

## PERIODIC DISCLOSURES FORM NL-1-B-RA

REVENUE ACCOUNT FOR THE PERIOD ENDED ON 31ST MARCH 2022 (Audited)

										(Rs in Lakhs)
				MISCELLA	NEOUS			тот	AL	
S.No	Particulars	Schedule Ref. form no.	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021
			Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited
1	Premiums earned (Net)	NL-4	24,748.56	82,498.45	18,381.09	63,136.67	24,748.56	82,498.45	18,381.09	63,136.67
-	Profit/ (Loss) on sale/redemption of Investments	INL-4	24,740.30	62,496.45	10,301.09	05,150.07	24,740.30	- 02,490.45	10,501.09	05,150.07
	Profit on sale of investments		26.02	- 265.89	724.81	1,037.00	26.02	- 265.89	- 724.81	1,037.00
	Less: Loss on sale of investments		20.02		724.81	(1,964.02)		- 205.89	724.01	(1,964.02)
3	Others		-	-	-	(1,904.02)	-	-	-	(1,904.02)
5	(a)Interest Income		-	-	-	-	-	-	-	-
	(b)Excess provision written back		-	-	-	-	-	-	-	-
	Contribution from Shareholders Funds towards Excess EoM		17,434.33	17,434.33	15,288.23	15,288.23	17,434.33	17,434.33	15,288.23	15,288.23
4	Interest, Dividend & Rent – Gross (Note 1)		926.09	3,534.23	677.81	2,745.52	926.09	3,534.23	677.81	2,745.52
	TOTAL (A)		43,134.99	103,732.90	35,071.94	80,243.40	43,134.99	103,732.90	35,071.94	80,243.40
6	Claims Incurred (Net)	NL-5	14,008.64	62,838.35	12,603.47	38,595.47	14,008.64	62,838.35	12,603.47	38,595.47
7	Commission	NL-6	3,177.67	10,063.52	2,497.98	8,211.88	3,177.67	10,063.52	2,497.98	8,211.88
8	Operating Expenses related to Insurance Business	NL-7	11,127.63	39,780.74	8,517.95	32,916.40	11,127.63	39,780.74	8,517.95	32,916.40
9	Premium Deficiency				-	-	-	-	-	-
	TOTAL (B)		28,313.93	112,682.61	23,619.40	79,723.75	28,313.93	112,682.61	23,619.40	79,723.75
10	Operating Profit/(Loss) from Fire/Marine/Miscellaneous Business C= (A - B)		14,821.06	(8,949.71)	11,452.54	519.65	14,821.06	(8,949.71)	11,452.54	519.65
11	APPROPRIATIONS									
	Transfer to Shareholders' Account		14,821.06	(8,949.71)	11,452.54	519.65	14,821.06	(8,949.71)	11,452.54	519.65
	Transfer to Catastrophe Reserve			(0)0 .0	-	-	,=		-	-
	Transfer to Other Reserves				-	-			-	-
	TOTAL (C)		14,821.06	(8,949.71)	11,452.54	519.65	14,821.06	(8,949.71)	11,452.54	519.65

Note 1

			MISCELLA	NEOUS			тот	AL	
S.No	Pertaining to Policyholder's funds	For the Quarter ended 31st March 2022	Up to the Period ended 31st March 2022	For the Quarter ended 31st March 2021	Up to the Period ended 31st March 2021	For the Quarter ended 31st March 2022	Up to the Period ended 31st March 2022	For the Quarter ended 31st March 2021	Up to the Period ended 31st March 2021
		Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited
1	Interest, Dividend & Rent	1,170.80	4,421.92	839.50	3,248.75	1,170.80	4,421.92	839.50	3,248.75
	Add/Less:-	-	-	-	-	-	-	-	-
2	Investment Expenses	-	-	-	-	-	-	-	-
3	Amortisation of Premium/ Discount on Investments	(244.71)	(887.69)	(161.69)	(503.22)	(244.71)	(887.69)	(161.69)	(503.22)
4	Amount written off in respect of depreciated investments	-	-	-	-	-	-	-	-
5	Provision for Bad and Doubtful Debts	-	-	-	-	-	-	-	-
6	Provision for diminution in the value of other than actively traded Equities	-	-	-	-	-	-	-	-
7	Investment income from Pool	-	-	-	-	-	-	-	-
	Interest, Dividend & Rent – Gross*	926.09	3,534.23	677.81	2,745.52	926.09	3,534.23	677.81	2,745.52
	* Term gross implies inclusive of TDS								

\* Term gross implies inclusive of TDS



PERIODIC DISCLOSURES

						(Rs in Lakhs)
S.No	Particulars	Schedule Ref. form no.	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31s March 2021
1	OPERATING PROFIT/(LOSS)					
-	(a) Fire Insurance		-	-	-	
	(b) Marine Insurance		-	-	-	
	(c) Miscellaneous Insurance	NL-1	14,821.06	(8,949.71)	11,452.54	519.6
2						
2			204.04	4 045 70	422.22	4 500
	(a) Interest, Dividend & Rent – Gross		394.81	1,915.78	432.28	1,523.
	(b) Profit on sale of investments		4.09	155.35	234.60	539.
	(c) Less: Loss on sale of investments		-	-	-	(361.
	(d) Amortization of Premium / Discount on Investments		73.78	(289.07)	83.71	246.
3	OTHER INCOME		106.92	106.92	-	
	TOTAL (A)		15,400.65	(7,060.73)	12,203.13	2,467.
4	PROVISIONS (Other than taxation)					
	(a) For diminution in the value of Investments		-	-	-	(1,896.
	(b) For doubtful debts		13.12	21.59	4.60	30.
	(c) Others		-	-	-	
5	OTHER EXPENSES		-	-	-	
5	(a) Expenses other than those related to Insurance Business		-	-	-	
	Personnel Cost		80.54	301.46	78.84	317.
	Legal & professional charges		(5.87)	26.96	78.84	12
	Interest & Bank Charges		0.82	3.14	0.51	2
	Share Issue Expenses (Stamp Duty & Franking)		0.32	1.60		1.
	Expenses related to issuance of Debentures		0.27	0.37		1.
	Interest on Non-convertible Debentures		246.33	698.87	193.50	387.
	Miscellaneous Expenses		4.23	12.39	20.84	34
	Contribution to policyholders Funds towards Excess EOM		17,434.33	17,434.33	15,288.23	15,288.
	(b) Bad debts written off		2.43	34.52	30.98	30
	(c) Others		-	-	-	
	TOTAL (B)		17,776.20	18,535.23	15,617.50	14,208
6	Profit / (Loss) Before Tax		(2,375.55)	(25,595.96)		(11,740.
7	Provision for Taxation		-	-	-	
8	Profit / (Loss) After Tax		(2,375.55)	(25,595.96)	(3,414.36)	(11,740.
9	APPROPRIATIONS		-	-	-	
	(a) Interim dividends paid during the year		-	-	-	
	(b) Final dividend Paid		-	-	-	
	(c) Transfer to any Reserves or Other Accounts		-	-	-	
	Delense of multiply loss what for used for multiply		- (100 705 50)	- (100 E15 00)	-	(00 774
	Balance of profit/ (loss) brought forward from last year		(123,735.52)	(100,515.08)	(97,100.71)	(88,774.)
	Balance carried forward to Balance Sheet		(126,111.06)	(126,111.04)	(100,515.07)	(100,515.0

## PERIODIC DISCLOSURES

## BALANCE SHEET AS AT 31ST MARCH 2022 (Audited)

				(Rs in Lakhs)
S.No	Particulars	Schedule Ref. form no.	As at 31st March 2022	As at 31st March 2021
-	SOURCES OF FUNDS			04 400 22
1	SHARE CAPITAL SHARE APPLICATION MONEY PENDING ALLOTMENT	NL-8	111,761.86	94,190.22
2	SHARE APPLICATION MONEY PENDING ALLOTMENT		-	-
3	RESERVES AND SURPLUS		- 35,414.64	- 32,986.37
4	FAIR VALUE CHANGE ACCOUNT	NL-10	55,414.04	52,980.37
5	- SHAREHOLDERS FUNDS		1.52	0.34
	- POLICYHOLDERS FUNDS		1.52	3.90
6		NU 44	-	
6	BORROWINGS	NL-11	11,100.00	4,300.00
	TOTAL		158,279.20	131,480.83
4	APPLICATION OF FUNDS		27,971.90	27 100 20
1	INVESTMENT - Shareholders	NL-12	65,042.69	27,160.39 53,053.86
2	INVESTMENT - Policyholders	NL-12A	65,042.69	53,053.80
3	LOANS	NL-13	-	-
4	FIXED ASSETS	NL-14	2,363.95	2,843.88
5	DEFERRED TAX ASSET (Net)		,	,
6	CURRENT ASSETS			
	Cash and Bank Balances	NL-15	10,990.41	6,636.93
	Advances and Other Assets	NL-16	4,444.37	3,339.28
	Sub-Total (A)		15,434.78	9,976.21
7	CURRENT LIABILITIES	NL-17	31,046.54	25,387.13
8	PROVISIONS	NL-18	47,598.62	36,681.46
9	DEFERRED TAX LIABILITY			
	Sub-Total (B)		78,645.16	62,068.59
	NET CURRENT ASSETS (C) = (A - B)		(63,210.38)	(52,092.38)
10	MISCELLANEOUS EXPENDITURE (to the extent not written off	NL-19		
	or adjusted)		-	-
11	DEBIT BALANCE IN PROFIT AND LOSS ACCOUNT		126,111.04	100,515.08
	TOTAL		158,279.20	131,480.83

#### CONTINGENT LIABILITIES

	CONTINGENT LIABILITIES		(Rs in Lakhs)
Sr. No	Particulars	As at 31st March, 2022	As at 31st March, 2021
1	Partly paid – up investments	-	-
2	Claims, other than against policies, not acknowledged as debts by the Company	-	-
3	Underwriting commitment outstanding (in respect of shares and securities	-	-
4	Guarantees given by or on behalf of the Company	-	-
5	Statutory demands/ liabilities in dispute, not provided for	90.81	90.81
6	Reinsurance obligations to the extent not provided for in accounts	-	-
7	Others	-	-
	(a) Insurance claims disputed by the Company, to the extent not provided/ reserved	400.40	155.60
	TOTAL	491.21	246.41

	DDIC DISCLOSURES 1 NL-4-PREMIUM SCHEDULE																	
																	(Rs in Lakhs)	
			HEALTH IN	SURANCE			PERSONAL A	ACCIDENT			TRAVEL I	NSURANCE		TOTAL				
S.No	Particulars	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	
		Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	
	Gross Direct Premium	29,128.14	96,899.32	22,256.01	74,452.71	446.10	1,458.14	437.99	969.30	35.89	260.27	21.98		29,610.12	98,617.73	22,715.98	75,549.12	
	Add: Premium on reinsurance accepted			-				-						-	-		-	
3	Less : Premium on reinsurance ceded	1,501.90	4,997.21	1,150.02	3,838.64	78.52	187.36	34.61	84.69	1.78	13.01	1.10	6.36	1,582.20	5,197.59	1,185.73	0/020100	
4	Net Written Premium	27,626.24	91,902.10	21,105.99	70,614.08	367.57	1,270.78	403.38	884.61	34.10	247.26	20.88	120.75	28,027.92	93,420.14	- 21,530.25	71,619.44	
	Add: Opening balance of UPR	42.755.39	35,350.02	32.284.25	26,950,49	653.73	442.75	360.90	380.25	87.38	61.37	59.84	40.64	43,496,49	35.854.15	32,704.99	27,371.38	
	Less: Closing balance of UPR	46.039.31	46,039.31	35,350.02	35,350.02	643.55	643.55	442.76	442.76	92.99					46,775.85	35.854.15	35,854.15	
	Total Premium Earned (Net)	24,342.31	81,212.81	18,040.22	62,214.55		1,070.00	321.52	822.10									
-	Gross Direct Premium :																	
	In India	24,342.31	81,212.81	18,040.22	62,214.55	377.75	1,070.00	321.52	822.10	28.50	215.64	19.35	100.02	24,748.56	82,498.45	18,381.09	63,136.67	
	Outside India																	
	Total Premium Earned (Net)	24,342.31	81,212.81	18,040.22	62,214.55	377.75	1,070.00	321.52	822.10	28.50	215.64	19.35	100.02	24,748.56	82,498.45	18,381.09	63,136.67	

PER	RIODIC DISCLOSURES																
FOR																	
																	(Rs in Lakhs)
			HEALTH INS	URANCE			PERSONAL	ACCIDENT		TRAVEL INSURANCE				TOTAL			
S.No	o Particulars	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021
		Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited								
	Claims paid (Direct)																
1	Direct claims	14,532.41	64,951.04	12,770.04	37,299.71	73.98	177.58	62.69	228.65	3.56	39.12	0.40	2.74	14,609.95	65,167.74	12,833.13	37,531.10
	Add : Re-insurance accepted	-					-			-							
3	Less : Re-insurance Ceded*	727.53	3,246.86	639.43	1,865.89					0.20			0.23		3,258.39	643.01	
	Net Claim Paid	13,804.89	61,704.18	12,130.61	35,433.82	70.04				3.36	37.49	0.37	2.51	13,878.29	61,909.35	12,190.12	35,652.80
4	Add : Claims Outstanding at the end of the period	10,102.71	10,102.71	9,212.21	9,212.21	477.84	477.84	457.85	457.85	44.95	44.95	26.45	26.45	10,625.50	10,625.50	9,696.50	9,696.51
5	Less : Claims Outstanding at the beginning of the period	9,932.21	9,212.21	8,788.95	6,086.61	517.74	457.85	448.45	643.96	45.19	26.45	45.75	23.27	10,495.15	9,696.50	9,283.15	6,753.84
	Net Incurred Claims	13,975.38	62,594.68	12,553.87	38,559.42	30.14	187.68	68.53	30.35	3.12	55.99	-18.93	5.69	14,008.64	62,838.35	12,603.47	7 38,595.47
	Claims Paid (Direct)																
	- In India	13,887.10	61,884.12	12,324.32	34,565.15	73.98	177.58	62.69	228.65	2.13	21.37	0.29	1.05	13,963.21	62,083.07	12,387.31	1 34,794.86
	- Outside India	645.31	3,066.92	445.72	2,734.56		-		-	1.43	17.75	0.11	1.69	646.74	3,084.67	445.82	
	Estimates of IBNR and IBNER at the end of the period (net)	4,520.01	4,520.01	4,017.86	4,017.86	363.20	363.20	228.44	228.44	41.62	41.62	26.24	26.24	4,924.83	4,924.83	4,272.53	
	Estimates of IBNR and IBNER at the beginning of the period (net)	4.771.73	4.017.86	3.084.13	3.255.26	429.01	228,44	237.81	438.27	43.88	26.24	45.75	23.27	5.244.62	4.272.53	3.367.69	

																(Rs in Lakhs)	
			HEALTH INS	URANCE		PERSONAL ACCIDENT					TRAVEL IN	SURANCE		TOTAL			
S.No	Particulars	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ende 31st March 2021
		Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited	Audited
	Commission & Remuneration	2.948.12	9.626.77	2,220,52	7.622.09	50.75	167.47	53.07	114.35	2.35	13.67	1.65	9.51	3.001.23	9.807.90	2.275.23	7,745.9
	Rewards	2,948.12	1.175.24		1,022.09	7.96	167.47	12.25								520.73	
	Distribution fees	308.99	1,1/3.24	308.10	1,220.40	7.90	13.00	12.23	19.55	0.29	0.83	0.37	2.42	317.24	1,191.09	320.73	1,240.1
1	Direct Commission	3.457.11	10.802.01	2.728.62	8.848.49	58.71	182.47	65.32	133.70	2.64	14.51	2.02	11.93	3.518.47	10.998.99	2,795,96	8.994.13
2	Add: Commission on Re-insurance Accepted	-	-	-	-	-			-	-	-	-		-	-	-	-
3	Less: Commission on Re-insurance Ceded	325.29	892.22	280.54	742.69	15.27	41.46	17.27	38.60	0.24	1.78	0.16	0.95	340.80	935.47	297.97	782.25
	Net Commission	3,131.83	9,909.78	2,448.08	8,105.80	43.44	141.01	48.05	95.10	2.40	12.73	1.86	10.98	3,177.67	10,063.52	2,497.98	8,211.88
	Break-up of the expenses (Gross) incurred to procure business to be furnished as per details indicated below:		-					-									
	Agents	1.262.24	3.828.13	996.75	3.083.46	20.80	68.76	20.33	50.41	-	-			1.283.04	3.896.89	1.017.08	3.133.88
	Brokers	1,209.84	3,706.26	839.46	2,838.19	(16.74)	(18.79)	24.55		2.64	14.51	2.02	11.93	1,195.75	3,701.98	866.03	2,904.13
	Corporate Agency	968.87	3,195.68	757.62	2,369.95	54.61	132.12	20.41	29.22	-	-	-	-	1,023.48	3,327.80	778.03	2,399.17
	Referral	-	-	-	-	-		-	-	-	-	-	-		-	-	-
	Others	16.16	71.94	134.78	556.89	0.04	0.38	0.03	0.06	-	-	-	-	16.21	72.32	134.81	556.95
	TOTAL (B)	3,457.11	10,802.01	2,728.62	8,848.49	58.71	182.47	65.32	133.70	2.64	14.51	2.02	11.93	3,518.47	10,998.99	2,795.96	8,994.13
	Commission & Rewards on (excluding reinsurance) business written																
	In India	3,457.11	10,802.01	2,728.62	8,848.49	58.71	182.47	65.32	133.70	2.64	14.51	2.02	11.93	3,518.47	10,998.99	2,795.96	8,994.13
	Outside India	-	-	-	-	-			-	-	-	-	-	-	-	-	-

	ODIC DISCLOSURES																
FOR	M NL-7-OPERATING EXPENSES SCHEDULE																(Rs in Lakhs)
			HEALTH INS	URANCE			PERSONAL A	CCIDENT			TRAVEL INS	URANCE			TOTAL		(NS III Lakits)
S.No	Particulars	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021	For the Quarter ended 31st March 2022	For the Year ended 31st March 2022	For the Quarter ended 31st March 2021	For the Year ended 31st March 2021
		Audited	Audited	Audited	Audited	Audited	Audited										
1	Employees' remuneration & welfare benefits	4.377.60	16.641.58	4.035.29	16.465.61	67.04	250.42	79.41	214.37	5.39	44.70	3.99	28.11	4.450.04	16.936.70	4.118.69	16.708.08
	Travel, conveyance and vehicle running expenses									0.08		0.02					36.36
		61.83	148.68	24.25	35.83	0.95	2.24	0.48	0.47		0.40			62.85	151.32	24.75	
	Training expenses	189.63		11.78 236.43	-8.36 846.55	2.90	9.69	0.23		0.23		0.01		192.77	655.04 908.60	12.02	
	Rents, rates & taxes	254.19 6.37					13.43	4.65				0.23		258.40 6.47	908.60 18.67	241.31 7.05	859.02
	Repairs			6.91						0.01	0.05	0.01					
	Printing & stationery	43.03	118.96 379.60	25.68	156.67	0.66	1.79	0.51	2.04	0.05	0.32	0.03		43.74 79.02	121.06 386.33	26.21	
/	Communication Legal & professional charges	572.87		571.59	2.255.03	8.77	33.86	11.25		0.10		0.01		582.34	2.290.05	583.40	2.288.24
8					2,255.03												2,288.24
9	Auditors' fees, expenses etc	- 4.43	- 21.62	- 3.92		- 0.07	- 0.33	- 0.08	- 0.26	- 0.01	- 0.06	- 0.00	- 0.03	- 4.50	- 22.00	4.00	20.00
_	(a) as auditor (Statutory Auditor)										0.06						20.00
	(b) as adviser or in any other capacity, in respect of	-	- 0.98	- 0.53	-	- 0.00	- 0.01	-	-	- 0.00	- 0.00	- 0.00	- 0.00	-	- 1.00	- 0.55	1.00
	(i) Taxation matters (Tax Audit)	0.25						0.01	0.01					0.25			1.00
	(ii) Insurance matters	-	-	-					-	-	-	-			-		-
	(iii) Management services; and	-	-	-	-	-	- 0.02	-	-	-	-	- 0.00	-	-	- 2.00	-	-
	(c) in any other capacity	0.35		0.64		0.01		0.01	0.03	0.00	0.01			0.35		0.65	
	(d) out of pocket expenses	0.01			0.20	0.00	0.01		0.00	0.00			0.00	0.01	0.46		0.20
	Advertisement and publicity	3,744.91	12,060.28	2,685.29	8,277.33	57.35	181.48	52.85	107.76	4.61		2.65		3,806.88	12,274.15	2,740.78	8,399.22
	Interest & Bank Charges	79.78	282.96	82.91	323.50	1.22	4.26	1.63	4.21	0.10	0.76	0.08	0.55	81.10	287.98	84.63	328.26
12	Others		50.00		50.04	0.43	0.33		0.00						51.00	46.30	-
	Membership and Subscription Fees	11.18		15.41		0.17	0.77	0.30		0.01		0.02			51.89	15.73	
	Information Technology Related Expenses	233.10		352.96	1,432.84	3.57	24.33	6.95		0.29		0.35		236.96	1,645.35	360.25	1,453.94
	Equipments, Software and amenities - Usage Cost	98.46		124.69		1.51	6.68	2.45		0.12		0.12			451.47	127.26	553.53
	Business Development and Sales Promotion Expenses	732.01	1,880.05	-137.73	182.87	11.21	28.29	-2.71		0.90		-0.14		744.12	1,913.39	-140.58	185.57
	Office Expenses	60.51		32.53		0.93	4.27			0.07		0.03		61.51	288.76	33.20	239.20
	Policy Related Expenses	113.97		68.85	198.70	1.75	5.47	1.35	2.59	0.14		0.07		115.86	369.91	70.28	
	Directors Sitting Fees	10.78		12.74		0.17	0.67	0.25		0.01		0.01		10.96	45.00	13.00	43.50
	Miscellaneous Expenses	28.95	2.57				0.04	0.01		0.04		0.00		29.43	2.61	0.73	
	Foreign Exchange Gain/Loss	3.06	8.20	0.89		0.05	0.12	0.02		0.00	0.02	0.00		3.11	8.35	0.91	
	Depreciation	241.52		178.73		3.70	14.03	3.52		0.30		0.18			948.65	182.43	
	TOTAL	10,946.50	39,087.56	8,345.47		167.64	588.20	164.24	422.32	13.49	104.99	8.24		11,127.63	39,780.74	8,517.95	32,916.40
	In India	10,946.50	39,087.56	8,345.47	32,438.70	167.64	588.20	164.24	422.32	13.49	104.99	8.24	55.38	11,127.63	39,780.74	8,517.95	32,916.40
	Outside India	-	-		-	-	-	-			-	-	-	-	-		-

**m**Manipal **Cigna** 

# ManipalCigna Health Insurance Company Limited (Formerly Known as CignaTTK Health Insurance Company Limited) IRDA Registration No. 151 Dated November 13, 2013 CIN : U66000MH2012PLC227948

## PERIODIC DISCLOSURES FORM NL-8-SHARE CAPITAL SCHEDULE

S.No	Particulars	As at 31st March 2022	Rs in lakh As at 31st March 2021
		Audited	Audited
1	Authorised Capital	150,000	100,000
	150,00,00,000 (Previous Year: 1,000,000,000) Equity Shares of Rs. 10 each	-	
2	Issued Capital	111,762	94,190
	1,117,618,566 (Previous Year: 941,902,173) Equity Shares of Rs. 10 each	-	
3	Subscribed Capital	111,762	94,190
	1,117,618,566 (Previous Year: 941,902,173) Equity Shares of Rs. 10 each	-	
4	Called-up Capital	111,762	94,190
	1,117,618,566 (Previous Year: 941,902,173) Equity Shares of Rs. 10 each	-	-
	Less : Calls unpaid	-	-
	Add : Equity Shares forfeited (amount originally paid up)	-	-
	Less : Par Value of Equity Shares bought back	-	-
	Less : Preliminary Expenses	-	-
	Less : Expenses including commission or brokerage on underwriting or subscription of	-	-
	shares		
5	Paid Up Capital	111,762	94,190
	1,117,618,566 (Previous Year: 941,902,173) Equity Shares of Rs. 10 each		
	TOTAL	111,762	94,190



