Barner Barner Childregen Childrege</td> <td></td> <td></td> <td></td> <td></td>		Alasy Anap Ban Constraints Barner Barner Barner Barner Barner Barner Barner Barner Barner Childregen Childrege				

600 Tamil Nadu 601 Tamil Nadu	Tenkasi				
601 Tamil Nadu 602 Tamil Nadu	Thanjavur Theni				
603 Tamil Nadu 604 Tamil Nadu	Thoothukudi				
604 Tamii Nadu 605 Tamii Nadu 606 Tamii Nadu	Tiruchirappalli Tirunelveli				
606 Tamil Nadu 607 Tamil Nadu	Tirupattur Tiruppur				
608 Tamil Nadu	Tiruvallur				
609 Tamil Nadu 610 Tamil Nadu	Tiruvannamalai Tiruvarur				
611 Tamil Nadu 612 Tamil Nadu	Vellore				
	Viluppuram Virudhunagar				
614 Telangana 615 Telangana	Adilabad Bhadradri Kothagudem				
616 Telangana	Hanamkonda				
 617 Telangana 618 Telangana	Hyderabad Jagtial				
	Jangaon				
620 Telangana 621 Telangana	Jayashankar Jogulamba				
622 Telangana	Kamareddy				
623 Telangana 624 Telangana	Karimnagar Khammam				
625 Telangana	Komaram Bheem Mahabubabad				
625 Telangana 626 Telangana 627 Telangana	Mahbubnagar				
628 Telangana 629 Telangana	Mancherial				
630 Telangana	Medak Medchal				
631 Telangana 632 Telangana	Mulugu Nagarkurnool				
 634 Telangana 635 Telangana 636 Telangana	Narayanpet Nirmal	 			
636 Telangana				-	
637 Telangana 638 Telangana	Peddapalli Rajanna Sircilla				 
640 Telangana 641 Telangana	Sangareddy Siddipet				
	Survapet	 			 
642 Telangana 643 Telangana 644 Telangana	Vikarabad Wanaparthy				
	Warangal Yadadri Bhuvanagiri				 
646 Telangana 647 Tripura 648 Tripura	Dhalai Gomati			-	
648 Tripura 649 Tripura 650 Tripura	Gomati Khowai North Tripura				
 650 Tripura 651 Tripura		 	-		 
651 Tripura 653 Tripura 653 Tripura	Sepanijala South Tripura Unakoti				
	Unakoti West Tripura				
655 Uttar Pradesh 656 Uttar Pradesh	Agra				
656 Uttar Pradesh 657 Uttar Pradesh	Aligarh Ambedkar Nagar				
658 Uttar Pradesh	Amethi				
659 Uttar Pradesh 660 Uttar Pradesh 661 Uttar Pradesh	Amroha Auraiya				
661 Uttar Pradesh 662 Uttar Pradesh	Ayodhya Azamgarh				
663 Uttar Pradesh	Baghpat				
664 Uttar Pradesh 665 Uttar Pradesh	Bahraich Ballia				
666 Uttar Pradesh 667 Uttar Pradesh	Balrampur Banda				
	Barabanki				
669 Uttar Pradesh 670 Uttar Pradesh 671 Uttar Pradesh	Bareilly Basti				
671 Uttar Pradesh	Bhadohi				
 672 Uttar Pradesh 673 Uttar Pradesh	Bijnor Budaun				
	Bulandshahr				
675 Uttar Pradesh 676 Uttar Pradesh	Chandauli Chitrakoot				
677 Uttar Pradesh	Deoria				
678 Uttar Pradesh 679 Uttar Pradesh	Etah Etawah				 
	Farrukhabad Fatehpur	 			
681 Uttar Pradesh 682 Uttar Pradesh	Firozabad				
 683 Uttar Pradesh 684 Uttar Pradesh	Gautam Buddha Nagar Ghaziabad				
685 Uttar Pradesh	Ghazipur				
686 Uttar Pradesh 687 Uttar Pradesh	Gonda Gorakhpur				
688 Uttar Pradesh 689 Uttar Pradesh	Hamirpur Hapur				
689 Uttar Pradesh 690 Uttar Pradesh 691 Uttar Pradesh	Hardoi				
691 Uttar Pradesh 692 Uttar Pradesh	Hathras Jalaun				
692 Uttar Pradesh 693 Uttar Pradesh	Jaunpur				
	Jhansi Kannauj				 
695 Uttar Pradesh 696 Uttar Pradesh 607 Uttar Pradesh	Kannauj Kanpur Dehat				
697 Uttar Pradesh 698 Uttar Pradesh 699 Uttar Pradesh	Kanpur Nagar Kasganj Kaushambi				
	Kaushambi Kheri				
	Kushinagar				
701 Uttar Pradesh					
701 Uttar Pradesh 702 Uttar Pradesh	Lalitpur Lucknow	 			
701 Uttar Pradesh 702 Uttar Pradesh 703 Uttar Pradesh 704 Uttar Pradesh	Lalitpur Lucknow Maharajganj				
701         Utar Prodeth           702         Utar Prodeth           703         Utar Prodeth           704         Utar Prodeth           705         Utar Prodeth           706         Utar Prodeth           706         Utar Prodeth	Lalitpur Lucknow Maharaiganj Mahoba Mainpuri				
701         Utar Prodeth           702         Utar Prodeth           703         Utar Prodeth           704         Utar Prodeth           705         Utar Prodeth           706         Utar Prodeth           706         Utar Prodeth	Lalitpur Lucknow Maharajganj Mahoba Mainpuri Mathura				
