

### PERIODIC DISCLOSURES

## FORM NL-1-B-RA REVENUE ACCOUNT FOR THE QUARTER ENDED 30TH SEPTEMBER 2015

S.No	Particulars	Schedule	For the Quarter ended 30th September 2015	Up to the Year ended 30th September 2015	For the Quarter ended 30th September 2014	Up to the year ended 30th September 2014
				201.075	2.015	4 ==0
1	Premiums earned (Net)	NL-4-Premium Schedule	142,883	224,376	2,815	4,773
2	Profit/ (Loss) on sale/redemption of Investments		1,408	2,067	49	62
3	Others (to be specified)					
	(a)Interest Income		-	-	-	-
	(b)Excess provision written back		-	-	-	-
4	Interest, Dividend & Rent – Gross		9,916	,	480	635
	TOTAL (A)		154,207	241,011	3,344	5,470
1	Claims Incurred (Net)	NL-5-Claims Schedule	126,220	·	4,414	5,781
2	Commission	NL-6-Commission Schedule	25,484	36,161	1,313	2,105
3	Operating Expenses related to Insurance Business	NL-7-Operating Expense	346,036	654,537	399,420	569,404
		Schedule				
4	Premium Deficiency					
	TOTAL (B)		497,741	868,818	405,147	577,290
	Operating Profit/(Loss) from		(343,534)	(627,807)	(401,802)	(571,821)
	Fire/Marine/Miscellaneous Business C= (A - B)					
	APPROPRIATIONS					
	Transfer to Shareholders' Account		(343,534)	(627,807)	(401,802)	(571,821)
	Transfer to Catastrophe Reserve		-	-	-	-
	Transfer to Other Reserves (to be specified)		-	-	-	-
	TOTAL (C)		(343,534)	(627,807)	(401,802)	(571,821)
					-	-



## PERIODIC DISCLOSURES

-ORM NL-2-B-PL

PROFIT & LOSS ACCOUNT FOR THE QUARTER ENDED 30TH SEPTEMBER 2015

	Rs '000					Rs '000
S.No	Particulars	Schedule	For the Quarter ended 30th September 2015	Up to the Year ended 30th September 2015	For the Quarter ended 30th September 2014	Up to the year ended 30th September 2014
1	OPERATING PROFIT/(LOSS)					
	(a) Fire Insurance		-	-	-	-
	(b) Marine Insurance		-	-	-	
	(c ) Miscellaneous Insurance		(343,534)	(627,807)	(401,802)	(571,821)
2	INCOME FROM INVESTMENTS					
	(a) Interest, Dividend & Rent – Gross		18,577	43,035	27,726	48,190
	(b) Profit on sale of investments		2,641	6,106	2,830	4,484
	Less: Loss on sale of investments		-		-	-
3	OTHER INCOME (To be specified)		-	-		-
	TOTAL (A)		(322,317)	(578,667)	(371,245)	(519,146)
4	PROVISIONS (Other than taxation)					
	(a) For diminution in the value of		-	-	-	-
	Investments					
	(b) For doubtful debts		-	-	-	-
	(c) Others (to be specified)		-	-	-	-
5	OTHER EXPENSES					
	(a) Expenses other than those related to		19,826	33,558	21,054	41,665
	Insurance Business					
	(b) Bad debts written off		-	-	•	-
	(c) Others (To be specified)		-	-		
	Share Issue Expenses		-	-	-	-
	Preliminary Expenses written off		-	-	-	-
	Others		-	-	-	
	TOTAL (B)		19,826	33,558	21,054	41,665
	Profit Before Tax		(342,142)	(612,224)	(392,300)	(560,811)
	Provision for Taxation				-	-
	Profit After Tax		(342,142)	(612,224)	(392,300)	(560,811)
	APPROPRIATIONS					
	(a) Interim dividends paid during the		_	_	_	
	year					
	(b) Proposed final dividend		_	-	-	-
	(c) Dividend distribution tax		-	-	-	-
	(d) Transfer to any Reserves or Other		-	-		
	Accounts (to be specified)				-	-
	Balance of profit/ loss brought forward		(2,020,095)	(1,750,014)	(773,057)	(604,545)
			, , , ,	, , , ,	,	, , ,
	Balance carried forward to Balance Sheet		(2,362,238)	(2,362,238)	(1,165,356)	(1,165,356)



PERIODIC DISCLOSURES

FORM NL-3-B-BS

### BALANCE SHEET AS ON 30TH SEPTEMBER 2015

		KS UUU		
S.No	Particulars	Schedule	As at 30th September 2015	As at 30th September 2014
	SOURCES OF FUNDS			
1	Share Capital	NL-8-Share Capital Schedule	2,310,136	1,743,243
2	Share Application Money	112 o onare capitar ocheane	2,310,130	0.00
3	Reserves and Surplus	NL-10-Reserves and Surplus	1,041,826	786,168
4	Fair Value Change Account		323	26
5	Borrowings	NL-11-Borrowings Schedule	-	
	TOTAL		3,352,285	2,529,437
	APPLICATION OF FUNDS		-,,	, , , ,
1	Investments	NL-12-Investment Schedule	1,394,470	1,489,847
2	Loans	NL-13-Loans Schedule	-	,,-
3	Fixed Assets	NL-14-Fixed Assets Schedule	397	519
4	Deffered Tax Assets		-	
5	Current Assets			
	Cash and Bank Balances	NL-15-Cash and bank balance	152,576	93,87
		NL-16-Advances and Other		•
	Advances and Other Assets	Assets Schedule	277,983	237,250
	Sub-Total (A)	7 155CES SCHEGUIC	430,559	331,127
6	Current Liabilities	NL-17-Current Liabilities	531,160	418,83
	Provisions	NL-18-Provisions Schedule	304,219	38,57
	Deffered Tax Liabilities		-	
	Sub-Total (B)		835,379	457,41
	Net Current Assets (C) = (A - B)		(404,820)	(126,284
	Miscellaneous Expenditure (to the extent not	NL-19-Miscellaneous	( - , ,	, -, -
7	written off or adjusted)	Expenditure Schedule	-	
8	Debit Balance in Profit and Loss Account		2,362,238	1,165,356
	TOTAL		3,352,285	2,529,43