## PERIODIC DISCLOSURES

## FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE (As certified by the management)

Shareholder	As at 31st Ma	arch 2022	As at 31st March 2021				
	Number of Shares	% of Holding	Number of Shares	% of Holding			
Promoters							
- Indian	569,985,492	51%	480,370,108	51%			
- Foreign	547,633,074	49%	461,532,065	49%			
Investors	-	-	-	-			
- Indian	-	-	-	-			
- Foreign	-	-	-	-			
Others							
TOTAL	1,117,618,566	100%	941,902,173	100%			

#### DETAILS OF EQUITY HOLDING OF INSURERS

#### PART A:

#### PARTICULARS OF THE SHREHOLDING PATTERN OF MANIPALCIGNA HEALTH INSURANCE COMPANY, AS AT QUARTER ENDED 31ST MARCH 2022

SI. No. No. of Investors No. of shares held % of share- holdings Paid up equity (Rs. In lakhs) Category Shares pledged or otherwise encumbered Shares under Lock in Period As a percentage of Total Shares held (VII) = (VI)/(III)\*100 As a percentage of Total Shares held (IX) = (VIII)/(III)\*100 Number of shares (VI) Number of shares (VIII) (I) (11) (111) (IV) (V) A Promoters & Promoters Group A.1 Indian Promoters i) Individuals/HUF (Names of major shareholders): ii) Bodies Corporate: (i) Manipal Education and Medical Group India Private Limited 123,730,000 11.07% 12,373 123,730,000 1 (ii) MEMG Fund Advisors, LLP 446,255,492 39.93% 44,626 446,255,492 1 iii) Financial Institutions/ Banks iv) Central Government/ State Government(s) / President of India v) Persons acting in concert (Please specify) vi) Any other (Please specify) A.2 Foreign Promoters i) Individuals (Name of major shareholders): ii) Bodies Corporate: (i) Cigna Holding Overseas, Inc. 1 547,633,074 49.0% 54,763.31 104,370,043

iii)	Any other (Please specify)							
в.	Non Promoters	-		-	-	-	-	-
B.1	Public Shareholders							
1.1)	Institutions							
i)	Mutual Funds							
ii)	Foreign Portfolio Investors							
	Financial Institutions/Banks							
	Insurance Companies							
v)	FII belonging to Foreign promoter							
vi)	FII belonging to Foreign Promoter of Indian Promoter							
	Provident Fund/Pension Fund							
	Alternative Investment Fund							
ix)	Any other (Please specify)							
1.2)	Central Government/ State Government(s)/ President of India							
1.3)	Non-Institutions							
i)	Individual share capital upto Rs. 2 Lacs							
ii)	Indivudal share capital in excess of Rs. 2 Lacs							
iii)	NBFCs registered with RBI							
	Others:							
,	- Trusts							
	- Non Resident Indian							
	- Clearing Members							
	- Non Resident Indian Non Repartriable							
	- Bodies Corporate							
	- IEPF							
v)	Any other (Please Specify)							
.,								
B.2	Non Public Shareholders							
2.1)	Custodian/DR Holder							
2.2)	Employee Benefit Trust							
	Any other (Please specify)							
1								
	Total	3	1,117,618,566 100	% 111,761.86			674,355,535	60.33%
1		3	1,117,010,000	111,701.00			0/4,000,000	00.00/0

Foot Notes:

(a) All holdings, above 1% of the paid up equity, have to be separately disclosed. (b) Indian Promoters - As defined under Regulation 2(1)(g) of the Insurance Regulatory and Development Authority

(c) metastronomic first source of more applied to the target of the metastronomic regulatory and be compared to the target of the metastronomic regulatory and be compared to the target applicable to "Non Promoters" category

100%

100%

19.05%

#### PARTICULARS OF THE SHAREHOLDING PATTERN IN THE INDIAN PROMOTER COMPANY(S) / INDIAN INVESTOR(S) AS INDICATED AT (A) ABOVE

#### PART B:

#### Name of the Indian Promoter / Indian Investor: MEMG Fund Advisors LLP

Shareholding Pattern as on March 31, 2022

SI. No.	Category No. of Investors	No. of shares held	% of share- holdings	Paid up equity (Rs. In lakhs)	Shares pledged or	otherwise encumbered	Sha	res under Lock in Period
(I)	(II)	(111)	(IV)	(V)	Number of shares (VI)	As a percentage of Total Shares held	Number of shares (VIII)	As a percentage of Total Shares held (IX) =
A	Promoters & Promoters Group					(VII) = (VI)/(III)*100		(VIII)/(III)*100
A.1	Indian Promoters							
i)	Individuals/HUF (Names of major shareholders):							
.,	(i) Dr. Ranjan Ramdas Pai	100,000	0.01	1		-		-
ii)	Bodies Corporate: (I) MEMG Family Office LLP	5,999,900,000	99.99	59,999				
	() Hence runny once ea	3,333,300,000	55.55	55,555				
iii)	Financial Institutions/ Banks	-	-	-		-	-	-
iv)	Central Government/ State Government(s) / President of India			-		-		-
,	central obternmenty state obternment(s) / resident of mala							
v)	Persons acting in concert (Please specify)	-		-		-		-
vi)	Any other (Please specify)	_			-			
					-			
A.2	Foreign Promoters							
i)	Individuals (Name of major shareholders):	_			-			
.,	ning the second s		-		-		-	
ii)	Bodies Corporate:	-	-	-	-	-		-
iii)	Any other (Please specify)							_
,	Any other (rease specify)	_		-	-	_		_
в.	Non Promoters							
B.1	Public Shareholders							_
0.1	Functioners	_		-	-	_		_
1.1)	Institutions	-	-	-		-	-	-
i) ii)	Mutual Funds Foreign Portfolio Investors	-		-				-
iii)	Financial Institutions/Banks		-			1		
iv)	Insurance Companies	-	-	-		-	-	-
v) vi)	FII belonging to Foreign promoter of Indian Promoter (e) FII belonging to Foreign promoter of Indian Promoter (e)	-				-		-
vii)	Provident Fund/Pension Fund							-
viii)	Alternative Investment Fund	-	-	-	•	-		-
ix)	Any other (Please specify)	-				-		-
1.2)	Central Government/ State Government(s)/ President of India	-			-			-
1.3) i)	Non-Institutions Individual share capital upto Rs. 2 Lacs		_		-		_	_
ii)	Individual share capital uptors. 2 Lacs	-			-			
iii)	NBFCs registered with RBI	-	-	-	-	-	-	-
iv)	Others: - Trusts							
	- Non Resident Indian	-	-		-			-
	- Clearing Members	-	-	-	-	-	-	-
	- Non Resident Indian Non Repartriable - Bodies Corporate	-			-			-
	- Bodies Corporate	-	-	-	-			-
v)	Any other (Please Specify)	-	-	-	-	-	-	-
B.2	Non Public Shareholders							
2.1)	Custodian/DR Holder	-	-		-			-
2.2)	Employee Benefit Trust	-	-	-	-	-	-	-
2.3)	Any other (Please specify)	-	-	-	-	-		-
	Total	6,000,000,000	100%	60,000		-		-

Foot Notes:

i) All holdings, above 1% of the paid up equity, have to be separately disclosed

(ii) Indian Promoters-As defined under Regulation 2(1)(g) of the Insurance Regulatory and Development Authority (Registration of Indian Insurance Companies) Regulation, 2000 (iii) Where a Company is listed, the column "shares pledge or otherwise encumbered" shall not be applicable to Non Promoters" Category Note: Pursuant to IRDAI approval letter dated 15th March, 2021, TTK Partners, LLP had transferred its entire balance shareholding of 8,16,40,108 to MEMG Fund Advisors, LLP on 4th June, 2021

#### PARTICULARS OF THE SHAREHOLDING PATTERN IN THE INDIAN PROMOTER COMPANY(S) / INDIAN INVESTOR(S) AS INDICATED AT (A) ABOVE

#### PART B:

Name of the Indian Promoter / Indian Investor: Manipal Education and Medical Group India Private Limited (Formerly Manipal Integrated Services Pvt Ltd)