701         Utar Protech           702         Utar Protech           703         Utar Protech           704         Utar Protech           705         Utar Protech           707         Utar Protech           709         Utar Protech	Laligur Lucknow Maharajganj Mahoba Mahoba Mainpuri Mathura Matrura Merut				
701         Utar Protech           702         Utar Protech           703         Utar Protech           704         Utar Protech           705         Utar Protech           707         Utar Protech           709         Utar Protech	Laktpur Lucknow Maharaigani Mahoba Mahoba Mahoba Mahura Mathura Mau Merut Mirzapur				
201         Ustar Prodech           703         Ustar Prodech           703         Ustar Prodech           704         Ustar Prodech           705         Ustar Prodech           706         Ustar Prodech           707         Ustar Prodech           708         Ustar Prodech           709         Ustar Prodech           709         Ustar Prodech           709         Ustar Prodech           709         Ustar Prodech           701         Ustar Prodech           711         Ustar Prodech           712         Ustar Prodech	Lalitpur Lucknow Mahcba Mahcba Mathura Mathura Mathura Mau Merent Mirzapur Morafabad Muzaffanagar				
701         Utar Protech           702         Utar Protech           703         Utar Protech           704         Utar Protech           705         Utar Protech           705         Utar Protech           705         Utar Protech           706         Utar Protech           707         Utar Protech           708         Utar Protech           709         Utar Protech           700         Utar Protech           710         Utar Protech           711         Utar Protech           712         Utar Protech           712         Utar Protech	Laktpur Lucknow Mahaba Mahaba Mahuba Mathura Mau Mathura Mau Merut Miraguur Miraguur Moradabad Muzifarnagar Pilibhit				
901         Ustar Products           902         Ustar Products           903         Ustar Products           903         Ustar Products           905         Ustar Products           906         Ustar Products           907         Ustar Products           908         Ustar Products           909         Ustar Products           901         Ustar Products           902         Ustar Products           903         Ustar Products           904         Ustar Products           905         Ustar Products           904         Ustar Products           905         Ustar Products           904         Ustar Products           905         Ustar Products           904         Ustar Products	Laligur Lucknow Maharaigani Mahaba Mahaba Mahaba Mahaba Mahaba Mahuyi Makura Makura Makura Makura Mirzapur Mirzapur Mirzapur Mirzapur Pilibiti Prataoanh				
901         Ustar Products           902         Ustar Products           903         Ustar Products           903         Ustar Products           905         Ustar Products           906         Ustar Products           907         Ustar Products           908         Ustar Products           909         Ustar Products           901         Ustar Products           902         Ustar Products           903         Ustar Products           904         Ustar Products           905         Ustar Products           904         Ustar Products           905         Ustar Products           904         Ustar Products           905         Ustar Products           904         Ustar Products	Laktour Lucknow Maharaigani Mahoba Mahoba Mahoba Mahoba Mahoba Mahoba Marapur Moradabad Muzaffarnagar Pilibiti Prataganh Prataganh Payagala Rasbareli				
301         Ustar Protech           302         Ustar Protech           303         Ustar Protech           303         Ustar Protech           305         Ustar Protech           309         Ustar Protech           309         Ustar Protech           301         Ustar Protech           301         Ustar Protech           302         Ustar Protech           303         Ustar Protech           304         Protech           305         Ustar Protech           304         Protech           305         Ustar Protech	Laktpur Lucknow Maharaigani Mahoba Mahopuri Mahopuri Mahuya Mathura Masu				