PERIODIC DISCLOSURES
FORM NL-4-PREMIUM SCHEDULE

S.No	Particulars	For the Quarter ended 30th September 2015	Up to the Year ended 30th September 2015	For the Quarter ended 30th September 2014	Up to the year ended 30th September 2014
1	Premium from direct business written	243,718	390,395	25,527	36,710
2	Service Tax	-	-	-	-
3	Gross Earned Premium	243,718	390,395	25,527	36,710
4	Add: Premium on reinsurance accepted	-	-	-	-
5	Less : Premium on reinsurance ceded	7,913	24,597	4,081	4,640
6	Net Premium	235,806	365,798	21,446	32,070
7	Adjustment for change in reserve for unexpired risks	92,923	141,422	18,631	27,297
	Premium Earned (Net)	142,883	224,376	2,815	4,773



## PERIODIC DISCLOSURES

FORM NL-5 - CLAIMS SCHEDULE

S.No	Particulars	For the Quarter ended 30th September 2015	Up to the Year ended 30th September 2015	For the Quarter ended 30th September 2014	Up to the year ended 30th September 2014
	Claims paid	-	-	-	-
1	Direct claims	63,000	75,531	1,740	1,994
2	Add: Claims Outstanding at the end of the period(net of	138,770	138,770	3,900	3,900
	reinsurance)				
3	Less : Claims Outstanding at the beginning of the period	73,335	32,968	1,201	74
4	Add: Re-insurance accepted to direct claims		-	-	-
5	Less : Re-insurance Ceded to claims	2,214	3,213	25	38
	Total Claims Incurred	126,220	178.120	4.414	5.781



FORM NL-6-COMMISSION SCHEDULE

S.No	Particulars	For the Quarter ended 30th September 2015	Up to the Year ended 30th September 2015	For the Quarter ended 30th September 2014	Up to the year ended 30th September 2014
	Commission paid				
1	Direct	25,724	38,796	1,925	2,801
2	Add: Re-insurance Accepted	-	-	-	-
3	Less: Commission on Re-insurance Ceded	239	2,635	612	696
	Net Commission	25,484	36,161	1,313	2,105
	Break-up of the expenses (Gross) incurred to				
	procure business to be furnished as per				
	Agents	7,655	12,488	1,502	2,220
	Brokers	10,809	14,922	399	558
	Corporate Agency	7,255	11,381	23	23
	Referral	-	-	-	-
	Others	5	5	-	-
	TOTAL (B)	25,724	38,796	1,925	2,801



FORM NL-7-OPERATING EXPENSES SCHEDULE

					1/3 000
		For the Quarter	Up to the Year	For the Quarter	Up to the year
S.No	Particulars	ended 30th	ended 30th	ended 30th	ended 30th
		September 2015	September 2015	September 2014	September 2014
		•		•	•
1	Employees' remuneration & welfare benefits	145,456	294,537	184,656	257,857
2	Travel, conveyance and vehicle running	15,846	26,392	11,838	19,023
3	Training expenses	6,143	7,621	1,637	1,642
4	Rents, rates & taxes	48,437	80,004	12,086	25,323
5	Repairs	502	1,657	231	259
6	Printing & stationery	3,545	7,360	977	2,552
7	Communication	11,757	17,797	2,444	5,246
8	Legal & professional charges	9,897	24,723	1,668	6,951
9	Auditors' fees, expenses etc	-	-	-	
	(a) as auditor	267	467	125	250
	(b) as adviser or in any other capacity, in	-	-	-	-
	(i) Taxation matters	-	-	-	-
	(ii) Insurance matters	-	-	-	-
	(iii) Management services; and	-	-	-	-
	(c) in any other capacity	33	33	150	150
	(d) out of pocket expenses	16	31	-	13
10	Advertisement and publicity	35,775	81,148	136,563	158,595
11	Interest & Bank Charges	2,034	2,907	345	596
12	Others	-	-	-	
	Membership and Subscription Fees	1,166	1,795	549	1,559
	Information Technology Related Expenses	21,337	42,427	23,471	44,576
	Equipments, Software and amenities - Usage	4,867	13,567	12,252	27,784
	Cost				
	Business Promotion	8,702	20,606	4,240	6,647
	Office Expenses	18,588		5,295	6,678
	Policy Related Expenses	10,413	10,413	628	2,581
	Directors Sitting Fees	240		140	320
	Miscellaneous Expenses	951	1,970	84	726
13	Depreciation	65	75	40	76
	TOTAL	346,036	654,537	399,420	569,404



## FORM NL-8-SHARE CAPITAL SCHEDULE

S.No	Particulars	As at 30th September 2015	As at 30th September 2014
1	Authorised Capital	3,000,000	2,000,000
	30,00,00,000 (Previous Year:		
2	Issued Capital	2,310,136	1,743,243
	231,013,633 (Previous Year: 174,324,323)		
3	Subscribed Capital	2,310,136	1,743,243
	231,013,633 (Previous Year: 174,324,323)		
4	Called-up Capital	2,310,136	1,743,243
	231,013,633 (Previous Year: 174,324,323)		
	Less : Calls unpaid	-	-
	Add: Equity Shares forfeited (Amount	-	-
	Less: Par Value of Equity Shares bought back	-	-
	Less : Preliminary Expenses	-	-
	Expenses including commission or brokerage	_	
	Underwriting or subscription of shares	_	-
	TOTAL	2,310,136	1,743,243



### PERIODIC DISCLOSURES

FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE( As certified by the management)

Shareholder	As at 30th Sep	As at 30th September 2015		tember 2014
	Number of Shares	% of Holding	Number of Shares	% of Holding
Promoters				
- Indian	170,950,090	74%	129,000,000	74%
- Foreign	60,063,543	26%	45,324,323	26%
Others			-	
TOTAL	231.013.633	100%	174.324.323	100%



## FORM NL-10-RESERVES AND SURPLUS SCHEDULE

S.No	Particulars	As at 30th September 2015	As at 30th September 2014
1	Capital Reserve	-	-
2	Capital Redemption Reserve	-	-
3	Share Premium	1,041,826	786,168
4	General Reserves	-	-
	Less: Debit balance in Profit and Loss Account	-	-
	Less: Amount utilized for Buy-back	-	
5	Catastrophe Reserve	-	-
6	Other Reserves (to be specified)	-	-
7	Balance of Profit in Profit & Loss Account	-	-
	TOTAL	1,041,826	786,168



## FORM NL-11-BORROWINGS SCHEDULE

S.No	Particulars	As at 30th September	As at 30th September	
3.140		2015	2014	
1	Debentures/ Bonds	-	-	
2	Banks	-	-	
3	Financial Institutions	-	-	
4	Others (to be specified)	-	-	
	TOTAL	-	-	