Shareholding Pattern as on March 31, 2022

SI. No.	Category	No. of Investors	No. of shares held	% of share- holdings	Paid up equity (Rs. In lakhs)	Shares pledged or otherwise encumbered	Sha	res under Lock in Period
(I)	(II)		(111)	(IV)	(V)	Number of shares (VI) As a percentage of Total Shares held	Number of shares (VIII)	As a percentage of Total Shares held (IX) =
						(VII) = (VI)/(III)*100		(VIII)/(III)*100
A	Promoters & Promoters Group							
A.1	Indian Promoters							
~~~								
i)	Individuals/HUF (Names of major shareholders):							
	(i) Shruti Pai	1	1.00	-	0.00			
=)	Bodies Corporate:							
,	(i) MEMG Family Office LLP	1	12,24,968	0.04	122.50			
	(ii) Manipal Health Care Private Limited	1		0.00	0.01	99.00 100%		
	(iii) Others	1	2,38,014	0.01	23.80			
)	Financial Institutions/ Banks							
iv)	Central Government/ State Government(s) / President of India							
,								
v)	Persons acting in concert (Please specify)							
vi)	Any other (Please specify)							
	(i) RSP India Trust	1	3,10,42,682	0.95	3,104.27			
A 2	Foreign Promoters							
A.2	roreign Fromoters							
i)	Individuals (Name of major shareholders):							
ii)	Bodies Corporate:							
iii)	Any other (Please specify)							
в.	Non Promoters							
5.								
B.1	Public Shareholders							
1.1)	Institutions							
i) ii)	Mutual Funds Foreign Portfolio Investors							
	Financial Institutions/Banks							
	Insurance Companies							
	FII belonging to Foreign promoter of Indian Promoter (e)							
vi)	FII belonging to Foreign promoter of Indian Promoter (e)							
	Provident Fund/Pension Fund							
viii)	Alternative Investment Fund							
ix)	Any other (Please specify)							
1.2)	Central Government/ State Government(s)/ President of India							
	Non-Institutions							
i)	Individual share capital upto Rs. 2 Lacs							
ii)	Individual share capital in excess of Rs. 2 Lacs NBFCs registered with RBI	1	10,000.00	0.00	1.00			
	NBFCs registered with RBI Others:							
,	- Trusts							
1	- Non Resident Indian							
1	- Clearing Members							
1	- Non Resident Indian Non Repartriable							
1	- Bodies Corporate - IEPF							
v)	- IEPF Any other (Please Specify)							
v)	niny other (ricase speciny)							
B.2	Non Public Shareholders							
2.1)	Custodian/DR Holder							
	Employee Benefit Trust							
2.3)	Any other (Please specify)							
			2 25 47 77					
L	Total	6	3,25,15,764	100%	3,251.58			ļ

Footnotes:

All holdings, above 1% of the paid up equity, have to be separately disclosed

(ii) Indian Promoters-As defined under Regulation 2(1)(g) of the Insurance Regulatory and Development Authority (Registration of Indian Insurance Companies) Regulation, 2000

(iii) Where a Company is listed, the column "shares pledge or otherwise encumbered' shall not be applicable to Non Promoters" Category



## PERIODIC DISCLOSURES FORM NL-10-RESERVES AND SURPLUS SCHEDULE

			(Rs in Lakhs)
		As at 31st March	As at 31st March
S.No	Particulars	2022	2021
		Audited	Audited
1	Capital Reserve	-	
2	Capital Redemption Reserve	-	-
3	Share Premium	35,414.64	32,986.37
4	General Reserves	-	-
	Less: Amount utilized for issue of Bonus Shares	-	-
	Less: Amount utilized for Buy-back	-	-
5	Catastrophe Reserve	-	-
6	Other Reserves	-	-
7	Balance of Profit in Profit & Loss Account	-	-
	TOTAL	35,414.64	32,986.37



PERIODIC DISCLOSURES FORM NL-11-BORROWINGS SCHEDULE

FORM NL-1	1-BORROWINGS SCHEDULE		
			(Rs in Lakhs)
		As at 31st March	As at 31st March
S.No	Particulars	2022	2021
		Audited	Audited
1	9% Non-Convertible Debentures	11,100	4,300
2	Banks	-	-
3	Financial Institutions	-	-
4	Others	-	-
	TOTAL	11,100	4,300

a) The extent to which the borrowings are secured shall be separately disclosed stating the nature of the security under each sub-head. b) Amounts due within 12 months from the date of Balance Sheet should be shown separately

c) Debentures include NCD issued as per IRDAI (Other Forms of Capital) Regulations, 2015

_					(Rs in Lakhs)
	Sr.No	Source/Instrument	Amount Borrowed	Amount of Security	Nature of Security
	1	9% Non-Convertible Debentures	11,100	-	Unsecured

## PERIODIC DISCLOSURES

						(Amount	in Lakhs)
		NL	-12	NL -:		Tot	tal
S.No	Particulars	Shareh	olders	Policyh	olders		
00		31st March 2022	31st March 2021	31st March 2022	31st March 2021	31st March 2022	31st March 20
		Audited	Audited	Audited	Audited	Audited	Audited
	LONG TERM INVESTMENTS						
1	Government securities and Government guaranteed bonds including Treasury Bills	7,346.70	5,351.82	12,478.42	8,465.76	19,825.12	13,81
2	Other Approved Securities	7,934.59	5,187.03	14,076.08	6,788.09	22,010.67	11,97
3	Other Investments	-	-	-	-	-	
	(a) Shares	-	-	-	-	-	
	(aa) Equity	-	-	-	-	-	
	(bb) Preference	-	-	-	-	-	
	(b) Mutual Funds	-	-	-	-	-	
	(c) Derivative Instruments	-	-	-			
	(d) Debentures/ Bonds	2,064.78	1,513.28	8,414.30	7,925.62	10,479.08	9,43
	(e) Other Securities	-	-	-	-	-	
	(f) Subsidiaries	-	-	-	-	-	
	(g) Investment Properties-Real Estate	-	-	-	-	-	
4	Investments in Infrastructure and Housing	8,396.82	6,936.75	18,916.14	15,850.96	27,312.96	22,78
5	Other than Approved Investments	-	-	-	-	-	
	Less : Provisions for doubtful debts	-	-	-	-		
	Sub-total	-	-	-	-	-	
	LONG TERM INVESTMENTS TOTAL (A)	25,742.89	18,988.88	53,884.94	39,030.43	79,627.83	58,01
	SHORT TERM INVESTMENTS						
1	Government securities and Government guaranteed bonds including Treasury Bills	982.86	2,007.18	2,506.40	2,975.17	3,489.26	4,98
2	Other Approved Securities	-	-	-	2,545.59	-	2,54
3	Other Investments	-	-	-	-	-	
	(a) Shares	-	-	-	-	-	
	(aa) Equity	-	-	-	-	-	
	(bb) Preference	-	-	-	-	-	
	(b) Mutual Funds	186.97	117.75	1,006.68	5,857.50	1,193.65	5,97
	(c) Derivative Instruments	-	-	-	-	-	
	(d) Debentures/ Bonds	1,003.25	1,513.28	2,009.56	1,001.08	3,012.81	2,51
	(e) Other Securities - Certificate of Deposit/Comercial Paper	-	-	-	-	-	
	(f) Subsidiaries	-	-	-	-	-	
	(g) Investment Properties-Real Estate	-	-	-	-	-	
4	Investments in Infrastructure and Housing	-	4,520.25	5,557.19	1,500.06	5,557.19	6,02
5	Other than Approved Investments	55.93	13.05	77.92	144.03	133.85	1
	Less : Provisions for doubtful debts	-	-	-	-	-	
	Sub-total	55.93	13.05	77.92	144.03	133.85	1
	SHORT TERM INVESTMENTS TOTAL (B)	2,229.01	8,171.51	11,157.75	14,023.43	13,386.76	22,19
	TOTAL (C) = (A) + (B)	27.971.90	27.160.39	65.042.69	53.053.86	93.014.59	80,21

Notes:

IRDA vide circular no : IRDAI/F&A/CIR/CPM/056/03/2016, dated 04th April 2016, the company has segregated the Policyholders and Shareholders funds.

1

#### A) Aggregate value of Investments other than Listed Equity Securities and Derivative Instruments

<u>, , , , , , , , , , , , , , , , , , , </u>						(Amount in	Rs. Lakhs)
	Particulars	Shareh	olders	Policyh	olders	Tot	al
	Falticulais	31st March 2022	31st March 2021	31st March 2022	31st March 2021	31st March 2022	31st March 2021
	Long Term Investments						
	Book Value	25,909.24	19,080.19	54,367.87	39,226.93	80,277.11	58,307.12
	Market Value	25,445.10	19,033.79	53,445.16	39,113.07	78,890.25	58,146.87
	Short Term Investments						
	Book Value	2,003.58	8,127.37	10,268.44	8,110.69	12,272.01	16,238.06
	Market Value	1,992.67	8,156.07	10,092.23	8,154.25	12,084.89	16,310.32

## PERIODIC DISCLOSURES FORM NL-13-LOANS SCHEDULE

S.No	Particulars	As at 31st March 2022	(Rs in Lak As at 31st Marc 2021
		Audited	Audited
1	SECURITY-WISE CLASSIFICATION		
1	Secured		
	(a) On mortgage of property		
	(aa) In India	-	
	(bb) Outside India	-	
	(b) On Shares, Bonds, Govt. Securities	-	
	(c) Others	-	
	Unsecured	-	
	TOTAL	-	
2	BORROWER-WISE CLASSIFICATION		
	(a) Central and State Governments	-	
	(b) Banks and Financial Institutions	-	
	(c) Subsidiaries	-	
	(d) Industrial Undertakings	-	
	(e) Others	-	
	TOTAL	-	
3	PERFORMANCE-WISE CLASSIFICATION		
	(a) Loans classified as standard	-	
	(aa) In India	-	
	(bb) Outside India	-	
	(b) Non-performing loans less provisions	-	
	(aa) In India	-	
	(bb) Outside India	-	
	TOTAL	-	
4	MATURITY-WISE CLASSIFICATION		
	(a) Short Term		
	(b) Long Term		
	TOTAL	-	

(a) Short-term loans shall include those, which are repayable within 12 months from the date of balance sheet. Long term loans shall be the loans

(b) Provisions against non-performing loans shall be shown separately.

(c) The nature of the security in case of all long term secured loans shall be specified in each case. Secured loans for the purposes of this schedule, (d) Loans considered doubtful and the amount of provision created against such loans shall be disclosed.

## **Provisions against Non-performing Loans**

Non-Performing Loans	Loan Amount (Rs. Lakhs)	Provision (Rs. Lakhs)
Sub-standard	-	-
Doubtful	-	-
Loss	-	-
Total	-	-

PERIODIC DISCLOSURES FORM NL-14-FIXED ASSETS SCHEDULE (Audited)										(Rs in Lakhs)
Particulars		Cost/ G	oss Block			Deprecia	ition		Net Block	Net Block
	Opening		Deductions/adjustme nts during the period ended 31st March 2022	As at 31st March 2022	Opening	For the period ended 31st March 2022	Deductions/ adjustments during the period	As at 31st March 2022	As at 31st March 2022	As at 31st March 2021
Goodwill	-	-	-	-	-	-	-	-	-	-
Intangibles (Software)	1,459.41	1,196.21	-	2,655.62	924.34	588.05	-	1,512.39	1,143.23	535.07
Land-Freehold	-	-	-	-	-	-	-	-	-	-
Leasehold Improvements	387.99	-	-	387.99	319.00	22.11	-	341.11	46.88	68.99
Buildings	-	-	-	-	-	-	-	-	-	-
Furniture & Fittings	119.85	7.91	(1.15)	126.61	90.70	10.33	(1.15)	99.88	26.73	29.15
IT Equipments	1,429.87	135.07	(5.55)	1,559.39	660.97	306.80	(5.01)	962.76	596.63	768.89
Vehicles	-	-	-	-		-	-	-	-	-
Office Equipment	162.15	14.39	(0.75)	175.79	107.09	21.37	(0.75)	127.71	48.08	55.06
Others	-	-	-	-	-	-	-	-	-	-
TOTAL	3,559.27	1,353.58	(7.45)	4,905.40	2,102.10	948.66	(6.91)	3,043.85	1,861.55	1,457.16
Capital Work in progress (including intangible under development)	1,386.72	423.02	(1,307.35)	502.40	-	-	-	-	502.40	1,386.72
Grand Total	4,945.99	1,776.60	(1,314.80)	5,407.80	2,102.10	948.66	(6.91)	3,043.85	2,363.95	2,843.88
Previous Year	3,713.77	1,400.82	(168.60)	4,945.99	1,233.90	918.31	(50.11)	2,102.10	2,843.88	2,479.87



## PERIODIC DISCLOSURES

	15-CASH AND BANK BALANCE SCHEDULE		(Rs in Lakhs
S.No	Particulars	As at 31st March 2022	As at 31st March 2021
			Audited
1	Cash (including cheques, drafts and stamps)	189.77	194.4
2	Bank Balances	-	-
	(a) Deposit Accounts	-	-
	(aa) Short-term (due within 12 months)	,	4,727.0
	(bb) Others*		25.0
	(b) Current Accounts	3,227.64	1,690.5
	(c) Others	-	-
3	Money at Call and Short Notice	-	-
	(a) With Banks	-	-
	(b) With other Institutions	-	-
4	Others	-	-
	TOTAL	10,990.41	6,636.9
	CASH & BANK BALANCES		
1	In India	10,990.41	6,636.9
2	Outside India	-	-
	TOTAL	10,990.41	6,636.9

Cheques on hand amount to Rs.179.22(in Lakh) Previous Year: Rs.126.59(in Lakh) Deposit of Rs.25 Lakh has been lien marked with bank

## PERIODIC DISCLOSURES

## FORM NL-16-ADVANCES AND OTHER ASSETS SCHEDULE

		As at 31st March	(Rs in La As at 31st Ma
S.No	Particulars	2022	2021
5.140		Audited	Audited
		ridareca	Hadreed
	ADVANCES		
1	Reserve deposits with ceding companies	-	
2	Application money for investments	-	
3	Prepayments	299.87	29
4	Advances to Directors/Officers	-	
5	Advance tax paid and taxes deducted at source (Net of provision for taxation)	39.96	
6	Others		
	Security Deposits	413.73	38
	Advance to Employees against expenses	103.12	3
	Less : Provisions for doubtful debts	(40.15)	(2
	Sub-total	62.97	1
	Advance to others	605.91	28
	TOTAL (A)	1,422.44	1,01
	OTHER ASSETS		
1	Income accrued on investments	2,529.79	1,79
2	Outstanding Premiums	84.84	(1)
3	Receivable from Agents	47.73	7
	Less : Provisions for doubtful debts	(47.73)	(5
	Sub-total	-	1
4	Recoverable unallocated premium	43.20	2
	Less : Provisions for doubtful debts	(29.44)	(1
	Sub-total	13.76	
5	Excess refund recoverable from policyholders	23.36	1
	Less : Provisions for doubtful debts	(19.15)	(
	Sub-total	4.21	
	Excess Claims recoverable	15.68	2
	Less : Provisions for doubtful debts	(12.76)	(
	Sub-total	2.92	2
6	Foreign Agencies Balances	-	
7	Due from other entities carrying on insurance business (including reinsurers)	-	
8	Due from subsidiaries/ holding	-	
9	Deposit with Reserve Bank of India (Pursuant to section 7 of Insurance Act, 1938)	-	
10	Others	-	
	Receivable from Related Party	-	20
	Cenvat/ Input Tax Credit	229.07	30
	Less : Provisions for doubtful debts	-	2
11	Sub-total	229.07	27
11	Investment For Unclaimed Amount*	138.61	13
12	Income on Investment for Unclaimed Amount	18.73	1
	Sundry Receivable	-	
	TOTAL (B)	3,021.93	2,32
_	TOTAL (A+B)	4,444.37	3,33

## PERIODIC DISCLOSURES

			(Rs in Lak
S.No	Particulars	As at 31st March 2022	As at 31st Marc 2021
5.140		Audited	Audited
		Addited	Addited
1	Agents' Balances	913.59	826
2	Balances due to other insurance companies	379.11	117
3	Deposits held on re-insurance ceded	-	
4	Premiums received in advance		
	(a) For Long term policies <sup>(a)</sup>	175.25	63
	(b) for Other Policies	651.30	1,778
5	Unallocated Premium	6,333.64	3,310
6	Unclaimed Amount of Policyholders	122.18	94
7	Income on Unclaimed Amount of Policyholders	18.73	18
8	Sundry creditors	596.97	375
9	Due to subsidiaries/ holding company	-	575
10	Claims Outstanding*	10,625.51	9,696
10	Due to Officers/ Directors	-	5,050
12	Others -	-	
12	Statutory Dues	910.67	568
	Refund Payable - Premium	139.01	202
	Provision for expenses	7,337.34	6,063
	Payable to Related Parties	-	0,000
	Contracts for Investments		
	Stale Cheque	-	1
	Employee Related Liability	52.57	13
	Claims Payable	44.92	20
	Interest accrued and due on Borrowings	1,387.42	732
13	GST Liabilities	1,358.33	1,503
15	TOTAL	31,046.54	
	*Claims Outstanding are shown net of reinsurance	51,040.54	25,50
	Details of unclaimed amounts and Investment Income thereon		
	(Annual Disclosure at the end of the Financial Year)	(Amount ir	n Rs. Lakhs)
		As at 31st March	As at 31st March
	Particulars	2022	2021
	Opening Balance	112.87	99
	Add: Amount transferred to unclaimed amount	90.65	68
	Add: Amount transferred to unclaimed amount but not encashed by the policyholders	50.05	00
	(To be included only when the cheques are stale)	_	
	Add: Investment Income	3.51	4
	Less: Amount paid during the year	(66.12)	
	Less: Transferred to SCWF	(00.12)	(59
-	Closing Balance of Unclaimed Amount	140.90	112



## PERIODIC DISCLOSURES FORM NL-18-PROVISIONS SCHEDULE

	L-18-PROVISIONS SCHEDULE		(Rs in Lakhs)
S.No	Particulars	As at 31st March 2022	As at 31st March 2021
		Audited	Audited
		10 710 05	25 000 70
1	Reserve for Unexpired Risk	46,710.05	35,809.72
2	For taxation (less advance tax paid and taxes deducted at source)	-	-
3	For proposed dividends	-	-
4	For dividend distribution tax	-	-
5	Others	-	-
	Provision for Gratuity	558.91	489.54
	Provision for Leave Encashment	265.99	337.77
	Deferred Tax Liability	-	-
	Freelook Reserve	63.67	44.43
6	Reserve for Premium Deficiency	-	-
	TOTAL	47,598.62	36,681.46



## PERIODIC DISCLOSURES FORM NL-19 - MISC EXPENDITURE SCHEDULE

FORM NL-19 - MISC EXPENDITURE SCHEDULE								
(Rs in L								
S.No	Particulars	As at 31st March 2022 Audited	As at 31st March 2021 Audited					
1	Discount Allowed in issue of shares/ debentures	-	-					
2	Others	-	-					
	Total	-	-					



#### PERIODIC DISCLOSURES FORM NL-20 - ANALYTICAL RATIOS

	Analytical Ratios									
S.No.	Particular	For the Quarter ended 31st March 2022	Up to the quarter ended 31st March 2022	For the corresponding quarter of the previous year ended 31st March 2021	Up to the corresponding quarter of the previous year ended 31st March 2021					
1	Gross Direct Premium Growth Rate	30%	31%	43%	31%					
2	Gross Direct Premium to Net worth Ratio	141%	468%	85%	283%					
3	Growth rate of Net Worth	-21%	-21%	56%	56%					
4	Net Retention Ratio	95%	95%	95%	95%					
5	Net Commission Ratio	11%	11%	12%	11%					
6	Expense of Management to Gross Direct Premium Ratio	49%	51%	50%	55%					
7	Expense of Management to Net Written Premium Ratio**	51%	53%	51%	57%					
8	Net Incurred Claims to Net Earned Premium**	57%	76%	69%	61%					
9	Claims paid to claims provisions	57%	50%	64%	59%					
10	Combined Ratio	108%	130%	120%	119%					
11	Investment income ratio	1.47%	6.30%	2.63%	5.04%					
12	Technical Reserves to net premium ratio	205%	61%	211%	64%					
13	Underwriting balance ratio	-0.14	-0.37	-0.28	-0.26					
14	Operating Profit Ratio	60%	-11%	62.31%	1%					
15	Liquid Assets to liabilities ratio	37%	37%	63%	63%					
16	Net earning ratio	-8%	-27%	-15.86%	-16%					
17	Return on net worth ratio	-11%	-122%	-13%	-44%					
18	Available Solvency margin Ratio to Required Solvency Margin Ratio	168%	168%	212%	212%					
19	NPA Ratio									
	Gross NPA Ratio	-	-	-	-					
20	Net NPA Ratio	-	-	-	-					
20	Debt Equity Ratio Debt Service Coverage Ratio	-36	0.52	0.16	-29					
21	Interest Service Coverage Ratio	-36	-36	-29	-29					
22	Earnings per share	-36	-36	-29	-29					
24	Book value per share	1.9	1.88	2.8	2.83					

#### \*\* Segmental Reporting up to the quarter ended 31st March 2022

S.No.	Segments Upto the quarter ended on 31st March 2022	Gross Direct Premium Growth Rate**	Net Retention Ratio**	Net Commission Ratio**	Expense of Management to Gross Direct Premium Ratio**	Expense of Management to Net Written Premium Ratio**	Net Incurred Claims to Net Earned Premium**	Claims paid to claims provisions**	Combined Ratio**	Technical Reserves to net premium ratio **	Underwriting balance ratio
1	Health										
	Current Period	30.1%	94.8%	10.8%	51.5%	53.3%	77.1%	52.88%	130.4%	61%	-37.4%
	Previous Period	31.04%	94.8%	11.5%	55.5%	57.4%	62.0%	58.27%	119.4%	63%	-27.1%
2	Personal Accident										
	Current Period	50.4%	87.2%	11.1%	52.9%	57.4%	17.5%	23.75%	74.9%	88%	14.3%
	Previous Period	20.4%	91.3%	10.8%	57.4%	58.5%	3.7%	62.36%	62.2%	102%	33.4%
3	Travel Insurance										
	Current Period	104.8%	95.0%	5.1%	45.9%	47.6%	26.0%	0.00%	73.6%	56%	19.4%
	Previous Period	48.54%	95.0%	9.1%	53.0%	55.0%	5.7%	0.00%	60.6%	73%	28.0%
4	Total Health										
	Current Period	30.5%	94.7%	10.8%	51.5%	53.4%	76.2%	50.22%	129.5%	61%	-36.6%
	Previous Period	30.92%	94.8%	11.5%	55.5%	57.4%	61.1%	58.85%	118.6%	64%	-26.3%

#### PERIODIC DISCLOSURES

PART A - Related Party Transactions (Rs in Lakhs) Consideration paid / received Name of the Related Party Nature of Relationship with the Company For the Quarter ended 31st March 2022 Up to the quarter ended 31st March 2022 quarter of the corresponding quarter previous year ended of the previous year Categories 31st March 2021 ended 31st March 2021 1 MEMG Fund Advisors, LLP Shareholder Capital Contribution 1,846 8,962 2 MEMG Fund Advisors, LLP Shareholder 554 Share premium 1,038 Capital Contribution 3 Cigna Holding Overseas Inc. Shareholder 1,774 8,610 4 Cigna Holding Overseas Inc Shareholder Share premium 626 1,390 Manipal Education and Medical Group India Private Limited 5 Shareholder Interest on Sub-Debt 75 156 6 Prasun Sikdar Key Management Personnel Remuneration 111 424 112 438 7 Prasun Sikdar Key Management Personnel Premium 0.42 0.21 8 Chandrima Sikdar Relative of KMP Premium 0.42 0.23 9 Parthiv Sikdar Relative of KMP Premium 0.20 10 Pritha Sikdar Relative of KMP Premium 0.10 11 Manipal Global Education Services Pvt. Ltd Entities in which directors have interest Gross Written Premium 54.87 68.01 12 Manipal Health Enterprises Pvt Ltd Entities in which directors have interest Gross Written Premium 512.19 13 MEMG International India Private Limited Entities in which directors have interest Gross Written Premium 22.07 8.86 14 Merittrac Services Private Limited Entities in which directors have interest Gross Written Premium 37.99 12.38 15 Stempeutics Research Pvt Ltd Entities in which directors have interest Gross Written Premium 7.38 3.42 16 UNEXT LEARNING PRIVATE LIMITED Entities in which directors have interest Gross Written Premium 40.87 973.57 17 Manipal Health Enterprises Private Limited Entities in which directors have interest Claims Expenses 1,326.61 18 Manipal Health Enterprises Pvt Ltd Entities in which directors have interest Advance Premium 490.27 19 MEMG INTERNATIONAL INDIA PRIVATE LIMITED Entities in which directors have interest Advance Premium 24.40 20 Entities in which directors have interest Advance Premium Stempeutics Research Pvt Ltd 10.02 21 Merittrac Services Private Limited Entities in which directors have interest Advance Premium 39.96 22 Manipal Global Education Services Pvt Ltd Entities in which directors have interest Advance Premium 60.53 23 Stempeutics Research Pvt Ltd Entities in which directors have interest Unallocated Premium 3.02 0.53 24 Entities in which directors have interest Unallocated Premium Manipal Global Education Services Pvt. Ltd 1.60 18.01 25 MEMG International India Private Limited Entities in which directors have interest Unallocated Premium 5.98 1.44 26 Merittrac Services Private Limited Entities in which directors have interest Unallocated Premium 1.52 6.39 27 U Next Entities in which directors have interest Unallocated Premium 43.35 28 Manipal Health Enterprises Private Limited Entities in which directors have interest Claim Outstanding 68.92 57.42 29 Manipal Health Enterprises Private Limited 30 Health Vista India Pvt Limited Entities in which directors have interest Claim Payable Entities in which directors have interest Office Expenses 6.23 12.75 31 Entities in which directors have interest Office Expenses 46.95 Quess Corp. Limited

#### PART-B Related Party Transaction Balances - As at the end of the Quarter 31.03.2022

SI.No.	Name of the Related Party	Nature of Relationship with the Company	Amount of Outstanding Balances including Commitments (Rs. in Lakhs)	Whether Payable / Receivable	Whether Secured? If so, Nature of consideration to be provided at the time of settlement	Details of any Guarantees given	Provision for doubtful debts relating to the outstanding balance	Expenses recognised up to the quarter end during the year in respect of bad or dobutful debts due from the related party
1	MEMG Fund Advisors, LLP	Shareholder	44,626	Payable - Shareholder	-			-
2	Cigna Holding Overseas Inc.	Shareholder	54,763	Payable - Shareholder	-	-		-
3	Manipal Education and Medical Group India Private Limited	Shareholder	12,373	Payable - Shareholder	-		-	-
4	Cigna Holding Overseas Inc.	Share premium	34,376	Payable - Share premium	-			-
5	Manipal Education and Medical Group India Private Limited	Shareholder	3,400	Payable - Debenture	-	-		-
6	MEMG Fund Advisors, LLP	Share premium	1,038	Payable - Share premium	-	-	-	-
7	Manipal Education and Medical Group India Private Limited	Shareholder	156	Interest on Sub-Debt	-			-



PERIODIC DISCLOSURES FORM NL-22 - RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2022 (Audited)

		For the year ended 31st	Rs in lak For the year ended 31st
S No.	Particulars	March 2022	March 2021
١.	Cash Flows from the operating activities:		
1		100,540.29	77,396.6
2		(742.11)	(1,039.)
3		-	-
4	,	(64,465.13)	(37,056.
5		(10,742.31)	(8,810.)
6		(38,022.56)	(32,450.
7		(347.69)	318.
8		-	-
9	Goods & Service tax paid	(236.60)	783.
		-	-
		(14,016.10)	(858.
	Cash flow from extraordinary operations	-	
	Net cash flow from operating activities (A)	(14,016.10)	(858.
١١.	Cash flows from investing activities:		
1		(470.00)	11 204
1		(470.90)	(1,294
2		3.56	6.
3		(43,659.77)	(56,374.
4		-	-
5		25,642.24	38,536.
6		-	-
7		5,144.68	4,881.
8		4,911.83	(1,201.
9	Investment in Fixed Deposit(Net)	(3,171.00)	(1,784.
	Net cash flow from investing activities (B)	(11,599.36)	(17,230.
III.	Cash flows from financing activities		
1	Proceeds from issuance of share capital / share premium	19,999.90	21,300.
2		(1.60)	(1.
3		6.800.00	(1.
4		-	-
5			
6		(0.37)	
U		(0.07)	
	Net cash flow from financing activities ( C )	26,797.94	21,298.
	Effect of foreign exchange rates on cash and cash equivalents, net (D)	-	