701         Ustar Products           702         Ustar Products           703         Ustar Products           703         Ustar Products           705         Ustar Products           705         Ustar Products           706         Ustar Products           706         Ustar Products           705         Ustar Products           706         Ustar Products           705         Ustar Products           711         Ustar Products           712         Ustar Products           713         Ustar Products           714         Ustar Products           715         Ustar Products           711         Ustar Products           712         Ustar Products           713         Ustar Products           714         Ustar Products           715         Ustar Products           716         Ustar Products           717         Ustar Products           718         Ustar Products           7120         Ustar Products           7120         Ustar Products	Laligur Laligur Laligur Laligur Ladingur Mahargan Mangun Mangun Mangun Mangun Mangun Mangun Magu Merent Mathraa Merent Meradaunger Pedagagah Pedagagah Pedagagah Rasbarels Rasbarels Salararels Salararels Salararels Sant Bahraarel				
201         Ustar Productin           702         Ustar Productin           703         Ustar Productin           704         Ustar Productin           705         Ustar Productin           706         Ustar Productin           707         Ustar Productin           708         Ustar Productin           709         Ustar Productin           700         Ustar Productin           7010         Ustar Productin           7021         Ustar Productin           7031         Ustar Productin           704         Ustar Productin           705         Ustar Productin           705         Ustar Productin           712         Ustar Productin           713         Ustar Productin           714         Ustar Productin           715         Ustar Productin           714         Ustar Productin           715         Ustar Productin           718         Ustar Productin           719         Ustar Productin           719         Ustar Productin	Lalitour Lalitour Ladinour Madardigan Madada Madada Mathua Mathua Mathua Mathua Mathua Maragaur Maragaur Maragaur Palabad Palabad Palabad Palabad Saharapur				

	724	Uttar Pradesh	Siddharthnagar						
	725	Uttar Pradesh	Sitapur						
	726	Uttar Pradesh	Sonbhadra						
	727	Uttar Pradesh	Sultanpur						
	728	Uttar Pradesh	Unnao						
	729	Uttar Pradesh	Varanasi						
		Uttarakhand	Almora						
		Uttarakhand	Bageshwar						
	732	Uttarakhand	Chamoli						
		Uttarakhand	Champawat						
		Uttarakhand	Dehradun						
		Uttarakhand	Haridwar						
	736	Uttarakhand	Nainital						
	737	Uttarakhand	Pauri						
	738	Uttarakhand	Pithoragarh						
	739	Uttarakhand Littarakhand	Rudraprayag Tehri						
	741	Uttarakhand	Udham Singh Nagar						
		Uttarakhand	Uttarkashi						
	743	West Bengal	Alipurduar						
	744	West Bengal	Bankura						
	745	West Bengal	Birbhum						
	745	West Bengal	Cooch Behar						
	/46	West Bengal							
			Dakshin Dinajpur						
	748	West Bengal	Darjeeling						
	749	West Bengal	Hooghly						
	750	West Bengal	Howrah						
	751	West Bengal	Jalpaiguri						
		West Bengal	Jhargram						1
	762	West Bengal	Kalimpong						
		West Bengal	Kolkata						
-		West Bengal	Malda						
	756	West Bengal	Murshidabad						
		West Bengal	Nadia						
	758	West Bengal	North 24 Parganas						
	759	West Bengal	Paschim Bardhaman						
		West Bengal	Paschim Medinipur						
	761	West Bengal	Purba Bardhaman						
-	701	West Bengal	Purba Medinipur						
	763	West Bengal	Purulia						
		West Bengal	South 24 Parganas						