FORM NL-12-INVESTMENT SCHEDULE

S.No	Particulars	As at 30th September 2015	As at 30th September 2014
	LONG TERM INVESTMENTS		
1	Government securities and Government guaranteed	441.270	581,181
1	bonds including Treasury Bills	441,370	
2	Other Approved Securities	207,629	154,612
3	Other Investments	-	-
	( a) Shares	-	-
	(aa) Equity	-	-
	(bb) Preference	-	-
	( b) Mutual Funds	-	-
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	401,949	451,640
	(e) Other Securities	-	-
	(f) Subsidiaries	-	<u> </u>
	(g) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social Sector	300,702	300,372
5	Other than Approved Investments	-	
	SHORT TERM INVESTMENTS	-	
1	Government securities and Government guaranteed	-	-
1	bonds including Treasury Bills		
2	Other Approved Securities	-	-
3	Other Investments	-	-
	(a) Shares	-	-
	(aa) Equity	-	-
	(bb) Preference	-	-
	(b) Mutual Funds	42,820	2,042
	(a) Derivative Instruments	-	-
	(b) Debentures/ Bonds	-	-
	(e) Other Securities - Fixed Deposit with banks	-	-
	(d) Subsidiaries		-
	(e) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social Sector	-	-
5	Other than Approved Investments	-	-
	TOTAL	1,394,470	1,489,847

**FORM NL-13-LOANS SCHEDULE** 

			113 000
S.No	Particulars	As at 30th September 2015	As at 30th September 2014
1	SECURITY-WISE CLASSIFICATION		
	Secured	-	-
	(a) On mortgage of property	-	-
	(aa) In India	-	-
	(bb) Outside India	-	-
	(b) On Shares, Bonds, Govt. Securities	-	-
	(c) Others (to be specified)	-	-
	Unsecured	-	-
	TOTAL	-	-
2	BORROWER-WISE CLASSIFICATION	-	
	(a) Central and State Governments	-	-
	(b) Banks and Financial Institutions	-	-
	(c) Subsidiaries	-	-
	(d) Industrial Undertakings	-	-
	(e) Others (to be specified)	-	-
	TOTAL	-	-
3	PERFORMANCE-WISE CLASSIFICATION	-	
	(a) Loans classified as standard	-	-
	(aa) In India	-	-
	(bb) Outside India	-	-
	(b) Non-performing loans less provisions	-	-
	(aa) In India	-	-
	(bb) Outside India	-	-
	TOTAL	-	-
4	MATURITY-WISE CLASSIFICATION	-	
	(a) Short Term	-	-
	(b) Long Term	-	-
	TOTAL	-	-



PERIODIC DISCLOSURES FORM NL-14-FIXED ASSETS SCHEDULE Rs '000

Particulars		Cost/ Gross Block Depreciation				Net Block	Net Block			
	Opening	Additions during the period	Deductions/ adjustments during the period	As at 30th September 15	Opening	For the period ended	On Sales/ Adjustments	As at 30th September 15	As at 30th September 15	As at 30th September 14
Goodwill	-	-	-	-	-	-	-	-	-	-
Intangibles (Software)	246	-	-	246	56	39		94	151	228
Land-Freehold	-	-	-	-	-	-		-	-	-
Leasehold Improvements	-	-	-	-	-	-	-	-	-	-
Buildings	-	-	-	-	-	-	-	-	-	-
Furniture & Fittings	22	-	-	22	22	-	-	22	-	-
IT Equipments	6		-	6	1	0		2	4	5
Vehicles	-	-	-	-	-	-		-	-	-
Office Equipment	370		-	370	93	35		128	242	286
Others	-	-	-	-	-	-	-	-	-	-
TOTAL	643	-	-	643	172	75	-	246	397	518
Work in progress	-	-	-	-	-	-	-	-	-	-
Grand Total	643	_	_	643	172	153	_	325	318	519



## FORM NL-15-CASH AND BANK BALANCE SCHEDULE

S.No	Particulars	As at 30th September 2015	As at 30th September 2014
1	Cash (including cheques, drafts and stamps)	1,410	790
2	Bank Balances	-	
	(a) Deposit Accounts	-	
	(aa) Short-term (due within 12 months)	52,800	80,000
	(bb) Others	-	-
	(b) Current Accounts	98,366	13,087
	(c) Others (to be specified)	-	-
3	Money at Call and Short Notice	-	
	(a) With Banks	-	-
	(b) With other Institutions	-	-
4	Others	-	-
	TOTAL	152,576	93,877
	Balances with non-scheduled banks included	-	-
	in 2 and 3 above		



## FORM NL-16-ADVANCES AND OTHER ASSETS SCHEDULE

S.No	Particulars	As at 30th September 2015	As at 30th September 2014	
	ADVANCES			
1	Reserve deposits with ceding companies	_		
2	Application money for investments	_		
3	Prepayments	38,530	44,32	
4	Advances to Directors/Officers	-	11,32	
5	Advance tax paid and taxes deducted at	-		
6	source (Net of provision for taxation) Others			
0		95,395	62.10	
	Security Deposits  Advance to Employees	906	62,10	
	Advance to Employees  Advance to others	17,449	1,21	
	TOTAL (A)	152,280	107,63	
	OTHER ASSETS	132,200	107,03	
1	Income accrued on investments	39,603	53,633	
2	Outstanding Premiums	-	33,03.	
3	Agents' Balances	-		
4	Foreign Agencies Balances	-		
	Due from other entities carrying on insurance			
5	business (including reinsurers)	-		
6	Due from subsidiaries/ holding	-		
7	Deposit with Reserve Bank of India	-		
	[Pursuant to section 7 of Insurance Act, 1938]			
8	Others			
	Receivable from Related Parties	1,556	1,70	
	Cenvat Credit	84,544	74,27	
	TOTAL (B)	125,703	129,61	
	TOTAL (A+B)	277,983	237,250	



## FORM NL-17-CURRENT LIABILITIES SCHEDULE

S.No	Particulars	As at 30th September	As at 30th September
3.110	rai ticulais	2015	2014
1	Agents' Balances	13,924	484
2	Balances due to other insurance companies	27,691	1,643
3	Deposits held on re-insurance ceded	1	-
4	Premiums received in advance	7,968	-
5	Unallocated Premium	31,557	7,135
6	Unclaimed Amount of Policyholders	6,260	-
7	Sundry creditors	116,109	9,187
8	Due to subsidiaries/ holding company	1	-
9	Claims Outstanding	138,770	3,922
10	Due to Officers/ Directors	100	-
11	Others -	1	-
	Statutory Dues	13,928	22,093
	Refund Payable - Premium	3,511	835
	Provision for expenses	119,238	173,568
	Contracts for Investments	1	-
	Payable to Related Parties	51,852	199,793
	Stale Cheque	1	1
	Payable to Employees	251	176
	TOTAL	531,160	418,837