	Payments to the re-insurers, net of commissions and claims       (()         Payments of claims       ()         Payments of claims       ()         Payments of commission and brokerage       ()         ()       Payments of other operating expenses       ()         Deposits, advances and staff loans       ()         ()       ()       ()         Goods & Service tax paid       ()         ()       ()       ()         Cash flow from extraordinary operations       ()         ()       ()       ()         Cash flow from investing activities:       ()         Purchase of fixed assets       ()         Purchase of fixed assets       ()         Purchase of investments       ()         Sale of investments       ()         Sale of investments       ()         Investment in momey market instruments and in liquid mutual funds (net)       ()         Investment in Fixed Deposit(Net)       ()         Net cash flow from investing activities (B)       ()         Proceeds from issuance of share capital / share premium       ()         Share Issue Expenses       ()         Proceeds from issuance of share capital / share premium       ()         Share Issue Expenses       <	1,182.48	3,209.
	Cash and each equivalents at the beginning of the year	4,777.93	4 500
		5,960.41	<b>1,568.</b> 4,777.
		-	
tes:		-	-
econcili	-	-	-
	Cash and Bank Dalances	10,990.41	6,636.
	less: Deposit Accounts not considered as cash and cash equivalents as defined in		
	AS-3 "Cash Flow Statements" and therefore included in purchase of investments	(5,030.00)	(1,859.
	Cash and cash equivalents at the end of the year	5,960.41	4,777.



PERIODIC DISCLOSURES

FORM NL-23 - STATEMENT OF SOLVENCY MARGIN (FORM IRDAI-GI-TA)

## STATEMENT OF ADMISSIBLE ASSETS

	I			(Rs in Lakhs)
Item No.	Particulars	Policyholders A/c.	Shareholders A/c.	Total
	Investments:			
	Shareholders as per NL-12 of BS	-	27,971.91	27,971.91
	Policyholders as per NL-12 A of BS	65,042.67	-	65,042.67
(A)	Total Investments as per BS	65,042.67	27,971.91	93,014.57
(B)	Inadmissible Investment assets as per Clause (1) of Schedule I of regulation	-	-	-
(C)	Fixed assets as per BS	-	2,363.96	2,363.96
(D)	Inadmissible Fixed assets as per Clause (1) of Schedule I of regulation	-	378.43	378.43
	Current Assets:			
(E)	Cash & Bank Balances as per BS	3,565.00	7,425.41	10,990.41
(F)	Advances and Other assets as per BS	-	4,444.36	4,444.36
(G)	Total Current Assets as per BS(E)+(F)	3,565.00	11,869.77	15,434.77
(H)	Inadmissible current assets as per Clause (1) of Schedule I of regulation	-	76.53	76.53
(I)	Loans as per BS	-	-	-
(J)	Fair value change account subject to minimum of zero	1.18	-	2.70
(к)	Total Assets as per BS (excl. current liabilities and provisions)(A)+(C)+(G)+(I)	68,607.67	,	110,813.31
(L)	Total Inadmissible assets(B)+(D)+(H)+(J)	1.18		457.66
(M)	Total Admissible assets for Solvency (excl. current liabilities and provisions)(K)-(L)	68,606.48	41,749.17	110,355.65
				(Rs in Lakhs)
Item No.	Inadmissible Investment assets (Item wise Details)	Policyholders A/c.	Shareholders A/c.	Total
1	Inadmissible Investment assets as per Clause (1) of Schedule I of regulation	1.18		2.70
2	Inadmissible Fixed assets			
	(a) Furniture & fitting	-	26.73	26.73
	(b) Lease hold improvement	-	46.88	46.88
	(c) Intangible assets	-	10.32	10.32
	(d) IT equipments	-	294.51	294.51
3	Inadmissible current assets			
2	(a) Bank Gurantee	-	25.00	25.00
	(b) Agent balances	-		
	(c) Unclaimed amount of policyholders (net of unclaimed liability)		16.43	16.43
	(d) GST input tax credit	-	35.10	35.10
	Total	-		
	Total	1.18	456.47	457.66

Note: The form is prepared as per prescribed IRDAI Solvency Regulations as amended from time to time.



## ManipalCigna Health Insurance Company Limited (Formerly Known as CignaTTK Health Insurance Company Limited)

PERIODIC DISCLOSURES

## FORM NL-24 - SOLVENCY MARGIN (FORM IRDAI-GI-TR)

(Rs in Lakhs							
	STATEMENT OF LIABILITIES:	As at 31st March 2022					
S.No.	Reserve	Gross Reserve	Net Reserve				
а	Unearned Premium Reserve (UPR) (a)	49,308	46,710				
b	Premium Deficiency Reserve (PDR)(b)	-	-				
С	Unexpired Risk Reserve (URR)(c)=(a) +(b)	49,308	46,710				
d	Outstanding Claim Reserve (other than IBNR reserve)(d)	6,014	5,701				
е	IBNR Reserve (e)	5,588	4,925				
f	Total Reserves for Technical Liabilities (f)=(c)+(d)+(e)	60,910	57,336				

Note : The form is prepared as per prescribed IRDAI Solvency Regulations as amended from time to time.



PERIODIC DISCLOSURES FORM NL-25 - SOLVENCY MARGIN (TABLE IA)

#### TABLE IA- REQUIRED SOLVENCY MARGIN BASED ON NET PREMIUM AND NET INCURRED CLAIMS as on 31st March 2022

							(Rs in Lakhs)	
S. No.	Line of Business	Gross Premium	Net Premium	Gross incurred claim	Net Incurred claim	RSM-1	RSM-2	RSM
1	Fire	-	-	-	-	-	-	-
2	Marine Cargo	-	-	-	-	-	-	-
3	Marine - Marine other than Marine Cargo	-	-	-	-	-	-	-
4	Motor	-	-	-	-	-	-	-
5	Engineering	-	-	-	-	-	-	-
6	Aviation	-	-	-	-	-	-	-
7	Liabilities	-	-	-	-	-	-	-
8	Health	98,617.73	93,420.14	65,985.19	62,838.35	18,684.03	18,851.51	18,851.51
9	Miscellaneous	-	-	-	-	-	-	-
10	Crop	-	-	-	-	-	-	-
	Total *	98,617.73	93,420.14	65,985.19	62,838.35	18,684.03	18,851.51	18,851.51

Note: The form is prepared as per prescribed IRDAI Solvency Regulations as amended from time to time.



PERIODIC DIS	CLOSURES	
FORM NL-26 -	- SOLVENCY MARGIN (TABLE IB) AS AT 31st March 2022	
		(Rs in Lakhs)
ltem	Description	Amount
(1)	(2)	(3)
(A)	Policyholder's FUNDS	68,606.48
	Available Assets (as per FORM IRDAI-GI-TA)	-
	Deduct:	-
(B)	Current Liabilities as per BS	57,335.58
(C)	Provisions as per BS	7,842.96
(D)	Other Liabilities	-
(E)	Excess in Policyholder's funds (A)-(B)-(C)-(D)	3,427.95
	Shareholder's FUNDS	
(F)	Available Assets	41,749.17
	Deduct:	-
(G)	Other Liabilities	13,466.65
(H)	Excess in Shareholders' funds: (F-G)	28,282.52
(1)	Total ASM (E+H)	31,710.47
(L)	Total RSM	18,851.51
(К)	Solvency Ratio (Total ASM/Total RSM) *	168.21%



	PERIODIC DISCLOSURES FORM NL-27 - PRODUCTS INFORMATION										
	Products and/or add-ons introduced during the period ended 31st March 2022										
S. No.	Name of Product /Add on	Co. Ref. No.	IRDA Ref.no.	Class of Business	Category of product	Date of Allottment of UIN					
1	NIL	NIL	NIL	NIL	NIL	NIL					

H 2022

PERIODIC	DISCLOSURES		
	-28-STATEMENT OF INVESTMENT ASSETS AND STATEMENT OF ACCRET		
PART A			
Section I			(Rs in Lakhs)
S.No	Particulars	SCH ++	Amount
1	Investments (Shareholders)	8	27,972
	Investments (Policyholders)	8A	65,043
2	Loans	9	-
3	Fixed Assets	10	2,364
4	Current Assets		
	a. Cash & Bank Balance	11	10,990
	<li>b. Advances &amp; Other Assets</li>	12	4,444
5	Current Liabilities		
	a. Current Liabilities	13	31,047
	b. Provisions	14	47,599
	c. Misc. Exp not Written Off	15	-
	<ul> <li>Debit Balance of P&amp;L A/c</li> </ul>		126,111
	Application of Funds as per Balance Sheet (A)		158,279
	Less: Other Assets	SCH ++	Amount
1	Loans	9	-
2	Fixed Assets	10	2,364
3	Cash & Bank Balance	11	3,442
4	Advances & Other Assets (if any) { except Deposit with Reserve Bank of India u/s	12	4,444
4	7 of The Insurance Act which is part of investment Asset}	12	4,444
5	Current Liabilities	13	31,047
6	Provisions	14	47,599
7	Misc. Exp not Written Off	15	-
8	Investments held outside India		-
9	Debit Balance of P&L A/c		126,111
		TOTAL (B)	57,717
	'Investment Assets' As per FORM 3B	(A-B)	100,563

			SH		РН	Book Value (SH		FVC Amount	Total	Market
No	'Investment' represented as	Reg. %	Balance	FRSM		+ PH)	% Actual	FVC Amount	Total	Value
			(a)	(b)	(c)	d = (b+c)		(d)	(d + e)	value
1	Central Govt. Securities.	Not less than 20%	-	8,330	14,985	23,314	0.23	-	23,314	23,13
2	Central Govt. Sec or Other Apporved Sec. (incl. (1) above)	Not less than 30%	-	16,264	29,061	45,325	0.45	-	45,325	44,88
3	Investment subject to Exposure Norms							-		1
	a. Housing & Loans to SG for Housing and FFE, Infrastructure Investments							-		1
	1. Approved Investments	Not less than 15%	-	8,397	24,473	32,870	0.33	-	32,870	32,67
	2. Other Investments		-	-	-	-	-	-	-	-
	b. Approved Investments	Not exceeding 55%		7,237	14,994	22,231	0.22	2.29	22,234	22,16
	c. Other Investments (not exceeding 25%)	NOT EXCEEDING 22%	-	56	78	133	0.00	0.41	134	13
	Total Investment Assets	100%	-	31,953	68,606	100,560	100%	2.70	100,563	99,85
FRSM n Other li Pattern Exposur SCH (++	posit with bank having tenure of less than 12 months has been grouped under Ca efers 'Funds representing Solvency Margin' nvestments' are as permitted under 27A(2) of Investment is applicable to both Shareholders funds representing solvency ma e Norms shall apply to Funds held beyond Solvency Margin, held in a separate Cu: ) refers to Schedules to Balance Sheet, prepared as per IRDAI (Preparation of Fin ment Regulations, as amended from time to time. to be referred	rgin and policyholders fu stody Account		ies) Regulations						

PART B								(Rs in Lakhs)
No	Category of Investments	COI	Opening Balance (A)	% to Opening Balance	Net Accretion for the Qtr. (B)	% to Total Accrual	TOTAL (A)+(B)	% to Total
1	Central Govt. Securities		21,360	23%	1,954	24%	23,314	23%
2	Central Govt Sec, State Govt Sec or Other Approved Securities (incl (i) above)		41,756	45%	3,569	44%	45,325	45%
3	Investment subject to Exposure Norms							
	<ol> <li>Housing &amp; Loans to SG for Housing and FFE</li> </ol>							
	1. Approved Investments		8,708	9%	1,527	19%	10,236	10%
	2. Other Investments		-	0%	-	0%	-	0%
	b. Infrastructure Investments							
	1. Approved Investments		19,069	21%	3,565	44%	22,635	23%
	2. Other Investments		-	0%	-	0%	-	0%
	c. Approved Investments		22,420	24%	(189)	-2%	22,231	22%
	d. Other Investments (not exceeding 15%)		467	1%	(333)	-4%	133	0%
	Total		92,420	100%	8,140	100%	100,560	100%

Note:

1. Investment Regulations, as amended from time to time, to be referred



PERIODIC DISCLOSURES

TAIL REGARDING DEBT SECURITIES AS AT 31ST MARCH 2022	

								(Rs in Lakhs			
		Market V	alue		Book Value						
S.No	As at 31st March 2022	As % of total for this class	As at 31st March 2021	As % of total for this class	As at 31st March 2022	As % of total for this class	As at 31st March 2021	As % of total for this class			
Break down by credit rating											
AAA rated	46,094	51%	40,960	55%	46,362	51%	40,761	55%			
AA or better	-	-	-	-	-	-	-	-			
Rated below AA but above A	-	-	-	-	-	-	-	-			
Rated below B	-	-	-	-	-	-	-	-			
Any other (Sovereign)	44,882	49%	33,497	45%	45,325	49%	33,321	45%			
	90,975	100%	74,457	100%	91,687	100%	74,082	100%			
BREAKDOWN BY RESIDUALMATURITY											
Up to 1 year	12,085	13%	16,310	22%	12,059	13%	16,063	229			
more than 1 year and upto 3years	17,836	20%	16,082	22%	17,878	19%	15,935	229			
More than 3years and up to 7years	50,375	55%	18,702	25%	50,916	56%	18,563	25%			
More than 7 years and up to 10 years	10,145	11%	23,364	31%	10,288	11%	23,522	329			
above 10 years	535	0	-	-	545	0	-	-			
	90,975	100%	74,457	100%	91,687	100%	74,082	100%			
Breakdown by type of the issurer											
a. Central Government	23,130	25%	18,860	25%	23,314	25%	18,800	25%			
b. State Government	21,752	24%	14,637	20%	22,011	24%	14,521	20%			
c.Corporate Securities	46,094	51%	40,960	55%	46,362	51%	40,761	55%			
	90,975	100%	74,457	100%	91,687	100%	74,082	100%			

Note

In case of a debt instrument is rated by more than one agency, then the lowest rating will be taken for the purpose of classification.
 Market value of the securities will be in accordnace with the valuation method specified by the Authority under Accounting/ Investment regulations.

PERIODIC DISCLOSURES N-PERFORMING ASSETS AS AT 31ST MARCH 20

											(Rs in Lakhs)	
		Bonds / De	ebentures	Loans		Other Debt instruments		All Othe	r Assets	TOTAL		
NO	PARTICULARS	YTD As on 31st	YTD As on 31st	YTD As on 31st	YTD As on 31st	YTD As on 31st	YTD As on 31st					
		March 2022	March 2021	March 2022	March 2021	March 2022	March 2021	March 2022	March 2021	March 2022	March 2021	
1	Investments Assets	46,362	40,761	-	-	-	-	54,198	44,176	100,560	84,937	
2	Gross NPA		-	-	-	-	-	-	-	-	-	
3	% of Gross NPA on Investment Assets (2/1)	-	-	-	-	-	-	-	-	-	-	
4	Provision made on NPA	-	-	-	-	-	-	-	-	-	-	
5	Provision as a % of NPA (4/2)	-	-	-	-	-	-	-	-	-	-	
6	Provision on Standard Assets	-	-	-	-	-	-	-	-	-	-	
7	Net Investment Assets (1-4)	46,362	40,761	-	-	-	-	54,198	44,176	100,560	84,937	
8	Net NPA (2-4)	-	-	-	-	-	-	-	-	-	-	
9	% of Net NPA to Net Investment Assets (8/7)	-	-	-	-	-	-	-	-	-	-	
10	Write off made during the period	-	-	-	-	-	-	-	-	-	-	

Note: a) The above statement, in the case of 'Life' Insurers shall be prepared 'Tund-wise' VIz. Life Fund, Pension & Group Fund, ULIP Fund and at Assets Under Management level also. b) Total Investment Assets should reconcile with figures shown in other relevant forms c) Gross NPA is investments classified as NPA, before any provisions d) Provision made on the 'Standard Assets' is as per Circular issued, as amended from time to time. e) Net Investment assets is net of 'provisions' f) Net NPA is gross NPAs less provisions g) Write off as approved by the Board h) Investment Regulations,as amended from time to time, to be referred

PERIODIC DISCLOSURES FORM NL-31-STATEMENT OF INVESTMENT AND INCOME ON INVESTMENT

	(Rs in Lakhs)													
			Current Quarter				Year to Date (Current Year)				Year to Date (Previous Year)			
S.No.	Category of Investment	Category Code	Investment (Rs.)	Income on Investment (Rs.)	Gross Yield (%)	Net Yield (%)	Investment (Rs.)	Income on Investment (Rs.)	Gross Yield (%)	Net Yield (%)	Investment (Rs.)	Income on Investment (Rs.)	Gross Yield (%)	Net Yield (%)
1	Central Government Bonds	CGSB	21,302.41	307.49	1.44%	1.44%	18,918.27	1,130.69	5.98%	5.98%	16,552.32	1,619.13	9.78%	9.78%
2	Treasury Bills	CTRB	758.44	7.71	1.02%	1.02%	1,406.23	49.86	3.55%	3.55%	1,503.81	26.33	1.75%	1.75%
3	State Government Bonds	SGGB	18,097.35	296.71	1.64%	1.64%	14,093.54	1,047.55	7.43%	7.43%	8,051.94	608.08	7.45%	7.45%
4	Other Approved Securities (excluding Infrastructure / Social Sector Investments)	SGOA	3,872.37	72.16	1.86%	1.86%	4,134.37	311.97	7.55%	7.55%	4,032.10	301.73	7.69%	7.69%
5	Bonds / Debentures issued by NHB/Institutions accredited by NHB	HTDN	9,162.57	125.26	1.37%	1.37%	7,628.21	440.93	5.78%	5.78%	4,613.23	423.04	9.17%	9.17%
6	Reclassified Approved Investments-Debt (Point 6 under Note to Regulation 4 to 9) (Note	HORD	-	-	-	-	-	-	-	-	1,372.51	-1,609.44	-117.26%	-117.26%
7	Infrastructure - PSU - Debentures / Bonds	IPTD	19,829.37	308.35	1.56%	1.56%	20,699.73	1,456.54	7.04%	7.04%	19,605.05	1,939.02	9.89%	9.89%
8	Infrastructure - Other Corporate Securities - Debentures/ Bonds	ICTD	1,275.36	20.30	1.59%	1.59%	1,075.71	69.22	6.43%	6.43%	921.37	60.77	6.60%	6.60%
9	Corporate Securities - Debentures	ECOS	12,486.78	176.36	1.41%	1.41%	11,848.07	695.14	5.87%	5.87%	10,277.19	484.55	4.71%	4.71%
10	Deposits - Deposit with scheduled banks, FIs(incl Bank Balance awaiting investment),CCI	ECDB	6,378.67	80.69	1.26%	1.26%	5,257.88	265.11	5.04%	5.04%	2,535.54	119.93	4.73%	4.73%
11	Mutual Funds - Gilt/Gsec/Liquid Schemes	EGMF	2,449.23	20.90	0.85%	0.85%	2,502.82	84.16	3.36%	3.36%	3,160.29	109.63	3.47%	3.47%
12	Mutual Funds - Gilt/Gsec/Liquid Schemes	OMGS	1,080.21	8.73	0.81%	0.81%	1,026.44	30.89	3.01%	3.01%	1,579.34	44.75	2.83%	2.83%
	TOTAL		96,692.75	1,424.66	1.47%	1.47%	88,591.27	5,582.05	6.30%	6.30%	74,204.70	4,127.52	5.56%	5.56%

Note: Category of Investment (COI) is as per Guidelines, as amended from time to time.

Based on daily simple Average of Investments.

Yield netted for Tax .

In the previous year column, the figures of the corresponding Year to date of the previous financial year is shown.

YTD income on investment is reconciled with figures in P&L and Revenue account.



## PERIODIC DISCLOSURES

FORM NL-32-STATEMENT OF DOWNGRADED INVESTMENTS AS AT 31ST MARCH 2022

Date of Date of Last No Name of the Security COI Amount **Rating Agency** Original Grade **Current Grade** Remarks Purchase Downgrade During the Quarter <sup>1</sup> Α. В. As on Date <sup>2</sup>

#### CERTIFICATION

Certified that the information given herein are correct and complete to the best of my knowledge and belief and nothing has been concealed or suppressed.

#### Note:

- 1 Provide details of Down Graded Investments during the Quarter.
- 2 Investments currently upgraded, listed as Down Graded during earlier Quarter shall be deleted from the Cumulative listing.
- **3** FORM-2 shall be prepared in respect of each fund.
- 4 Category of Investmet (COI) shall be as per INV/GLN/001/2003-04
- 5 Investment Regulations, as amended from time to time, to be referred

(Rs in Lakhs)



#### PERIODIC DISCLOSURES

FORM NL-33 - REINSURANCE RISK CONCENTRATION AS AT 31ST MARCH 2022

Reinsurance Risk Concentration									
S.No.	Reinsurance Placements	No. of reinsurers		eded to reinsurers (u	pto the Quarter)	reinsurance			
S.NO.	Reinsurance Placements		Proportional	Non-Proportional	Facultative	premium ceded (%)			
	Outside India								
1	No. of Reinsurers with rating of AAA and above	-	-	-	-				
2	No. of Reinsurers with rating AA but less than AAA	-	-	-	-				
3	No. of Reinsurers with rating A but less than AA	-	-	-	-				
4	No. of Reinsurers with rating BBB but less than A	-	-	-	-				
5	No. of Reinsurers with rating less than BBB	-	-	-	-				
	Total (A)	-	-	- <b>-</b>	-				
	Within India								
1	Indian Insurance Companies	-	-	-	-				
2	FRBs	1.00	125.60	86.61	7.71	4.23%			
3	GIC Re	1.00	4,930.47	47.19	-	95.77%			
4	Other (to be Specified)	-	-	-	-				
	Total (B)	2.00	5,056.07	133.80	7.71	100.00%			
	Grand Total (C)= (A)+(B)	2.00	5,056.07	133.80	7.71	100.00%			

Note:-

(a) In case of reinsurer's rating by agencies other than Standard & Poor (S&P), their equivalent S&P ratings have been mapped.

(b)For GIC Re, we have used the latest rating which is given by CARE as on 28-Dec-2021

(c)The credit rating used for SCOR SE is of the parent company as the rating for the subsidiary branch (India Branch) is not available.

#### PERIODIC DISCLOSURES FORM NL-34 - GEOGRAPHICAL DISTRIBUTION OF BUSINESS (MISCELLANEOUS BUSINESS)

GROSS DIRECT PREMIUM WRITTEN												(Rs in Lakhs
	Health	Insurance	Person	al Accident	Travel In	isurance	Total	Health	All Other N	Aiscellaneous	Gran	d Total
STATES/UNION TERRITORIES	For the qtr	Upto the qtr	For the qtr	Upto the qtr								
(A) STATES												
Andhra Pradesh	1,059	3,806	28	83	-	-	1,087	3,890	-		1,087	3,890
Arunachal Pradesh	4	13	0	0	-	-	4	13	-		4	13
Assam	212	708	2	9	-	-	214	717	-		214	717
Bihar	1,127	3,170	8	31			1,134	3,201		-	1,134	3,201
Chhattisgarh	131	504	1	3	-	-	132	506	-		132	506
Goa	46	144	1	2	-	-	47	147	-		47	147
Gujarat	1,456	4,647	34	104		-	1,490	4,750			1,490	4,750
Haryana	1,664	4,959	20	64	7	121	1,691	5,144	-		1,691	5,144
Himachal Pradesh	51	172	1	3	-	-	52	174	-		52	174
Jharkhand	337	1,067	7	22	-		343	1,089	-		343	1,089
Karnataka	3,553	14,560	40	156	16	69	3,609	1,005	-		3,609	14,786
Kerala	1,186	3,693	40	28		-	1,194	3,721			1,194	3,721
Madhya Pradesh	600	1,831	19	44	-	-	620	1,875	-		620	1,875
Maharashtra	6,906	22.172	132	378	5	35	7.043	22,585	-		7,043	22,585
Manipur	4	15	0	0	-	-	4	15			4	15
Meghalaya	5	19	0	0	-		5	19			5	19
Mizoram	0		-	0		-	0	1	-		0	1
Nagaland	2	7	0	0			2	- 8			2	8
Odisha	620	2,036	6	23	-	-	626	2,059			626	2,059
Punjab	958	3,014	9	45	-	-	967	3,059	-	-	967	3,059
Rajasthan	668	2,145	14	45	-	-	682	2,191	-	-	682	2,191
Sikkim	4	314		40	-	-	4	314	-	-	4	314
Tamil Nadu	1.837	5,558	14	48	- 0	3	1,851	5,610			1,851	5,610
Telangana	2,296	7,842	21	84	-	-	2,316	7,926			2,316	7,926
Tripura	31	94	0	1	-	-	2,510	95	-	-	2,510	95
Uttarakhand	121	434	2	11		-	123	445	-		123	445
Uttar Pradesh	1,407	4,532	40	105	7	23	1,455	4,660			1,455	4,660
West Bengal	1,407	3,995	40	59	-	1	1,435	4,055			1,455	4,000
Total (A)	27,479	91,450	423	1,349	35	253	27,937	93,053		-	27,937	93,053
	21,415	51,450	423	1,545	35	255	27,557	53,055		-	27,557	53,033
(B) UNION TERRITORIES												
Andaman and Nicobar Islands	1	3	-	-	-	-	1	3	-	-	1	3
Chandigarh	31	96	2	3	-	-	33	100	-	-	33	100
Dadra and Nagar Haveli	1	8	0	0	-	-	1	8	-	-	1	8
Daman & Diu	2	11	0	0	-	-	3	11	-	-	3	11
Govt. of NCT of Delhi	1,593	5,271	21	104	1	7	1,616	5,382	-	-	1,616	5,382
Jammu & Kashmir	13	39	0	1	-	-	13	39	-	-	13	39
Ladakh	-	-	-	-	-	-	-	-	-		-	-
Lakshadweep	-	-	-	-	-	-	-	-	-	-	-	-
Puducherry	7	21	0	0	-	-	7	21	-	-	7	21
Total (B)	1,649	5,449	23	109	1	7	1,674	5,565	-	-	1,674	5,565
(C) OUTSIDE INDIA											İ	
Total (C)	-	-	-	-	-	-		-	-	-	-	-
											İ	
Grand Total (A)+(B)+(C)	29,128	96,899	446	1,458	36	260	29,610	98,618		-	29,610	98,618

#### PERIODIC DISCLOSURES FORM NL-35 - QUARTERLY BUSINESS RETURNS ACROSS LINE OF BUSINESS (Rs in Lakhs) For the Quarter ended 31st March 2022 For the Quarter ended 31st March 2021 For the year ended 31st March 2022 For the year ended 31st March 2021 No. of No. of No. of Policies 1 Fire 2 Marine Cargo 3 Marine Other than Cargo 4 Motor OD 5 Motor TP 5 Motor IP 6 Health 7 Personal Accident 8 Travel 9 Workmen's Compensation/ Employer's liability 10 Public/ Product Liability 11 Engineering 2 Ariotheric 29,128 446 74,017 4,990 85,123 10,248 96,899 1,458 300,416 32,487 22,256 438 74,453 969 288.497 16,457 127 36 3 22 2 260 35 28 11 Chymneering 12 Aviation 13 Crop Insurance 14 Other segments \*\* 15 Miscellaneous

Note:

(a) Premium stands for amount of gross direct premium written in India
 (b) Separate disclosure to be made for segment/sub-segment which contributes more than 10 percent of the total gross direct premium
 (c) The aforementioned Business figures are matching with all relevant NL forms. In case of difference, pl give reasons

### PERIODIC DISCLOSURES FORM NL-36 - BUSINESS CHANNELWISE

**Business Acquisition through different channels** For the Quarter ended 31st For the year ended 31st March For the Quarter ended 31st March For the year ended 31st March 2021 S.No. March 2022 2022 2021 Channels Premium Premium Premium Premium No. of Policies No. of Policies No. of Policies No. of Policies (Rs. In Lakhs) (Rs. In Lakhs) (Rs. In Lakhs) (Rs. In Lakhs) Individual agents 41,916 7,826 145,752 25,095 36,930 6,295 132,318 20,583 1 Corporate Agents-Banks 10,253 4,993 32,898 6,590 4,222 23,755 13,756 2 16,083 3 Corporate Agents -Others 3,108 3,870 12,270 8,811 3,226 1,144 14,648 2,807 22,480 Brokers 33,606 9,652 112,605 30,332 6,031 85,517 20,353 4 5 Micro Agents --------**Direct Business** 6 3,213 3,231 13,168 15,191 2,738 4,602 19,386 12,885 - Officers/Employees 2,295 - Online (Through Company Website) 2,318 419 9,006 1,517 392 8,790 1,311 - Others 37 (604) (793) 582 264 249 31 296 Common Service Centres(CSC) 7 --------248 8 Insurance Marketing Firm 321 108 1,275 367 64 1.341 269 Point of sales person (Direct) 9 --------10 MISP (Direct) --------11 Web Aggregators 602 115 5,700 973 4,471 759 18,931 3,003 12 Referral Arrangements --------13 Other (to be sepcified) --------Total (A) 95,374 29,610 332.938 98,618 79,009 22.716 304,982 75,549 14 Business outside India Total (B) . -. Grand Total (A+B) 95,374 29,610 332,938 98,618 79,009 22,716 304,982 75,549

Note:

1. Premium means amount of premium received from business acquired by the source

2. No of Policies stand for no. of policies sold

(Rs in Lakhs)

### PERIODIC DISCLOSURES

					(No.of Claims Only)
S.No.	Claims Experience	Health	Personal Accident	Travel	Total
1	Claims O/S at the beginning of the period	4,604	24	2	4,630
2	Claims reported during the period	345,804	205	163	346,172
	(a) Booked During the period	345,460	205	150	345,815
	(b) Reopened during the Period	344	-	13	357
	(c) Other Adjustment (to be specified)	-	-	-	-
3	Claims Settled during the period	310,743	58	93	310,894
	(a) paid during the period	-	-	-	-
4	Claims Repudiated during the period	35,051	142	67	35,260
	Other Adjustment ( to be specified)	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	187	-	-	187
6	Claims O/S at End of the period	4,614	29	5	4,648
	Less than 3months	4,537	23	4	4,564
	3 months to 6 months	55	4	-	59
	6months to 1 year	20	-	1	21
	1year and above	2	2	-	4

Notes:-(a) The Claims O/S figures are consistent with all relevant NL forms (b) Repudiated means rejected, partial rejection on account of policy terms and conditions (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

		1			(Rs in Lakhs)
S.No.	Claims Experience	Health	Personal Accident	Travel	Total
1	Claims O/S at the beginning of the period	2,536	255	0	2,791
2	Claims reported during the period	111,076	1,187	48	112,311
	(a) Booked During the period	110,935	1,187	46	112,169
	(b) Reopened during the Period	140	-	2	142
	(c) Other Adjustment (to be specified)	-	-	-	-
3	Claims Settled during the period	62,803	164	31	62,999
	(a) paid during the period				