	765	West Bengal	Uttar Dinajpur						
d.	Data of number of claims processed:								
-		Outstanding number of claims at the beginning of the ye	ar .	313					
				169796					
		Number of claims received during the year		168786					
	II.	Number of claims paid during the year (specify % also in	brackets)	165749 (98%)					
	iii. iv.	Number of claims paid during the year (specify % also in Number of claims repudiated during the year (specify % a	brackets)	165749 (98%) 3066 (2%)					
	iii. iv.	Number of claims paid during the year (specify % also in	brackets)	165749 (98%)					
	iii. iv.	Number of claims paid during the year (specify % also in Number of claims repudiated during the year (specify % a	brackets)	165749 (98%) 3066 (2%)					
	iii. iv.	Number of claims paid during the year (specify % also in Number of claims repudiated during the year (specify % a	brackets)	165749 (98%) 3066 (2%)					
	iii. iv. v.	Number of claims paid during the year (specify % also in Number of claims repudiated during the year (specify % Number of claims outstanding at the end of the year	brackets) also in brackets)	165749 (98%) 3066 (2%) 284					
e.	iii. iv. v. Turn Around Time (TAT) for cashless claims (in respect of n	Number of claims paid during the year (specify % also in Number of claims repudiated during the year (specify %. Number of claims outstanding at the end of the year inber of claims):	brackets) also in brackets)	165749 (98%) 3066 (2%) 284	Group Poli	cies (in %)			
e.	iii. iv. v.	Number of claims paid during the year (specify % also in Number of claims repudiated during the year (specify % Number of claims outstanding at the end of the year	brackets) also in brackets) Individual Pr	165749 (98%) 3066 (2%) 284 olicies (in %)	Group Poli	cies (in %) TAT for discharge***			
e.	iii. N. V. Turn Around Time (TAT) for cashless claims (in respect of n Sr. No.	Number of claims paid during the year (peerly % also in Number of claims repudiated during the year (peerly Number of claims outstanding at the end of the year mber of claims): Description	brackets) Iso in brackets) Individual P4 TAT for pre-auth**	165749 (98%) 3066 (2%) 284 Dicies (in %) TAT for discharge***	TAT for pre-auth**	TAT for discharge***			
e.	iii. Iv: V: Turn Around Time [TAT] for cashless claims [in respect of n Sr. No. 1	Number of claims paid during the year (poorly % also in Number of claims resultated during the year (poorly %. Number of claims) outstanding at the end of the year imber of claims): Description Within < 1 Hour	brackets) liso in brackets) Individual P TAT for pre-auth** 0.00%	165749 (98%) 3066 (2%) 284 olicies (in %) TAT for discharge*** 0.00%	TAT for pre-auth** 26.17%	TAT for discharge*** 18.84%			
¢.	m. Iv.v. V. Turn Around Time [TAT] for cashess claims (in respect of n Sr. No. 1	Number of claims paid during the year (peofry % also in Number of claims resolutietd during the year (peofry % Number of claims outstanding at the end of the year meter of claims): Description Within							

PERIO	DDIC DISCLOSURES								
	8 DISCLOSURES ON QUANTITATIVE AND QUALITAT	IVE PARAMETERS OF HEALTH SERVICES RENDE	RED (ANNUAL DISCLOSE	IRE)					
	be Year ending: 31st March 2023	The FARAMETERS OF THEAETH SERVICES READE		110)					
Fort	Specify whether In – house Claim settlement or Services re								
a.	Specity whether in – house claim settlement or services rel Name of TPA	ndered by TPA:							
-									
-	SAFEWAY INSURANCE TPA		From	То					
			DD/MM/YYYY	DD/MM/YYYY					
-									
-	Validity of Agreement with TPA		07\Nov\22	06\Nov\25					
-	(Data shall be consolidated at insurer level in case of in-house								
	at the level of concerned TPA in case of services rendered by	TPA)							
ь.	Number of policies and lives serviced in respect of which po								
-	Description	Individual	Group	Government					
-	No of policies serviced		2.00						
<u> </u>	No of lives serviced		183.00						
<u> </u>									