## PERIODIC DISCLOSURES

**FORM NL-18-PROVISIONS SCHEDULE** 

S.No	Particulars	As at 30th September 2015	As at 30th September 2014
1	Reserve for Unexpired Risk	283,982	30,360
2	For taxation (less advance tax paid and taxes deducted at source)	-	-
3	For proposed dividends	-	=
4	For dividend distribution tax	-	-
5	Others		
	Provision for Gratuity	8,030	3,465
	Provision for Leave Encashment	11,093	4,750
	Deferred Tax Liability	-	-
	Freelook Reserve	1,114	-
6	Reserve for Premium Deficiency	-	-
	TOTAL	304,219	38,575



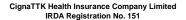
## FORM NL-19 - MISC EXPENDITURE SCHEDULE

S.No	Particulars	As at 30th September 2015	As at 30th September 2014
1	Discount Allowed in issue of shares/ debentures	-	-
2	Others	-	-
	Total	-	-



PERIODIC DISCLOSURES FORM NL-21 - STATEMENT OF LIABILITIES

	in Edito)											
			As at 30th Se	ptember 2015			As at 30th September 2014					
S.No.	Particulars	Reserves for unexpired risks*	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves	Reserves for unexpired risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves			
1	Fire	-	-	-	-	-	-	-				
2	Marine	-	-	-	-	-	-	-				
a	Marine Cargo	-	-	-	-	-	-	-				
b	Marine Hull	-	-	-	-	-	-	-	-			
3	Miscellaneous	-	-	-	-	-	-	-	-			
а	Motor	-	-	-	-	-	-	-	-			
b	Engineering	-	-	-	-	-	-	-	-			
С	Aviation	-	-	-	-	-	-	-	-			
d	Liabilities	-	-	-	-	-	-	-	-			
e	Rural insurances	-	-	-	-	-	-	-	-			
f	Others	-	-	-	-	-	-	-	-			
4	Health Insurance	2,839.82	550.83	836.86	4,227.51	303.60	4.44	34.77	342.82			
	Total Liabilities	2,839.82	550.83	836.86	4,227.51	303.60	4.44	34.77	342.82			





Andhra Pradesh 0.36 0.64 46.68 83.30 47.04 83.94 Arunachal Pradesh Assam 0.10 0.11 4.85 4.02 4.96 0.98 1.11 12.68 18.96 13.66 20.07 Bihar Chhattisgarh 0.78 5.92 7.88 Goa 0.02 0.02 0.88 1.79 0.90 1.81 Gujarat 7.80 12.60 76.32 116.09 84.12 128.69 Harayana 9.01 15.97 83.08 138.54 92.09 154.50 Himachal Pradesh 0.09 0.56 5.19 10.19 5.27 10.75 Jammu & Kashmir 0.28 0.54 1.15 2.01 1.43 2.56 Jharkhand 1.16 1.68 17.99 32.59 19.16 34.27 Karnataka 12.97 18.34 789.27 1,102.21 802.24 1,120.55 2.05 3.42 52.41 82.99 54.46 86.41 Kerala 2.71 Madhya Pradesh 2.11 16.57 25.51 18.67 28.22 845.46 Maharashtra 24.30 34.88 454.34 810.59 478.64 0.11 0.12 Manipur 0.11 0.12 0.35 0.35 0.03 0.03 Meghalaya Mizoram Nagaland 0.13 0.13 0.68 1.42 16.70 27.76 17.38 29.18 Odisha Punjab 15.34 22.42 96.36 143.25 111.70 165.67 Rajasthan 7.18 37.76 57.02 42.03 64.20 Sikkim Tamil Nadu 12.60 119.06 208.06 126.23 220.66 Telangana 3.21 6.18 80.04 126.83 83.25 133.01 Tripura 0.38 0.51 0.38 0.51 15.43 Uttar Pradesh 23.51 116.94 186.66 132.37 210.17 Uttrakhand 0.02 0.39 9.15 16.37 9.17 16.75 West Bengal 2.51 4.87 74.94 110.87 77.44 115.74 Andaman & Nicobar Is. 0.29 0.29 Chandigarh Dadra & Nagra Haveli Daman & Diu 0.13 0.15 0.13 0.15 372.34 209.32 416.69 24.10 44.35 185.22 Delhi Lakshadweep Puducherry 0.26 0.26 Total 134.72 216.27 2,302.46 3,687.69



FORM NL-23 - REINSURANCE RISK CONCENTRATION AS AT 30th SEPTEMBER 2015

	Reinsurance Risk Concentration										
S.No.	Reinsurance Placements	einsurance Placements  No. of reinsure				Premium ceded to reinsurers / Total					
		rs	Proportional	Non- Proportional	Facultative	reinsurance premium ceded (%)					
1	No. of Reinsurers with rating of AAA and above	-	-	-	-	-					
2	No. of Reinsurers with rating AA but less than AAA	-	-	-	-	-					
3	No. of Reinsurers with rating A but less than AA	2	237.23	-	3.60	100%					
4	No. of Reinsurers with rating BBB but less than A	-	-	-	-	-					
5	No. of Reinsurers with rating less than BBB	-	-	-	-	-					
6	No. of Indian Insurers	-	-	-	-	-					
7	Not Rated	-	-	-	-	-					
8	Placement by lead insurer	-	-	-	-	-					
	Total	2.00	237.23	-	3.60	100%					



PERIODIC DISCLOSURES
FORM NL-24 - AGEING OF CLAIMS FOR THE QUARTER ENDED 30th SEPTEMBER 2015

S.No.	Line of Business			Total No. of claims paid	Total amount of claims paid			
		1 month	1 - 3 months	3 - 6 months	6 months - 1 year	> 1 year		
1	Fire	-	-	-	-	-	-	-
2	Marine Cargo	-	-	-	-	-	-	-
3	Marine Hull	-	-	-	-	-	-	-
4	Engineering	-	-	-	-	-	-	-
5	Motor OD	-	-	-	-	-	-	-
6	Motor TP	-	-	-	-	-	-	-
7	Health	3,190	1	-	-	-	3,191	516.40
8	Overseas Travel	-	-	-	-	-	-	-
9	Personal Accident	-	-	-	-	-	-	-
10	Liability	-	-	-	-	-	-	-
11	Crop	-	-	-	-	-	-	-
12	Miscellaneous	-	-	-	-	-	-	-