	(b) Other Adjustment ( to be specified)	-	-	-	-
4	Claims Repudiated during the period	48,294	1,157	13	49,464
	Other Adjustment ( to be specified)	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	10			
6	Claims O/S at End of the period	2,515	121	3	2,639
	Less than 3months	2,375	79	3	2,457
	3 months to 6 months	109	41	-	150
	6months to 1 year	31	-	0	31
	1year and above	0	1	-	1

Notes:-(a) The Claims O/S figures are consistent with all relevant NL forms (b) Repudiated means rejected, partial rejection on account of policy terms and conditions (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

PERIODIC DISCLOSURES									
Form NL-38-Development of Losses (Annual Submission)									
									(Rs in Lakhs)
				Accidon	t Year Cohort				(RS III Lakiis)
				Acciden			FYE 31-Mar	FYE 31-Mar	FYE 31-Mar
Particulars	FYE 31-Mar 2014	FYE 31-Mar 2015	FYE 31-Mar 2016	FYE 31-Mar 2017	FYE 31-Mar 2018	FYE 31-Mar 2019	2020	2021	2022
A] Ultimate Net loss Cost - Original Estimate	1	431	4,293	8,254	11,667	21,469	30,315	38,321	60,569
B] Net Claims Provisions <sup>2</sup>	1	330	1,664	2,922	3,431	3,658	5,504	8,167	8,336
C] Cumulative Payment as of									
one year later - 1st Diagonal	-	145	3,342	6,233	10,228	20,543	28,030	36,498	
two year later - 2nd Diagonal		145	3,290	6,375	10,390	20,620	28,156		-
three year later - 3rd Diagonal		145	3,303	6,391	10,390	20,636			-
four year later - 4th Diagonal		145	3,305	6,402	10,397				
five year later - 5th Diagonal		145	3,289	6,404					
six year later - 6th Diagonal		145	3,303						
seven year later - 7th Diagonal	-	145							
D] Ultimate Net Loss Cost re-estimated									
one year later - 1st Diagonal	1	304	3,428	6,420	10,537	20,811	28,297	36,949	-
two year later - 2nd Diagonal		150	3,301	6,398	10,407	20,635	28,168		-
three year later - 3rd Diagonal		145	3,304	6,391	10,390	20,640			
four year later - 4th Diagonal		145	3,305	6,402	10,408				
five year later - 5th Diagonal		145	3,289	6,404					
six year later - 6th Diagonal	-	145	3,303						
seven year later - 7th Diagonal		145							
									-
Favourable / (unfavorable) development3 Amount	1	286	990	1,850	1.259	829	2.148	1,373	
(A-D)	1	200	550	1,030	1,239	029	2,140	1,575	
In %	100%	66%	23%	22%	11%	4%	7%	4%	
[(A-D) / A]	100%	00%	23%	2276	11%	476	7.76	470	
Note:-									
1. Claims Provision includes outstanding Claim Reserve & IBNR / IBNER (incl. Margin				Reserve (CER).					
2. Ultimate Net Loss Cost (Orginal and Re-estimate) are prudent estimate (incl. MAI	<ol><li>however does not incl</li></ol>	ude Claim Expense Rese	rve (CER).						

## PERIODIC DISCLOSURES FORM NL-39 - AGEING OF CLAIMS

Ageing of C	laims for the Quarter ended 31st March 2022																(`in Lakhs)
S.No.	Line of Business	No. of claims paid						Amount of Claims Paid							Total No. of claims paid	Total amount of claims paid *	
5.140.		upto 1 month	> 1 month and <=3 months	> 3 months and <= 6 months	> 6 months and <= 1 year	> 1 year and <= 3 years	> 3 years and <= 5 years	> 5 years	upto 1 month	> 1 month and <=3 months	> 3 months and <= 6 months	> 6 months and <= 1 year	> 1 year and <= 3 years	> 3 years and <= 5 years	> 5 years		
1	Fire		-		-		-				-					-	
2	Marine Cargo		-		-		-		-	-	-			-	-	-	
3	Marine Other than Cargo		-		-	-			-		-					-	
4	Motor OD		-		-		-		-	-	-	-		-	-	-	
5	Motor TP		-		-		-			-	-	-		-		-	
6	Health	82,203	686	9	5	-	-	-	13,629	250	2	(1)	-	-	-	82,903	13,879
7	Personal Accident	21	1		-				68	2	-					22	70
8	Travel	22	-		-		-		3	-	-	-		-	-	22	3
9	Workmen's Compensation/ Employer's liability		-		-		-		-	-	-	-		-		-	
10	Public/ Product Liability	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
11	Engineering		-		-		-	-	-	-	-	-			-	-	
12	Aviation	100 C	-		-		-		-								
13	Crop Insurance	-	-	-	-	-	-	-	-	-	-	-		-	-	-	-
14	Other segments (a)	-	-		-		-		-	-	-	-		-		-	-
15	Miscellaneous		-		-	-	-		-	-	-		-	-		-	-

\* Excluding TPA Fees, Claim Investigation Fees & other allocated claim cost \* Including Exgratia claim payment

### Ageing of Claims upto the Quarter ended 31st March 2022

S.No.	Line of Business		No. of claims paid								A	mount of Claims Pai				Total No. of claims paid	Total amount of claims paid *
5.140.	Life of Dusiness	upto 1 month	> 1 month and <=3 months	> 3 months and <= 6 months	> 6 months and <= 1 year	> 1 year and <= 3 years	> 3 years and <= 5 years	> 5 years	upto 1 month	> 1 month and <=3 months	> 3 months and <= 6 months	> 6 months and <= 1 year	> 1 year and <= 3 years	> 3 years and <= 5 years	> 5 years		
1	Fire	-	-		-						-			-		-	
2	Marine Cargo	-	-	-	-	-	-			-	-	-	-	-		-	-
3	Marine Other than Cargo	-	-		-						-			-		-	
4	Motor OD	-	-	-	-	-	-			-	-	-	-	-		-	-
5	Motor TP				-												-
6	Health	306,666	3,760	191	69	57	-		59,435	3,215	150	6	(2)	-		310,743	62,803
7	Personal Accident	46	7	3	2	-	-		112	23	3	26	-	-	-	58	164
8	Travel	93	-		-				31		-					93	31
9	Workmen's Compensation/ Employer's liability	-	-	-	-	-	-			-	-	-	-	-		-	-
10	Public/ Product Liability	-	-	-	-	-	-		-		-		-	-	-	-	-
11	Engineering	-	-	-	-	-	-			-	-	-	-	-		-	-
12	Aviation	-	-	-	-	-	-		-	-	-		-	-	-	-	-
13	Crop Insurance	-	-		-						-					-	-
14	Other segments (a)	-	-		-		-			-	-	-		-	-	-	-
15	Miscellaneous	-	-				-		-		-					-	

PERIODIC DISCI	OSURES		
FORM NL-41 - 0	OFFICES INFORMATION		
S. No.	Office Information		Number
1	No. of offices at the beginning of the year (As on 01.04.2021)		51
2	No. of branches approved during the year		26
3	No. of branches opened during the year	Out of approvals of previous year	26
4	No. of branches opened during the year	Out of approvals of this year	NIL
5	No. of branches closed during the year		NIL
6	No of branches at the end of the quarter (As on 31.03.2022)		77
7	No. of branches approved but not opened		0
8	No. of rural branches		NIL
9	No. of urban branches		77
10	No. of Directors:-		8
	(a) Independent Director		3
	(b) Executive Director		NIL
	(c) Non-executive Director		4
	(d) Women Director		1
	(e) Whole time director		1
11	No. of Employees		
	(a) On-roll:		2406
	(b) Off-roll:		500
	(c) Total - (a) + (b)		2906
12	No. of Insurance Agents and Intermediaries		
	(a) Individual Agents		49498
	(b) Corporate Agents-Banks		13
	(c)Corporate Agents-Others		40
	(d) Insurance Brokers		360
	(e) Web Aggregators		12
	(f) Insurance Marketing Firm		103
	(g) Motor Insurance Service Providers (DIRECT)		0
	(h) Point of Sales persons (DIRECT)		0
	(i) Other as allowed by IRDAI (To be specified)		0

### Employees and Insurance Agents and Intermediaries -Movement

Sr.No	Particulars	Employees	Insurance Agents and Intermediaries
1	Number at the beginning of the quarter	2812	48223
2	Recruitments during the quarter	558	1978
3	Attrition during the quarter	464	175
4	Number at the end of the quarter	2906	50026



### PERIODIC DISCLOSURES

FORM NL-42 - BOARD OF DIRECTORS AND KEY MANAGEMENT PERSONS AS AT 31ST MARCH 2022

		Board of Directors	
S. No.	Name of person	Role/designation	Details of change in the period
1	Mr. Luis Miranda	Chairman & Independent Director	Nil
2	Mr. Rajeev Chitrabhanu	Independent Director	Nil
3	Ms. Revathy Ashok	Independent Director	Appointed wef July 27,2021
4	Dr. Ranjan Pai	Non-Executive Director	Nil
5	Mr. S. Vaitheeswaran	Non-Executive Director	Nil
6	Mr. Jason Sadler	Non-Executive Director	Nil
7	Mr. Jerome Droesch	Non-Executive Director	Nil
8	Mr. Prasun Kumar Sikdar	Managing Director & CEO	Nil

		Key Management Persons	
S. No.	Name of person	Role/designation	Details of change in the period
1	Mr. Prasun Kumar Sikdar	Managing Director & CEO	Nil
2	Mr. Srikanth Kandikonda	Chief Financial Officer	Nil
3	Mr. Shashank Arjun Chaphekar	Chief Distribution and Technology Officer	Nil
4	Mr. Joydeep Saha	Appointed Actuary and Chief Officer –Actuarial, Product, Reinsurance, Group Underwriting & Analytics	Nil
5	Ms. Reena Tyagi	Chief Human Resource Officer	Nil
6	Mr. Sameer Bhatnagar	Chief Compliance & Risk Officer, Head Legal & Secretarial	Nil
7	Ms. Priya Gilbile	Chief Operating Officer	Nil
8	Ms. Sapna Desai	Head - Marketing and Communication	Nil
9	Mr. Mahesh Darak	Chief Investment Officer	Nil
10	Ms. Gauri Anirudh Takale	Company Secretary	Appointed wef August 5th, 2021

(a) "Key Management Person" as defined under Annexure 4 (Guidelines on appointment and reporting of Key Management Persons) of Corporate Governance Guidelines for Insurers in India 2016 b) In case of directors, designation to include "Independent Director / Non-executive Director / Executive Director / Managing Director/Chairman"



## PERIODIC DISCLOSURES

## FORM NL-43 - RURAL & SOCIAL OBLIGATIONS (QUARTERLY RETURNS)

	Rural & Social Oblig	gations (Quarterly Retur	ns)		(Rs in Lakhs
S.No.	Line of Business	Particular	No. of Policies Issued	Premium Collected	Sum Assured
1	FIRE	Rural	-	-	-
T	TIKE	Social	-	-	-
2	MARINE CARGO	Rural	-	-	-
2	MARINE CARGO	Social	-	-	-
3	MARINE OTHER THAN CARGO	Rural	-	-	-
5	MARINE OTHER THAN CARGO	Social	-	-	-
4	MOTOR OD	Rural	-	-	-
4	MOTOR OD	Social	-	-	-
-	MOTOR TP	Rural	-	-	-
5	MOTOR IP	Social	-	-	-
6		Rural	20,360	7,448	505,793
6	HEALTH	Social	-	-	-
_		Rural	3,642	117	101,844
7	PERSONAL ACCIDENT	Social	-	-	-
		Rural	-	-	-
8	TRAVEL	Social	-	-	-
•		Rural	-	-	-
9	Workmen's Compensation/ Employer's liability	Social	-	-	-
10		Rural	-	-	-
10	Public/ Product Liability	Social	-	-	-
		Rural	-	-	-
11	Engineering	Social	-	-	-
		Rural	-	-	-
12	Aviation	Social	-	-	-
		Rural	-	-	-
13	Other Segment (a)	Social	-	-	-
		Rural	-	-	-
14	Miscellaneous	Social	-	_	-
		Rural	24,002	7,565	607,637
	Total	Social	,		-

Note:

(a) Separate disclosure to be made for segment/sub-segment which contributes more than 10 percent of the total gross direct premium

(b) Premium Collected means gross direct written premium

(c) Rural and Social segments are defined under IRDAI regulations, as issued and amended time to time



PERIOD	IC DISCLOSURES							
FORM N	IL-45 - GREIVANCE DISPOSAL FOR THE QUARTER ENDED 31ST MARCH 2022							
S. No.	Particulars	Opening Balance as on 1st Jan 2022	Additions during the quarter (net of duplicate complaints)	•	Resolved/Settled durin		Complaints Pending at the end of the quarter	Total complaints registered upto the quarter during the
				Fully Accepted	Partial Accepted	Rejected	·	financial year
1	Complaints Made by customer	5	427	83	1	341	. 7	1,554
a	Proposal Related	-	-	-	-	-	-	-
D	Claim Related Policy Related	1	303	43		258		1,051
C	Premium Related	1	33	13	-	20	1	131
	Refund Related	- 1	9	3	-	0		19 62
f	Coverage Related	1		1		4		- 02
g	Cover Note Related							-
h	Product Related		9	1	-	7	1	12
	Other							
i	(i) Renewal Related	2	67	22	1	46	-	279
	(ii) Feedback related to sales							
	Total number of complaints	5	427	83	1	341	. 7	1,554
2	Total No. of policies during previous year:	304,982						
3	Total No. of claims during previous year:	249,358						
4	Total No. of policies during current year: 31st March 2022	332,938						
5	Total No. of claims during current year: 31st March 2022	346,172						
6	Total No. of Policy Complaints (upto 31st March 2022) per 10,000 policies	1						
7	Total No. of Claim Complaints (upto 31st March 2022) per 10,000 claims registered	31						
-			-					
8	Duration wise Pending Status	Compla	ints made by customers	Complaints made	e by intermediaries	Т	otal	
		Number	Percentage to Pending complaints	Number	Percentage to Pending complaints	Number	Percentage to Pending complaints	
	Up to 15 days	7.00	100%	-	-	7.00	100%	
	15 - 30 days	-	-	-	-	-	-	
	30 - 90 days	-	-	-	-	-	-	
	90 days & Beyond	-	-	-	-	-	-	
	Total Number of Complaints	7.00	100%	-	-	7.00	100%	



PERIODIC DISC	LOSURES						
Form NL-46-VC	DTING ACTIVITY DIS	CLOSURE UNDER	STEWARDSHIP CODE				
For the Quarter e	nding: 31st March 202						
Meeting Date	Investee Company	Type of Meeting	Proposal of Management / Shareholders	Description of the	Management	Vote (For / Against / Abstain)	Reason supporting
weeting Date	Name	(AGM / EGM)	Proposal of Management / Shareholders	proposal	Recommendation	Vote (For / Against/ Abstain)	the vote decision
				NIL			

PERIODIC DISCLOSURES																
Form NL-47-Profile & Performance of Hea	alth Insurance. Personal Accident and Travel Insurance	Products														
For the Year ending: 31st March 2022																
For the rear ending. 515t March 2022		1	1	1	1		1	1	1	T						
											Age-wise dist	ribution of Policie	s (classification	n of policies based	on the age of the polic	(V)
S.N UIN	Name of the Product	No. Of Lives Insured	Date of Launch	Incurred Claims Ratio (ICR)	Combined Ratio (CR)	% age of Claims Settled (in terms of number of claims)	% age of Claims Repudiated (in terms of number of claims)	No. Of Complaints Received	No. Of Complaints Resolved	% of policies renewed out of total no. Of policies due for renewal	No of Policies in its 1st Year	No of Policies completed 1 year and more than 1 years and less than 3 years	No of Policies completed 3 years not more than 3 years but Less than 5 Years	No of Policies completed 5years or more than 5 years	No of Policies completed 10 years and more than 10 years	Total No. Of Policies
а	b	c	d	e	f	8	h	i	i	k	1	m	n	0	р	q=l+m+n+o+p
1 CTTHLIP18045V031819	CignaTTK ProHealth Insurance	61	16-Oct-2018			89%	10%	153	153	77%	(44.00	) (11.00)	(10.00)	1.00	-	(64.00)
2 IRDAI/HLT/CTTK/P-H/V.II/390/15-16	CignaTTK ProHealth Insurance	(28.00)	4-Mar-2016			88%	12%	38	38	70%	(11.00	) (2.00)	-			(13.00)
3 MCIHLIP21546V052021	ManipalCigna ProHealth Insurance	584.339	12-Nov-2020	90.26%	147.76%	95%	4%	720	719	62%	68.105.00	78.404.00	59.660.00	28.349.00		234518
4 MCIHLIP415V042021	ManipalCigna ProHealth Insurance	(30.00)				84%			16	58%	(16.00		(5.00)	n -		(25.00)
5 IRDA/NL-HLT/CTTK/P-H/V-I/390/13-14	CignaTTK ProHealth Insurance	(9.00)				100%			-	0%			-	-	-	(6.00)
6 IRDAI/HLT/CTTK/P-H/V.I/72/2016-17	CignaTTK ProHealth Select	(149.00)	12-Jun-2017	69.97%	126.41%	78%									-	(52.00)
7 MCIHLIP21129V022021	ManipalCigna ProHealth Select	27,439				83%			12	49%	3,978.00					10422
8 MCIHLIP21512V032021	ManipalCigna ProHealth Cash	8	1-Oct-2020			72%		1	1	22%		3.00				7
9 MCIHLIP21556V042021	ManipalCigna ProHealth Cash	971	17-Mar-2021	233.12%	287.63%	47%			1	67%	86.00	122.00	217.00	238.00	-	663
10 IRDA/NL-HLT/CTTK/P-H/V.I/70/14-15	CignaTTK ProHealth Cash		13-Oct-2015			65%			3	56%		-	-	-		0
11 IRDA/NL-HLT/CTTK/P-H/V-I/28/14-15	Cigna TTK Lifestyle Protection – Accident Care	3	22-Oct-2014	9.59%	68.69%	30%			10	34/0	(6.00					7
12 MCIPAIP21123V022021	ManipalCigna Lifestyle Protection - Accident Care	16.723				35%			7	18%	11.215.00					16012
13 MCIHLIP20156V011920	Arogya Sanjeevani Policy, ManipalCigna	297		47.48%	97.28%	92%			-	34%	88.00		-	-	-	140
14 MCIHLIP21070V012021	Corona Kavach Policy, ManipalCigna	157		66.25%	119.35%	67%			1	0%			-	-	-	99
15 MCIHLIP21139V012021	Corona Rakshak Policy, ManipalCigna	258		714.78%	774.11%	41%			40				-	-	-	242
16 MCIHLIP20081V011920	ManipalCigna Super Top Up	(14.00)		25.81%	82.28%	36%			3	52%				-	-	(19.00)
17 MCIHLIP21121V022021	ManipalCigna Super Top Up	98,288	1-Oct-2020			20%			16		20,485.00				-	39510
18 IRDA/NL-HLT/CTTK/P-H/V.I/5/14-15	Cigna TTK Lifestyle Protection – Critical Care	12		-38.04%	-2.29%	10%			5	64%		8.00		1.00		12
19 MCIHLIP21125V022021	ManipalCigna Lifestyle Protection - Critical Care	1,959				50%			3	33%	517.00					1746
20 MCIPAIP21622V012021	Saral Suraksha Bima. ManipalCiena	16.607		58.17%	122.09%	40%				0%	15.319.00		-		-	15319
21 MCIHLIP21559V012021	ManipalCigna Lifetime Health	20.229	15-Jan-2021	23.02%	74.43%	63%			17		8.581.00				-	9104
22 MCIPAGP21235V032021	ManipalCigna Lifestyle Protection Group Policy	1,546,281	25-Sep-2020	13.87%	61.77%	16%			3	0%	884.00					1131
23 CTTHLGP18101V021718	Cigna TTK Lifestyle Protection Group Policy	270,603	22-Dec-2017			29%			8	73%	1.00		-	-	-	1
24 CTTHLGP18023V021718	ProHealth Group Insurance Policy	1,885	3-Aug-2018	92.62%	144.84%	81%								-	-	13
25 IRDAI/HLT/CTTK/P-H(G)/V.I/39/2016-17	ProHealth Group Insurance Policy	4	23-Dec-2016	32.02%	144.84%	47%						-	-		-	0
26 MCIHLGP21172V032021	ManipalCigna ProHealth Group Insurance	1,296,272	11-Sep-2020		1	74%			386	70%	3,254.00					4035
27 MCIHLGP21247V032021	ManipalCigna Global Health Group Policy	11,036	1-Oct-2020	57.89%	107.47%	91%			-	0%	25.00					76
28 CTTHLGP20018V021920	CignaTTK Global Health Group Policy	2,046	28-May-2019	37.89%	107.47%	86%			-	0%	(1.00	4.00			-	3
29 IRDA/NL-HLT/CTTK/P-H/V-I/6/14-15	CignaTTK Global Health Group Policy		18-Aug-2014	14.79%	59.26%	50%				0%						0
30 MCIHLGP20120V011920 31 CTTTGOP19019V011819	ManipalCigna FlexiCare Group Insurance Policy	4.955.997	29-Jun-2020 28-May-2018	14.79%	59.26%	85%			5	0%	15.00			-		25
31 CITIODATA011818	ManipalCigna Group Overseas Travel Insurance Policy	17,120	28-May-2018	39.30%	88.97%	54%	43%		-	50%	18.00	9.00	5.00	41 · ·	-	32

DIG	DIC DISCLOSURES							
RIU - 48	DISCLOSURES ON QUANTITATIVE	AND QUALITATIVE PARAMETERS OF HEALTH S	ERVICES RENDERED (AN	NUAL DISCLOSURE	)			
	e Year ending: 31st March 2022 Specify whether In – house Claim settlem		[	r	1		r	 
	Name of TPA	inter of Services rendered by HA.						
-	MEDI ASSIST INSURANCE TPA P LTD		From	То				
	10.5.00 - 5.1		DD/MM/YYYY 15 Doc 20	DD/MM/YYYY 15-Dec-22				
	Validity of Agreement with TPA (Data shall be consolidated at insurer leve	l in case of in-house claim settlements and ervices rendered by TPA)	16-Dec-20	15-Dec-22				
	Number of policies and lives serviced in r	espect of which publc disclosure is made: Individual	Group	Government				
	No of policies serviced	327.298	3.171	Government -				
-	No of lives serviced	766,676	6,451,372	-				
_	Geographical Area of services Renderd in Sr. No.	respect of which public disclosure is made: Name of State	Name of District					
	1	Andaman Nicobar Andaman Nicobar	Nicobar North Middle Andaman					
	3	Andaman Nicobar	South Andaman					
-	4	Andhra Pradesh Andhra Pradesh	Anantapur Chittoor					
-		Andhra Pradesh Andhra Pradesh	East Godavari Alluri Sitarama Raiu					
	8	Andhra Pradesh Andhra Pradesh	Anakapalli					
	10		Ranatla					
-		Andhra Pradesh Andhra Pradesh	Eluru Guntur					
	13	Andhra Pradesh	Kadapa					
	15	Andhra Pradesh Andhra Pradesh	Kakinada Konaseema					
	16	Andhra Pradesh Andhra Pradesh Andhra Pradesh	Krishna Kurnool					
T	18	Andhra Pradesh Andhra Pradesh	Manyam N T Rama Rao					 
4	20	Andhra Pradesh	Nandyal					
	22	Andhra Pradesh Andhra Pradesh	Nellore Palnadu					
		Andhra Pradesh Andhra Pradesh	Prakasam Sri Balaji					
	25	Andhra Pradesh Andhra Pradesh	Sri Satva Sai Srikakulam					
			Visakhanatnam					
	28	Andhra Pradesh Andhra Pradesh	Vizianagaram West Godavari					
_			Anjaw Changlang					
	32	Arunachal Pradesh Arunachal Pradesh Arunachal Pradesh	Dibang Valley East Kameng					
	34	Arunachal Pradesh	East Siang					
	36	Arunachal Pradesh Arunachal Pradesh	Kamle Kra Daadi					
	37	Arunachal Pradesh Arunachal Pradesh	Kurung Kumey Lepa Rada					
	39	Arunachal Pradesh	Lohit					
	41	Arunachal Pradesh Arunachal Pradesh	Longding Lower Dibang Valley					
	42 43	Arunachal Pradesh Arunachal Pradesh	Lower Siang Lower Subansiri					
	44	Arunachal Pradesh	Namsai Pakke Kessang					
	46	Arunachal Pradesh Arunachal Pradesh Arunachal Pradesh	Papum Pare Shi Yomi					
	48	Arunachal Pradesh	Siang Tawang					
	50	Arunachal Pradesh Arunachal Pradesh	Tirap					
	51	Arunachal Pradesh Arunachal Pradesh	Upper Siang Upper Subansiri					
	53	Arunachal Bradech	West Kameng					
	54	Arunachal Pradesh Assam	West Siang Bajali					
	56	Assam Assam	Baksa Barpeta					
	58	Assam Assam	Biswanath Bongaigaon					
	60	Assam	Cachar					
	61 62	Assam Assam	Charaideo Chirang					
_	64	Assam Assam	Darrang Dhemaji					
1	65	Assam Assam	Dhubri Dibrugarh					
	67	Assam Assam	Dima Hasao					
	69	Assam	Goalpara Golaghat					
_	70	Assam	Hailakandi Hoiai					
7	72	Assam Assam Assam	Hoiai Jorhat Kamrup					
4	74	Assam Assam	Kamrup Metropolitan					
	76	Assam	Karbi Anglong Karimganj					
_	78	Assam Assam	Kokrajhar Lakhimpur					
1	79	Assam Assam	Maiuli Morigaon			-		
4	81	Assam	Nagaon					
	82	Assam Assam	Nalbari Sivasagar					
4	83		Sonitpur South Salmara-Mankachar					
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1	11 Bihar	Muzaffarpur					
	12 Bihar 13 Bihar	Nalanda Nawada					
1	14 Bihar	Patna					
1	15 Bihar 16 Bihar	Purnia Rohtas					
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1	19 Bihar 20 Bihar	Saran Sheikhpura					
1	21 Bihar	Sheohar					
	22 Bihar	Sitamarhi Siwan					
	23 Bihar 24 Bihar	Supaul					
1	25 Bihar	Vaishali					
1	26 Bihar 27 Chandigarh	West Champaran Chandigarh					
1	28 Chhattisgarh 29 Chhattisgarh	Balod					
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1	31 Chhattisgarh	Bastar					
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1	37 Chhattisgarh 38 Chhattisgarh	Durg Gariaband					
1	39 Chhattisgarh	Gaurela Pendra Marwahi					
1	40 Chhattisgarh 41 Chhattisgarh	Janjgir Champa Jashpur					
1	42 Chhattisgarh	Kabirdham					
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	48 Chhattisgarh 49 Chhattisgarh	Manendragarh Mohla Manpur	1				
1	50 Chhattisgarh	Mungeli					
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1	53 Chhattisearh	Raigarh Raiour					
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1	58 Chhattisgarh	Surajpur					
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1	70 Delhi 71 Delhi	South Delhi South East Delhi					
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1	76 Gujarat	Ahmedabad					
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1	79 Gujarat	Aravalli					
1	80 Guiarat	Banaskantha					
-	81 Gujarat 82 Gujarat	Bharuch Bhavnagar					
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		Chhota Udaipur					 
1	85 Gujarat 86 Gujarat	Dahod Dang		<u> </u>	<u> </u>		
1	87 Gujarat	Devbhoomi Dwarka					
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	98 Guiarat	Navsari					
1	99 Gujarat 00 Gujarat	Panchmahal Patan					
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	35         Guarat           36         Haryana           31         Haryana           32         Haryana           33         Haryana           34         Haryana           35         Haryana           36         Haryana           37         Haryana           38         Haryana           39         Haryana           30         Haryana	Sabarkantha Sorardt Sorardt anagar Tapi Vadodara Valodara Valodara Charkhi Dadri Charkhi Dadri Charkhi Dadri Charkhi Dadri Charkhi Dadri Cauragran Hailar Jind Kaithal Karnal Karnal Karnal Karnal Karkhatra					
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	234	Himachal Pradesh	Hamirour Kangra					
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	237	Himachal Pradesh	Lahaul Spiti					
	238	Himachal Pradesh	Mandi					
-	239	Himachal Pradesh Himachal Pradesh	Shimla Sirmaur					
		Himachal Pradesh	Solan					
-	242	Himachal Pradesh Jammu Kashmir	Una Anantnag					
	244	Jammu Kashmir	Bandipora					
	245	Jammu Kashmir	Baramulla					
	246	Jammu Kashmir Jammu Kashmir	Budgam Doda					
	248	Jammu Kashmir	Ganderbal					
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	251	Jammu Kashmir Jammu Kashmir	Kathua Kishtwar					
	252	Jammu Kashmir	Kulgam					
-	253	Jammu Kashmir Jammu Kashmir	Kupwara Poonch					
	255	Jammu Kashmir	Pulwama					
	256	Jammu Kashmir	Rajouri					
-	257	Jammu Kashmir Jammu Kashmir	Ramban Reasi					
	259	Jammu Kashmir Jammu Kashmir	Samba					
	260	Jammu Kashmir Jammu Kashmir	Shopian Srinagar					
	262	Jammu Kashmir	Udhampur					
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	266	Jharkhand	Dhanbad					
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	277	Jharkhand	Latehar					
	278	Jharkhand	Lohardaga					
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	281	Jharkhand	Ramgarh					
	282	Jharkhand Jharkhand	Ranchi Sahebgani					
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	285	Ibarkhand	Simdega					
	286	Jharkhand Karnataka	West Singhbhum Bagalkot					
	288	Karnataka	Bangalore Rural					
_		Karnataka	Bangalore Urban					
-	291	Karnataka Karnataka	Belgaum Bellary					
	292	Karnataka Karnataka	Bidar					
	293	Karnataka Karnataka	Chamarajanagar Chikkaballapur					
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	296	Karnataka	Chitradurga					
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	299	Karnataka	Dharwad					