с.	Geographical Area of services Renderd in respect of which								
L	Sr. No.	Name of State	Name of District						
⊢		Maharashtra	Pune, Mumbai						
⊢	2	Kolkata	Kolkata						
<u> </u>	A								
d.	Data of number of claims processed:								
-		Outstanding number of claims at the beginning of the ye Number of claims received during the year	ar	0					
-		Number of claims received during the year Number of claims paid during the year (specify % also in		0					
-		Number of claims paid during the year (specify % also in Number of claims repudiated during the year (specify % a		0					
-		Number of claims republiated during the year (spectry %). Number of claims outstanding at the end of the year	iso in brackets)	0					
-	V.	Number of claims outstanding at the end of the year		U					
-	Turn Around Time (TAT) for cashless claims (in respect of nu	unkey of deimely							
-			Individual Pr	alicies (in %)	Group Poli	cies (in %)			
	Sr. No.	Description	Individual Pe		Group Poli				
	Sr. No.	Description	TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***			
	\$r. No. 1	Description Within <1 Hour	TAT for pre-auth** 0.00%	TAT for discharge*** 0.00%	TAT for pre-auth** 0.00%	TAT for discharge*** 0.00%			
	Sr. No.	Description Within <1 Hour Within 1-2 Hours	TAT for pre-auth** 0.00% 0.00%	TAT for discharge*** 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00%	TAT for discharge*** 0.00% 0.00%			
	\$r. No. 1 2 3	Description Within <1 Hour Within 1-2 Hours Within 2-6 Hours	TAT for pre-auth** 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00%			
	\$r. No. 1 2 3 4	Description Within <1 Hour Within 1-2 Hours Within 6-2 Hours Within 6-12 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00%			
	\$r. No. 1 2 3 4 5	Description Within <1 Hour Within 12 Hours Within 12 Hours Within 52 Hours Within 52 Hours Within 52 A Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
	\$r. No. 1 2 3 4 5	Description Within <1 Hour Within 1-2 Hours Within 6-2 Hours Within 6-12 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00%	TAT for discharge**** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
	5r. No. 1 2 3 3 4 5 6 6	Description Within <1 Hour Within 12 Hours Within 12 Hours Within 52 Hours Within 52 Hours Within 52 A Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
	5r. No. 1 2 3 4 5 6 (Total	Description Within C1 Hour Within C4 Hours Within C4 Hours Within C4 Hours Within 12-24 Hours >24 Hours >24 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge**** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
	5r. No. 1 2 3 4 4 5 6 6 7 0 7 0 1 7 0 1 7 0 1 7 0 1 7 0 1 7 0 1 2 2 3 3 4 7 5 7 1 2 2 3 3 4 7 5 7 5 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	Description Within <1 Hour Within <2 Hour Within 24 Hour Within 24 Hour Within 24 Hour Within 24 Hour Yether 12 4 Hour Yether 12 4 Hour Yether 12 4 Hour Hour Hour Hour Hour Hour Hour Hour	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge**** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
	5r. No. 1 2 3 4 6 6 7 7 arcentage to be calculated on total of mspective column Total 7 arcentage to be calculated on total of mspective column 7 7 7 7 7 7 7 7 7 7 7 7 7	Description Within <1 Hour Within <2 Hour Within 24 Hour Within 24 Hour Within 24 Hour Within 24 Hour Yether 12 4 Hour Yether 12 4 Hour Yether 12 4 Hour Hour Hour Hour Hour Hour Hour Hour	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge**** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
f	5: No. 1 1 3 4 4 5 5 6 7 5 6 7 7 7 8 6 7 7 7 8 6 7 7 7 8 7 8 7 7 8 7 7 7 7	Description  Within <21 Hour  Within 12 Hours  Within 52 Hours  Within 52 Hours  Within 52 Hours  Within 52 24 Hours  24 Hours  et you have been been been been been been been be	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge**** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