PERIODIC DISCLOSURES
FORM NL-25 - CLAIMS DATA FOR NON LIFE FOR THE QUARTER ENDED 30th SEPTEMBER 2015

No. of claims only

S. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Engineeri ng	Motor OD	Motor TP	Health		Personal Accident	Liability	Crop	Credit	Misc	Total
1	Claims O/S at the beginning of the period	-	-	-	-	-	-	200	-	-	-	-	-	-	200
2	Claims reported during the period	-	-	-	-	-	-	3,892	-	-	-	-	-	-	3,892
3	Claims Settled during the period	-	-	-	-	-	-	3,191	-	-	-	-	-	-	3,191
4	Claims Repudiated during the period	-	-	-	-	-	-	179	-	-	-	-	-	-	179
5	Claims closed during the period	-	-	-	-	-	-	-	-	-		-	-	-	-
6	Claims O/S at End of the period	-	-	-	-	-	-	722	-	-	-	-	-	-	722
0	Less than 3months	-	-	-	-	-	-	722	-	-	-	-	-	-	722
0	3 months to 6 months	-	-	-	-	-	-	-	-	-	-	-	-	-	-
0	6months to 1 year	-	-		-		-	-	-	-	-	-	-	-	-
0	1year and above	-	-	-	-	-	-	-	-	-	-	-	-	-	-



### PERIODIC DISCLOSURES

FORM NL-26 - CLAIMS INFORMATION - KG TABLE I AS AT 30th SEPTEMBER 2015

		Pren	nium	Cla	im			
S. No.	Description	Gross Premium	Net Premium	Gross incurred claim	Net incurred Claim	RSM-1	RSM-2	RSM
_				Clailli	Cidilli			
1	Fire	-	•	1	1	1	-	-
	Marine	-	ı	ı	1	ı	-	-
2	Marine Cargo	-	ı	ı	ı	ı	-	-
3	Marine Hull	-	ı	ı	1	ı	=	-
	Miscellaneous	-	-	-	-	-	-	-
4	Motor	-	ı	ı	ı	ı	-	-
5	Engineering	-	ı	ı	ı	ı	-	-
6	Aviation	-	=	=	=	=	-	-
7	Liabilities	-	-	-	-	-	-	
8	Rural insurances	-	ı	ı	ı	ı	-	-
9	Others	-	ı	ı	ı	-	-	-
10	Health Insurance	5,719.58	5,410.87	2,429.43	2,203.18	1,082.17	660.95	5,000.00
	Total *	5,719.58	5,410.87	2,429.43	2,203.18	1,082.17	660.95	5,000.00

<sup>\*</sup> As per Section 64 VA (1)(i) of the Insurance Act 1938, the Required Solvency Margin is Rs.50 Crores being the minimum prescribed by the Act.



## PERIODIC DISCLOSURES

FORM NL-27 - OFFICES INFORMATION FOR NON LIFE AS AT 30th SEPTEMBER 2015

S. No.	Of	Office Information					
1	No. of offices at the beginning of the year (As	f offices at the beginning of the year (As on 01.04.2015)					
2	No. of branches approved during the year	. of branches approved during the year					
3	No. of branches opened during the year	Out of approvals of previous year	4				
4	No. of branches opened during the year	Out of approvals of this year	0				
5	No. of branches closed during the year		0				
6	No of branches at the end of the Quarter (As	on 30.09.2015)	17				
7	No. of branches approved but not opened		4				
8	No. of rural branches	• • • • • • • • • • • • • • • • • • • •					
9	No. of urban branches		17				



## PERIODIC DISCLOSURES FORM NL-28-STATEMENT OF ASSETS - 3B AS AT 30th SEPTEMBER 2015 (\* in Lakh)

			(`in Lakhs)
S.No	Particulars	Sch	Amount
1	Investments	NL-12	13,944.70
2	Loans	NL-13	-
3	Fixed Assets	NL-14	3.9
4	Current Assets		
	a. Cash & Bank Balance	NL-15	1,525.7
	b. Advances & Other Assets	NL-16	2,779.8
5	Current Liabilities		
	a. Current Liabilities	NL-17	5,311.6
	b. Provisions	NL-18	3,042.1
	c. Misc. Exp not Written Off	NL-19	-
	d. Debit Balance of P&L A/c	NL-3	23,622.3
	Application of Funds as per Balance Sheet (A)		33,522.8
	Less: Other Assets	Sch	Amount
1	Loans	NL-11	-
2	Fixed Assets	NL-14	3.9
3	Cash & Bank Balance	NL-15	997.7
4	Advances & Other Assets (if any) { except Deposit with Reserve Bank of India u/s 7 of The Insurance Act which is part of investment Asset}	NL-16	2,779.8
5	Current Liabilities	NL-17	5,311.6
6	Provisions	NL-18	3,042.1
7	Misc. Exp not Written Off	NL-19	-
8	Debit Balance of P&L A/c	NL-3	23,622.3
	·	TOTAL (B)	19,050.1
	'Investment Assets' As per FORM 3B	(A-B)	14.472.7

			S	Н	PH	Book Value (SH	%	FVC Total	Total	Market
No	'Investment' represented as	Reg. %	Balance	FRSM	F11	+ PH)	Actual	Amount	IOtal	Value
			(a)	(b)	(c)	d = (b+c)	Actual	(e)	(d + e)	Value
1	Govt. Securities.	Not less than 20%	-	3,124.38	1,289.32	4,413.70	30.50%		4,413.70	4,720.65
2	Govt. Sec or Other Apporved Sec. (incl. (1) above)	Not less than 30%	-	4,594.15	1,895.83	6,489.99	44.85%	-	6,489.99	6,922.49
3	Investment subject to Exposure Norms									
	1. Housing & Loans to SG for Housing and FFE	Not less than 5%	-	1,054.62	435.20	1,489.82	10.30%	,	1,489.82	1,517.94
	2. Infrastructure Investments	Not less than 10%	-	2,128.62	878.40	3,007.02	20.78%	,	3,007.02	3,113.12
	3. Approved Investments	Not exceeding 55%	-	2,465.31	1,017.34	3,482.65	24.07%	3.23	3,485.87	3,534.05
	4. Other Investments (not exceeding 25%)	Not exceeding 33%	-	-	-	-	-		-	-
	Total Investment Assets	100%		10,242.70	4,226.77	14,469.47	100.00%	3.23	14,472.70	15,087.60