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	302	Karnataka	Gulbarga Hassan					
	303	Karnataka	Haveri					
	304	Karnataka Karnataka	Kodagu Kolar					
	306	Karnataka Karnataka	Koppal					
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	310	Karnataka Karnataka	Ramanagara			_		_
	311	Karnataka Karnataka	Shimoga Tumkur					
	313	Karnataka	Udupi					
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	317	Karnataka	Yadgir	1				
	318	Kerala Kerala	Alappuzha Ernakulam					
	320	Kerala	Idukki					
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	353	Madhya Pradesh Madhya Pradesh	Guna Gwalior						
	355	Madhya Pradesh	Harda						
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	358	Madhva Pradesh	Jabalpur Jhabua						
	359	Madhya Pradesh Madhya Pradesh	Katni						
	361	Madhya Pradesh Madhya Pradesh	Khandwa Khargone						
	363	Madhya Pradesh	Maihar						
		Madhya Pradesh Madhya Pradesh	Mandla Mandsaur						
	366	Madhva Pradesh	Morena						
	367	Madhya Pradesh Madhya Pradesh	Nagda Narsinghpur						
	369	Madhya Pradesh	Neemuch Niwari						
		Madhya Pradesh Madhya Pradesh	Panna						
	372	Madhya Pradesh Madhya Pradesh	Raisen Raigarh						
	374	Madhva Pradesh	Ratlam						
	375	Madhva Pradesh Madhya Pradesh Madhya Pradesh	Rewa						
	377	Madhya Pradesh	Sagar Satna						
	378	Madhya Pradesh Madhya Pradesh	Sehore Seoni						
	380	Madhya Pradesh	Shahdol						
	381 382	Madhya Pradesh Madhya Pradesh	Shajapur Sheopur						
	383	Madhya Pradesh Madhya Pradesh Madhya Pradesh	Shivouri Sidhi						
	384 385	Madhya Pradesh Madhya Pradesh Madhya Pradesh	Singrauli Tikamgarh						
	386	Madhya Pradesh Madhya Pradesh	Tikamgarh Ujjain						
	388	Madhya Pradesh	Umaria						
	389	Madhya Pradesh Maharashtra	Vidisha Ahmednagar						
	391	Maharashtra	Akola						
	392	Maharashtra	Amravati Aurangabad						
	394	Maharashtra Maharashtra Maharashtra	Aurangabad Beed						
	396	Maharashtra Maharashtra	Bhandara Buldhana						
	397	Maharashtra Maharashtra	Chandrapur Dhule						
	398	Maharashtra	Gadchiroli						
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	402	Maharashtra	Jalgaon						
		Maharashtra Maharashtra	Jalna Kolhapur						
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	408	Maharashtra	Nagpur						
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	413	Maharashtra	Palghar						
	414	Maharashtra Maharashtra	Parbhani Pune						
	416	Maharashtra	Raigad						
	417	Maharashtra Maharashtra	Ratnagiri Sangli						
	419	Maharashtra	Satara						
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	424	Maharashtra	Washim						
	425	Maharashtra Manipur	Yavatmal Bishnupur						
	427	Manipur	Chandel						
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	436	Manipur Manipur	Pherzawl Senapati						
	438	Manipur	Tamenglong						
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	441	Manipur	Ukhrul						
	443	Meghalaya Meghalaya	East Garo Hills East Jaintia Hills						
	444	Meghalaya	East Khasi Hills	-			-	-	_
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493	Odisha	Jharsuguda						
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510	Puducherry	Karaikal						
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516	Punjah	Bathinda Faridkot						
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546	Rajasthan	Churu						
548	Raiasthan	Dausa						
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567	Raiasthan	Sri Ganganagar						
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606	Tamil Nadu	Tirupattur					
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609	Tamil Nadu	Tiruvannamalai					
	Tamil Nadu Tamil Nadu	Tiruvarur					
612	Tamil Nadu	Vellore Viluppuram					
 613	Tamil Nadu Telangana	Virudhunazar					
		Adilabad Bhadradri Kothagudem					
616	Telangana Telangana	Hanamkonda					
 617	Telangana Telangana	Hyderabad Jagtial					
619	Telangana	Jangaon					
 620	Telangana Telangana	Jayashankar Jogulamba					
622	Telangana	Kamareddv					
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625	Telangana	Komaram Bheem					
626	Telangana Telangana	Mahabubabad Mahbubnagar					
628	Telangana	Mancherial					
 629	Telangana Telangana	Medak Medchal					
631	Telangana Telangana	Mulugu					
		Nagarkurnool					
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647	Tripura	Dhalai					
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650	Tripura Tripura	North Tripura Sepahijala					
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653	Tripura	Unakoti					
654	Tripura Uttar Pradesh	West Tripura Agra					
656	Uttar Pradesh	Aligarh					
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 660	Uttar Pradesh Uttar Pradesh	Auraiya Avodhya					
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 663	Uttar Pradesh Uttar Pradesh	Baghpat Bahraich					
665	Uttar Pradesh Uttar Pradesh	Ballia					
 666	Uttar Pradesh	Balrampur					
668	Uttar Pradesh Uttar Pradesh	Banda Barabanki					
669	Uttar Pradesh	Bareilly Basti					
670	Uttar Pradesh Uttar Pradesh	Bhadohi					
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 675	Uttar Pradesh	Chandauli					
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 679	Uttar Pradesh Uttar Pradesh	Etawah Farrukhabad					
681	Uttar Pradesh	Fatehpur					
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684	Uttar Pradesh	Ghaziabad			-	-	
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	725	Uttar Pradesh	Sitapur						
		Uttar Pradesh	Sonbhadra						
	720	Uttar Pradesh	Sultanpur						
	728	Uttar Pradesh	Unnao						
	729	Uttar Pradesh	Varanasi						
	730	Uttarakhand	Almora						
	731	Uttarakhand	Bageshwar						
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	734	Uttarakhand	Dehradun						
	735	Uttarakhand	Haridwar						
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		Uttarakhand	Pithorazarh						
		Uttarakhand	Rudraprayag						
	740	Uttarakhand	Tehri						
	741	Uttarakhand	Udham Singh Nagar						
	743	Uttarakhand	Uttarkashi						
		West Bengal	Alipurduar						
	744	West Bengal	Bankura						
	745	West Bengal	Birbhum						
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<u> </u>	754	West Bengal	Kolkata						
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	756	West Benzal	Murshidabad						
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		West Bengal	North 24 Parganas						
	759	West Bengal	Paschim Bardhaman						
		West Bengal	Paschim Medinipur						
	761	West Bengal	Purba Bardhaman						
	762	West Bengal	Purba Medinipur						
		West Bengal	Purulia						
	764	West Bengal	South 24 Parganas						
	765	West Benzal	Uttar Dinaipur						
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	d. Data of number of claims processed: i. ii. ii. ii. ii. iiv.	Number of claims received during the year Number of claims paid during the year (specify % also in Number of claims repudiated during the year (specify %	tar brackets)	176007 144226 (80%) 31656 (18%)					
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	PERIODIC DISCLOSURES										 	
	PERIODIC DISCLOSURES NL -48 DISCLOSURES ON QUANTITATIVE	AND QUALITATIVE PARAMETERS OF HEALTH	SERVICES RENDERED (AN	NNUAL DISCLOSURE)								
Number         Note         ote        Note	For the Year ending: 31st March 2022										 	
Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm         Norm <th< th=""><th><ul> <li>Specify whether In – house Claim settler</li> </ul></th><th>nent or Services rendered by TPA:</th><th>1</th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></th<>	<ul> <li>Specify whether In – house Claim settler</li> </ul>	nent or Services rendered by TPA:	1									
	Family Health Plan Insurance TPA Ltd		1								<u> </u>	
			From	To DD (AMA (VYYY)								
	Validity of Agreement with TPA		19-Mar-22	18-Mar-25							1	
	(Data shall be consolidated at insurer leve	el in case of in-house claim settlements and										
	at the level of concerned TPA in case of s	ervices rendered by TPA)										
	b. Number of policies and lives serviced in	respect of which publc disclosure is made:										
	Description No of policies reprired	Individual	Group	Government								
Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description         Description <thdescription< th=""> <thdescription< th=""></thdescription<></thdescription<>	No of lives serviced		24.079	a -								
	Sr. No.	Name of State	Name of District									
	1	Andhra Pradesh Andhra Pradesh	ANANTAPUR									
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	6	Assam	KAMRUP									
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	19	Gujarat				<u> </u>						
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br. he.     Decreption     Decreption     Normalization and and and and and and and and and an	v	Number of claims outstanding at the end of the year		93								-
br. he.     Decreption     Decreption     Normalization and and and and and and and and and an	e. Turn Around Time (TAT) for cashless clai	ms (in respect of number of claims):	1				<u> </u>	L			<u> </u>	
I when 1 how       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005       0.005	Sr. No.	Description	Individual Pol	licies (in %) Group Policies (in %)	- 111							
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$ \left  \begin{array}{c c c c c c c c c c c c c c c c c c c $	S	Within 12-24 Hours	0.00%	% 0.00% 0.17% 0	.17%							
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$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	***Reckoned from the time last necessary ***Reckoned as final discharge summary	occument is received by insurer/TPA (whichever is earlie sent to hospital from the time discharge bill is received b	r) and till final pre auth is issu Iv TPA	ued in the nospital)								
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$			1				1				+	
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$												
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	Description (to reckoned from the date	Individual		Group	Government	Total						
Wini Mont       0       0       127       98.0%       0       98.0%       98.0%       0       98.0%       0       98.0%       0       98.0%       0       98.0%       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0       0 <th>of receipt of last necessary document)</th> <td>No. of claims</td> <td>percentage (%)</td> <td>No. of claims percentage (%) No. of claim</td> <td>s percentage (%)</td> <td>No. of claims percentage(%)</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	of receipt of last necessary document)	No. of claims	percentage (%)	No. of claims percentage (%) No. of claim	s percentage (%)	No. of claims percentage(%)						
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1 Gifeware outstuding at the beginning dyar         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0 <th>Sr. No.</th> <th>Description</th> <th>No. of Grievances</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>	Sr. No.	Description	No. of Grievances									
4 junivestion tensmo using use year         1 <th< th=""></th<>	1	Grievances outstanding at the beginning of year	0	0								
4 Greeneres outstanding at the end of the year 0	3	Grievances received during the year Grievances resolved during the year	1	1								
	4	Grievances outstanding at the end of the year	C	0								

PERIO	DDIC DISCLOSURES								
NI -4	8 DISCLOSURES ON OUANTITATIVE	AND QUALITATIVE PARAMETERS OF HEALTH S	ERVICES RENDERED (AN	NUAL DISCLOSURE)					
		AND QUALITATIVE PARAMETERS OF HEALTHS	ERVICES RENDERED (AN	NOAL DISCLOSURE					
For the	he Year ending: 31st March 2022								
a.	Specify whether In - house Claim settlen	tent or Services rendered by TPA:							
	Name of TPA								
	GOOD HEALTH INSURANCE TPA LTD								
			From	То					
			DD/MM/YYYY	DD/MM/YYYY					
-									
	Validity of Agreement with TPA		27/01/2021	26/01/2024					
	(Data shall be consolidated at insurer leve	I in case of in-house claim settlements and							
	at the level of concerned TPA in case of se	revises sendered by TDA)							
-	at the level of concerned TPA in case of se	sivices relidered by TPA)							
		respect of which publc disclosure is made:							
D.			-						
-	Description	Individual	Group	Government					
	No of policies serviced		463.00	-					
	No of lives serviced		25.373.00						
с.	Geographical Area of services Renderd in	n respect of which public disclosure is made:							
		Name of State	Name of District						
-			Mumbai						
-	1	Internation sufficient							
H									
a.	Data of number of claims processed:								
	d. Data of number of claims processed:								
		Outstanding number of claims at the beginning of the ve	ar	15					
	й.	Number of claims received during the year		380					
		Number of daims paid during the year (specify % also in	brackets)	293 (74%)					
	iv	Number of claims repudiated during the year (specify %	also in brackets)	93 (24%)					
-		Number of daims outstanding at the end of the year		9					
-	ν.	Number of Galifis outstanding at the end of the year		3					
-									
c.	Turn Around Time (TAT) for cashless claim								
	Sr. No.	Description	Individual Poli		Group Poli				
			TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***			
_	1	Within <1 Hour	TAT for pre-auth** 0.00%	TAT for discharge*** 0.00%	TAT for pre-auth** 98.00%				
_	1		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***			
	1 2	Within <1 Hour Within 1-2 Hours	TAT for pre-auth** 0.00% 0.00%	TAT for discharge*** 0.00% 0.00%	TAT for pre-auth** 98.00% 2.00%	TAT for discharge*** 98.00% 2.00%			
	1 2 3	Within <1 Hour Within 1-2 Hours Within 2-6 Hours	TAT for pre-auth** 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00%	TAT for pre-auth** 98.00% 2.00% 0.00%	TAT for discharge*** 98.00% 2.00% 0.00%			
	1 2 3 4	Within <1 Hour Within 1-2 Hours Within 2-6 Hours Within 6-12 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 98.00% 2.00% 0.00% 0.00%	TAT for discharge*** 98.00% 2.00% 0.00%			
	1 2 3 4 5	Within <1 Hour Within 1-2 Hours Within 2-6 Hours Within 6-12 Hours Within 5-24 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 98.00% 2.00% 0.00% 0.00% 0.00%	TAT for discharge*** 98.00% 2.00% 0.00% 0.00% 0.00%			
	1 2 3 3 4 5 6	Within <1 Hour Within 1-2 Hours Within 2-6 Hours Within 6-12 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 98.00% 2.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 98.00% 2.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
	1 2 3 4 5 6 6 Total	Within 51 Hour Within 12 Hours Within 26 Hours Within 6-12 Hours Within 12-24 Hours >24 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 98.00% 2.00% 0.00% 0.00% 0.00%	TAT for discharge*** 98.00% 2.00% 0.00% 0.00% 0.00%			
	1 2 3 4 5 6 7 70tal *percentage to be calculated on total of r	Within 1 Hour Within 1-2 Hours Within 2-6 Hours Within 5-2 Hours Within 1-2-24 Hours 5-24 Hours 5-24 Hours 5-30 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 98.00% 2.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 98.00% 2.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
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1 Hour Within - 1 Hours Within - 24 Hours Within - 24 Hours Sector - 24 Hours Sector - 24 Hours - 2	TAT for pre-subt**         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           percentage (%)         0%           0%         0%	TAT for discharge***         0.00%           0.000%         0.000%           0.000%         0.000%           0.000%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%	TAT for pre-suth** 9.000 2.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0	TAT for discharge *** (	percentage (%) 0 0	No. of claims 386 0	percentage(%) 100% 0%
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Image: state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the s									ł
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Team         Team         0.0%         0.0%         0.00%         100.00%         100.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%         0.00.00%	5	Within 12-24 Hours							
Intercentate to be alcolated on total of resortive oburn         Intercentate to be alcolated on total of resortive oburner/TPA (whichever is artier) and till final pre ach is isouring in the hospital         Image: Constraint of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercentation of the intercenta					0.00%				ł
***Recload from the time is necessary document is received by insure PTRA (withouth and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and time and			0.00%	0.00%	100.00%	100.00%			
Image: Construction of Construction of Construction of Construction of Construction (Construction Construction Constructing Construction Construction Construction Construction C	**Reckoned from the time last necessary	document is received by insurer/TPA (whichever is earlier)	) and till final pre auth is issue	d in the hospital)					
Description (to recknoned from the date of receits of last meetars obcomment)         No. of claims         Group         Government         Total           VM0n1 founds         No. of claims         percentage (N)         percentage (N)         percentage (N)         No. of claims         percentage (N)         No. of claims         percentage (N)         percen	***Reckoned as final discharge summary	sent to hospital from the time discharge bill is received by	TPA						
Description (to recknoned from the date of receits of last meetars obcomment)         No. of claims         Group         Government         Total           VM0n1 founds         No. of claims         percentage (N)         percentage (N)         percentage (N)         No. of claims         percentage (N)         No. of claims         percentage (N)         percen	Turn Around Time (TAT) in respect of pa	vment/ repudiation of claims:						1	1
of receits of lat necessary focument         No. of claims         percentage [%]         percentage [%] </td <td></td> <td></td> <td>•</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>			•						
No. of claims         percentage (%)         No. of claims         percentage (%)         No. of claims         Percentage (%)         No. of claims         Percentage (%)         No. of claims         O         0         1111         Strath         0         0         0         1111         Strath         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         1131         Strath         1131         Strath <td></td> <td>Individual</td> <td></td> <td>Gr</td> <td>oup</td> <td>Gover</td> <td>nment</td> <td>Tot</td> <td>al</td>		Individual		Gr	oup	Gover	nment	Tot	al
Within 1 Month         0         0%         111         99,00%         0         0         1111           Between 14 Month         0         00%         22         1,95%         0         0         22           Between 14 Month         0         0%         23         1,95%         0         0         28           Month Multi Month         0         0%         0         0.00%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         149         0         0         0         0         149         0         0         0         149         0         0         149         0         0         0         0			percentage (%)	No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage(%)
Between 3-6 Month         0         0%         0         0.00%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         1439         100%         0         0         1439         100%         0         0         1439         100%         0         0         1439         100%         0         0         1439         100%         0         0         1439         100%         0         0         1439         100%         0         0         1439         100%         0         0         1439         100%         0         0         1439         100%         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0 <td>Within 1 Month</td> <td>0</td> <td>0%</td> <td>1411</td> <td>98.06%</td> <td>0</td> <td>0</td> <td>1411</td> <td>98.06%</td>	Within 1 Month	0	0%	1411	98.06%	0	0	1411	98.06%
More han 6 Moorths         0         0%         0         0.00%         0         0         0         0           Total         0         0%         1439         100%         0         0         1439           *Percentage shall be calculated on total of respective column         0         0%         1439         100%         0         1439           #         0         0%         1439         100%         0         1439           #         0         0%         0%         0%         0         1439           #         0         0%         0%         0%         0%         1439         100%         0         1439           #         0         0%         0%         0%         0%         0%         1439         100%         0         1439           #         0         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%         0%			0%				0	28	1.94%
Total         0         0%         1439         100%         0         0         1439           *Percentage shall be calculated on total of respective column         0         0%         1439         100%         0         0         1439           *Percentage shall be calculated on total of respective column         0         0%         0         1439         0         0         1439           for the calculated on total of respective column         0         0         0         0         0         1439           for the calculated on total of respective column         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0									
Lots of grivances: received against the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:         Image: Constraint of the TPA:			0%	1439	100%	0	0	1439	100%
Sr. No. Description No. of Grievances	*Percentage shall be calculated on total of	f respective column							
Sr. No. Description No. of Grievances		+							1
Sr. No. Description No. of Grievances	Data of grievances received against the	TPA:						l .	
	Sr. No.	Description							
1 Grevances outstanding at the beginning of year     0     2 Grevances received during the year     0     0									<u> </u>
3 Grievances resolved during the year 0	3	Grievances resolved during the year	0					i .	
4 Grievances outstanding at the end of the year 0	4	Grievances outstanding at the end of the year	0					I	1

DERU	ODIC DISCLOSURES								
		AND QUALITATIVE PARAMETERS OF HEALTH S	EDVICES DENDEDED (AN						
	ne Year ending: 31st March 2022	AND QUALITATIVE PARAMETERS OF HEALTH S	ERVICES RENDERED (AN	NOAL DISCLOSORL					
Fort			1	1					
a.	Specify whether In - house Claim settler	tent or Services rendered by TPA:							
-	Name of TPA								
-	MDIndia		-	_					
			From	То					
			DD/MM/YYYY	DD/MM/YYYY					
	Validity of Agreement with TPA		21-Mar-20	20-Mar-23					
	(Data shall be consolidated at insurer level	I in case of in-house claim settlements and							
	at the level of concerned TPA in case of se	ervices rendered by TPA)							
b.	Number of policies and lives serviced in a	respect of which publc disclosure is made:							
	Description	Individual	Group	Government					
	No of policies serviced		6.00	-					
	No of lives serviced		6.702.00						
с.		respect of which public disclosure is made:							
	Sr. No.	Name of State	Name of District	No. of policies serviced	No. of lives serviced				
		Haryana	Gurgaon	1	49				
	2	Telangana	Hyderabad	1	796				
L	3	Maharashtra	Mumbai	3	4587				
	4	Maharashtra	Pune	1	1399				
d.	Data of number of claims processed:								
L		Outstanding number of claims at the beginning of the ye	tar	0					
-		Number of claims received during the year		218					
		Number of claims paid during the year (specify % also in		184 (84%)					
-		Number of claims repudiated during the year (specify %	also in brackets)	8 (4%) 26					
	V.	Number of claims outstanding at the end of the year		26					
<u>+</u>	a dati data di di								
e.	Turn Around Time (TAT) for cashless clair		Individual D	alicier (in %)	Group Poli	riar (in %)			
e.	Turn Around Time (TAT) for cashless clain Sr. No.	ns (in respect of number of claims): Description	Individual P		Group Poli				
e.	Sr. No.	Description	TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***			