f.	5r. No. 1 2 3 4 4 5 5 7 7 7 7 7 7 7 7 7 7 7 7 7	Description Weblink - 12 lower Weblink - 22 strong Weblink - 22 strong Weblink - 22 strong ell by imager (77A) selectore is earlier) and till final ore an the time discharge bills received by TPA of claims:	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge *** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth*1 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
f.	5: No. 1 1 3 4 4 5 5 6 7 5 6 7 7 7 8 6 7 7 7 8 6 7 7 7 8 7 8 7 7 8 7 7 7 7	Description  Within <1 Hour  Within 1.2 Hour >24 Hour >24 Hour  >24 Hour  d by insure/TPA (whichever is earlier) and till final pre au  of chains  Individual	TAT for pre-subt*         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%	TAT for discharge***         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%	TAT for pre-auth*1 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	ament	Tot	
f.	Sr. No.     1	Description     Works - 12 Incom     Works - 12 Incom     Works - 12 Incom     Within - 12 Incom     Within - 12 - 24 Incom     Within - 12 - 24 Incom     Within - 12 - 24 Incom     Power - 10 -	TAT for pre-auth**         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           percentage (%)         0.00%	TAT for discharge *** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth* 0.00% 0.0%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	percentage (%)	No. of claims	percentage(%)
f.	Sr. No.     1     1     2     3     3     4     4     4     4     4     4     5     5     6     6     7	Description      Within 12 Hour:      Within 24 Hour:      Within 24 Hour:      Within 24 Hour:      Within 12 44 Hour:      >>4 Hour:        bit the second se	TAT for pre-subt**         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           percentage [%]         0%	TAT for discharge***         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%	TAT for pre-suth*         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%	TAT for discharge*** 0.00% 0.0	percentage (%) 0%	No. of claims	percentage(%) 0%
f.	51: No.	Description      Within 2.5 Linears      Post Provide the Linear L	TAT for pre-such**           0.00%	TAT for discharge***           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%	TAT for pre-auth** 0.00% 0.0%	TAT for discharge*** 0.00% 0.0	percentage (%) 0%	No. of claims 0 0	percentage(%) 0%
f.	5r. No.	Description      Worth - 21 Nour      Worth - 22 Nour      Worth - 24 Nour      With - 62 Nour      With - 62 Nour      With - 62 Nour      To - 24 Nour      No, of claims      O	TAT for pre-subt**           0.00%           0%           0%           0%           0%	TAT for discharge***           0.00%	TAT for pre-auth**           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0           p           percentage (%)           0%           0%	TAT for discharge *** 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	percentage (%) 0% 0%	No. of claims 0 0 0	percentage(%) 0% 0%
f.	Sr. No.     1     1     Sr. No.     1     1     2     3     4     4     4     5     5     6     7	Description      Within -12 Hourn      Within 12 Hourn      Within 12 Hourn      Within 12-14 Hourn      Within 12-24 Hourn      24 Hourn      24 Hourn      24 Hourn      124 Hourn	TAT for pre-subf*           0.00%           percentage (%)           0%           0%           0%           0%	TAT for discharge** TAT for discharge** 0.00% 0.	TAT for pre-sub**     10**	TAT for discharge*** 0.00% 0.0	percentage (%) 0% 0% 0%	No. of claims 0 0 0 0 0	percentage(%) 0% 0% 0%
f.	5: No.	Description     Works - 12 Insure     Works - 12 Insure     Works - 12 Insure     Works - 12 Insure     Within - 12 - 24 Insure     Point - 12 Insure     Point - 12 Insure     Point - 12 Insure     Point - 12 Insure	TAT for pre-subt**           0.00%           0%           0%           0%           0%	TAT for discharge** TAT for discharge** 0.00% 0.	TAT for pre-sub**     10**	TAT for discharge *** 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	percentage (%) 0% 0%	No. of claims 0 0 0	percentage(%) 0% 0%