### PERIODIC DISCLOSURES

								( III LUKIIS)
		Marke	t Value			Book	Value	
S.No	As at 30th September 2015	as % of total for this class	As at 30th September 2014	as % of total for this class	As at 30th September 2015	as % of total for this class	As at 30th September 2014	as % of total for this class
Break down by credit rating								
AAA rated	6,186	43.77%	6,566	46.47%	6,019	44.53%	6,521	48.25%
AA or better	1,023	7.24%	1,003	0.07	1,008	7.45%	999	7.39%
Rated below AA but above A		-	0			-	0	-
Any other (Sovereign)	6,922	48.99%	7,462	52.81%	6,490	48.02%	7,358	54.44%
	14,131	100.00%	15,032	106.37%	13,516	100.00%	14,878	110.07%
BREAKDOWN BY RESIDUALMATURITY								
Up to 1 year		-	-	-			0	-
more than 1 year and upto 3years	1,518	10.74%	1,520	10.76%	1,490	11.02%	1,503	11.12%
More than 3years and up to 7years	4,112	29.10%	4,483	31.72%	4,044	29.92%	4,454	32.95%
More than 7 years and up to 10 years	5,374	38.03%	7,109	50.31%	5,086	37.63%	7,061	52.24%
above 10 years	3,128	22.13%	1,920	13.59%	2,896	21.43%	1,860	13.76%
	14,131	100%	15,032	106.37%	13,516	100%	14,878	110.07%
Breakdown by type of the issurer								
a. Central Government	4,721	33.41%	5,897	41.73%	4,414	32.65%	5,812	43.00%
b. State Government	2,202	15.58%	1,565	11.08%	2,076	15.36%	1,546	11.44%
c.Corporate Securities	7,209	51.01%	7,569	53.56%	7,027	51.98%	7,520	55.64%
	14,131	100.00%	15,032	106.37%	13,516	100.00%	14,878	110.07%

- Note

  1. In case of a debt instrument is rated by more than one agency, then the lowest rating will be taken for the purpose of classification.

  2. Market value of the securities will be in accordnace with the valuation method specified by the Authority under Accounting/ Investment regulations.



## PERIODIC DISCLOSURES

	Analytic	al Ratios for Non-Life	companies		
S.No.	Particular	For the Quarter ended 30th September 2015	Up to the Year ended 30th September 2015	For the Quarter ended 30th September 2014	Up to the year ended 30th September 2014
1	Gross Premium Growth Rate	8.55	9.63	NA	N.A.
2	Gross Premium to Shareholders' Fund Ratio	0.25	0.39	0.02	0.03
3	Growth Rate of Shareholders'Fund	(0.27)	(0.27)	3.67	3.67
4	Net Retention Ratio	0.97	0.94	0.84	0.87
5	Net Commission Ratio	0.11	0.10	0.06	0.07
6	Expense of Management to Gross Direct Premi	1.53	1.78	15.76	15.62
7	Combined Ratio	2.46	2.68	19.93	18.81
8	Technical Reserves to Net Premium Ratio	2.96	1.88	12.18	7.18
9	Underwriting Balance Ratio	(2.48)	(2.87)	(142.91)	(119.96)
10	Operationg Profit Ratio	(2.40)	(2.80)	(142.72)	(119.81)
11	Liquid Assets to Liabilities Ratio	0.46	0.46	2.80	2.80
12	Net Earning Ratio	(1.45)	(1.67)	(18.29)	(17.49)
13	Return on Net Worth Ratio	(0.35)	(0.62)	(0.29)	(0.41)
14	Available Solvency Margin Ratio to Required So	1.81	1.81	2.73	2.73
15	NPA Ratio				2.73
13	Gross NPA Ratio	-	-	-	<u> </u>
	Net NPA Ratio	-	-		-
<b>Equity Hol</b>	ding Pattern for Non-Life Insurers				
1	(a) No. of shares	231,013,633	231,013,633	174,324,323	174,324,323
2	(b) Percentage of shareholding				
	Indian	74% 26%	74%	74%	74%
	Foreign (c) %of Government holding (in case of public	26%	26%	26%	26%
3	sector insurance companies)	-	-	-	-
	(a) Basic and diluted EPS before extraordinary				
4	items (net of tax expense) for the period (not	(1.95)	(1.95)	(2.64)	(4.29)
	to be annualized)				
-	(b) Basic and diluted EPS after extraordinary items (net of tax expense) for the period (not	(4.05)	/4.05\	12.64	(4.30)
5	to be annualized)	(1.95)	(1.95)	(2.64)	(4.29)
6	(iv) Book value per share (Rs)	4.29	4.29	7.82	7.82



### PERIODIC DISCLOSURES (` in Lakhs) For the Quarter ended 30th September 2015 For the Quarter ended 30th September 2014 Up to the Year ended 30th September 2015 Up to the year ended 30th September 2014 TTK & Co Associate Firm Operating Expenses incurred TTK Partners LLP Shareholder Capital Contribution 1,530 2,295 3,000 5,500 Capital Contribution Cigna Holding Overseas Inc. Shareholder 538 806 1,054 1,932 932 1,399 3,352 Operating Expenses incurred Reimbursement of expenses 1,073 1,073 Cigna Health Solutions India Pvt. Ltd. Associate Enterprise (9) (16)



PERIODIC DISCLOSURES FORM NL-32 - PRODUCTS INFORMATION

Products and/or add-ons introduced during the period ended 30th September 2015

S. No.	Name of Product	Co. Ref. No.	IRDA Ref.no.	Class of Business*	Category of product	Date of filing of Product	Date IRDA confirmed filing/ approval
1	CignaTTK ProHealth Cash	CignaTTK/12/P&U/2014-15/299	IRDA/NL-HLT/CTTK/P-H/V.I/70/14-15	Miscellaneous Health Insurance	Internal Tariff Rated	26/12/2014	14/07/2015