e.	Sr. No.	Description Within <1 Hour	TAT for pre-auth** 0.00%	TAT for discharge*** 0.00%	TAT for pre-auth** 62.86%	TAT for discharge*** 71.43%			
e.	Sr. No. 1 2	Description Within <1 Hour Within 1-2 Hours	TAT for pre-auth** 0.00% 0.00%	TAT for discharge*** 0.00% 0.00%	TAT for pre-auth** 62.86% 37.14%	TAT for discharge*** 71.43% 28.57%			
e.	Sr. No. 1 2 3	Description Within <1 Hour Within 1-2 Hours Within 2-6 Hours	TAT for pre-auth** 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00%	TAT for pre-auth** 62.86% 37.14% 0.00%	TAT for discharge*** 71.43% 28.57% 0.00%			
e.	Sr. No. 1 2 3 4	Description Within <1 Hour Within 1-2 Hours Within 1-2 Hours Within 6-12 Hours Within 6-12 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 62.86% 37.14% 0.00% 0.00%	TAT for discharge*** 71.43% 28.57% 0.00% 0.00%			
e.	Sr. No. 1 2 3 4 5	Description Within <1 Hour Within 1-2 Hours Within 1-2 Hours Within 5-2 Hours Within 5-2 Hours Within 5-2 Hours Within 5-2 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 62.86% 37.14% 0.00% 0.00% 0.00%	TAT for discharge*** 71.43% 28.57% 0.00% 0.00% 0.00%			
e.	Sr. No. 1 2 3 4 5	Description Within <1 Hour Within 1-2 Hours Within 1-2 Hours Within 6-12 Hours Within 6-12 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 62.86% 37.14% 0.00% 0.00%	TAT for discharge*** 71.43% 28.57% 0.00% 0.00%			
e.	\$r. No. 1 2 3 3 4 5 6 6 Total	Description Within 11 Jour Within 12 Hours Within 12 Hours Within 12 Hours Within 12 Hours Within 12 J4 Hours >24 Hours >24 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 62.86% 37.14% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 71.43% 28.57% 0.00% 0.00% 0.00% 0.00% 0.00%			
c.	\$r. No. 1 2 3 4 5 6 6 7 Total *percentage to be calculated on total of re	Description Within 11 Jour Within 12 Hours Within 12 Hours Within 12 Hours Within 12 Hours Within 12 J4 Hours >24 Hours >24 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 62.86% 37.14% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 71.43% 28.57% 0.00% 0.00% 0.00% 0.00% 0.00%			
e.	5r. No. 1 2 3 4 5 6 1 7 1 7 1 7 1 1 1 1 1 1 1 1 1 1 1 1 1	Description Within 12 Hours Within 12 Hours Within 24 Hours Within 62 Hours Within 122 Hours J24 Hours J24 Hours spective column	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 62.86% 37.14% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 71.43% 28.57% 0.00% 0.00% 0.00% 0.00% 0.00%			
e.	Sr. No.     1     2     3     4     4     5     5     7     revertage to be calculated an total of reverses     Total     **Rectioned from the time last necessary ***Rectioned as final discharge summary     ***Rectioned as final discharge summary	Description  Within 51 Hour  Within 52 Hourn  Within 52 Hourn  Within 52 Hourn  Within 52 Hours  Within 52 Hours  Within 52 24 Hours  Sat Hourn  spectice exclamation  accounts is necessed by insurer/TPA (whichever is earlier  set to hospital from the time discharge bill is received bill	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 62.86% 37.14% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 71.43% 28.57% 0.00% 0.00% 0.00% 0.00% 0.00%			
e.	5r. No. 1 2 3 4 5 6 1 7 1 7 1 7 1 1 1 1 1 1 1 1 1 1 1 1 1	Description  Within 51 Hour  Within 52 Hourn  Within 52 Hourn  Within 52 Hourn  Within 52 Hours  Within 52 Hours  Within 52 24 Hours  Sat Hourn  spectice exclamation  accounts is necessed by insurer/TPA (whichever is earlier  set to hospital from the time discharge bill is received bill	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 62.86% 37.14% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 71.43% 28.57% 0.00% 0.00% 0.00% 0.00% 0.00%			
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Sr. No.     1     1     2     2     Sr. No.     1     2     2     Sr.	Description     Within 12 Hourn     Within 14 Hourn     Within 14 Hourn     Within 12 Hourn     Within 12 24 Hourn     Within 12 24 Hourn     Sal Hourn     Sal Hourn     Sal Hourn     Hourn     Hourn     Hourn     Hourn     Hourn     Hourn     Hourn     Hourn     Hourn     Hourn     Hourn     Hourn     No. of claims     0	TAT for pre-such**         0.09%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           percentage (%)         0.00%	TAT for discharge***         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%	TAT for pre-suth** 37.14% 0.28% 0.00% 0.00% 0.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.	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E.	5r. No. 1 2 3 4 5 5 7 7 7 7 7 7 7 7 7 7 7 7 7	Description      Webbs 12 Search      Webbs 22 Search      Webbs 22 Hours      Webbs 24 Hours      Webbs 24 Hours      Search      Webbs 24 Hours      Search	TAT for pre-such**         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           percentage [%]         0%	TAT for discharge***         0.00%           0.000%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%	TAT for pre-sub** 14 for pre-sub* 37.14% 0.00% 0.00% 0.00% 0.00% 0.00% 100.00% 100.00% percentage (%) 95.33% 4.1%	TAT for discharge *** 77.4 % 28.5 % 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.0% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	percentage (%) 0	No. of claims 184 8	percentage(%) 95.83% 4.17%
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  5     5     5     5     5     5     5	Description      Within C1 Hour      Within C1 Hour      Within C2 Hour      Within C2 Hour      Within C2 Hour      Within C2 Hour      Schements     Schements     Schements     Schements     Schements     Schements     Individual      No. of claims     0     0	TAT for pre-such**           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           percentage (%)         0.0%           0.00%         0%           0.00%         0%	TAT for discharge***           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           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ę.	5r. No.	Description      Wahls 1.2 (Seam     Wahls 2.4 (Seam     Wahls 2.4 (Seam     Wahls 2.4 (Seam     Wahls 2.4 (Seam     Wahls 2.4 (Seam     Seam	TAT for pre-such**         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%	TAT for discharge***           1 AT for discharge***           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%	TAT for pre-auth*           TAT for pre-auth*           0.00%           0.14%           0.00%           0.00%           0.00%           100.00%           100.00%           99           percentage (%)           92.81%           4.13%           0.00%           0.00%	TAT for discharge *** 77.4 % 28.5 % 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	percentage (%) 0 0 0 0	No. of claims 184 8 0 0	percentage(%) 95.83% 4.17% 0.00% 0.00%
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for pre-suft**           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%	TAT for discharge***           1 AT for discharge***           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%	TAT for pre-auth*    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  1     1     1     1     1     1     1	Description      Within 24 Issue      Subtract      Zet Issue      Subtract      Zet Issue      Individual      No. of claims      Individual      O      respective column      O      respective column      Secondary      Description      Description      Description      Description	TAT for pre-suft*         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%           0.05%         0.05%	TAT for discharge***           1 for discharge**           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%	TAT for pre-auth*           TAT for pre-auth*           0.00%           0.14%           0.00%           0.00%           0.00%           100.00%           100.00%           99           percentage (%)           92.81%           4.13%           0.00%           0.00%	TAT for discharge *** 77.4 % 28.5 % 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 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e.	5r. No. 1 1 1 3 4 5 5 7 7 7 7 7 7 7 7 7 7 7 7 7	Description     Waths 12 Hours     Supporter column     Superitive column     Superitive column     Individual     No. of claims     O     O     Fragestive column     O     C     Fragestive column     C     C     Secretaria     Supporter     C     Secretaria     Supporter     Su	TAT for pre-suft**           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%	TAT for discharge***           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%	TAT for pre-auth*           TAT for pre-auth*           0.00%           0.14%           0.00%           0.00%           0.00%           100.00%           100.00%           99           percentage (%)           92.81%           4.13%           0.00%           0.00%	TAT for discharge *** 77.4 % 28.5 % 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	percentage (%) 0 0 0 0	No. of claims 184 8 0 0	percentage(%) 95.83% 4.17% 0.00% 0.00%
e.	Sr. No.     1     Sr. No.     1     Sr. No.     Sr.     S	Description     Write 32 Hours     Write 32 Ho	TAT for pre-suft**           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%	TAT for discharge***         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%           0.00%         0.00%	TAT for pre-auth*           TAT for pre-auth*           0.00%           0.14%           0.00%           0.00%           0.00%           100.00%           100.00%           99           percentage (%)           92.81%           4.13%           0.00%           0.00%	TAT for discharge *** 77.4 % 28.5 % 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	percentage (%) 0 0 0 0	No. of claims 184 8 0 0	percentage(%) 95.83% 4.17% 0.00% 0.00%
E.	Sr. No.     1     Sr. No.     1     Sr. No.     Sr.     S	Description     Waths 12 Hours     Supporter column     Superitive column     Superitive column     Individual     No. of claims     O     O     Fragestive column     O     C     Fragestive column     C     C     Secretaria     Supporter     C     Secretaria     Supporter     Su	TAT for pre-suft**           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%	TAT for discharge***           1 for discharge**           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%           0.00%  <	TAT for pre-auth*           TAT for pre-auth*           0.00%           0.14%           0.00%           0.00%           0.00%           100.00%           100.00%           99           percentage (%)           92.81%           4.13%           0.00%           0.00%	TAT for discharge *** 77.4 % 28.5 % 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	percentage (%) 0 0 0 0	No. of claims 184 8 0 0	percentage(%) 95.83% 4.17% 0.00% 0.00%

	DDIC DISCLOSURES								
NL -4	8 DISCLOSURES ON QUANTITATIVE AND QUALITAT	IVE PARAMETERS OF HEALTH SERVICES RENDE	RED (ANNUAL DISCLOSU	JRE)					
For th	he Year ending: 31st March 2022								
-	Specify whether In - house Claim settlement or Services re	odered by TRA:	1	1					
<b>u</b> .	Name of TPA								
	Paramount Health Services & Insurance TPA Pvt. Ltd.		-	-					
			From	То					
			DD/MM/YYYY	DD/MM/YYYY					
	Validity of Agreement with TPA		25-Aug-21	24-Aug-24					
	(Data shall be consolidated at insurer level in case of in-hous	e claim settlements and							
	at the level of concerned TPA in case of services rendered by								
	at the rever of concerned in A in date of services rendered of	1.6)							
Ь.	Number of policies and lives serviced in respect of which p								
	Description	Individual	Group	Government					
	No of policies serviced		181.00	-					
	No of lives serviced		54,996.00						
с.	Geographical Area of services Renderd in respect of which	public disclosure is made:							
	Sr. No.	Name of State	Name of District						
		Maharashtra	Mumbai						
		Maharashtra	Pune						
		DELHI	Delhi						
		Haryana	Ambala						
		GUJRAT	Guirat						
		Rajasthan	Jaipur						
		Tamil Nadu	Chennai						
		DELHI	Gurgaon	1					
		HARYANA							
-		West Benzal	Haryana Kolkata						
		Uttar Pradesh	Lucknow						
		Uttarakhand	Dehradun						
		Gujarat	Ahmedabad						
	14	Karnataka	Bangalore						
		Telangana	Hyderabad						
	16	Delhi	New Delhi						
d.	Data of number of claims processed:								
	L	Outstanding number of claims at the beginning of the ve	sar	7					
	i.	Number of claims received during the year		1619					
		Number of claims paid during the year (specify % also in	brackets)	1289 (79%)					
	iv	Number of claims repudiated during the year (specify %	also in brackets)	175 (11%)					
		Number of claims outstanding at the end of the year		162					
	Turn Around Time (TAT) for cashless claims (in respect of n	umber of eleimely							
e.	Sr. No.	Description	Individual P	olicies (in %)	Group Poli	ties (in %)			
	51.140.	beschption	TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**				
		and the second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second	0.00%	0.00%	76.67%	76.27%			
		Within <1 Hour							
		Within 1-2 Hours	0.00%	0.00%	19.22%	21.51%			
		Within 2-6 Hours	0.00%		3.53%	2.22%			
	4	Within 6-12 Hours	0.00%	0.00%	0.39%	0.00%			
		Within 12-24 Hours	0.00%	0.00%	0.20%	0.00%			
	6	>24 Hours							
			0.00%	0.00%	0.00%	0.00%			
	Total		0.00%	0.00%	0.00%	0.00%			
	Total *percentage to be calculated on total of respective column		0.00%						
	Total *percentage to be calculated on total of respective column **Reckoned from the time last necessary document is receiv	ed by insurer/TPA (whichever is earlier) and till final pre ar	0.00%						
	Total *percentage to be calculated on total of respective column	ed by insurer/TPA (whichever is earlier) and till final pre ar	0.00%						
	Total *percentage to be calculated on total of respective column **Reckoned from the time last necessary document is receiv ***Reckoned as final discharge summary sent to hospital fro	ed by insurer/TPA (whichever is earlier) and till final pre ar m the time discharge bill is received by TPA	0.00%						
f.	Total *percentage to be calculated on total of respective column **Reckoned from the time last necessary document is receiv	ed by insurer/TPA (whichever is earlier) and till final pre ar m the time discharge bill is received by TPA	0.00%						
	Total *percentage to be calculated on total of respective column **Reckoned from the time last necessary document is receiv ***Reckoned as final discharge summary sent to hospital fro	ed by insurer/TPA (whichever is earlier) and till final pre ar m the time discharge bill is received by TPA of claims:	0.00%	0.00%	100.00%	100.00%	ment		4
	Totals ***Reckoned from the time last necessary document is receive ***Reckoned as final discharge summary sent to hospital for Turn Around Time (TAT) in respect of payment/ repudiation Description (to reckoned from the date of receipt of last	ed by insurer/TPA (whichever is earlier) and till final pre ar m the time discharge bill is received by TPA	0.00%		100.00%	100.00%	nment	Tota	d
	Total "percentage to be calculated on total of respective column "*Reckoned from the time last necessary document is receive ***Reckoned as final discharge summary sent to hospital fro Turn Around Time (TAT) in respect of payment/ repudiation	ed by insurer/TPA (whichever is earlier) and till final pre ar m the time discharge bill is received by TPA of claims:	0.00%	0.00%	100.00%	100.00%	nment percentage (%)	Tota No. of claims	
	Total "percentage to be calculated on total of respective column **Reckoned from the time latencessary document in receiv- ***Reckoned as final discharge summars sent to hospital fro Turn Around Time (reCAONE) of payment/ repudiation Description (the reCAONE) for the date of receipt of last necessary document)	ed by insurer/TPA (whichever is earlier) and till final pre av m the time discharge bill is received by TPA of claims: Individual No. of claims	0.00% th is issued in the hospital) percentage (%)	0.00%	100.00% pp percentage (%)	100.00% Gover		No. of claims	percentage(%)
	Total "percentage to be calculated on total of respective column **Reckned from the time latan necessary document in rerevi- **Reckned as fail and licknary summary sent to hospital for Turn Around Time [TAT] in respect of payment/ regulation Description (to reckned from the date of receipt of last necessary document) Within 1 Month	ed by insurer/TPA (whichever is earlier) and till final pre an the time discharge bill is received by TPA of claims: Individual No. of claims 0	0.00% th is issued in the hospital) percentage (%) 0%	0.00%	100.00%	100.00% Gover No. of claims 0		No. of claims 1333	percentage(%) 91.05%
	Testa Terrentage to be calculated on total of respective column **Reconder from the time latan necessary document in receiv **Reconder al radio dicharge summary surt to hospital for Turn Around Time (TAT) in respect of payment/ repudiation bescription (to reconder from the date of receipt of last metssary document) Between 1-3 Month Between 1-3 Month	ed by Insurer/TPA (whichever is earlier) and 18 final pre as in the time discharge bill's received by TPA of claims: No. of claims 0 0 0 0	0.00% th is issued in the hospital] percentage (%) 0%	0.00%	100.00% p percentage (%) 91.05% 7.92%	100.00% Gover No. of daims 0 0	percentage (%) 0 0	No. of claims 1333 116	percentage(%) 91.059 7.929
	Test and percentage to be calculated on total of respective column. ****ectored from the time last necessar document at neces- ****ectored an low discusse summary area to bogola fi on ****ectored an low discusse summary area to bogola fi on ****ectored an low discusse summary area Description (or texteend from the date of receipt of last necessary document) Within 1 Month Between 3 13 Month Between 3 24 Months	e by insure/TPA (whichever is cartier) and till final pre are the time discharge bits a received by TPA of claims: Individual No. of claims 0 0 0 0 0 0 0	0.00% th is issued in the hospital] percentage (%) 0% 0%	0.00%	100.00% percentage (%) 91.05% 0.55%	100.00% Gover No. of daims 0 0 0	0 0 0	No. of claims 1333	percentage(%) 91.059 7.929 0.559
	Total percentage to be calculated on total of respective column ************************************	el bu Insuer (TZA) celabitroser la sastist i and 18 final pre ar en the time discharge bill is received by TPA of claims of claims No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% th is issued in the hospital) percentage (%) 0% 0% 0% 0% 0%	0.00%	100.00% p percentage (%) 91.05% 7.92% 0.55% 0.48%	100.00% Gover No. of daims 0 0 0 0 0 0	percentage (%) 0 0	No. of claims 1333 116 8 7	percentage(%) 91.053 7.923 0.553 0.483
	Testa "percentage to be calculated on total of respective column." "Recisioned from the time last necessary document is necess "Recisioned from full-bulkary summary service to booplate for "Turn Acound" from (Tah) in respect of payments" regulations Description (or necessary document) Between 2:4 Months Between 2:4 Months Between 2:4 Months More have a from the factors Between 2:4 Months More have a from the factors Months More have a from the factors Months Months  Months	ed by insure/TPA (whicheve is earlier) and till final pre as the time discharge bill is received by TPA of claims: No, of claims No, of claims 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% th is issued in the hospital) percentage (%) 0% 0% 0% 0% 0%	0.00%	100.00% percentage (%) 91.05% 0.55%	100.00% Gover No. of daims 0 0 0	0 0 0	No. of claims 1333 116 8	percentage(%) 91.053 7.923 0.553 0.483
	Total percentage to be calculated on total of respective column ************************************	ed by insure/TPA (whicheve is earlier) and till final pre as the time discharge bill is received by TPA of claims: No, of claims No, of claims 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% th is issued in the hospital) percentage (%) 0% 0% 0% 0% 0%	0.00%	100.00% p percentage (%) 91.05% 7.92% 0.55% 0.48%	100.00% Gover No. of daims 0 0 0 0 0 0	0 0 0	No. of claims 1333 116 8 7	percentage(%) 91.053 7.923 0.553 0.483
	Testa "percentage to be calculated on total of respective column "#acknown for inter inal storescavar document is needly "#acknown for indicarus summary service to sopalar for "becorption to recorded from the date of resetty of last ne costarv document! Writin 1 Moents Between 3-4 Moents More than 6 Moents More than 6 Moents More costarve columns More than 6 Moents More costarve columns More costarve costarve More costarve costarve More costarve costarve More costarve costarve More costarv	ed by insure/TPA (whicheve is earlier) and till final pre as the time discharge bill is received by TPA of claims: No, of claims No, of claims 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% th is issued in the hospital) percentage (%) 0% 0% 0% 0% 0%	0.00%	100.00% p percentage (%) 91.05% 7.92% 0.55% 0.48%	100.00% Gover No. of daims 0 0 0 0 0 0	0 0 0	No. of claims 1333 116 8 7	percentage(%) 91.059 7.929 0.559 0.489
	Total percentage to be calculated on total of respective column "##edende from the time last necessar document at necessar "##edende and indicative summary area browned from the data of respective to hostital is for "#edende and indicative summary area browned from the data of research regulated Description (no record from the data of research regulated Description (no record from the data of research regulated Description (no record from the data of research regulated Description (no record from the data of research regulated Description (no record from the data of research regulated Description (no record from the data of research regulated Description (no record from the data of research regulated Description (no record from the data of research regulated Teal "Proceeding shall be calculated on total of research regulated Description (no record against the TeX. "	e by more /TPA (oblichcere is carlier) and till final pre are to the time discharge bill a received by TPA of claims: No. of claims: 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% th is issued in the hospital] percentage (%) 0% 0% 0% 0%	0.00%	100.00% p percentage (%) 91.05% 7.92% 0.55% 0.48%	100.00% Gover No. of daims 0 0 0 0 0 0	0 0 0	No. of claims 1333 116 8 7	percentage(%) 91.059 7.929 0.559 0.489
	To take percentage to be calculated on total of respective column ************************************	es by human 7725, (debidwoor is sandiar) and 187 final pre ar m the time discharge bill is received by 179. of claims of claims No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% th is issued in the hospital) percentage [96] 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0.00%	100.00% p percentage (%) 91.05% 7.92% 0.55% 0.48%	100.00% Gover No. of daims 0 0 0 0 0 0	0 0 0	No. of claims 1333 116 8 7	percentage(%) 91.059 7.929 0.559 0.489
	Treats percentage to be calculated on total of respective column **Recknown fam like time last necessary document it necess **Recknown fam like durgues summary area beneformed to thotal af necessary document free durated free thotal and the durate of reserves Description for necessary document (**Recknown fam like) **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknown fam like **Recknow	ed by insure/TPA (whichever is carrier) and till final pre an the time discharge bill is received by TPA of diame: No. of claims No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% th is issued in the hospital) percentage [%] 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0.00%	100.00% p percentage (%) 91.05% 7.92% 0.55% 0.48%	100.00% Gover No. of daims 0 0 0 0 0 0	0 0 0	No. of claims 1333 116 8 7	percentage(%) 91.059 7.929 0.559 0.489
	Total percentage to be calculated on total of projective column "##cdenored and inductive column and an effective column." ##cdenored and inductage conservative to about a for "#ecdenored and inductage conservative to about a for "#ecdenored and inductage conservative to about a for "#ecdenored and inductage conservative" #ecdenored and inductage conservative to about a for Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Month Between 3-38 Mon	de by insuer/TR3 (deficit-cer is partier) and till final ore an     the time discharge bills received by TR3      the time discharge bills received by TR3      of claims         Individual         No. of claims         0         0         0	0.00% th is issued in the hospital) percentage (%) 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0.00%	100.00% p percentage (%) 91.05% 7.92% 0.55% 0.48%	100.00% Gover No. of daims 0 0 0 0 0 0	0 0 0	No. of claims 1333 116 8 7	