	Sr. No.     1     1     Sr. No.     1     1     2     3     4     4     4     5     5     6     7	Description     Works - 12 Insure     Works - 12 Insure     Works - 12 Insure     Works - 12 Insure     Within - 12 - 24 Insure     Point - 12 Insure     Point - 12 Insure     Point - 12 Insure     Point - 12 Insure	TAT for pre-subf*           0.00%           percentage (%)           0%           0%           0%           0%	TAT for discharge** TAT for discharge** 0.00% 0.	TAT for pre-sub**     10**	TAT for discharge*** 0.00% 0.0	percentage (%) 0% 0% 0%	No. of claims 0 0 0 0 0	percentage(%) 0% 0% 0%
f.	5: No.	Description     Works - 12 Insure     Works - 12 Insure     Works - 12 Insure     Works - 12 Insure     Within - 12 - 24 Insure     Point - 12 Insure     Point - 12 Insure     Point - 12 Insure     Point - 12 Insure	TAT for pre-subf*           0.00%           percentage (%)           0%           0%           0%           0%	TAT for discharge** TAT for discharge** 0.00% 0.	TAT for pre-sub**     10**	TAT for discharge*** 0.00% 0.0	percentage (%) 0% 0% 0%	No. of claims 0 0 0 0 0	percentage(%) 0% 0% 0%
f.	Sr. No.     1     1     2     1     2     3     3     4     4     5     7	Description      Worth 2-1 Neura      Worth 2-2 Neura      Worth 2-2 Neura      Writh 2-2 Neura      Writh 2-2 Neura      Writh 2-2 Neura      The Neura      Part Neura      Part Neura      Part Neura      Ne, of claims      Ne, of claims      0	TAT for pre-sult**           TAT for pre-sult**           0.00%	TAT for discharge** TAT for discharge** 0.00% 0.	TAT for pre-sub**     10**	TAT for discharge*** 0.00% 0.0	percentage (%) 0% 0% 0%	No. of claims 0 0 0 0 0	percentage(%) 0% 0% 0%
f.	5: No.	Description      Within 4 Hour      Within 4 Hour      Within 4 Hour      Within 5 Hour      Within 6 12 Hours      Hours	TAT for pre-suff**           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0.0%           0%	TAT for discharge*** AT for discharge** 0.00% 0.	TAT for pre-sub**     10**	TAT for discharge*** 0.00% 0.0	percentage (%) 0% 0% 0%	No. of claims 0 0 0 0 0	percentage(%) 0% 0% 0%
f.	Sr. No.     1	Description     Visite - 12 Nour-     V	TAT for pre-sult**           0.00%	TAT for discharge**           0.00%	TAT for pre-sub**     10**	TAT for discharge*** 0.00% 0.0	percentage (%) 0% 0% 0%	No. of claims 0 0 0 0 0	percentage(%) 0% 0% 0%
f.	5r. No.     1     1     2     1     2     1     3     1     3     4     4     4     5     7	Description     Writin 2.3 Hourn     Writin 2.3 Hourn     Writin 2.3 Hourn     Writin 2.4 Hourn     Writin 2.2 Hourn     Writin 2.2 Hourn     Writin 2.2 Hourn     Part Hourn     Za Hourn     Part Hourn     Za Hourn     Part Hourn     Anno     Contained and III final pre as     Individual     No. of claims     O     O     D     D     O     D     O	TAT for pre-sult**           0.0%         0.0%           0.0%         0.0%           0.0%         0.0%           0.0%         0.0%           0.0%         0.0%           0.0%         0.0%           0.0%         0.0%           0.0%         0.0%           0.0%         0.0%           0.0%         0.0%           0.0%         0.0%           0.0%         0%           0%         0%           0%         0%           0%         0%           0%         0%           0%         0%           0%         0%           0%         0%	TAT for discharge**         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%	TAT for pre-sub**     10**	TAT for discharge*** 0.00% 0.0	percentage (%) 0% 0% 0%	No. of claims 0 0 0 0 0	percentage(%) 0% 0% 0%
f.	Sr. No.     1     1     Sr. No.     1     1     Sr. No.     1     1     Sr. No.     1     Sr. No.     Sr. No.	Description     Visite - 12 Nour-     V	TAT for pre-sult**           0.00%	TAT for discharge***         0.00%           0.00%         0.00%	TAT for pre-sub**     10**	TAT for discharge*** 0.00% 0.0	percentage (%) 0% 0% 0%	No. of claims 0 0 0 0 0	percentage(%) 0% 0% 0%