FORM NL-33 - SOLVENCY MARGIN - KGII AS AT 30th SEPTEMBER 2015

Item	Description	Notes No.	Amount
(1)	(2)	(3)	(4)
1	Available Assets in Policyholders' Funds (adjusted value		4,227.51
	of Assets as mentioned in Form IRDA-Assets-AA):		
	Deduct:		
2	Liabilities (reserves as mentioned in Form HG)		4,227.51
3	Other Liabilities (other liabilities in respect of		=
	Policyholders' Fund as mentioned in Balance Sheet)		
4	Excess in Policyholders' Funds (1-2-3)		-
5	Available Assets in Shareholders' Funds (value of		13,175.37
	Assets as mentioned in Form IRDA-Assets-AA):		
	Deduct:		
6	Other Liabilities (other liabilities in respect of		
	Shareholders' Fund as mentioned in Balance Sheet)		4,126.27
7	Excess in Shareholders' Funds (5-6)		9,049.09
8	Total Available Solvency Margin [ASM] (4+7)		9,049.09
9	Total Required Solvency Margin [RSM]		5,000.00
10	Solvency Ratio (Total ASM/Total RSM)		1.81



### PERIODIC DISCLOSURES

FORM NL-34 - BOARD OF DIRECTORS AND KEY PERSONS AS AT 30th SEPTEMBER 201

		Board of Directo	
S. No.	Name of person	Role/designation	Details of change in the period
1	Dr. Narottam Puri	Independent Director	Nil
2	Mr. Hemant Kaul	Independent Director	Nil
3	Mr. Jagannathan Thattai Thiruvallur	Chairman & Non-Executive Director	Nil
4	Mr. Raghunathan Thattai Thiruvallur	Non-Executive Director	Nil
5	Mr. Sandeep Arunbhai Patel	Managing Director & CEO	Nil
6	Mr. Jason Dominic Sadler	Non-Executive Director	Nil
7	Ms. Susan Stevenson	Non-Executive Director	Nil
S. No.			
3. 140.	Name of person	Role/designation	Details of change in the period
	Name of person Mr. Sandeep Arunbhai Patel	Role/designation  Managing Director & CEO	Details of change in the period Nil
1	•	· J	ů .
1 2	Mr. Sandeep Arunbhai Patel	Managing Director & CEO	Nil
1 2 3	Mr. Sandeep Arunbhai Patel Mrs. Raunak Jha	Managing Director & CEO Appointed Actuary	Nil Nil
1 2 3 4	Mr. Sandeep Arunbhai Patel Mrs. Raunak Jha Mr. Vivek Mathur	Managing Director & CEO Appointed Actuary Chief Finance Officer	Nil Nil Nil
1 2 3 4 5	Mr. Sandeep Arunbhai Patel Mrs. Raunak Jha Mr. Vivek Mathur Ms. Jyoti Punja	Managing Director & CEO Appointed Actuary Chief Finance Officer Chief Distribution Officer & Chief Marketing Officer	Nil Nil Nil
1 2 3 4 5 6	Mr. Sandeep Arunbhai Patel Mrs. Raunak Jha Mr. Vivek Mathur Ms. Jyoti Punja Mr. Anand Amrit Raj	Managing Director & CEO Appointed Actuary Chief Finance Officer Chief Distribution Officer & Chief Marketing Officer Chief Compliance Officer	Nil Nil Nil Nil Nil Nil

 $Key \ Pesons \ as \ defined \ in \ IRDA \ Registration \ of \ Companies \ Regulations, 2000 \ \& \ Guidelines \ is sued \ by \ IRDA \ on \ 9th \ October \ 2013.$ 



PERIODIC DISCL	.OSURES														
FORM NL-35-NO	FORM NL-35-NON PERFORMING ASSETS-7A AS AT 30th SEPTEMBER 2015														
					Details Of In	vestment Portfo	lio								(`in Lakhs)
			Intere	st Rate		Default	Default				Has there	been any	a		
COI	Company Name	Instrument Type	%	Has there been revision?	Total O/s (Book Value)	Principal (Book Value)	Interest (Book Value)	Principal Due from	from	Rolled Over'	Amount	Board Approval Ref	on	Provision (%)	(`)
	NIL														

CERTIFICATION

Certified that the information given herein are correct and complete to the best of my knowledge and belief and nothing has been concealed or suppressed.

Note:

A. Category of Investmet (COI) shall be as per INV/GLN/001/2003-04

B. FORM 7A shall be submitted in respect of each 'fund'.

C. Classification shall be as per F&A-Circulars-169-Jan-07 Dt.24-01-07.



### PERIODIC DISCLOSURES (`in Lakhs) Market Value Market Value 1 Central Government Bonds 4,031 4,721 225 216 Deposit under Section 7 of Insurance Act, 1938 State Government Bonds Other Approved Securities ( ex.infrastructure 1.52% 4.54% CDSS 459 1.52% 459.04 480 21 48 4.55% 4.55% 1,683 2,202 76 4.54% 1,484 1,565 3.23% 3.23% SGOA 5 Bonds / Debentures issued by Hudco HTHD 6 Bonds / Debentures issued by NHB/Inst acc by 7 Commercial Papers - NHB / Institutions accred HTDN HTLN 1,489 1,518 72 4.82% 4.82% 906 2,008 42 4.65% 4.65% 8 Infrastructure - PSU- Debentures / Bonds 9 Infrastructure - Other Corporate sec- Deb / Bo 10 Infrastructure - Other Corporate sec- CPs 2,583 3,113 4.57% 4.57% 72 4.74% IPTD 118 1,516 3,022 4.74% ICTD ICCP ECOS EPBT ECDB 11 Corporate Securities - Debentures 12 Corporate Sec- Bonds - Taxable 13 Deposit - with Sch bk,Fis,CCIL,RBI 2,833 2,578 134 4.73% 4.73% 1,282 2,540 60 4.69% 4.69% 105 528 2.03% 2.03% 800 31 3.89% 14 Application Money 15 Perpetual Debt Tier I & II - PSU Banks 16 MF-Gilt/Gsec/Liquid Schemes ECAM EUPD 500 0.11% 0.11% 535 348 4.17% 428 20 14 4.17% EGMF 27 5.05% 17 Deposits - CDs with Scheduled Banks 18 Commercial Papers EDCD ECCP 19 Mutual Funds - Gilt/Gsec/Liquid Schemes TOTAL 5 **658** 2.96% **4.73%** 2.96% **4.73%** 539 **12,659** 20 **534** 3.63% **4.22%** 3.63% **4.22%** OMGS 178 **13,896** 15,088 15,852

Book Value of Investments shows daily average of Investments holding under the category.
 Market Value of Investments shows closing market value.