	Total percentage to be calculated on total of respective column percentage to be calculated on total of respective column and the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of th	de bu insuer (72%) celubit-neur is earlier) and 18 final are an en the time discharge bill is received by 17%. of claims: I define: I define:	0.00% th is issued in the hospital) percentage (%) 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0.00%	100.00% p percentage (%) 91.05% 7.92% 0.55% 0.48%	100.00% Gover No. of daims 0 0 0 0 0 0	0 0 0	No. of claims 1333 116 8 7	percentage(%) 91.05% 7.92% 0.55% 0.48%
	Total percentage to be calculated on total of respective column percentage to be calculated on total of respective column and the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of the second of th	de by insuer/TR3 (deficit-cer is partier) and till final ore an     the time discharge bills received by TR3      the time discharge bills received by TR3      of claims         Individual         No. of claims         0         0         0	0.00% th is issued in the hospital) percentage (%) 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0.00%	100.00% p percentage (%) 91.05% 7.92% 0.55% 0.48%	100.00% Gover No. of daims 0 0 0 0 0 0	0 0 0	No. of claims 1333 116 8 7	percentage(%) 91.053 7.923 0.553 0.483

PERI	ODIC DISCLOSURES								
	8 DISCLOSURES ON QUANTITATIVE AND QUALITAT	IVE PARAMETERS OF HEALTH SERVICES RENDE	RED (ANNUAL DISCLOSU	IRE)					
	he Year ending: 31st March 2022								
a.	Specify whether In - house Claim settlement or Services re	ndered by TPA:	1						
	Name of TPA								
	Raksha TPA Pvt. Ltd.								
			From	То					
			DD/MM/YYYY	DD/MM/YYYY					
	Validity of Agreement with TPA		15-Apr-21	14-Apr-24					
	(Data shall be consolidated at insurer level in case of in-house	e claim settlements and							
	at the level of concerned TPA in case of services rendered by								
b.	Number of policies and lives serviced in respect of which p	ublc disclosure is made:							
	Description	Individual	Group	Government					
	No of policies serviced		12.00						
	No of lives serviced		11.358.00						
<u> </u>		1							
с.	Geographical Area of services Renderd in respect of which		Name of District						
-	Sr. No.	Name of State Karnataka	Name of District BANGALURU						
-		Karnataka TamilNadu	BANGALURU CHENNAI						
-	2		Service and Pd						
d.	Data of number of claims processed:								
<b>.</b>		Outstanding number of claims at the beginning of the ve	ar	0					
		Number of claims received during the year		109					
		Number of claims paid during the year (specify % also in		97 (89%)					
		Number of claims repudiated during the year (specify %	also in brackets)	8 (7%)					
	ν.	Number of claims outstanding at the end of the year		4					
_									
c.	Turn Around Time (TAT) for cashless claims (in respect of n		Individual De	lisias (in #/)	Crown Bali	alas (in M)			
e.	Turn Around Time (TAT) for cashless claims (in respect of n Sr. No.	umber of claims): Description	Individual Po		Group Poli				
с.	Sr. No.	Description	TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***			
e.	\$r. No. 1	Description Within <1 Hour	TAT for pre-auth** 0.00%	TAT for discharge*** 0.00%	TAT for pre-auth** 93.00%	TAT for discharge*** 95.00%			
e.	\$r. No. 1 2	Description Within <1 Hour Within 1:2 Hours	TAT for pre-auth** 0.00% 0.00%	TAT for discharge*** 0.00% 0.00%	TAT for pre-auth** 93.00% 7.00%	TAT for discharge*** 95.00% 5.00%			
e.	5r. No. 1 2 3 3	Description Within <1 Hour	TAT for pre-auth** 0.00%	TAT for discharge*** 0.00%	TAT for pre-auth** 93.00%	TAT for discharge*** 95.00%			
e.	\$r.No. 1 2 3 4	Description Within <1 Hour Within 1-2 Hours Within 2-6 Hours	TAT for pre-auth** 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00%	TAT for pre-auth** 93.00% 7.00% 0.00%	TAT for discharge*** 95.00% 5.00% 0.00%			
e	5r. No. 1 2 2 3 4 4 6 6 6	Description Within 12 Hours Within 12 Hours Within 26 Hours Within 62 Hours Within 52 Hours Within 522 Hours 224 Hours 224 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 93.00% 7.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 95.00% 5.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
e.	5r. No. 1 2 3 4 5 5 6 7 7 6	Description Within 12 Hours Within 12 Hours Within 26 Hours Within 62 Hours Within 52 Hours Within 522 Hours 224 Hours 224 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 93.00% 7.00% 0.00% 0.00% 0.00%	TAT for discharge*** 95.00% 5.00% 0.00% 0.00%			
e	5r. No. 1 2 3 4 4 5 6 6 7 Tetal *percentage to be calculated on total of respective column	Description Within 1:1 Hour Within 1:2 Hours Within 2:4 Hours Within 1:2:4 Hours Within 1:2:24 Hours >24 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 93.00% 7.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 95.00% 5.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
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PERIO									1
	ODIC DISCLOSURES								
NL -4	18 DISCLOSURES ON QUANTITATIVE AND QUALITAT								
	he Year ending: 31st March 2022								
FOT L	Specify whether In – house Claim settlement or Services re	advend by TDA	-					1	
a.	Specify whether in – house claim settlement or Services re Name of TPA	ndered by IPA							
-									
_	VIDAL TPA								
			From	То					
			DD/MM/YYYY	DD/MM/YYYY					
	Validity of Agreement with TPA		26-Feb-14	24-Nov-24					
	(Data shall be consolidated at insurer level in case of in-house	a claim settlements and							
	at the level of concerned TPA in case of services rendered by								
-	at the level of concerned TPA in case of services rendered by	IPA)							
b.	Number of policies and lives serviced in respect of which p		-						
	Description	Individual	Group	Government					
_	No of policies serviced		18.00						
	No of lives serviced		8.539.00	-					
<b>—</b>		1							
с.	Geographical Area of services Renderd in respect of which								
	Sr. No.	Name of State	Name of District	1					
		CHENNAI	TAMIL NADU			-			
		COCHIN	KERALA						
	3	GURGOAN	HARYANA						
		HYDERABAD	TELANGANA						
		KOLKATA	WESTBENGAL						
		MUMBAI	MAHARASTRA						
d	Data of number of claims processed:								
<b>u</b> .		Outstanding number of claims at the beginning of the ve	Y.	13					
		Number of claims received during the year		193					
		Number of claims received during the year (specify % also in	head-ate)	189 (92%)					
-		Number of claims paid during the year (specify % also in Number of claims repudiated during the year (specify % also in		14 (7%)					
-		Number of claims republiated during the year (spectry %). Number of claims outstanding at the end of the year	iso in brackets)	14 (7%)					
-	V.	number of claims outstanding at the end of the year		3					
-									
e.	Turn Around Time (TAT) for cashless claims (in respect of n		Individual D	olicies (in %)	Group Poli	des fie W)			
-	Sr. No.	Description							
			TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***			
		Within <1 Hour	0.00%		86.91%	73.66%			
		Within 1-2 Hours	0.00%	0.00%	8.78%	16.59%			
		Within 2-6 Hours	0.00%	0.00%	3.52%	8.63%			
		Within 6-12 Hours	0.00%	0.00%	0.38%	0.61%			
		Within 12-24 Hours	0.00%	0.00%	0.19%	0.18%			
		>24 Hours	0.00%	0.00%	0.23%	0.33%			
	Total		0.00%	0.00%	100.00%	100.00%			
	*percentage to be calculated on total of respective column								
	**Reckoned from the time last necessary document is received	ed by insurer/TPA (whichever is earlier) and till final ore au	th is issued in the hospital)						
		m the time discharge bill is received by TPA	and indicating the monormality						
-	***Reckoned as final discharge summary sent to hospital from the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sector of the sect	m the time discharge bill is received by TPA	in a baded in the norbital						
f.									
f.	Turn Around Time (TAT) in respect of payment/ repudiation	of claims:							
f.	Turn Around Time (TAT) in respect of payment/ repudiation Description (to reckoned from the date of receipt of last			Grou	p	Gover	nment	Tota	4
f.	Turn Around Time (TAT) in respect of payment/ repudiation	of claims:		Grou No, of claims		Gover No. of daims		Tota No. of claims	
f.	Turn Around Time (TAT) in respect of payment/ repudiation Description (to reckoned from the date of receipt of last necessary document)	of claims: Individual	percentage (%)	No. of claims	percentage (%)		percentage (%)	No. of claims	percentage(%)
f.	Turn Around Time (TAT) in respect of payment/ repudiation Description (to reckoned from the date of receipt of last necessary document) Within 1 Month	of claims: Individual No. of claims	percentage (%)	No. of claims 190	percentage (%) 93.60%	No. of claims	percentage (%) 0%	No. of claims 190	percentage(%) 93.60%
f.	Turn Around Time (TAT) in respect of payment/ repudiation Description (to reckoned from the date of receipt of last necessary document) Within 1 Month Between 3-3 Months	of claims: Individual No. of claims 0	percentage (%) 0% 0%	No. of claims 190 11	percentage (%) 93.60% 5.42%	No. of claims 0 0	percentage (%) 0%	No. of claims 190 11	percentage(%) 93.60% 5.42%
f.	Turn Around Time [TAT] in respect of payment/ repudiation Description (to reckoned from the date of receipt of last necessary document) Within 1 Month Between 1-3 Months Between 2-6 Months	of claims: Individual No. of claims 0 0 0	percentage (%) 0% 0%	No. of claims 190 11 2	percentage (%) 93.60% 5.42% 0.99%	No. of claims 0 0	percentage (%) 0% 0%	No. of claims 190 11 2	percentage(%) 93.60% 5.42% 0.99%
f.	Turn Around Time (TAT) in respect of payment/ repudiation Description (to reakoned from the date of receipt of last necessary document) Within 1 Month Between 1-3 Months Between 1-4 Months More than 6 Months	of claims: Individual No. of claims 0	percentage (%) 0% 0%	No. of claims 190 11 2 0	percentage (%) 93.60% 5.42% 0.99% 0.00%	No. of claims 0 0	percentage (%) 0%	No. of claims 190 11 2 0	percentage(%) 93.60% 5.42% 0.99% 0.00%
f.	Turn Around Time [TAT] in respect of payment/ repudiation Description [to reckomed from the date of receipt of last necessary document] Within 1 Month Between 3-6 Months More than 6 Months Total	of claims: Individual No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0	percentage (%) 0% 0%	No. of claims 190 11 2	percentage (%) 93.60% 5.42% 0.99%	No. of claims 0 0	percentage (%) 0% 0%	No. of claims 190 11 2	percentage(%) 93.60% 5.42% 0.99%
f.	Turn Around Time (TAT) in respect of payment/ repudiation Description (to reakoned from the date of receipt of last necessary document) Within 1 Month Between 1-3 Months Between 1-4 Months More than 6 Months	of claims: Individual No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0	percentage (%) 0% 0%	No. of claims 190 11 2 0	percentage (%) 93.60% 5.42% 0.99% 0.00%	No. of claims 0 0	percentage (%) 0% 0%	No. of claims 190 11 2 0	percentage(%) 93.60% 5.42% 0.99% 0.00%
f.	Turn Around Time [TA1] in respect of payment/ republic Description (to reclosed from the date of recipit of last destange document) Writin 1 Moents Between 3-6 Moents More than 6 Moents More than 6 Moents More than 6 Moents	of claims: Individual No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0	percentage (%) 0% 0%	No. of claims 190 11 2 0	percentage (%) 93.60% 5.42% 0.99% 0.00%	No. of claims 0 0	percentage (%) 0% 0%	No. of claims 190 11 2 0	percentage(%) 93.60% 5.42% 0.99% 0.00%
f.	Tern Around Time (TAT) in respect of payment/ republisho the second time that is a second from the disk of recipit of last ' destand destand from the disk of recipit of last ' within 1 Month Bertanes' 13 Months Bertanes' 13 Months Bertanes' 13 Months Bertanes' 14 Months More than 6 Months More than 6 Months Teal * Percentage shall be calculated on toal of respective column that of retenance screed analysis the TPX.	of claims: Individual No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0	percentage (%) 0% 0% 0%	No. of claims 190 11 2 0	percentage (%) 93.60% 5.42% 0.99% 0.00%	No. of claims 0 0	percentage (%) 0% 0%	No. of claims 190 11 2 0	percentage(%) 93.60% 5.42% 0.99% 0.00%
f.	Turn Around Time [TA1] in respect of payment/ republic Description (to reclosed from the date of recipit of last destange document) Writin 1 Moents Between 3-6 Moents More than 6 Moents More than 6 Moents More than 6 Moents	of claims: Individual No. of claims O O O O O O O O O O O O O O O O O O O	percentage (%) 0% 0% 0% 0% 0%	No. of claims 190 11 2 0	percentage (%) 93.60% 5.42% 0.99% 0.00%	No. of claims 0 0	percentage (%) 0% 0%	No. of claims 190 11 2 0	percentage(%) 93.60% 5.42% 0.99% 0.00%
f.	Turn Around Time (TAT) in respect of payment/ republished becomption to reduced from the date of receipt of last detained to the second to the date of receipt of last within 1 Month Between 1 A Month Between 1 A Month Between 1 A Month Percentage Unal the calculated to tai of respective column Data of enforcements received autions the TPA: A Month	of claims: of claims: No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0	Percentage (%) 0% 0% 0% 0% No. of Grievances 0	No. of claims 190 11 2 0 203 	percentage (%) 93.60% 5.42% 0.99% 0.00%	No. of claims 0 0	percentage (%) 0% 0%	No. of claims 190 11 2 0	percentage(%) 93.60% 5.42% 0.99% 0.00%
f.	Turn Around Time [TAT] in respect of psymemt/ republished Description (b reckneed from the date of receipt of last- necessary document) Within 1 Month Between 3-64 Month More than 3-1 Months More than 64 Months Area and a second statement of the second Test of the science of the second second second Data of eriveances received maints the TPA: 2 Months 2 Months 2 Months 2 Months 2 Months 2 Months 2	of claims: Individual No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	percentage (%)     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%     0%	No. of claims 190 11 2 0 0 203	percentage (%) 93.60% 5.42% 0.99% 0.00%	No. of claims 0 0	percentage (%) 0% 0%	No. of claims 190 11 2 0	percentage(%) 93.60% 5.42% 0.99% 0.00%
f.	Turn Around Time [TAT] in respect of payment/ republiclion Description (to reclosed from the date of receipt of last testsary document) Writin 1 Meetit Between 3-6 Meetits More than 6 Me	of claims: of claims: No. of claims 0 0 0 0 0 0 0 0 0 0 0 0 0	Percentage (%) 0% 0% 0% 0% No. of Grievances 0	No. of claims 190 11 2 0 203 	percentage (%) 93.60% 5.42% 0.99% 0.00%	No. of claims 0 0	percentage (%) 0% 0%	No. of claims 190 11 2 0	percentage(%) 93.60% 5.42% 0.99% 0.00%

	DIC DISCLOSURES							
TER([0]) (L -48	DISCLOSURES DISCLOSURES ON QUANTITATIVE AND QUALITAT	IVE PARAMETERS OF HEALTH SERVICES RENDE	RED (ANNUAL DISCLOSI	JRE)				
or the	Year ending: 31st March 2022 pecify whether In – house Claim settlement or Services rea	ndered by TPA	1	1	1	1	1	
,	nhouse services							
			From DD/MM/YYYY	To DD/MM/YYYY				
	alidity of Agreement with TPA							
(	Data shall be consolidated at insurer level in case of in-house at the level of concerned TPA in case of services rendered by	e claim settlements and						
. ,	lumber of policies and lives serviced in respect of which pu Description	iblc disclosure is made: Individual	Group	Government				
	No of policies serviced No of lives serviced	324.00 445.00	1.159.00 1,504,153.00	-				
. (	Seographical Area of services Renderd in respect of which p	public disclosure is made:						
s	r. No.	Name of State Andaman Nicobar	Name of District Nicobar					
	2	Andaman Nicobar Andaman Nicobar	North Middle Andaman South Andaman					
	4	Andhra Pradesh	Anantapur Chittoor					
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	29	Andhra Pradesh	West Godavari Anjaw					
		Arunachal Pradesh Arunachal Pradesh	Changlang Dibang Valley					
	33 34	Arunachal Pradesh Arunachal Pradesh	East Kameng East Siang					
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	668	Uttar Pradesh Uttar Pradesh	Barabanki Bareilly						
	670	Uttar Pradesh	Basti						
	671	Uttar Pradesh Uttar Pradesh	Bhadohi Bijnor						
	673	Littar Pradesh	Budaun						
	674	Uttar Pradesh Uttar Pradesh	Bulandshahr Chandauli						
	676	Uttar Pradesh	Chitrakoot						
	677	Uttar Pradesh Uttar Pradesh	Deoria Etah						
	679	Uttar Pradesh Uttar Pradesh	Etawah						
	681	Uttar Pradesh Uttar Pradesh	Farrukhabad Fatehpur						
	682	Uttar Pradesh Uttar Pradesh	Firozabad Gautam Buddha Nagar						
			Ghaziabad						
	685	Uttar Pradesh Uttar Pradesh	Ghazipur						
	687	Uttar Pradesh	Gonda Gorakhpur						
	688	Uttar Pradesh	Hamirpur						
	690	Uttar Pradesh Uttar Pradesh	Hapur Hardoi						
	691	Uttar Pradesh Uttar Pradesh	Hathras Jalaun						
	693	Uttar Pradesh	Jaunpur						
	694	Uttar Pradesh Uttar Pradesh	Jhansi Kannauj						
	696	i Uttar Pradesh	Kanpur Dehat Kanpur Nagar						
	697	Uttar Pradesh Uttar Pradesh Uttar Pradesh	Kanpur Nagar Kasganj						
	699	Uttar Pradesh	Kaushambi						
	700	l Uttar Pradesh Uttar Pradesh	Kheri Kushinagar						
	702	Uttar Pradesh Uttar Pradesh	Lalitpur Lucknow						
_	703	Uttar Pradesh	Maharajganj						
	705	Uttar Pradesh Uttar Pradesh Uttar Pradesh	Mahoba	-					
	707	Uttar Pradesh Uttar Pradesh	Mainpuri Mathura						
	708	Uttar Pradesh Uttar Pradesh	Mau Meerut						
	710	Littar Pradesh		1					
	711	Uttar Pradesh Uttar Pradesh	Moradabad Muzaffarnagar						
	713	Uttar Pradesh	Pillibhit						
	714	Uttar Pradesh Uttar Pradesh	Pratapgarh Pravagrai	1					
	716	Uttar Pradesh Uttar Pradesh	Pravagrai Raebareli						
	717	Uttar Pradesh Littar Pradesh	Rampur Saharanpur						
	719	Uttar Pradesh Uttar Pradesh	Sambhal Sant Kabir Nagar						
_			Shahjahanpur						
	722	Uttar Pradesh Uttar Pradesh	Shamli						
	724	Uttar Pradesh	Shravasti Siddharthnagar						
_	725	Littar Pradesh	Sitanur	-					
	726	Uttar Pradesh Uttar Pradesh Uttar Pradesh	Sonbhadra Sultanpur	L		L		L	
	728	Uttar Pradesh	Unnao Varanasi						
	729	Uttar Pradesh Uttarakhand	Almora						
		Uttarakhand Uttarakhand	Bageshwar						
	731		Chamoli Champawat Dehradun	L					
	731	Uttarakhand		-					
	731 732 733 734	Uttarakhand Uttarakhand					1	1	
	731 732 733 734 735 735 736	Uttarakhand Uttarakhand Uttarakhand Uttarakhand	Haridwar Nainital						
	731 732 733 733 734 734 734 735 736 736 736	Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand	Haridwar Nainital Pauri						
	71 732 733 734 734 735 736 737 738	Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand	Haridwar Nainital Pauri Pithoragarh Rudraprayag						
	781 782 733 734 735 735 736 736 736 737 737 738 739 739 739 739	Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand	Haridwar Nainital Pauri Pithoragarh Rudraprayag Tehri						
	171 173 174 174 175 176 176 176 176 176 176 176 176	Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand	Haridwar Nainital Pauri Pithoragarh Rudraprayag Tehri Udham Singh Nagar Uttarkashi						
	10000000000000000000000000000000000000	Uttrashand Uttrashand Uttrashand Uttrashand Uttrashand Uttrashand Uttrashand Uttrashand Uttrashand Uttrashand Uttrashand	Haridwar Nainital Pauri Pithoragarh Rudraprayag Tehri Udham Singh Nagar Uttarkashi Aliourduar Banburs						
	10000000000000000000000000000000000000	Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand Uttarakhand	Haridwar Nainital Pauri Pithoragarh Rudraprayag Tehri Udham Singh Nagar Uttarkashi						

	748	West Bengal	Darieeling						
	749	West Bengal	Hooghly						
-		West Bengal	Howrah						
-		West Bengal	Jalpaiguri						
-		West Bengal							
			Jhargram						
		West Benzal	Kalimpong						
		West Bengal	Kolkata						
		West Benzal	Malda						
	756	West Bengal	Murshidabad						
	757	West Bengal	Nadia						
		West Bengal	North 24 Parganas						
-		West Bengal	Paschim Bardhaman						
-		West Bengal	Paschim Medinipur						
-		West Bengal							
-			Purba Bardhaman						
		West Benzal	Purba Medinipur						
		West Bengal	Purulia						
		West Bengal	South 24 Parganas						
1	765	West Bengal	Uttar Dinajpur						-
1									
L	Data of number of claims processed:								
<u>.</u>		A second second second states and should be a second							
<u> </u>		Outstanding number of claims at the beginning of the ve	<u>अ</u>	656					
		Number of claims received during the year		164855					
		Number of claims paid during the year (specify % also in		162099 (98%)					
		Number of claims repudiated during the year (specify % a	also in brackets)	3099 (2%)					
	V.	Number of claims outstanding at the end of the year		313					
-	Turn Around Time (TAT) for cashless claims (in respect of n	mbas of elaims)-							
e.	Sr. No.	Description	Individual P	lister (in W)	Group Poli	in Grat			
-		Descripcion							
			TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***			
	1	Within <1 Hour	TAT for pre-auth** 0.00%	TAT for discharge*** 0.00%	TAT for pre-auth** 0.00%	TAT for discharge*** 0.00%			
	1	Within <1 Hour Within 1-2 Hours	TAT for pre-auth** 0.00% 0.00%	TAT for discharge*** 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00%	TAT for discharge*** 0.00% 0.00%			
	1 2 3	Within <1 Hour Within 1-2 Hours Within 2-6 Hours	TAT for pre-auth** 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00%			
	1 2 3	Within <1 Hour Within 1-2 Hours	TAT for pre-auth** 0.00% 0.00%	TAT for discharge*** 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00%	TAT for discharge*** 0.00% 0.00%			
	1 2 3 4	Within <1 Hour Within 1-2 Hours Within 2-6 Hours	TAT for pre-auth** 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00%			
	1 2 3 4 5	Within <1 Hour Within 1-2 Hours Within 2-6 Hours Within 2-24 Hours Within 12-24 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
	1 2 3 4 5 6	Within <1 Hour Within 1-2 Hours Within 2-6 Hours Within 6-12 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
	1 2 3 4 5 6 7 701	Within <1 Hour Within 1-2 Hours Within 2-6 Hours Within 2-24 Hours Within 12-24 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
	1 2 3 4 5 6 7 7 6 1 7 6 1 7 6 1 7 6 1 7 6 1 7 6 1 7 7 1 7 7 7 7	Within 1.1 Hour Within 1.2 Hours Within 2.4 Hours Within 6.12 Hours Within 12-24 Hours 524 Hours	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
	1 1 2 3 4 4 5 6 6 1 recently a set of the calculated on total of respective column Total at **Reckond from the time last necessary document in recent	Within 1.1 Hour Within 1.2 Hours Within 2.4 Hours Within 6.2 Hours Within 6.2 Hours Within 6.2 Hours >24 Hours >24 Hours db y insurer/TPA (whichever is earlier) and till final pre au	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
	1 2 3 4 5 6 7 7 6 1 7 6 1 7 6 1 7 6 1 7 6 1 7 6 1 7 7 1 7 7 7 7	Within 1.1 Hour Within 1.2 Hours Within 2.4 Hours Within 6.2 Hours Within 6.2 Hours Within 6.2 Hours >24 Hours >24 Hours db y insurer/TPA (whichever is earlier) and till final pre au	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
	1 2 2 3 4 4 5 5 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7	Within <1 Hour Within 12 Hours Within 12 Hours Within 24 Hours Within 22 Hours 24 Hours 24 Hours d builtoure/IPA (shichwart is excline) and till final pre au in the time discharge bill is received by TPA	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
f.	1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1     1	Within <1 Hour Within 12 Hours Within 12 Hours Within 24 Hours Within 22 Hours 24 Hours 24 Hours d builtoure/IPA (shichwart is excline) and till final pre au in the time discharge bill is received by TPA	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
f.	1     2     2     4     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7     7	Within <1 Hour Within 12 Hours Within 12 Hours Within 24 Hours Within 22 Hours 24 Hours 24 Hours d builtoure/IPA (shichwart is excline) and till final pre au in the time discharge bill is received by TPA	TAT for pre-auth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for pre-suth** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	TAT for discharge*** 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%			
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