### PERIODIC DISCLOSURES

(`in Lakhs)

No	Name of the Security	COI	Amount	Date of Purchase	Rating Agency	Original Grade	Current Grade	Date of Downgrade	Remarks	
A.	During the Quarter <sup>1</sup>		NIL							
В.	As on Date <sup>2</sup>	NIL								

### CERTIFICATION

Certified that the information given herein are correct and complete to the best of my knowledge and belief and nothing has been concealed or suppressed.

### Note:

- Provide details of Down Graded Investments during the Quarter.
   Investments currently upgraded, listed as Down Graded during earlier Quarter shall be deleted from the Cumulative listing.
- **3** FORM-2 shall be prepared in respect of each fund.
- 4 Category of Investmet (COI) shall be as per INV/GLN/001/2003-04



### PERIODIC DISCLOSURES

(`in Lakhs)

	Annual Business Returns across line of Business											
S.No.	Line of Business	Current	Quarter	Same Quarter	previous year	FY 201	5-2016	FY 2014-15				
		Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies			
1	Fire	NA	NA	NA	NA	NA	NA	NA	NA			
2	Cargo & Hull	NA	NA	NA	NA	NA	NA	NA	NA			
3	Motor TP	NA	NA	NA	NA	NA	NA	NA	NA			
4	Motor OD	NA	NA	NA	NA	NA	NA	NA	NA			
5	Engineering	NA	NA	NA	NA	NA	NA	NA	NA			
6	Workmen's Compensation	NA	NA	NA	NA	NA	NA	NA	NA			
7	Employer's Liability	NA	NA	NA	NA	NA	NA	NA	NA			
8	Aviation	NA	NA	NA	NA	NA	NA	NA	NA			
9	Personal Accident	135	4,725	NA	NA	216	7,125	58.86	8,139.00			
10	Health	2,302	12,877	255.27	2,593.00	3,688	20,774	2,123.86	17,644.00			
11	Others*	NA	NA	NA	NA	NA	NA	NA	NA			

### Note:

- Note:

  1. Premium stands for amount of premium

  2. The line of business which are not applicable for any company should be filled up with NA.
  Figure '0' in those fields will imply no business in the segment.

  \*any other segment contributing more than 5% of the total premium needs to be shown separately

FORM NL-39 - RURAL AND SOCIAL OBLIGATIONS

	Rural & Social Obligation	ons For the period ende	d 30th September 202	15	
S.No.	Line of Business	Particular	No. of Policies Issued	Premium Collected	Sum Assured
1	Fire	Rural	-	-	-
1	THE	Social	-	-	-
2	Cargo & Hull	Rural	-	-	-
2	Cargo & Hull	Social	-	-	-
3	Motor TP	Rural	-	-	-
3	MOTOLIF	Social	-	-	-
4	Motor OD	Rural	-	-	-
4	Motor OD	Social	-	-	-
5	Engineering	Rural	-	-	-
5	Engineering	Social	-	-	-
6	Markman's Commonsation	Rural	-	-	-
0	Workmen's Compensation	Social	-	-	-
7	Employer's Linkility	Rural	-	-	-
,	Employer's Liability	Social	-	-	-
8	Aviation	Rural	-	-	-
٥	Aviation	Social	-	-	-
		Rural	-	-	-
9	Personal Accident	Urban	7,125	216	80,777
		Social	-	-	-
		Rural	-	-	-
10	Health	Urban	20,774	3,688	873,884
		Social	-	-	-
11	Others*	Rural	-	-	-
11	Others	Social	-	-	-

<sup>\*</sup>any other segment contributing more than 5% needs to be shown separately



## PERIODIC DISCLOSURES FORM NL-40 - BUINESS ACQUISITION THROUGH DIFFERENT CHANNELS

	Business Acquisition through different channels										
S.No.	Channels	Current Quarter		Same period previous year		FY 2015-16		FY 2014-15			
		No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium		
1	Individual agents	9,220	767	1,474	125	14,330	1,374	10,787	906		
2	Corporate Agents-Banks	-	-	-	-	-	-	-	-		
3	Corporate Agents -Others	2,992	485	12	2	4,822	769	1,614	211		
4	Brokers	2,947	921	250	33	4,517	1,291	4,506	233		
5	Micro Agents	-	-		-	-	-	-	-		
6	Direct Business	2,443	264	857	95	4,230	469	8,876	833		
	Total (A)	17,602	2,437	2,593	255	27,899	3,904	25,783	2,183		
1	Referral (B)	-	-	-	-	-	-	-	-		
	Grand Total (A+B)	17,602	2,437	2,593	255	27,899	3,904	25,783	2,183		

- Note:
  1. Premium means amount of premium received from business acquired by the source
  2. No of Policies stand for no. of policies sold



### PERIODIC DISCLOSURES

FORM NL-41 - GREIVANCE DISPOSAL FOR THE QUARTER ENDED 30th SEPTEMBER 201

S. No.	Particulars	Opening Balance As on 1st July, 2015	Additions during the quarter	Complaints Resolved/Settled during the quarter			Complaints Pending at the end of the quarter	Total complaints registered upto the quarter during the
				Fully Accepted	Partial Accepted	Rejected		financial year
1)	Complaints made by customers	2	111	83	1	7	22	154
a)	Proposal related	-	-	-	-		-	-
b)	Claim	-	17	7	-	6	4	23
c)	Policy related	-	11	10			1	20
d) e)	Premium Refund		- 4	- 5			-	7
f)	Coverage	1	- 4	-	-		-	-
g)	Cover note related	-	-	-	-	-		-
h)	Product							
1)	Others	1	79	61	1	1	17	104
	Total number of complaints	2	111	83	1	7	22	154
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2)	Total No. of policies during previous year	25,588						
3)	Total No. of claims during previous year	928						
4)	Total No. of policies up to H1 2015-16	27,895						
5)	Total no of claims intimated upto H1 2015-2016	4,969						
6)	Total no of Policy Complaints (H1 2015-2016) Per 10,000 policies (upto H1 2015-2016')	47						
7)	Total no of Claims complaints (H1 2015-2016) Per 10,000 policies (upto H1 2015-2016)	46						
8)	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total				
	Upto 7 days	17	-	17				
	7 - 15 days	5	-	5	İ			
	15 - 30 days	-			1			
	30 - 90 days	-		-	1			
	90 days and beyond	-		-	1			
	Total No. of complaint	22		22	1			